



सत्यमेव जयते



महाराष्ट्र शासन

MANTRALAYA MONTHLY REFORMS REPORT

MARCH 2025



ADMINISTRATIVE INNOVATION, EXCELLENCE & GOOD GOVERNANCE
GENERAL ADMINISTRATION DEPARTMENT,
GOVERNMENT OF MAHARASHTRA



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EXECUTIVE SUMMARY

This is the 18th edition of the Mantralaya Monthly Reforms Report.

The **E-Office Analytics** highlights the transition to digital file management across government departments, district collectorates, and Zilla Parishads. The Culture Department, Directorate of Information Technology, Rural Development Department, Housing Department and Public Health Department have performed exceptionally well by fully implementing e-file creation. However, the VJNT, OBC & SBC Welfare Department, Skill Development and Entrepreneurship Department, and Minority Development Department & Water Resource Department have the lowest e-file creation rates, indicating the need for further digital adoption.

Among district **Collectorates** – Kolhapur, Ahilyanagar, and Akola have successfully digitized all files. Similarly, Akola, Sindhudurg and Chandrapur - **Zilla Parishads** have achieved full e-office implementation.

The **Grievance Portal Analytics** evaluates the effectiveness of public grievance resolution across departments, district collectorates, and Zilla Parishads. The Tourism Department, GAD-Freedom Fighter/ Ex-Servicemen Welfare, and GAD-Protocol have the highest number of pending grievances, requiring urgent action. On the other hand, the Finance, Marathi Language, and Public Works Departments have the lowest grievance, demonstrating efficient handling of citizen complaints.

Among district **Collectorates**, Nanded, Pune, and Nagpur have the most pending grievances, while Chandrapur, Jalgaon, and Dharashiv have resolved most of their cases.

Likewise, Yavatmal, Solapur, and Nanded **Zilla Parishads** have high grievance pendency, whereas Chandrapur, Wardha, and Akola Zilla Parishads have successfully resolved most of their cases.

The **Right to Information (RTI) Analytics** - The Revenue and Forest Department, Soil and Water Conservation Department, and Minorities Development Department have the highest RTI pendency, reflecting the need for improved responsiveness. Meanwhile, the Planning Department, Social Justice and Special Assistance Department, and Skill Development and Entrepreneurship Department have processed most RTI requests.

Among district **Collectorates**, Mumbai Suburban, Chhatrapati Sambhaji Nagar, and Mumbai City have the highest number of pending RTI requests, whereas Chandrapur, Washim, and Kolhapur have managed their requests effectively.

Similarly, Beed, Chhatrapati Sambhajnagar, and Solapur **Zilla Parishads** have the most pending RTI cases, while Dharashiv, Jalgaon, and Parbhani Zilla Parishads have lower pendency.

In the **Home Police**, at **Commissioner Level** Nashik, Chhatrapati Sambhajnagar and at **Superintendent level** Solapur Rural, Jalgaon have the highest RTI Pending. Additionally, Ahilyanagar, Vasai-Virar City, and Nashik **Municipal Corporations** have significant RTI pendency, indicating a need for better transparency practices.

The **Right to Services (RTS) Analytics** evaluates the efficiency of service delivery. Among the most utilized services, Income Certificate, Police Clearance Certificate, and Age, Nationality & Domicile Certificate remain the most.



E-OFFICE ANALYTICS

1. Department Wise e-file Creation.

Sr. No	Department Name	e-file Created	P-file Created	Total	% of e-file Created
1	CULTURE DEPARTMENT	170	0	170	100%
2	DIRECTORATE GENERAL OF INFORMATION AND PUBLIC RELATIONS	2	0	2	100%
3	DIRECTORATE OF INDUSTRIES	1	0	1	100%
4	DIRECTORATE OF INFORMATON TECHNOLOGY	49	0	49	100%
5	PARLIAMENTARY AFFAIRS	10	0	10	100%
6	RURAL DEVELOPMENT DEPARTMENT	734	2	736	100%
7	HOUSING DEPARTMENT	220	2	222	99%
8	PUBLIC HEALTH DEPARTMENT	637	6	643	99%
9	AGRICULTURE AND ADF	611	10	621	98%
10	PERSONS WITH DISABILITIES WELFARE DEPARTMENT	44	1	45	98%
11	HIGHER AND TECHNICAL EDUCATION	396	15	411	96%
12	URBAN DEVELOPMENT	539	36	575	94%
13	MEDICAL EDUCATION AND DRUGS	294	25	319	92%
14	MARATHI LANGUAGE	99	9	108	92%
15	DEPARTMENT OF ANIMAL HUSBANDRY AND DAIRY DEVELOPMENT	148	15	163	91%
16	ENVIRONMENT	52	7	59	88%
17	TRIBAL DEVELOPMENT	130	18	148	88%



18	WOMEN AND CHILD DEVELOPMENT	105	19	124	85%
19	FOOD CIVIL SUPPLY AND CONSUMER PROTECTION	146	32	178	82%
20	WATER SUPPLY AND SANITATION	136	33	169	80%
21	TOURISM DEPARTMENT	28	7	35	80%
22	INDUSTRIES ENERGY AND LABOUR	322	82	404	80%
23	SOCIAL JUSTICE	254	66	320	79%
24	LAW AND JUDICIARY	140	40	180	78%
25	GAD PROTOCOL	37	11	48	77%
26	HOME DEPARTMENT	464	150	614	76%
27	GENERAL ADMINISTRATION DEPARTMENT	263	89	352	75%
28	PUBLIC WORKS DEPARTMENT	160	59	219	73%
29	SOIL AND WATER CONSERVATION	107	43	150	71%
30	PLANNING	86	47	133	65%
31	REVENUE & FOREST	386	244	630	61%
32	CO-OPERATION MARKETING AND TEXTILES	80	63	143	56%
33	FINANCE	32	39	71	45%
34	SCHOOL EDUCATION AND SPORTS	34	47	81	42%
35	SKILL DEVELOPMENT AND ENTREPRENEURSHIP	17	27	44	39%
36	WATER RESOURCE DEPARTMENT	76	225	301	25%
37	VJNT OBC SBCW	21	108	129	16%
38	MINORITY DEVELOPMENT	3	21	24	13%



2. District Collectorate Wise e-File Creation.

Sr. No	Collector Office	e-file Created	P-file Created	Total	% of e-file Created
1	AKOLA	5112	0	5112	100%
2	CHANDRAPUR	2082	0	2082	100%
3	WARDHA	2076	0	2076	100%
4	AMRAVATI	8358	0	8358	100%
5	BULDHANA	2345	0	2345	100%
6	WASHIM	831	0	831	100%
7	AHILYANAGAR	5813	0	5813	100%
8	BEED	190	0	190	100%
9	GONDIA	1136	0	1136	100%
10	HINGOLI	671	0	671	100%
11	JALNA	1571	0	1571	100%
12	KOLHAPUR	12134	0	12134	100%
13	MUMBAI SUBURBAN	2985	0	2985	100%
14	NAGPUR	5074	0	5074	100%
15	PALGHAR	3493	0	3493	100%
16	SINDHUDURG	1658	0	1658	100%
17	RAIGAD	14084	1	14085	100%
18	DHARASHIV	8626	1	8627	100%
19	JALGAON	6489	1	6490	100%
20	NASHIK	5336	1	5337	100%
21	YAVATMAL	3675	1	3676	100%
22	SATARA	7150	2	7152	100%
23	LATUR	7883	4	7887	100%
24	SOLAPUR	1159	1	1160	100%
25	PUNE	6679	6	6685	100%
26	CHHATRAPATI SAMBHAJINAGAR	1012	1	1013	100%
27	GADCHIROLI	2018	2	2020	100%
28	THANE	7693	8	7701	100%
29	NANDURBAR	1142	2	1144	100%
30	BHANDARA	1119	2	1121	100%
31	SANGLI	2401	5	2406	100%
32	MUMBAI CITY	11657	28	11685	100%
33	RATNAGIRI	8103	20	8123	100%
34	PARBHANI	694	2	696	100%
35	DHULE	940	6	946	99%
36	NANDED	1961	19	1980	99%



3. Zilla Parishad Wise e-File Creation.

Sr. No	Zilla Parishad	e-file Created	P-file Created	Total	% of e-file Created
1	AKOLA	23334	0	23334	100%
2	AMRAVATI	1110	0	1110	100%
3	BULDHANA	1783	0	1783	100%
4	YAVATMAL	629	0	629	100%
5	SINDHUDURG	2246	0	2246	100%
6	AHILYANAGAR	1203	0	1203	100%
7	BEED	734	0	734	100%
8	BHANDARA	1506	0	1506	100%
9	CHANDRAPUR	3526	0	3526	100%
10	CHHATRAPATI SAMBHAJINAGAR	1271	0	1271	100%
11	DHARASHIV	913	0	913	100%
12	GADCHIROLI	1182	0	1182	100%
13	JALNA	579	0	579	100%
14	NAGPUR	1223	0	1223	100%
15	NANDURBAR	498	0	498	100%
16	PARBHANI	289	0	289	100%
17	PUNE	179	0	179	100%
18	RAIGAD	1394	0	1394	100%
19	WARDHA	1659	0	1659	100%
20	KOLHAPUR	10224	1	10225	100%
21	SANGLI	13395	2	13397	100%
22	NANDED	4564	1	4565	100%
23	GONDIA	3088	1	3089	100%
24	DHULE	5660	2	5662	100%
25	RATNAGIRI	4420	3	4423	100%
26	HINGOLI	955	1	956	100%
27	WASHIM	940	1	941	100%
28	NASHIK	3482	4	3486	100%
29	LATUR	828	1	829	100%
30	PALGHAR	1711	4	1715	100%
31	THANE	918	3	921	100%
32	SATARA	2078	9	2087	100%
33	JALGAON	598	5	603	99%
34	SOLAPUR	434	15	449	97%



GRIEVANCE PORTAL ANALYTICS

1. Aaple Sarkar Pendency Percentage at Department Level.

Sr. No	Department Name	Total	Pending	Pending %
1	Tourism Department	47	47	100%
2	GAD-Freedom Fighter/ Ex-Servicemen Welfare	308	274	89%
3	GAD-Protocol	54	44	81%
4	Cooperation-Marketing	769	585	76%
5	GAD-Election	575	425	74%
6	Cultural Affairs	607	445	73%
7	Skill Development & Entrepreneurship	746	537	72%
8	Animal Husbandry, Dairy Development and Fisheries	1001	643	64%
9	GAD-Directorate General of Information and Public Relations (DGIPR)	743	473	64%
10	Revenue-Forest	3645	1983	54%
11	Public Health	6275	3321	53%
12	Medical Education and Drugs	1956	822	42%
13	Water Supply and Sanitation	2884	1150	40%
14	UD1-Urban Planning	2916	1116	38%
15	Food, Civil Supplies and Consumer Protection	4083	1525	37%
16	Revenue-Relief & Rehabilitation	8337	3050	37%
17	Cooperation-Textile	74	27	36%
18	GAD-Services	324	115	35%
19	CMO	129	39	30%
20	Tribal Development	912	254	28%
21	Minorities Development	277	77	28%
22	Industry	1842	434	24%
23	Home-Jails	134	31	23%
24	Water Conservation	595	130	22%
25	Water Resources	1416	308	22%



26	Planning	420	90	21%
27	GAD-Organization & Methods (O&M)	1098	234	21%
28	Law and Judiciary	2060	323	16%
29	Person with Disability department	376	58	15%
30	UD2-Urban Local Bodies	43792	6705	15%
31	Agriculture	5180	726	14%
32	School Education and Sports	10605	1485	14%
33	Planning-Employment Guarantee Scheme (EGS)/NREGA	1701	221	13%
34	Revenue, Registration & Stamps	27862	3250	12%
35	Higher and Technical Education	4123	457	11%
36	Home-State Excise	1324	143	11%
37	VJNT, OBC & SBC Welfare Department	1424	144	10%
38	Energy	9104	896	10%
39	Environment	1761	172	10%
40	Co-operation	6861	663	10%
41	Social Justice and Special Assistance	3494	337	10%
42	Women and Child Development	2895	266	9%
43	Rural Development	37684	2678	7%
44	Housing	6713	476	7%
45	Parliamentary Affairs	75	5	7%
46	Home-Transport & Ports	6215	326	5%
47	Labour	2398	111	5%
48	Information Technology	861	37	4%
49	GAD Aviation	25	1	4%
50	Finance	1144	42	4%
51	Home-Police	56256	1577	3%
52	Public Works	6653	138	2%
53	GAD-Reservation policy	371	4	1%
54	Marathi Language	390	4	1%
55	Finance-Accounts & Treasury	1	0	0%
56	Finance-Expenditure	3	0	0%



2. Aaple Sarkar Pendency Percentage at Collector Offices.

Sr. No	Collector Office	Total	Pending	Pending %
1	Nanded	842	197	23%
2	Pune	5744	1311	23%
3	Nagpur	1228	205	17%
4	Mumbai City	788	130	16%
5	Mumbai Suburban	1801	297	16%
6	Chhatrapati Sambhaji Nagar	1611	235	15%
7	Jalna	964	140	15%
8	Solapur	2319	328	14%
9	Hingoli	487	67	14%
10	Sindhudurg	291	40	14%
11	Parbhani	670	86	13%
12	Palghar	1045	132	13%
13	Gadchiroli	170	21	12%
14	Thane	3726	437	12%
15	Beed	1592	176	11%
16	Amravati	1052	104	10%
17	Satara	1570	154	10%
18	Dhule	503	47	9%
19	Kolhapur	1058	95	9%
20	Ratnagiri	787	70	9%
21	Raigad	1542	136	9%
22	Latur	1089	95	9%
23	Nashik	1228	100	8%
24	Ahilyanagar	3011	221	7%
25	Gondia	275	20	7%
26	Nandurbar	184	12	7%
27	Washim	968	60	6%
28	Bhandara	422	26	6%
29	Yavatmal	2247	134	6%
30	Akola	999	51	5%
31	Sangli	1338	60	4%
32	Buldhana	2486	98	4%
33	Wardha	437	17	4%
34	Dharashiv	788	22	3%
35	Chandrapur	572	15	3%
36	Jalgaon	1449	24	2%



3. Aaple Sarkar Pendency Percentage at Zilla Parishad Offices.

Sr. No	Zilla Parishad	Total	Pending	Pending %
1	Yavatmal	688	170	25%
2	Solapur	581	135	23%
3	Nanded	768	139	18%
4	Sindhudurg	136	24	18%
5	Beed	730	101	14%
6	Gondia	220	27	12%
7	Satara	1434	169	12%
8	Amravati	628	70	11%
9	Pune	2454	246	10%
10	Gadchiroli	42	4	10%
11	Nagpur	782	73	9%
12	Kolhapur	968	90	9%
13	Latur	770	71	9%
14	Nashik	542	46	8%
15	Ahilyanagar	2736	232	8%
16	Buldhana	525	44	8%
17	Sangli	855	70	8%
18	Jalna	1676	128	8%
19	Bhandara	242	17	7%
20	Dhule	387	27	7%
21	Dharashiv	252	17	7%
22	Nandurbar	239	16	7%
23	Parbhani	497	33	7%
24	Ratnagiri	562	37	7%
25	Chhatrapati Sambhaji Nagar	998	62	6%
26	Thane	1238	73	6%
27	Palghar	474	26	5%
28	Hingoli	295	16	5%
29	Raigad	1490	70	5%
30	Washim	632	26	4%
31	Jalgaon	253	10	4%
32	Akola	711	24	3%
33	Wardha	255	7	3%
34	Chandrapur	379	5	1%



4. Aaple Sarkar Pendency Percentage at Police Level Offices.

Sr. No	Police Level	Total	Pending	Pending %
1	Palghar	196	18	9%
2	Kolhapur	450	36	8%
3	Pune	4348	259	6%
4	Amravati	204	11	5%
5	Satara	804	43	5%
6	Latur	419	22	5%
7	Parbhani	256	11	4%
8	Chhatrapati Sambhaji Nagar	572	24	4%
9	Nanded	370	14	4%
10	Yavatmal	647	24	4%
11	Nashik	1212	43	4%
12	Nandurbar	145	5	3%
13	Nagpur	1702	58	3%
14	Ratnagiri	562	18	3%
15	Jalgaon	739	22	3%
16	Thane	4873	138	3%
17	Raigad	695	19	3%
18	Solapur	995	23	2%
19	Gondia	89	2	2%
20	Dharashiv	270	6	2%
21	Gadchiroli	54	1	2%
22	Akola	333	6	2%
23	Beed	712	12	2%
24	Dhule	533	8	2%
25	Washim	471	7	1%
26	Chandrapur	209	3	1%
27	Bhandara	149	2	1%
28	Buldhana	421	4	1%
29	Sangli	481	4	1%
30	Ahilyanagar	3380	12	0%
31	Hingoli	126	0	0%
32	Jalna	290	0	0%
33	Sindhudurg	54	0	0%
34	Wardha	93	0	0%



5. Integrated CPGRAM Pendency Percentage.

Sr. No	Department Name	Total	Pending	Pending %
1	Cultural Affairs	124	124	100%
2	Tourism Department	40	40	100%
3	GAD-Freedom Fighter/ Ex-Servicemen Welfare	93	91	98%
4	GAD-Protocol	20	19	95%
5	GAD-Election	239	200	84%
6	Animal Husbandry, Dairy Development and Fisheries	137	109	80%
7	Public Health	1507	1152	76%
8	Cooperation-Marketing	261	194	74%
9	Medical Education and Drugs	438	314	72%
10	Skill Development & Entrepreneurship	150	107	71%
11	Revenue-Forest	845	483	57%
12	GAD-Directorate General of Information and Public Relations (DGIPR)	20	10	50%
13	Minorities Development	46	23	50%
14	Revenue-Relief & Rehabilitation	670	326	49%
15	CMO	54	25	46%
16	Planning	133	59	44%
17	School Education and Sports	1101	451	41%
18	Water Conservation	57	22	39%
19	Industry	413	155	38%
20	Marathi Language	12	4	33%
21	Environment	237	77	32%
22	Home-Jails	25	8	32%
23	Planning-Employment Guarantee Scheme (EGS)/NREGA	75	24	32%
24	UD1-Urban Planning	696	213	31%
25	Tribal Development	161	49	30%



26	Social Justice and Special Assistance	330	93	28%
27	Law and Judiciary	602	165	27%
28	Water Resources	215	56	26%
29	Cooperation-Textile	27	7	26%
30	Food, Civil Supplies and Consumer Protection	781	197	25%
31	GAD-Services	68	16	24%
32	PG Portal GAD	6190	1413	23%
33	Co-operation	1602	365	23%
34	Revenue, Registration & Stamps	2973	675	23%
35	Higher and Technical Education	631	133	21%
36	VJNT, OBC & SBC Welfare Department	78	16	21%
37	Person with Disability department	122	22	18%
38	UD2-Urban Local Bodies	7590	1241	16%
39	Rural Development	2529	404	16%
40	Energy	1644	257	16%
41	Agriculture	10901	1668	15%
42	Home-State Excise	72	11	15%
43	Water Supply and Sanitation	310	41	13%
44	GAD Aviation	17	2	12%
45	Home-Transport & Ports	1305	139	11%
46	Housing	1677	138	8%
47	Information Technology	115	9	8%
48	GAD-Organization & Methods (O&M)	175	13	7%
49	Home-Police	11287	614	5%
50	Labour	1200	54	5%
51	Public Works	1552	59	4%
52	GAD-Reservation policy	67	2	3%
53	Women and Child Development	274	7	3%
54	Finance	841	16	2%



RIGHT TO INFORMATION ANALYTICS

1. Department with highest RTI Pendency.

Sr. No	Department Name	Received	Pending	Pending %
1	Revenue and Forest Department	1871	1779	95%
2	Soil and Water Conservation Department	55	48	87%
3	Minorities Development Department	51	43	84%
4	Women and Child Development Department	120	97	81%
5	Tourism & Cultural Affairs Department	31	24	77%
6	Finance Department	134	98	73%
7	Home Department	409	295	72%
8	Co-ordinator, Co-operative Societies Department	34	24	71%
9	Public Health Department	227	160	70%
10	Food, Civil Supplies and Consumer Protection Department	82	54	66%
11	Other Backward Bahun Welfare Department	58	38	66%
12	School Education and Sports Department	206	123	60%
13	Agriculture, Dairy Development, Animal Husbandry and Fisheries Department	210	125	60%
14	General Administration Department	487	259	53%
15	Environment Department	34	18	53%
16	Tribal Development Department	128	66	52%
17	Employment Guarantee Scheme Department	35	18	51%
18	Medical Education and Drugs Department	164	82	50%
19	Textile Department	6	3	50%
20	Industries, Energy and Labour Department	336	167	50%
21	Urban Development Department	346	170	49%
22	Water Resources Department	139	67	48%
23	Rural Development Department	328	158	48%
24	Marathi Language Department	13	6	46%



25	Parliamentary Affairs Department	11	5	45%
26	Law and Judiciary Department	87	39	45%
27	Co-operation, Textiles and Marketing Department	65	29	45%
28	Higher and Technical Education Department	174	75	43%
29	Water Supply and Sanitation Department	52	21	40%
30	Housing Department	133	49	37%
31	Persons with Disabilities Welfare Department	31	11	35%
32	Public Works Department	201	69	34%
33	Skill Development and Entrepreneurship Department	63	19	30%
34	Social Justice and Special Assistance Department	153	45	29%
35	Planning Department	63	14	22%



2. Collector Office with highest RTI Pendency.

Sr. No	Collector Office	Received	Pending	Pending %
1	Chhatrapati Sambhaji Nagar	57	57	100%
2	Dhule	26	26	100%
3	Gondia	13	13	100%
4	Hingoli	16	16	100%
5	Mumbai City	49	49	100%
6	Mumbai Suburban	64	64	100%
7	Wardha	21	21	100%
8	Sangli	72	68	94%
9	Dharashiv	43	40	93%
10	Gadchiroli	8	7	88%
11	Yavatmal	68	57	84%
12	Palghar	49	39	80%
13	Beed	67	53	79%
14	Nandurbar	17	13	76%
15	Sindhudurgh	16	12	75%
16	Pune	200	145	73%
17	Jalna	39	28	72%
18	Bhandara	17	12	71%
19	Thane	92	61	66%
20	Buldhana	55	36	65%
21	Nagpur	66	43	65%
22	Satara	94	58	62%
23	Amravati	31	19	61%
24	Jalgaon	59	34	58%
25	Raigad	59	34	58%
26	Ratnagiri	40	23	58%
27	Nanded	56	32	57%
28	AhilyaNagar	86	47	55%
29	Akola	17	9	53%
30	Solapur	112	58	52%
31	Latur	40	20	50%
32	Parbhani	47	22	47%
33	Nashik	54	22	41%
34	Chandrapur	23	7	30%
35	Kolhapur	65	16	25%
36	Washim	23	5	22%



3. Zilla Parishads with the highest RTI Pendency.

Sr. No	Zilla Parishad	Received	Pending	Pending %
1	Akola	19	19	100%
2	Chhatrapati Sambhaji Nagar	47	47	100%
3	Beed	47	47	100%
4	Gondia	5	5	100%
5	Hingoli	18	18	100%
6	Nandurbar	10	10	100%
7	Sindhudurgh	5	5	100%
8	Solapur	37	37	100%
9	Sangli	62	60	97%
10	AhilyaNagar	86	83	97%
11	Nashik	56	53	95%
12	Chandrapur	16	15	94%
13	Pune	122	111	91%
14	Yavatmal	26	23	88%
15	Wardha	7	6	86%
16	Washim	19	16	84%
17	Palghar	37	31	84%
18	Raigad	50	41	82%
19	Kolhapur	33	26	79%
20	Amravati	23	16	70%
21	Gadchiroli	3	2	67%
22	Latur	23	15	65%
23	Dhule	40	26	65%
24	Nanded	38	23	61%
25	Bhandara	22	13	59%
26	Ratnagiri	31	18	58%
27	Satara	55	31	56%
28	Thane	40	21	53%
29	Nagpur	36	18	50%
30	Jalna	36	16	44%
31	Buldhana	45	19	42%
32	Dharashiv	25	10	40%
33	Jalgaon	46	17	37%
34	Parbhani	42	9	21%



4. Home Police with the highest RTI Pendency.

Sr. No	Home Police	Received	Pending	Pending %
<i>Pendency at Commissioner Level</i>				
1	Nashik	36	36	100%
2	Chhatrapati Sambhaji Nagar	21	19	90%
3	Mira Bhayandar Vasai-Virar	55	47	85%
4	Amravati	12	10	83%
5	Pimpri Chinchwad	75	61	81%
6	Nagpur	36	29	81%
7	Thane	43	34	79%
8	Solapur	26	18	69%
9	Navi Mumbai	41	27	66%
10	Pune	219	136	62%
11	Mumbai	208	122	59%
<i>Pendency at Superintendent Level</i>				
12	Amravati	11	11	100%
13	Beed	12	12	100%
14	Bhandara	4	4	100%
15	Dhule	3	3	100%
16	Gadchiroli	2	2	100%
17	Gondia	3	3	100%
18	Hingoli	4	4	100%
19	Jalgaon	21	21	100%
20	Kolhapur	10	10	100%
21	Nagpur Rural	4	4	100%
22	Nanded	17	17	100%
23	Nandurbar	2	2	100%
24	Nashik Rural	8	8	100%
25	Dharashiv	5	5	100%
26	Palghar	10	10	100%
27	Sangli	2	2	100%
28	Satara	13	13	100%
29	Solapur Rural	26	26	100%
30	Wardha	2	2	100%
31	Washim Rural	1	1	100%
32	Buldhana	288	287	100%
33	Parbhani	13	12	92%
34	Yavatmal	12	11	92%
35	Ratnagiri	11	10	91%
36	Akola	8	7	88%
37	Latur Rural	22	19	86%
38	Pune	48	37	77%



39	AhilyaNagar	32	24	75%
40	Chandrapur	4	3	75%
41	Raigad	23	14	61%
42	Jalna	14	1	7%
43	Thane Rural	17	1	6%
44	Chhatrapati Sambhaji Nagar Rural	7	0	0%
45	Sindhudurgh	0	0	

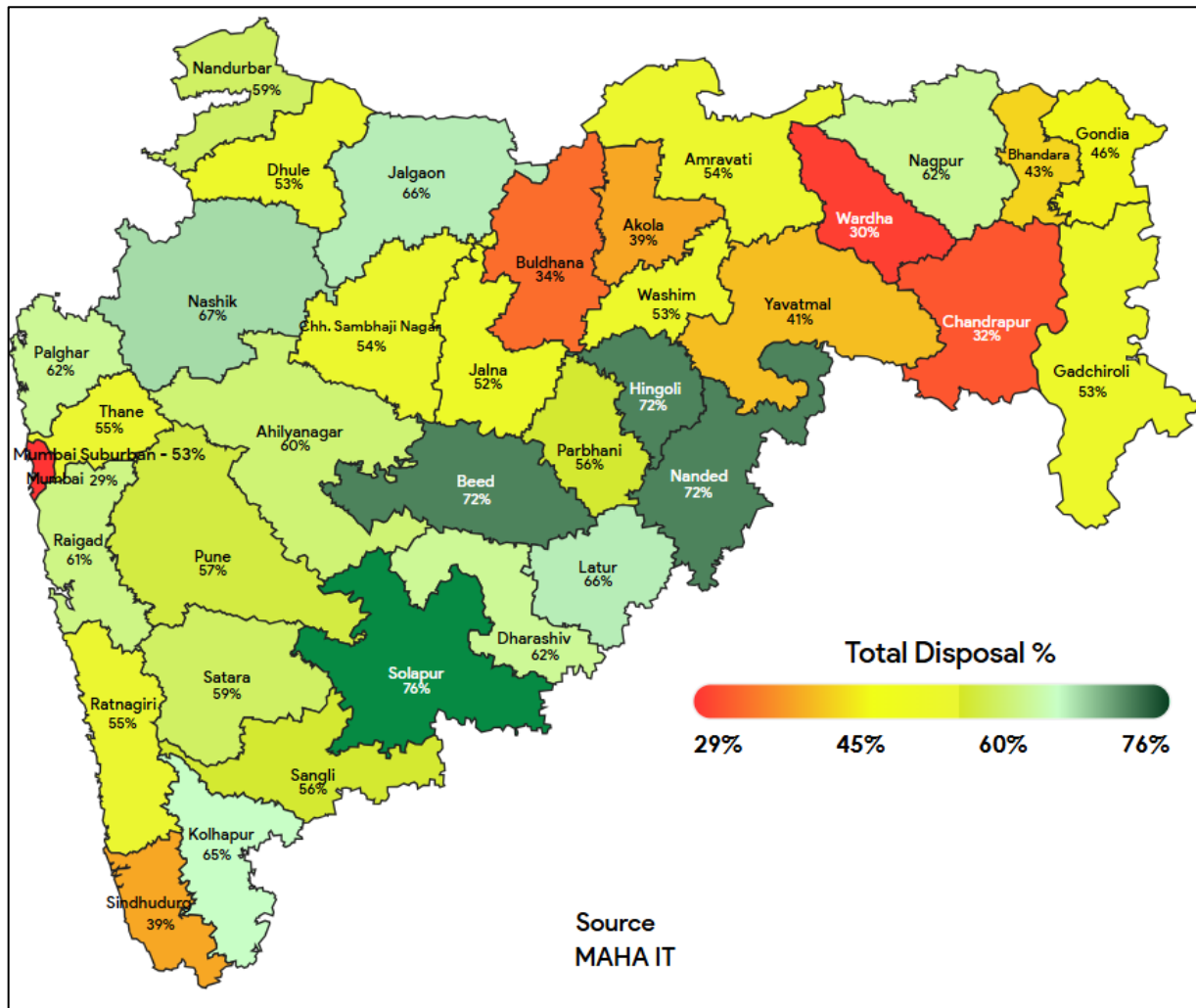
5. Municipal Corporation with the highest RTI Pendency.

Sr. No	Municipal Corporation	Received	Pending	Pending %
1	AhilyaNagar	13	13	100%
2	Dhule	4	4	100%
3	Jalgaon	11	11	100%
4	Parbhani	14	14	100%
5	Vasai Virar City	75	75	100%
6	Nashik	70	69	99%
7	Navi Mumbai	86	84	98%
8	Kolhapur	31	30	97%
9	Chhatrapati Sambhaji Nagar	48	44	92%
10	Nagpur	64	58	91%
11	Latur	17	15	88%
12	Pune	211	184	87%
13	Solapur	50	43	86%
14	Pimpri Chinchwad	187	159	85%
15	Thane	107	87	81%
16	Mira Bhayandar	65	52	80%
17	Kalyan Dombivali	106	79	75%
18	Chandrapur	15	10	67%
19	Panvel	46	29	63%
20	Akola	8	5	63%
21	Nanded	12	5	42%
22	Amravati	32	7	22%



RIGHT TO SERVICES ANALYTICS

RTS Monthly Disposal Percentage.



Top Services Availed by Citizens			
Services	Total Received	Total Disposed	Pending
Income Certificate	2,62,142	2,41,900	20,242
Police Clearance Certificate	1,14,830	49,693	65,137
Age Nationality and Domicile	1,05,887	82,599	23,288
Registration of Shop and Establishment	95,181	94,324	857
Migrant Caste Certificate	89,241	50,010	39,231
Caste certificate with Affidavit	61,520	30,159	31,361
Change In Name	53,549	33,592	19,957
Residence Certificate	37,710	32,492	5,218
Granting Of Sports Marks to the Student of 10th and 12th Standard	36,210	1,438	34,772
Shravan Child Service State Pension Scheme	27,544	2,912	24,632



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**ADMINISTRATIVE INNOVATION, EXCELLENCE & GOOD GOVERNANCE
GENERAL ADMINISTRATION DEPARTMENT,
GOVERNMENT OF MAHARASHTRA**