



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)

दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)

सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment

भारत सरकार/Government of India

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Case No. 14174/1014/2023

In the matter of —

Shri Sumit Kumar

... Complainant

Versus

The Secretary,
The Ministry of External Affairs

... Respondent

1. Gist of the Complaint

1.1 Shri Sumit Kumar, a person with 85% locomotor disability, filed a complaint dated 21/22.05.2023 regarding the denial of joining as Assistant Superintendent through SSC CGLE 2020 in the Central Passport Office under the Ministry of External Affairs.

2. Complainant's Submissions

2.1 Shri Kumar, who has multiple disabilities (90% visual impairment and 85% locomotor disability in one arm), cleared SSC CGLE 2020 and received Appointment Letter No. IV/578/149/2022 dated 22.12.2022 from the Ministry of External Affairs, posting him initially at the Regional Passport Office (RPO), Amritsar. He reported for duty on 12.01.2023, underwent a medical examination at the Civil Surgeon's Office, Amritsar, and was declared medically fit. He submitted the medical fitness report on 19.01.2023 to the Admin Branch of RPO Amritsar and was told to join on 23.01.2023. Upon reporting, he was asked to return the following week. On his next visit, he was informed that he could not join due to his visual disability and that his dossier had been returned to MEA, New Delhi. He approached MEA, New Delhi, on 03.03.2023 to report the matter but received no response.

3. Reply by the Respondent

3.1 The Respondent, in its reply dated 03.07.2023, stated that the Complainant was selected as Assistant Superintendent in the Central Passport Organisation (CPO) under the "Others-Multiple Disabilities" category [OA - One Arm Affected, LV (Low Vision)].

3.2 The Complainant has an 85% locomotor disability due to right-side brachial plexus injury. He submitted a disability certificate showing only locomotor disability, which is 3.5 years old and does not mention low vision. During the medical examination, it was found that he has 90% visual impairment and 85% locomotor disability. The post of Assistant Superintendent is technical and involves document verification and public dealings. The Passport Office, Amritsar, recommended a review of his appointment and returned the dossier to SSC for possible deployment in a more suitable department where his skills can be utilised.

3.3 The Respondent examined the matter under the Rights of Persons with Disabilities Act, 2016. As per Note 8 below point 10 of the Notification dated 04.01.2021, it is the responsibility of the employing authority to verify the authenticity of the disability certificate and the suitability of the candidate for the identified post. As such, the SSC was requested to consider appointing the Complainant in another department or ministry.

4. Rejoinder of the Complainant

4.1 No rejoinder was received from the Complainant. However, via email dated 08.06.2025, he informed that he had secured a position in another department through a different examination and did not wish to pursue the present matter further.

5. Observations & Recommendations

5.1 In view of the above facts and documents on record, no further intervention is warranted. The case is accordingly disposed of with the approval of the Chief Commissioner for Persons with Disabilities.

(Praveen Prakash Ambashta)
Dy. Chief Commissioner