



सत्यमेव जयते

न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India

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Case No. 14114/1022/2023**Complainant:**

Shri Arunava Halder

Respondent:

The General Manager (HR)
BMC House
West Bengal

1. Gist of the Complaint

1.1 Shri Arunava Halder, a person with 100% hearing impairment, filed a complaint dated 12.05.2023. He is employed as an officer at Bangiya Gramin Vikash Bank and was recently promoted to Scale-II. Pursuant to this promotion, he was transferred on 03.05.2023 to the Sandeshkhali Branch in North 24 Parganas, West Bengal—a 'D' category branch. This branch is located approximately 115 km from his residence in Kalyani, Nadia, and is distant from the district headquarters, making daily commuting arduous. The Complainant states that this transfer contravenes the bank's transfer policy, particularly since he had been serving at a 'C' category branch without any disciplinary record and had received positive performance feedback.

1.2 Despite submitting prior requests to the HR department for a more suitable posting, the Complainant was transferred to a remote location, imposing significant hardship due to his disability. His subsequent representations seeking reconsideration of the transfer were not acted upon. He contends that the transfer not only disregards his disability but also violates his rights under applicable disability laws and

policies.

2. Notice Issued

2.1 The matter was taken up with the General Manager, BMC House (HR), P.O. Berhampore, West Bengal, through a notice dated 20.06.2023, invoking relevant statutory provisions including Section 20(5) of the Rights of Persons with Disabilities Act, 2016, and the Department of Financial Services' letter No. 3/13/2014-Welfare dated 18.11.2014. A final reminder was also issued on 07.08.2023. However, no response was received from the Respondent.

3. Legal Framework

3.1 A letter outlining the legal provisions related to posting, transfer, and retention of employees with disabilities and caregivers to dependent persons with disabilities was forwarded to the Respondents on 15.01.2024.

4. Status Update on Grievance Redressal

4.1 In the absence of further response, the Chief Commissioner for Persons with Disabilities (CCPD) issued a status inquiry via email on 08.05.2025 and served a hearing notice to both parties on 04.06.2025.

4.2 The Complainant responded on 05.06.2025, confirming that he had been transferred back to Kalyani, Nadia, from the Sandeshkhali Branch. In his email, he expressed satisfaction with the resolution of his grievance.

5. Observations and Recommendations

5.1 Based on the facts of the case and the documents on record, it is evident that the Complainant's grievance has been redressed.

5.2 No further intervention is warranted in light of the Complainant's submission dated 05.06.2025, confirming the resolution and his

satisfaction.

5.3 Accordingly, the matter is closed and the case is hereby disposed of with the approval of the Chief Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner for Persons with Disabilities