



## न्यायालय मुख्य आयुक्त दिव्यांगजन

**COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)**

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364

5<sup>th</sup> Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364

Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

**Case No. CCPD/14598/1024/2023**

**In the matter of —**

Govind Prasad Barnwal

**... Complainant**

**Versus**

Eastern Coalfield Ltd.

**... Respondent**

### **1. Gist of the Case:**

1.1 Shri Govind Prasad Barnwal, Chief Manager (Mining) at Sonapur Bazari Area, ECL, became 100% visually impaired during service and is due to retire on 31/01/2024. His pension and provident fund application is stalled because the Nodal Officer and CMPFO Commissioner refused to accept witness signatures from his son and daughter, insisting on on-roll ECL employees as witnesses with their personal details. No employees are willing to provide this information, leaving Shri Barnwal unable to complete the process. Intervention is requested to direct authorities to accept his children's signatures and process his Sahaj form for post-retirement benefits.

### **2. Notice issued to the Respondents:**

2.1 A notice dated 02.11.2023 under sections 75 and 77 was sent to the above-mentioned Respondents for forwarding to this court comments on affidavit for violation of

Section 20 (i) &(ii) of the Act within the statutory time limit.

### **3. Reply filed by the Respondents:**

3.1 In response to Shri G.P. Barnwal's complaint under the RPWD Act, the Area Personnel Manager, Mr. Abir Mukhopadhyay, denied the allegations, stating the complaint about witness signatures was unfounded. He clarified that the Sahaj PF Claim Form was submitted to the CMPF Office, Asansol, on 08.11.2023, before the complaint was filed, and any delay was due to late submission of documents by Barnwal. The management denied rejecting the form due to witness issues, noting that as per CMPFO policy, two on-roll employees must sign as witnesses, which was clearly communicated to Barnwal, who insisted on using his children instead. Once all documents were provided, the form was accepted and forwarded, with proof attached. The Equal Opportunity Policy is available on the Coal India website, and a designated Nodal Officer handles PwD grievances.

### **4. Rejoinder filed by the Complainant:**

4.1 In their rejoinder dated 25.08.2024, the complainant reported that, as advised by the Principal Controller of Defence Accounts, they contacted the JS & CAO/Pension Cell, which confirmed the amended Pension Payment Order had been issued and was viewable on the SPARSH website, with formal notification sent. Satisfied with these actions and assurances, the complainant considered the matter resolved.

### **5. Observations and Recommendations:**

5.1 Upon reviewing the facts of the case and the available records, it is clear that the Complainant's grievance has already been addressed, and no further intervention is necessary. Consequently, the case is disposed of with the approval of the Chief Commissioner for Persons with Disabilities.

**(Praveen Prakash Ambashta)**  
**Dy. Chief Commissioner for Persons with Disabilities**