



सत्यमेव जयते

महाराष्ट्र शासन



MANTRALAYA MONTHLY REFORM REPORT JUNE 2025





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EXECUTIVE SUMMARY

This is the 21st edition of the Mantralaya Monthly Reforms Report.

The **E-Office Analytics** highlights the transition to digital file management across government departments, district collectorates, and Zilla Parishads. All departments have now fully implemented e-file creation, marking a significant achievement in the journey toward complete digital transformation and streamlined administrative processes.

Among district **Collectorates** – Latur, Satara, and Ahilyanagar have successfully digitized all files. Similarly, Kolhapur, Ratnagiri and Sangli - **Zilla Parishads** have achieved full e-office implementation.

The **Grievance Portal Analytics** evaluates the effectiveness of public grievance resolution across departments, district collectorates, and Zilla Parishads. The GAD- Freedom Fighter/ Ex-Servicemen Welfare, and GAD-Protocol, Cooperation-Marketing have the highest number of pending grievances, requiring urgent action. On the other hand, the Finance, Marathi Language, and Home-Police Departments have the lowest grievance, demonstrating efficient handling of citizen complaints.

Among district **Collectorates**, Mumbai City, Chhatrapati Sambhaji Nagar, and Jalna have the most pending grievances, while Chandrapur, Buldhana, and Jalgaon have resolved most of their cases.

Likewise, Nanded, Beed and Solapur **Zilla Parishads** have high grievance pendency, whereas Chandrapur, Bhandara, and Washim Zilla Parishads have successfully resolved most of their cases.

The **Right to Information (RTI) Analytics** - The Departmental Co-ordinator, Co-operative Societies, Tribal Development Department and Soil and Water Conservation Department have the highest RTI pendency, reflecting the need for improved responsiveness. Meanwhile, the Planning Department, Parliamentary Affairs Department, and Skill Development and Entrepreneurship Department have processed most RTI requests.

Among district **Collectorates**, Dhule, Hingoli, and Mumbai City have the highest number of pending RTI requests, whereas Kolhapur, Chandrapur, and Jalgaon have managed their requests effectively.

Similarly, Beed, Chhatrapati Sambhaji Nagar, and Chandrapur **Zilla Parishads** have the most pending RTI cases, while Jalgaon, Thane, and Parbhani Zilla Parishads have lower pendency. In the **Home Police**, at **Commissioner Level** Mumbai, Amravati and at **Superintendent level** Yavatmal, Dharashiv have the highest RTI Pending. Additionally, Vasai-Virar City, Navi Mumbai, Nashik & Kolhapur **Municipal Corporations** have significant RTI pendency, indicating a need for better transparency practices.

The **Right to Services (RTS) Analytics** evaluates the efficiency of service delivery. Among the most utilized services, Income Certificate, Caste certificate, Age Nationality and Domicile, Migrant Caste Certificate remain the most.



E-OFFICE ANALYTICS

1. Department Wise e-file Creation.

Sr. No	Department Name	e-file created	p-file created	Total	% of e-file Created
1	AGRICULTURE AND ADF	481	0	481	100%
2	CO-OPERATION MARKETING AND TEXTILES	149	0	149	100%
3	CULTURE DEPARTMENT	133	0	133	100%
4	DEPARTMENT OF ANIMAL HUSBANDRY AND DAIRY DEVELOPMENT	155	0	155	100%
5	ENVIRONMENT	43	0	43	100%
6	FINANCE	46	0	46	100%
7	FOOD CIVIL SUPPLY AND CONSUMER PROTECTION	172	0	172	100%
8	GAD PROTOCOL	18	0	18	100%
9	GENERAL ADMINISTRATION DEPARTMENT	237	0	237	100%
10	HIGHER AND TECHNICAL EDUCATION	781	0	781	100%
11	HOME DEPARTMENT	594	0	594	100%
12	HOUSING DEPARTMENT	185	0	185	100%
13	INDUSTRIES ENERGY AND LABOUR	383	0	383	100%
14	LAW AND JUDICIARY	207	0	207	100%
15	MARATHI LANGUAGE	65	0	65	100%
16	MEDICAL EDUCATION AND DRUGS	260	0	260	100%
17	MINORITY DEVELOPMENT	31	0	31	100%
18	PARLIAMENTARY AFFAIRS	5	0	5	100%
19	PERSONS WITH DISABILITIES WELFARE DEPARTMENT	37	0	37	100%



20	PLANNING	118	0	118	100%
21	PUBLIC HEALTH DEPARTMENT	358	0	358	100%
22	PUBLIC WORKS DEPARTMENT	263	0	263	100%
23	REVENUE & FOREST	428	0	428	100%
24	RURAL DEVELOPMENT DEPARTMENT	635	0	635	100%
25	SCHOOL EDUCATION AND SPORTS	384	0	384	100%
26	SKILL DEVELOPMENT AND ENTREPRENEURSHIP	33	0	33	100%
27	SOCIAL JUSTICE	144	0	144	100%
28	SOIL AND WATER CONSERVATION	89	0	89	100%
29	TOURISM DEPARTMENT	13	0	13	100%
30	TRIBAL DEVELOPMENT	164	0	164	100%
31	URBAN DEVELOPMENT	497	0	497	100%
32	VJNT OBC SBCW	138	0	138	100%
33	WATER RESOURCE DEPARTMENT	189	0	189	100%
34	WATER SUPPLY AND SANITATION	91	0	91	100%
35	WOMEN AND CHILD DEVELOPMENT	101	0	101	100%
36	DIRECTORATE OF INDUSTRIES	78	0	78	100%
37	DIRECTORATE OF INFORMATON TECHNOLOGY	37	0	37	100%
38	REVENUE AND REHABILITATION	0	0	0	0



2. District Collectorate Wise e-File Creation.

Sr. No	Collector Office	e-file created	p-file created	Total	% of e-file Created
1	AKOLA	2379	0	2379	100%
2	AMRAVATI	2694	0	2694	100%
3	BHANDARA	988	0	988	100%
4	BULDHANA	2450	0	2450	100%
5	CHANDRAPUR	1471	0	1471	100%
6	CHHATRAPATI SAMBHAJINAGAR	266	0	266	100%
7	DHULE	490	0	490	100%
8	GADCHIROLI	652	0	652	100%
9	GONDIA	373	0	373	100%
10	LATUR	7558	0	7558	100%
11	MUMBAI SUBURBAN	1621	0	1621	100%
12	NAGPUR	2034	0	2034	100%
13	NASHIK	4396	0	4396	100%
14	PARBHANI	1336	0	1336	100%
15	RAIGAD	6004	0	6004	100%
16	RATNAGIRI	6017	0	6017	100%
17	SANGLI	3673	0	3673	100%
18	SINDHUDURG	1521	0	1521	100%
19	WARDHA	2526	0	2526	100%
20	KOLHAPUR	6078	0	6078	100%
21	SOLAPUR	688	0	688	100%
22	SATARA	7533	1	7534	100%
23	AHILYANAGAR	7202	1	7203	100%
24	PUNE	3869	1	3870	100%
25	JALGAON	3598	1	3599	100%
26	THANE	3472	1	3473	100%
27	PALGHAR	2304	1	2305	100%
28	YAVATMAL	3409	2	3411	100%
29	JALNA	1149	1	1150	100%
30	DHARASHIV	4807	5	4812	100%
31	HINGOLI	853	1	854	100%
32	NANDURBAR	816	1	817	100%
33	BEED	4684	7	4691	100%
34	MUMBAI CITY	1449	4	1453	100%
35	WASHIM	540	2	542	100%
36	NANDED	1504	17	1521	99%



3. Zilla Parishad Wise e-File Creation.

Sr. No	Zilla Parishad	e-file created	p-file created	Total	% of e-file Created
1	AHILYANAGAR	960	0	960	100%
2	AKOLA	478	0	478	100%
3	AMRAVATI	614	0	614	100%
4	BEED	554	0	554	100%
5	BHANDARA	147	0	147	100%
6	BULDHANA	670	0	670	100%
7	CHANDRAPUR	2663	0	2663	100%
8	CHHATRAPATI SAMBHAJINAGAR	528	0	528	100%
9	DHARASHIV	1741	0	1741	100%
10	DHULE	1454	0	1454	100%
11	GADCHIROLI	417	0	417	100%
12	GONDIA	1755	0	1755	100%
13	JALNA	508	0	508	100%
14	LATUR	940	0	940	100%
15	NAGPUR	473	0	473	100%
16	NANDURBAR	358	0	358	100%
17	NASHIK	1731	0	1731	100%
18	PALGHAR	734	0	734	100%
19	SINDHUDURG	1177	0	1177	100%
20	WARDHA	2131	0	2131	100%
21	WASHIM	348	0	348	100%
22	RATNAGIRI	5262	0	5262	100%
23	PUNE	894	0	894	100%
24	SATARA	1945	0	1945	100%
25	KOLHAPUR	6885	1	6886	100%
26	SANGLI	4006	1	4007	100%
27	NANDED	2428	1	2429	100%
28	RAIGAD	1747	1	1748	100%
29	JALGAON	1441	1	1442	100%
30	HINGOLI	567	1	568	100%
31	YAVATMAL	1773	5	1778	100%
32	SOLAPUR	1690	8	1698	100%
33	THANE	1098	9	1107	99%
34	PARBHANI	551	6	557	99%



GRIEVANCE PORTAL ANALYTICS

1. Aaple Sarkar Pendency Percentage at Department Level.

Sr. No	Department Name	Total	Pending	Pending %
1	GAD-Freedom Fighter/ Ex-Servicemen Welfare	328	290	88%
2	GAD-Protocol	71	58	82%
3	GAD-Election	645	478	74%
4	Cooperation-Marketing	940	693	74%
5	Skill Development & Entrepreneurship	871	572	66%
6	Cultural Affairs	643	408	63%
7	Animal Husbandry, Dairy Development and Fisheries	1080	635	59%
8	GAD-Directorate General of Information and Public Relations (DGIPR)	571	288	50%
9	Revenue-Forest	4109	2024	49%
10	Public Health	6873	2700	39%
11	Water Supply and Sanitation	3129	1184	38%
12	Revenue-Relief & Rehabilitation	9709	3590	37%
13	Food, Civil Supplies and Consumer Protection	4598	1437	31%
14	Cooperation-Textile	77	22	29%
15	Planning	507	140	28%
16	Minorities Development	321	86	27%
17	Tourism Department	30	8	27%
18	Tribal Development	1061	267	25%
19	GAD-Services	334	84	25%
20	Water Resources	1725	420	24%
21	Home-Jails	149	32	21%
22	GAD-Organization & Methods (O&M)	1208	259	21%
23	Person with Disability department	435	89	20%
24	Parliamentary Affairs	109	22	20%
25	Information Technology	1076	209	19%
26	Industry	2013	378	19%



27	UD1-Urban Planning	3800	676	18%
28	Water Conservation	746	132	18%
29	Law and Judiciary	2368	405	17%
30	School Education and Sports	11507	1847	16%
31	CMO	133	21	16%
32	Co-operation	7726	1134	15%
33	Home-State Excise	1492	206	14%
34	Medical Education and Drugs	2175	300	14%
35	Revenue, Registration & Stamps	33047	3855	12%
36	Women and Child Development	3281	351	11%
37	Agriculture	5878	623	11%
38	Social Justice and Special Assistance	3845	405	11%
39	Housing	7603	786	10%
40	UD2-Urban Local Bodies	51284	5189	10%
41	Rural Development	42677	3879	9%
42	Higher and Technical Education	4407	383	9%
43	Environment	1889	162	9%
44	Energy	11085	907	8%
45	Home-Transport & Ports	7578	590	8%
46	Labour	2894	204	7%
47	Finance	1324	89	7%
48	Public Works	8012	497	6%
49	Planning-Employment Guarantee Scheme (EGS)/NREGA	1996	116	6%
50	Home-Police	63899	3402	5%
51	VJNT, OBC & SBC Welfare Department	1476	73	5%
52	GAD-Reservation policy	382	12	3%
53	GAD Aviation	34	1	3%
54	Marathi Language	413	3	1%
55	Finance-Accounts & Treasury	1	0	0%
56	Finance-Expenditure	3	0	0%



2. Aaple Sarkar Pendency Percentage at Collector Offices.

Sr. No	Collector Office	Total	Pending	Pending %
1	Mumbai City	877	168	19%
2	Chhatrapati Sambhaji Nagar	1755	279	16%
3	Jalna	1029	163	16%
4	Pune	6230	933	15%
5	Nagpur	1438	215	15%
6	Palghar	1186	168	14%
7	Mumbai Suburban	1998	273	14%
8	Nanded	964	123	13%
9	Thane	4115	499	12%
10	Nashik	1392	163	12%
11	Parbhani	740	84	11%
12	Dhule	557	62	11%
13	Sindhudurg	320	32	10%
14	Amravati	1200	116	10%
15	Latur	1218	110	9%
16	Gondia	322	29	9%
17	Solapur	2698	241	9%
18	Wardha	507	39	8%
19	Raigad	1751	134	8%
20	Washim	1089	81	7%
21	Hingoli	542	37	7%
22	Gadchiroli	195	13	7%
23	Ratnagiri	904	60	7%
24	Yavatmal	2522	161	6%
25	Beed	1840	117	6%
26	Satara	1867	113	6%
27	Nandurbar	209	11	5%
28	Kolhapur	1256	65	5%
29	Akola	1107	54	5%
30	Sangli	1543	74	5%
31	Ahilyanagar	3471	160	5%
32	Dharashiv	915	35	4%
33	Bhandara	488	16	3%
34	Jalgaon	1686	49	3%
35	Buldhana	2692	72	3%
36	Chandrapur	654	16	2%



3. Aaple Sarkar Pendency Percentage at Zilla Parishad Offices.

Sr. No	Zilla Parishad	Total	Pending	Pending %
1	Nanded	1176	201	17%
2	Beed	1274	190	15%
3	Solapur	1862	249	13%
4	Pune	3178	375	12%
5	Parbhani	712	83	12%
6	Palghar	634	60	9%
7	Gondia	340	32	9%
8	Sindhudurg	544	50	9%
9	Kolhapur	1383	125	9%
10	Satara	2014	174	9%
11	Chhatrapati Sambhaji Nagar	1228	106	9%
12	Latur	1168	99	8%
13	Nagpur	1260	103	8%
14	Jalna	2040	165	8%
15	Ratnagiri	1156	82	7%
16	Yavatmal	1879	123	7%
17	Raigad	1930	122	6%
18	Nashik	1829	107	6%
19	Sangli	1140	65	6%
20	Dhule	626	32	5%
21	Nandurbar	307	15	5%
22	Amravati	1474	72	5%
23	Akola	1066	49	5%
24	Wardha	488	22	5%
25	Dharashiv	757	33	4%
26	Hingoli	438	18	4%
27	Thane	3092	126	4%
28	Buldhana	1721	63	4%
29	Ahilyanagar	5510	187	3%
30	Jalgaon	1393	44	3%
31	Gadchiroli	170	5	3%
32	Washim	1026	19	2%
33	Bhandara	349	5	1%
34	Chandrapur	563	5	1%



4. Aaple Sarkar Pendency Percentage at Police Level Offices.

Sr. No	Police Level	Total	Pending	Pending %
1	Amravati	229	23	10%
2	Yavatmal	743	61	8%
3	Kolhapur	509	38	7%
4	Parbhani	287	21	7%
5	Chhatrapati Sambhaji Nagar	635	44	7%
6	Nagpur	1830	110	6%
7	Nanded	405	23	6%
8	Pune	4996	263	5%
9	Buldhana	511	25	5%
10	Solapur	1141	53	5%
11	Satara	918	42	5%
12	Nashik	1320	60	5%
13	Bhandara	127	5	4%
14	Sangli	560	22	4%
15	Latur	440	16	4%
16	Hingoli	158	5	3%
17	Akola	498	14	3%
18	Dharashiv	296	8	3%
19	Dhule	709	19	3%
20	Washim	493	12	2%
21	Wardha	128	3	2%
22	Beed	803	16	2%
23	Nandurbar	151	3	2%
24	Ahilyanagar	3594	66	2%
25	Jalgaon	820	14	2%
26	Chandrapur	236	4	2%
27	Thane	5088	80	2%
28	Palghar	203	3	1%
29	Gadchiroli	68	1	1%
30	Raigad	754	8	1%
31	Gondia	98	1	1%
32	Ratnagiri	564	1	0%
33	Jalna	291	0	0%
34	Sindhudurg	56	0	0%



5. Integrated CPGRAM Pendency Percentage.

Sr. No	Department Name	Total	Pending	Pending %
1	GAD-Freedom Fighter/ Ex-Servicemen Welfare	110	108	98%
2	GAD-Protocol	27	26	96%
3	Cultural Affairs	194	164	85%
4	GAD-Election	249	210	84%
5	Animal Husbandry, Dairy Development and Fisheries	159	131	82%
6	Cooperation-Marketing	338	263	78%
7	GAD-Services	154	101	66%
8	Skill Development & Entrepreneurship	157	97	62%
9	Public Health	1766	948	54%
10	Revenue-Forest	915	491	54%
11	Minorities Development	53	28	53%
12	Planning	172	78	45%
13	Revenue-Relief & Rehabilitation	711	299	42%
14	School Education and Sports	1230	456	37%
15	GAD-Directorate General of Information and Public Relations (DGIPR)	17	6	35%
16	Food, Civil Supplies and Consumer Protection	983	324	33%
17	Industry	481	146	30%
18	Water Resources	266	79	30%
19	Social Justice and Special Assistance	388	114	29%
20	Water Conservation	64	18	28%
21	Tourism Department Mantaralaya	37	10	27%
22	Co-operation	1859	501	27%
23	Rural Development	3044	767	25%
24	Medical Education and Drugs	516	128	25%
25	Revenue, Registration & Stamps	3518	864	25%
26	Home-State Excise	88	21	24%



27	Higher and Technical Education	754	179	24%
28	Law and Judiciary	711	168	24%
29	Cooperation-Textile	26	6	23%
30	Home-Jails	26	6	23%
31	Environment	273	60	22%
32	PG Portal GAD	6646	1361	20%
33	Tribal Development	182	37	20%
34	GAD-Reservation policy	84	17	20%
35	Housing	2049	394	19%
36	Home-Transport & Ports	1841	347	19%
37	Planning-Employment Guarantee Scheme (EGS)/NREGA	79	13	16%
38	Energy	1977	309	16%
39	UD1-Urban Planning	818	127	16%
40	Water Supply and Sanitation	345	53	15%
41	Finance	1094	168	15%
42	Agriculture	11225	1647	15%
43	Person with Disability department	132	19	14%
44	Marathi Language	14	2	14%
45	Home-Police	13221	1803	14%
46	Information Technology	125	16	13%
47	Public Works	1897	232	12%
48	VJNT, OBC & SBC Welfare Department	85	10	12%
49	Labour	1460	168	12%
50	CMO	48	5	10%
51	GAD-Organization & Methods (O&M)	293	30	10%
52	UD2-Urban Local Bodies	8827	900	10%
53	GAD Aviation	21	2	10%
54	Women and Child Development	313	18	6%



RIGHT TO INFORMATION ANALYTICS

1. Department with highest RTI Pendency.

Sr. No	Department Name	Received	Pending	Pending %
1	Departmental Co-ordinator, Co-operative Societies	47	43	91%
2	Tribal Development Department	111	93	84%
3	Soil and Water Conservation Department	54	45	83%
4	Persons with Disabilities Welfare Department	15	12	80%
5	Textile Department	10	8	80%
6	Food, Civil Supplies and Consumer Protection Department	78	58	74%
7	Women and Child Development Department	84	62	74%
8	Minorities Development Department	29	21	72%
9	Finance Department	113	79	70%
10	Marathi Language Department	3	2	67%
11	Revenue and Forest Department	363	232	64%
12	Public Health Department	192	117	61%
13	Housing Department	113	66	58%
14	Agriculture, Dairy Development, Animal Husbandry and Fisheries Department	142	80	56%
15	Employment Guarantee Scheme Department	25	14	56%
16	Home Department	257	143	56%
17	School Education and Sports Department	163	90	55%
18	Higher and Technical Education Department	207	113	55%
19	Tourism & Cultural Affairs Department	11	6	55%
20	Medical Education and Drugs Department	184	97	53%
21	Water Supply and Sanitation Department	54	28	52%
22	Water Resources Department	90	45	50%
23	Social Justice and Special Assistance Department	89	42	47%



24	Co-operation, Textiles and Marketing Department	63	29	46%
25	Industries, Energy and Labour Department	305	138	45%
26	Other Backward Bahujan Welfare Department	27	11	41%
27	Rural Development Department	151	61	40%
28	Law and Judiciary Department	97	39	40%
29	Environment Department	43	17	40%
30	General Administration Department	218	85	39%
31	Public Works Department	173	67	39%
32	Urban Development Department	320	120	38%
33	Skill Development and Entrepreneurship Department	45	13	29%
34	Parliamentary Affairs Department	5	1	20%
35	Planning Department	52	4	8%



2. Collector Office with highest RTI Pendency.

Sr. No	Collector Office	Received	Pending	Pending %
1	Dhule	29	29	100%
2	Hingoli	8	8	100%
3	Mumbai City	63	63	100%
4	Wardha	21	21	100%
5	Mumbai Suburban	106	105	99%
6	Yavatmal	79	78	99%
7	Beed	52	51	98%
8	Nandurbar	10	9	90%
9	Ratnagiri	37	33	89%
10	Dharashiv	33	29	88%
11	Amravati	53	46	87%
12	Pune	255	218	85%
13	Buldhana	57	48	84%
14	Sangli	48	40	83%
15	Chhatrapati Sambhaji Nagar	67	53	79%
16	Akola	22	17	77%
17	Sindhudurgh	22	17	77%
18	Palghar	30	23	77%
19	Gadchiroli	10	7	70%
20	Satara	53	36	68%
21	Gondia	6	4	67%
22	Thane	102	68	67%
23	Raigad	55	36	65%
24	Latur	35	22	63%
25	Bhandara	21	13	62%
26	Nashik	65	39	60%
27	Nagpur	55	32	58%
28	Nanded	49	28	57%
29	Solapur	99	55	56%
30	Ahilyanagar	65	31	48%
31	Parbhani	33	14	42%
32	Washim	34	13	38%
33	Jalna	28	10	36%
34	Jalgaon	54	16	30%
35	Chandrapur	28	7	25%
36	Kolhapur	86	19	22%



3. Zilla Parishads with the highest RTI Pendency.

Sr. No	Zilla Parishad	Received	Pending	Pending %
1	Chhatrapati Sambhaji Nagar	41	41	100%
2	Beed	38	38	100%
3	Chandrapur	9	9	100%
4	Gondia	10	10	100%
5	Hingoli	4	4	100%
6	Nanded	21	21	100%
7	Nandurbar	9	9	100%
8	Sangli	16	16	100%
9	Sindhudurgh	18	18	100%
10	Solapur	40	40	100%
11	Ratnagiri	22	21	95%
12	Akola	18	17	94%
13	Amravati	23	21	91%
14	Dhule	22	20	91%
15	Pune	116	102	88%
16	Nashik	62	51	82%
17	Ahilyanagar	66	54	82%
18	Jalna	38	30	79%
19	Washim	9	7	78%
20	Gadchiroli	8	6	75%
21	Wardha	12	9	75%
22	Raigad	47	35	74%
23	Bhandara	15	11	73%
24	Kolhapur	25	18	72%
25	Dharashiv	31	22	71%
26	Buldhana	22	15	68%
27	Latur	22	15	68%
28	Nagpur	15	10	67%
29	Palghar	18	12	67%
30	Satara	41	24	59%
31	Yavatmal	21	12	57%
32	Parbhani	15	8	53%
33	Thane	47	25	53%
34	Jalgaon	58	29	50%



4. Home Police with the highest RTI Pendency.

Sr. No	Home-Police	Received	Pending	Pending %
<i>Pendency at Commissioner Level</i>				
1	Mumbai	189	185	98%
2	Amravati	13	12	92%
3	Pimpri Chinchwad	63	58	92%
4	Nagpur	35	31	89%
5	Mira Bhayandar Vasai-Virar	34	30	88%
6	Nashik	34	30	88%
7	Chhatrapati Sambhaji Nagar	18	15	83%
8	Pune	126	102	81%
9	Thane	55	33	60%
10	Solapur	14	5	36%
11	Navi Mumbai	39	13	33%
<i>Pendency at Superintendent Level</i>				
12	Akola	13	13	100%
13	Beed	12	12	100%
14	Bhandara	2	2	100%
15	Buldhana	5	5	100%
16	Chandrapur	7	7	100%
17	Dhule	4	4	100%
18	Hingoli	3	3	100%
19	Jalgaon	16	16	100%
20	Kolhapur	13	13	100%
21	Nanded	15	15	100%
22	Nandurbar	8	8	100%
23	Dharashiv	19	19	100%
24	Palghar	17	17	100%
25	Parbhani	3	3	100%
26	Sangli	6	6	100%
27	Sindhudurgh	3	3	100%
28	Solapur Rural	15	15	100%
29	Wardha	6	6	100%
30	Washim Rural	1	1	100%
31	Yavatmal	24	24	100%
32	Latur Rural	26	25	96%
33	Ahilyanagar	18	17	94%
34	Nashik Rural	23	21	91%
35	Satara	16	14	88%
36	Ratnagiri	7	6	86%
37	Raigad	8	6	75%
38	Nagpur Rural	11	8	73%



39	Amravati	7	5	71%
40	Chhatrapati Sambhaji Nagar Rural	9	5	56%
41	Pune	51	28	55%
42	Jalna	8	3	38%
43	Thane Rural	16	1	6%
44	Gadchiroli	0	0	0
45	Gondia	0	0	0

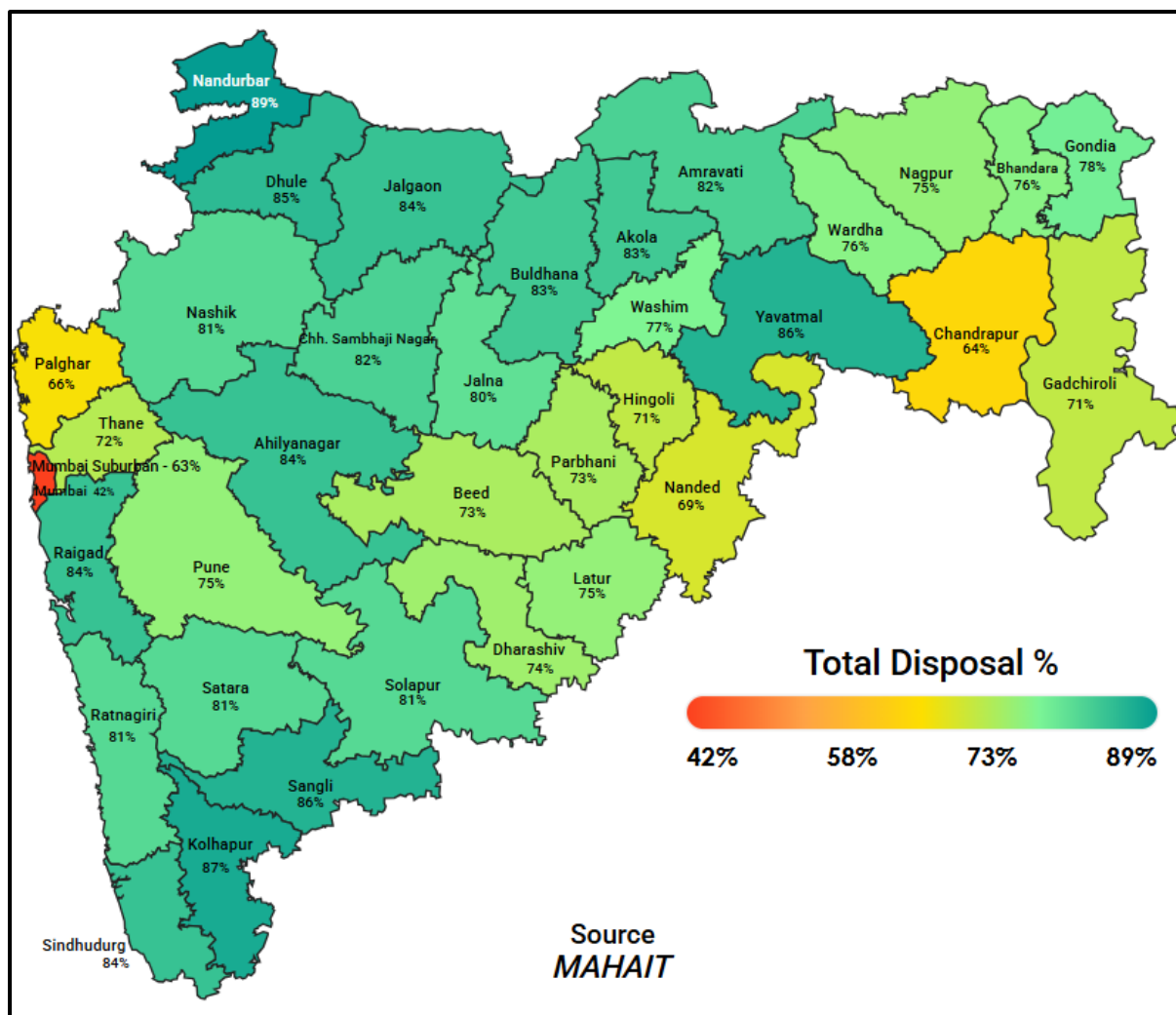
5. Municipal Corporation with the highest RTI Pendency.

Sr. No	Municipal Corporation	Received	Pending	Pending %
1	Ahilyanagar	19	19	100%
2	Akola	11	11	100%
3	Dhule	6	6	100%
4	Parbhani	5	5	100%
5	Vasai Virar City	72	72	100%
6	Navi Mumbai	163	154	94%
7	Nashik	91	83	91%
8	Kolhapur	29	26	90%
9	Nagpur	70	62	89%
10	Chhatrapati Sambhaji Nagar	69	61	88%
11	Nanded	15	13	87%
12	Solapur	41	35	85%
13	Jalgaon	19	16	84%
14	Pune	212	173	82%
15	Panvel	37	30	81%
16	Chandrapur	10	8	80%
17	Thane	100	80	80%
18	Kalyan Dombivali	59	43	73%
19	Mira Bhayandar	60	42	70%
20	Pimpri Chinchwad	117	73	62%
21	Amravati	21	13	62%
22	Latur	9	5	56%



RIGHT TO SERVICES ANALYTICS

RTS Monthly Disposal Percentage.



Top Services Availed by Citizens			
Services	Total Received	Total Disposed	Pending
Income Certificate	9,03,238	7,74,666	1,28,572
General Affidavit	3,92,642	3,82,084	10,558
Age Nationality and Domicile	3,03,032	2,45,621	57,411
Migrant Caste Certificate	1,57,187	92,698	64,489
Non-Creamy Layer Certificate	1,53,185	1,06,734	46,451
Police Clearance Certificate	1,04,985	45,600	59,385
Caste certificate	8,89,005	8,17,864	71,141
Non-Creamy Layer Certificate	87,284	52,696	34,588
Registration of Shop and Establishment	83,270	82,361	909
Residence Certificate	63,930	54,260	9,670



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**ADMINISTRATIVE INNOVATION, EXCELLENCE & GOOD GOVERNANCE
GENERAL ADMINISTRATION DEPARTMENT,
GOVERNMENT OF MAHARASHTRA**