



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15460/1023/24

Dated: 13/08/2025

In the matter of:

Mr. Vasudev Sharma

...Complainant

Versus

1. The Secretary, Railway Board, New Delhi ...Respondent No.1

2. The General Manager, Northern Railway ...Respondent No.2

Hearing (II):

A hearing in hybrid mode (offline/online) was conducted on 10.06.2025. The following parties/representatives were present during the hearing:

Sl.No.	Name of the Parties/Representatives	For Complainant / Respondent	Mode of Attendance
1.	Mr. Vasudev Sharma	Complainant	Online

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364, 20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in
(पया भविष्य मे पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखे)
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2.	Mr. S.N. Yadav, ADEN/HORT/DLI	On behalf of the Respondent(s)	Online
3.	Mr. Awdhesh Kumar, Dy CPO/IR/NR		Online

RECORD OF PROCEEDINGS

At the outset, the Court sought to know the development after the last hearing and the furnishing of the documents sought by this Court. The Complainant informed that he had submitted the requisite documents, while the Respondent stated that they had conducted an internal inquiry and had also submitted a report. The Court noted that this internal enquiry report was signed on 10.03.2024, while the complaint was received on 28.05.2024.

2. The Complainant reiterated his grievance, stating that he was beaten and subjected to mental and physical harassment by Senior Engineer and other Staff members when he requested water supply and whitewash in his quarter.

3. The Respondent submitted that an internal inquiry was conducted regarding the complaints submitted by the Complainant, which revealed that the complaint was false. Additionally, the Complainant did not file a police complaint and refused to undergo a medical examination. The Respondent also stated that there is no CCTV footage available for the incident.

4. After hearing both parties and perusing records, this Court observed that the inquiry report suggests that an incident did take place, and the Respondent also assured that it

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won't happen again. However, there is no record to convey any steps taken or even proposed to prevent such incidents in the future or or any action taken or contemplated against the accused.

5. The Court informed the Respondent about the penal provision of Section 92 of the RPwD Act, 2016. It is recommended that the Respondent initiate a fresh inquiry in the light of the Railway Rules and the above statutory provisions to identify the responsible persons and submit a report to this Court about the action proposed to be taken against them. At the very least, the officials responsible should submit two documents, i.e. (i) an undertaking not to repeat similar actions, and (ii) a written apology to the Complainant.

6. The Action Taken Report shall be submitted within 15 days.

7. This is issued with the approval of the Commissioner for Persons with Disabilities.

Yours faithfully,

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(Praveen Prakash Ambashta)

Dy. Chief Commissioner

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