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Delivery By Hand ११५

**SAYANTANI JAJA**

I.A. & A.S.



सत्यमेव जयते

प्रधान महालेखाकार (ले व ह) - I, महाराष्ट्र  
प्रतिष्ठा भवन 101, महर्षी कर्वे रोड, मुंबई - 400 020.

PRINCIPAL ACCOUNTANT GENERAL (A & E) - I, MAHARASHTRA  
Pratishtha Bhavan, 101, M. K. Road, Mumbai - 400 020.

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6-8-67

मुख्य सचिवांचे कार्यालय  
दिनांक 20/1  
e-2170526

D.O.No. PF Misc/Genl Corr/ K-695/Vol III/ 361

Dated 3.3.2017

Dear Sir,

It is a constant endeavour of my office to provide quality service to the General Provident Fund (GPF) subscribers and the retiring employees of the Government of Maharashtra and it is imperative that the accounts of all the subscribers are complete in all respects and GPF dues are authorised well before the due dates. As a step in this direction, it is planned to send SMSs on a monthly basis to the subscribers regarding the receipt of monthly subscriptions and withdrawals in their accounts. The overall object of this initiative is focused at achieving greater subscriber satisfaction and minimizing grievances due to missing credits in their accounts.

I would like to draw your attention to a total of 94933 missing credits and 31380 unposted credits of the GPF subscribers of the Government of Maharashtra which are lying outstanding in this office database. The Comptroller and Auditor General of India has taken a serious view of the large number of outstanding items and has suggested that remedial action to be taken on a priority basis.

It is important to mention here that missing credits are exhibited every year in the GPF Annual Accounts slips of the subscribers with instructions to furnish the details of missing credits, if any, to this office immediately. Besides, this office has taken up the matter on a regular basis with the DDOs/Controlling Officers urging them to furnish the requisite information regarding missing credits and unposted items. In addition, the list of missing credits and unposted items have been uploaded on the website of this office and a link has been provided in SEVAARTH website of the Government of Maharashtra for the information of the DDOs/Departments. This office has also taken up the matter with the Principal Secretaries of the Administrative Departments at Mantralaya. General Administration

6 MAR 2017

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Department, Government of Maharashtra vide its circular dated 1.1.2016 had instructed all the Departments of the State Government (copy enclosed) to take urgent remedial measures to clear the outstanding items in the GPF accounts of the State Government subscribers. However despite several initiatives taken by this office to clear the outstanding items, the response from the departments of the Government of Maharashtra is not very encouraging leading to pendency of these items in this office database.

As there is no compliance from the DDOs/Departments nor any representation from the GPF subscribers , it is likely that the missing credits may be as a result of non-drawal of salary and consequent non-recovery of GPF subscription. The DDOs/Departments may therefore be instructed to verify and furnish the requisite information to this office. In the event of non-subscription, the DDOs may be instructed to certify accordingly so as to enable this office to clear the outstanding items.

I request you to look into the matter personally and arrange to instruct all the DDOs/Departments to furnish the requisite information in respect of missing credits and unposted items pertaining to the employees working under them which are hosted in the website of this office, <http://www.agmaha.cag.gov.in> as well as in the link provided in SEVAARTH website of the Government of Maharashtra.

Best Regards

Yours sincerely,

S. Jafa

**Shri Sumit Mullick**  
**Chief Secretary**  
**Government of Maharashtra**  
**Mantralaya**  
**Mumbai – 400 032.**