

न्यायालय मुख्य आयुक्त विकलांगजन COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES

विकलांगजन संशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment भारत सरकार / Government of India

Case No.6700/1031/2016

Dated:-12.09.2016

In the matter of:

Shri Nikhil Jain.

President, Sambhavana Organisation,

350, Pocket-5, Sector-2,

Rohini, Delhi-110085.

..... Complainant

Versus

University of Delhi, 9 Through the Registrar,

Delhi-110007.

Respondent

Date of hearing: 06.09.2016 (12.30 pm and 3.30 pm)

Present:

1. Shri Nikhil Jain, Complainant alongwith Shri P.S. Bist.

2. Prof.Anil Angeja, OSD, Nodal Officer, Bipin.Tiwari, OSD, EOC, Dr. Ratna Bali, Dy. Dean Legal, Dr. Gurprasad Singh, Dy. DSW & Sh. Sourabh Banerjee, Advocate, on behalf of the Respondent.

ORDER

The above named complainant, a person with visual impairment filed a complaint dated 28.07.2016 under the Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995, hereinafter referred to as the Act regarding overlooking of the problem of inaccessibility being faced by the students with visual impairment to fill up online form for admission by the University of Delhi Administration.

- 2. The complainant submitted that the students with visual impairment are facing a serious accessibility problem of filling online form for admission in the University of Delhi. Several students with visual impairment are dependent on others to fill up their forms and they are failed to get register in time. The complainant has alleged that the DU Administration is overlooking this problem. He has requested this Court to intervene into the matter urgently and direct the DU officials to start a Special Registration Drive for the students with visual impairment.
- 3. The matter was taken up under Section 59 of the Act with the respondent vide this Court's letter dated 02.08.2016 followed by reminder dated 19.08.2016.
- 4. Since no reply was received from the respondent, a hearing was scheduled on 06.09.2016.
- 5. During the hearing, the representative of the Respondent submitted that the Delhi University has taken all possible steps to comply with the provisions of Section 39 of the Persons with Disabilities Act and to ensure accessibility for students with disabilities, particularly for persons with

....2/-

visual impairment in its online registration system for Undergraduate admission during the year 2016. The system was fully accessible for all categories including visually impaired students as a result of which 432 visually impaired have already registered online. Also the University had opened two centers in the North Campus and South Campus respectively to assist students with disability in completing their registration process and any other support required by them. Apart from this, the Dean, Students Welfare Office was also operational and had set up Help Desk to fill up online forms through volunteers. No complaint of inaccessibility being faced by the students or any inaccessibility on the online system was received from any visual impaired person during the period of three weeks when the online registration process for Undergraduate admission remained open. Thus the University is fully complying with the Persons with Disabilities Act in matters of admission and in other respects and all possible steps to ensure accessibility for the visual impaired persons were taken. The complaint may be dismissed forthwith.

- Though Shri Nikhil Jain, the complainant and Shri P.S. Bist were present in the Court on the date of hearing on 06.09.2016 at 3.30 P.M. and were heard but they refused to sign the Attendance Sheet. However, the complainant has filed a copy of letter addressed to the Vice-Chancellor, University of Delhi in this Court on 06.09.2016 mentioning the name of the aggrieved girl student Miss Shalini Singh, who is a visually impaired person and had submitted her grievance to the complainant on 28.06.2016 regarding non fulfillment of her Admission Form due to online problem.
- After hearing the parties, the Court observed that the complainant filed the complaint at the time when the admission procedure was at last stage. Further, at the time of filing the complaint, he has not mentioned the names of the affected candidates. Now, during the hearing, the complainant has mentioned the name of Ms. Shalini, who was affected and could not complete her application form. As per the reply filed by the respondent in this Court, total 432 candidates with visual impairment registered themselves for admission through online process. Apart from above, the registration process was opened from 1-22nd June, 2016 and if the complainants feels that the website is inaccessible for persons with visual impairment, they should have been filed the complaint at that time and not at this belated stage when the admission procedure is at its completion stage.
- 8. In view of the above, as there appears no violation of any provision of the Persons with Disabilities Act or Government instructions, no direction can be given to the respondent University in the matter. However, the University is advised to facilitate the persons with disabilities providing accessible facilities for admission in the University and completion of their study.

ann Mal Buc

(Dr. Kamlesh Kumar Pandey)

Chief Commissioner
for Persons with Disabilities