



न्यायालय मुख्य आयुक्त दिव्यांगजन

COURT OF THE CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES (DIVYANGJAN)
दिव्यांगजन सशक्तिकरण विभाग/Department of Empowerment of Persons with Disabilities (Divyangjan)
सामाजिक न्याय और अधिकारिता मंत्रालय/Ministry of Social Justice & Empowerment
भारत सरकार/Government of India
5वाँ तल, एन.आई.एस.डी. भवन, जी-2, सेक्टर-10, द्वारका, नई दिल्ली-110075; दूरभाष : (011) 20892364
5th Floor, N.I.S.D. Bhawan, G-2, Sector-10, Dwarka, New Delhi-110075; Tel.: (011) 20892364
Email: ccpd@nic.in; Website: www.ccdisabilities.nic.in

Case No. 15861/1011/2024

In the matter of —

Mr Md Najrul Islam
R/o Satyam Complex, 2nd Floor,
Kh. No. 12/21, Chetan Bihari Mandir Gali,
41 Foota Road, Kamalpur, Burari
North Delhi - 110084
Email: najrul.nlud@gmail.com
Contact: 9810959794

... Complainant

Versus

The Chairman & Managing Director
United India Insurance Company Ltd.
Ministry of Finance
Chennai, Tamil Nadu-600014
Email: customercare@uiic.co.in

... Respondent

Hearing (I):

A hearing was conducted on **04.02.2025** in hybrid mode (offline/online through Video Conferencing). The following parties/representatives were present during the hearing.

Sl. No.	Name of the parties/ Representatives	Mode of Presence
<u>From Complainant:</u>		
1.	Mr Md Najrul Islam, Complainant	Physically
<u>From Respondent:</u>		

1.	Mr Govindrajan, Chief Manager (HR)	Online
----	---------------------------------------	--------

RECORD OF PROCEEDINGS

Both the parties were heard.

2. No written reply/comments on the complaint was submitted by the representative of the Respondent before the Court, despite issuance of the Notice dated 06.11.2024 followed by a Reminder dated 24.12.2024.

3. The Respondent is directed to submit their written submission/comments on affidavit on the complaint to this Court within three (03) days from the date of issue of this Record of Proceedings with a copy to the Complainant who may submit his rejoinder/comments, if any, on or before the next date of hearing. **A copy each of the Complaint dated 02.11.2024 and Notices dated 06.11.2024 and 24.12.2024 issued by this Court to the Respondent is again attached herewith for ready reference.**

4. The case is scheduled for next nearing on **11.02.2025 at 10:30 Hrs. onward**. The Weblink, Pin and other details for the Video Conferencing will be sent one day before the scheduled hearing;

5. The parties are advised to attend the Hearing in person or through a representative (not below the level of Group 'A'/Class-I officer well versed with the case in case of respondent) or a counsel at the time and date of hearing to present their case;

6. The parties are further advised to confirm the receipt of this Record of Proceedings by return email and inform in advance the name of the person(s)/representative(s)/official(s), his/her/their designation and contact numbers who will be attending the online hearing. The parties may seek any further assistance with regard to the hearing by contacting officials of this Court at Mobile No. 7428168700.

7. The parties may take notice that in default of your appearance on the date & time of hearing, the complaint may be heard and decided on the basis of the documents available on record and/or as per Rule 38 of the Rights of Persons with Disabilities Rules, 2017.

8. This is issues with the approval of the Commissioner for Persons with Disabilities.



(Praveen Prakash Ambashta)
Dy. Chief Commissioner

Dated: 05.02.2025

Encl.: As above