



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15297/1021/24

Dated: 05/08/2025

Case No. CCPD/15297/1021/2024

In the matter of —

Shri Dulla Sundara Rao

... Complainant

Versus

The Director,

Bharat Sanchar Nigam Limited

... Respondent No. 1

The Chief General Manager

East Zone, BSNL

... Respondent No. 2

1. Gist of the Proceedings:

1.1 The Complainant, a person with 44% locomotor disability (LD), filed a complaint on 08.04.2024, seeking implementation of reservation in promotion for PwBDs from the post of SDE (Telecom) (Group B Gazetted) to AGM (Telecom), an entry-level Group A post in BSNL. As per BSNL's promotion rules and DoPT Om dated 17.05.2022, including the clarifications dated 28.12.2023 and 06.02.2024, reservation in promotion for PwBDs is mandatory. However, BSNL had not issued promotion orders in compliance, prompting the complaint under Sections 20 and 34 of the Rights of Persons with Disabilities (RPwD) Act, 2016. In response, BSNL stated that a DPC held earlier for AGM promotions (for 2020-2021) did not apply the reservation policy as the promotions predated the

5वीं मंजिल, एनआईएसडी भवन, प्लॉट नं०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075; Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in

(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)

(Please quote the above file/case number in future correspondence)



न्यायालय मुख्य आयुक्त

COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment

भारत सरकार/ Government of India

Case No. CCPD/15297/1021/24

Dated: 05/08/2025

relevant DoPT OM. However, following tribunal directions, a DPC was held separately for 71 PwBD candidates in 2022, and the results were kept in a sealed cover. BSNL stated that it had formed a High Power Committee and is conducting a review DPC process, including the complainant. Thereafter no rejoinder was filed by the Complainant.

2. Status Update on grievance redressal:

2.1 Further there was no further correspondence on the matter. The CCPD issued a hearing notice to the parties on 24.07.2025, which later included a reply from the Complainant via email dated 23.07.2025 stating that he had been promoted in August 2024.

3. Observations and Recommendations in the case:

3.1 Upon reviewing the facts of the case and after considering the submissions from both parties, especially the Complainant's email dated 23.07.2025, the Court has determined that no further intervention is necessary, as the Complainant's request for promotion has been acceded to by the Respondent and he had been promoted to the post of AGM in 2024.

3.2 This is issued with the approval of the Chief Commissioner for Persons with disability.

Yours faithfully,

(Praveen Prakash Ambashta)
Dy. Chief Commissioner

5वीं मंजिल, एनआईएसडी भवन, प्लॉट न०. जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष: 011-20892364, 20892275
5th Floor, NISD Building, Plot No.G-2, Sector-10, Dwaraka, New Delhi-110075;Tele# 011-20892364,
20892275

E-mail: ccpd@nic.in; Website: www.ccdisabilities.nic.in
(पया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)
(Please quote the above file/case number in future correspondence)