



Government of  
Maharashtra

# MAHARASHTRA GRIEVANCE BULLETIN

JANUARY 2024



सामान्य प्रशासन विभाग (प्र. सु. र. व का.)

General Administration Department (A.R. & O. M.)

Government of Maharashtra



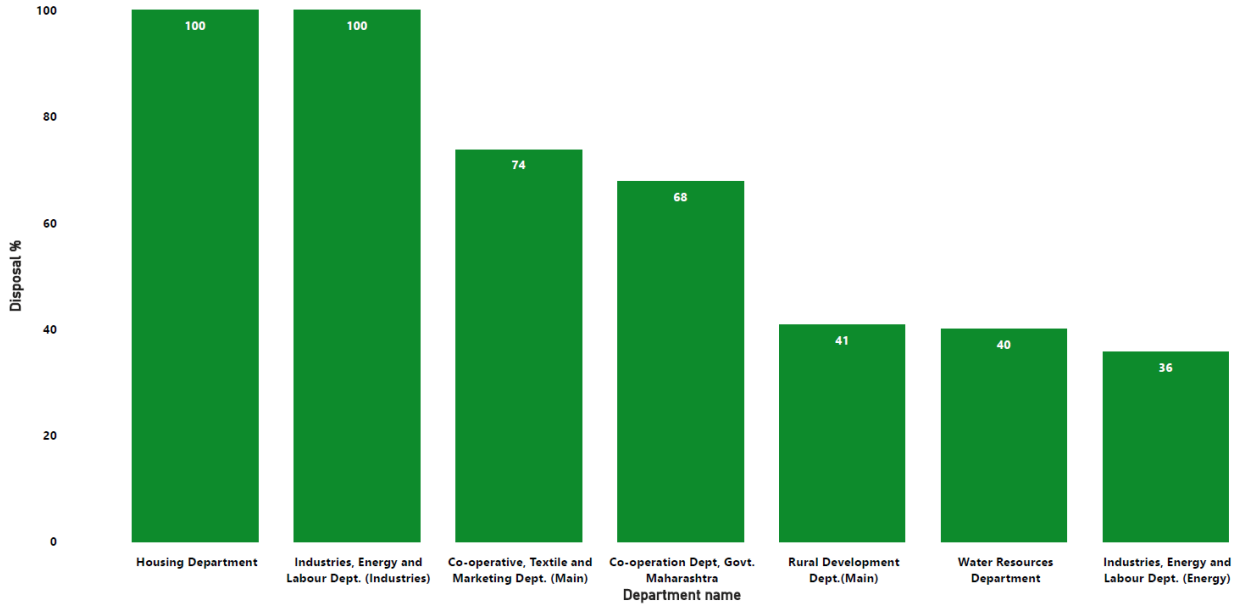
## Status of Public Grievances on Aaple Sarkar - CPGRAMS

- In January 2024, different departments brought forward **2804 PG cases**.
- Out of 2804 cases, **580 PG cases were disposed of**.
- **The Housing Department and Industries, Energy and Labour Department have a 100% disposal rate** for received PG cases.
- **The Co-operative, Textile & Marketing Department and Co-operation Department have a disposal rate of more than 50%**.
- The Housing Department (14 days) is the only department to dispose of PG cases in less than 20 days.

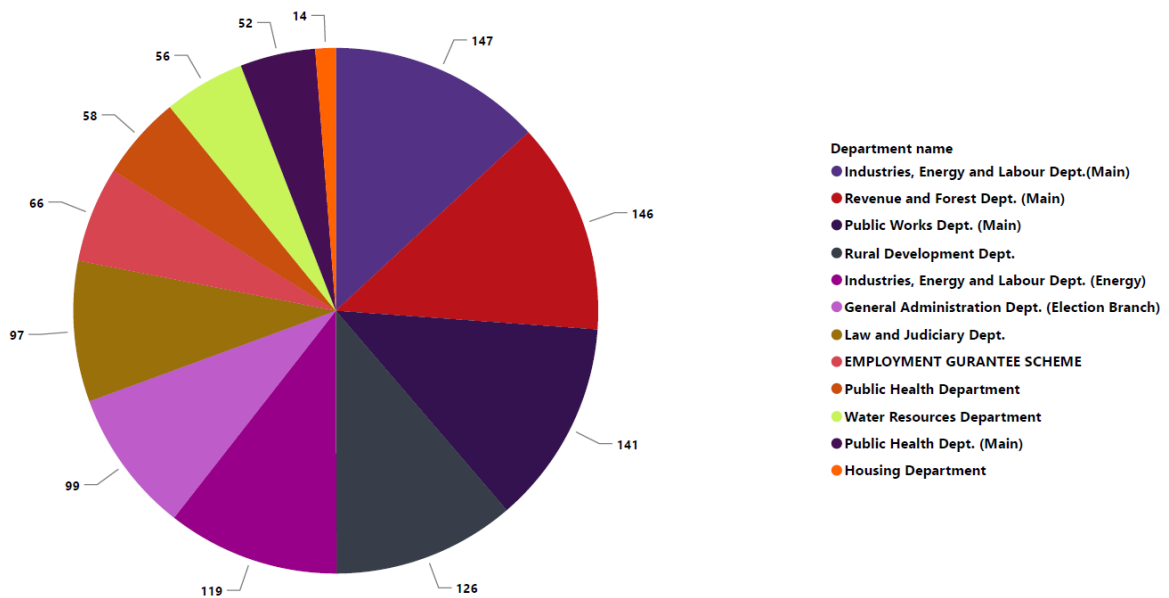




## Status of disposal of PG cases on Aaple Sarkar - CPGRAMS:

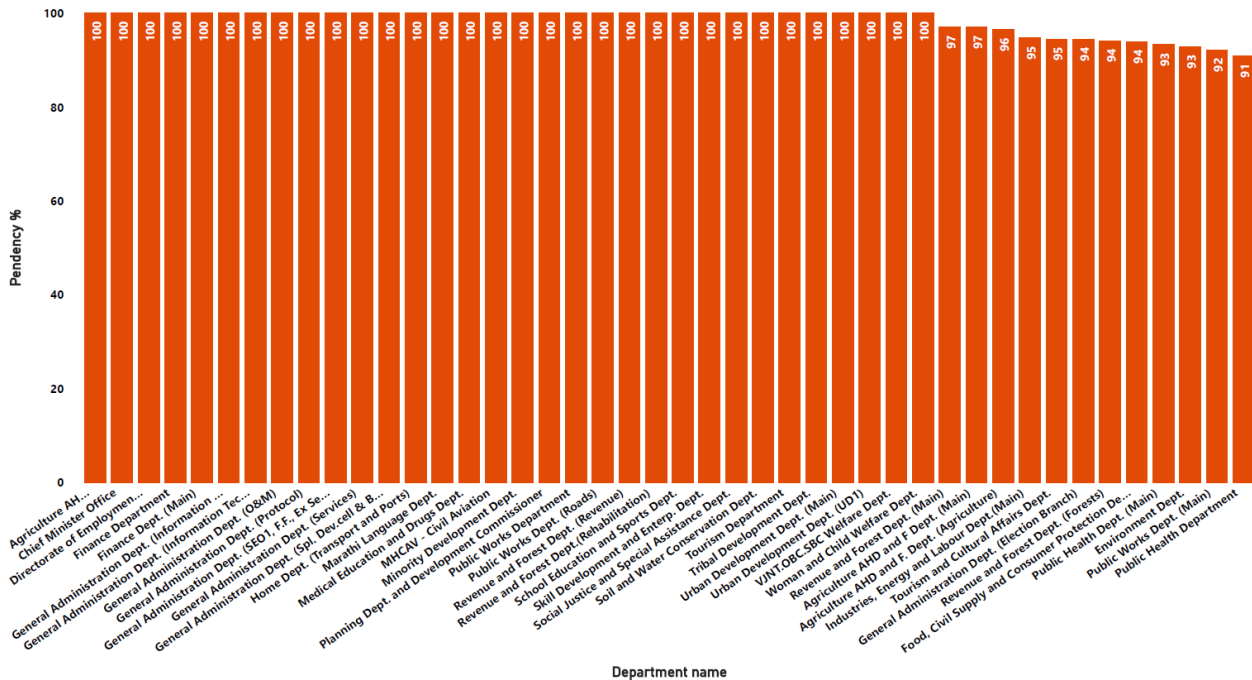


## An average number of days taken by departments to dispose of PG Cases:





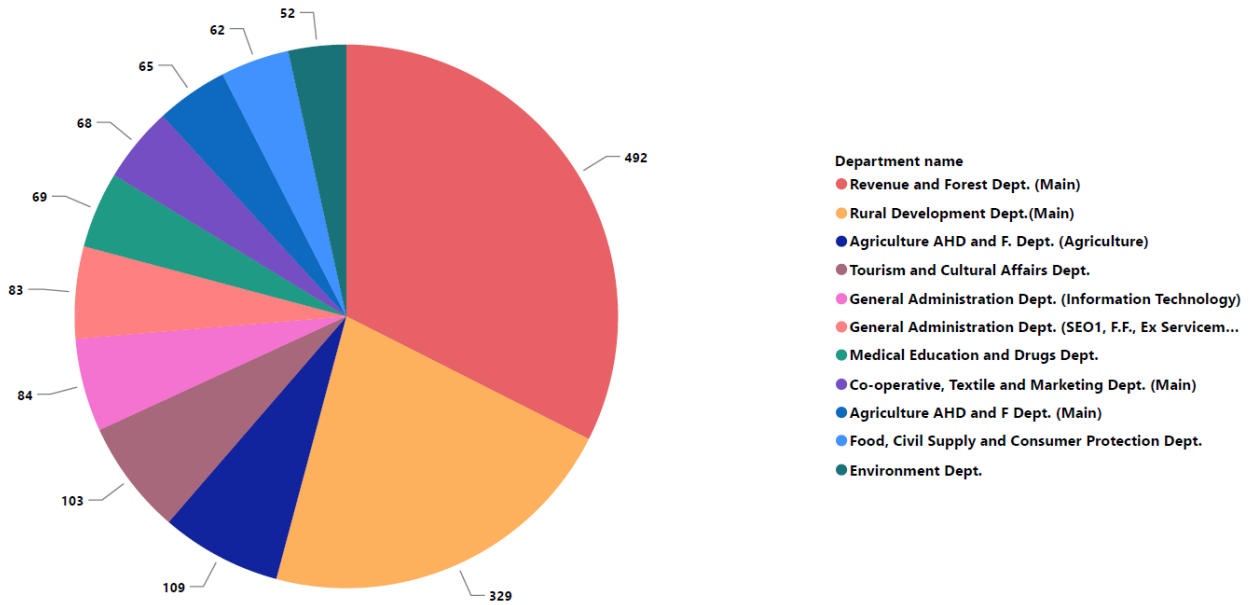
## Status of pendency of PG cases on Aaple Sarkar - CPGRAMS



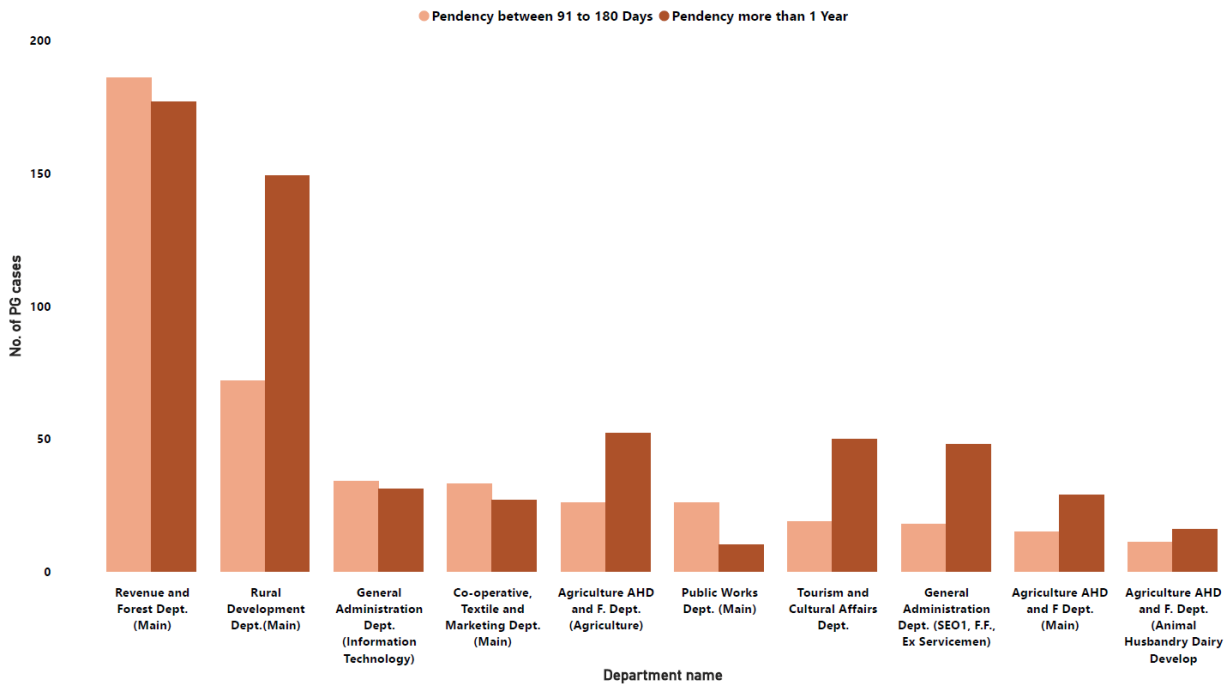
- As of January 2024, **2224 PG cases are pending** across different departments.
- The Agriculture & Animal Husbandry, Finance Department, Marathi Language Department, Minority Development Department, Public Works Department, Medical Education & Drugs Department, and Tourism Department have the highest pending PG cases.
- Currently, the **Revenue & Forest Department has a pendency of 492 PG cases**. Similarly, the Rural Development Department **also has a pendency of 329 PG cases**.



## Pending PG cases as of January:



## Age-wise pendency of PG cases in departments:







Administrative Reforms and Organization & Methods (A.R., & O.&M.),  
General Administration Department,  
**Government of Maharashtra**

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