



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
 दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
 सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
 भारत सरकार/Government of India
 5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075 दूरभाष : (011) 20892364
 5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364
 Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No. 14075/1103/2023

In the matter of —

Shri Naveen Kumar

... Complainant

Versus

The Chairman & Managing Director,
 Managing Director

Bangalore Metro Rail Corporation Ltd **... Respondent**

Hearing (I):

The first hearing was conducted on **28.02.2025 in hybrid mode**. The following parties/representatives were present during the hearing:

Sl. No.	Name & Designation of the party/representative	Mode of appearance
From Complainant:		
1.	Mr Naveen Kumar, Complainant	Online
From Respondent:		
	Absent	---

RECORD OF PROCEEDINGS

During the hearing, the Complainant reiterated his complaint that in almost all Metro Stations of Bangalore, the gap of four and a half inches persists between the metro door and the platform, i.e., horizontally. In addition, there is a vertical difference in height between the platform and the door of the metro train. In a reply to a question, the Complainant stated that both the issues he had discussed in his complaint and rejoinder.

2. Since no representative could appear on behalf of the Respondent during the hearing, it was adjourned to another date. Both parties will be informed of the rescheduled hearing date.

3. This is issued with the approval of the Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner