



# DELHI STATE LEGAL SERVICES AUTHORITY

STANDARD OPERATING PROCEDURE (SOP), 2025  
FOR  
APPOINTMENT AND FUNCTIONING OF LEGAL SERVICES ADVOCATES  
FOR  
SURVIVORS OF SEXUAL OFFENCES



**DELHI STATE LEGAL SERVICES AUTHORITY (DSLSA)**  
**STANDARD OPERATING PROCEDURE (SOP), 2025 FOR APPOINTMENT AND**  
**FUNCTIONING OF LEGAL SERVICES ADVOCATES**  
**FOR SURVIVORS OF SEXUAL OFFENCES**

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**DELHI STATE LEGAL SERVICES AUTHORITY (DSLISA)**  
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**FUNCTIONING OF LEGAL SERVICES ADVOCATES**  
**FOR SURVIVORS OF SEXUAL OFFENCES**

**1. Background and Objective**

**1.1** The Standard Operating Procedure (SOP) defining the roles and responsibilities of Crisis Intervention Centre (CIC) Counsellors and Rape Crisis Cell (RCC) Lawyers was originally framed and brought into operation pursuant to the directions of the Hon'ble High Court of Delhi in *Delhi Commission for Women v. Delhi Police & Ors.*, W.P. (Crl.) No. 696/2008. The said SOP established a coordinated mechanism involving the Delhi Commission for Women (DCW), Rape Crisis Cells (RCCs), Delhi Police, hospitals, and the Department of Health and Family Welfare to ensure immediate and integrated legal, medical, and psychological support to survivors of rape and sexual assault. The Rape Crisis Cell was created by DCW in 2005 to provide court-based legal assistance through deputed RCC lawyers, who worked in coordination with Public Prosecutors to represent survivors in cases of sexual assault. This earlier framework sought to create a prompt, compassionate, and victim-centric response system, aligned with constitutional guarantees under Article 39A of the Constitution of India and judicial directions aimed at protecting the dignity and rights of survivors of sexual violence.

**1.2** With the passage of time, both the Counsellors and RCC Lawyers appointed under the said SOP have become non-operational, leading to the effective discontinuation of the Rape Crisis Cell mechanism. In view of this discontinuation and to ensure that survivors of sexual offences, particularly women and children, who are statutorily entitled to legal services under Section 12 of the Legal Services Authorities Act, 1987, continue to receive sensitive, coordinated, and legally robust support throughout the investigation and trial process, the Delhi State Legal Services Authority (DSLISA) hereby introduces a new Standard Operating Procedure. Under this framework, DSLISA shall appoint qualified advocates from its existing Session panel for assisting the victims of sexual abuse. The

legal services advocates shall be appointed on a monthly roster basis, with one advocate designated per court to assist the Public Prosecutor and to provide comprehensive legal aid, procedural guidance, and emotional support to victims. This new SOP institutionalizes a sustainable and survivor-oriented model within the structure of DSLSA, in continuation of the spirit and objectives underlying the directions of the Hon'ble Delhi High Court in W.P. (Crl.) No. 696/2008.

**1.3** This initiative derives from the Authority's mandate under the Legal Services Authorities Act, 1987, read with Section 301 of the Code of Criminal Procedure, 1973 (and its corresponding Section 338 of the Bharatiya Nagarik Suraksha Sanhita, 2023), and aims to operationalize the rights to legal representation and victim support recognized under the POCSO Act, 2012, POCSO Rules, 2020, and various IPC/BNS provisions relating to sexual offences. It is also guided by the judicial directions of the Hon'ble High Court of Delhi in *Delhi Commission for Women v. Delhi Police & Ors.*, W.P. (Crl.) No. 696/2008, which underscored the necessity of an integrated, coordinated, and sensitive mechanism for providing legal, medical, and psychological support to survivors of sexual assault. This SOP seeks to give continued effect to that judicial mandate within the institutional framework of the DSLSA.

**1.4** The SOP seeks to create a uniform, victim-sensitive system to ensure that every woman and child victim of sexual offence receives coordinated legal, emotional, and rehabilitative support during investigation, prosecution, and post-trial stages.

## **2. Legal Framework**

**2.1** This Standard Operating Procedure (SOP) is framed in consonance with the statutory provisions that recognize and regulate the role of private advocates and legal aid counsels assisting the Public Prosecutor in criminal proceedings, particularly in cases involving survivors of sexual offences.

**2.2 Section 301(2) of the Code of Criminal Procedure, 1973 / Section 338(2) of the Bharatiya Nagarik Suraksha Sanhita, 2023:** Expressly permits a private advocate to appear and assist the Public Prosecutor under the latter's directions during trial, and with the permission of the Court, to submit written arguments after the close of evidence. This provision forms the

principal legal basis for engaging a legal aid counsel or co-counsel to represent and assist the survivor in coordination with the Public Prosecutor.

**2.3 Section 31 of the Protection of Children from Sexual Offences (POCSO) Act, 2012 —**

Extends the applicability of the Code of Criminal Procedure, 1973 to proceedings before the Special Court, thereby incorporating the provisions of Section 301 CrPC / Section 338 BNSS in POCSO matters. Consequently, legal aid counsels appointed under this SOP may, under the direction of the Public Prosecutor, assist in all proceedings before the Special Court.

**2.4 Section 40 of the POCSO Act, 2012, read with Rule 7 of the POCSO Rules, 2020,** explicitly recognizes the right of the child to take assistance of a legal practitioner and places a statutory obligation on the Legal Services Authority to provide such legal aid and assistance to the child victim. Rule 7 further mandates coordination with the concerned Special Public Prosecutor and ensures that the legal aid counsel actively facilitates the child's participation and protection throughout the judicial process.

**2.5** Read together, these provisions affirm the statutory and procedural legitimacy of engaging legal aid advocates as co-counsels or assisting counsels under the DSLSA framework. Such counsels function as an extended arm of the Public Prosecutor while also ensuring that the survivor's voice, concerns, and rights are effectively represented in every stage of investigation and trial, in accordance with the constitutional mandate under Article 39A.

### **3. Applicability and Scope**

**3.1** This Standard Operating Procedure (SOP) applies to all cases involving sexual offences against women and children, encompassing both trial and pre-trial stages, where legal aid assistance is to be provided through advocates appointed by the Delhi State Legal Services Authority (DSLSA) or respective District Legal Services Authorities (DLSAs), at the Sessions Courts, especially the Special Fast Track Courts and the POCSO Courts, alongwith the Juvenile Justice Boards having jurisdiction to try/inquiring into sexual offences against women/children under the BNS/IPC and the POCSO Act.

**3.2** The SOP covers offences registered under the Indian Penal Code, 1860 (IPC) and corresponding provisions of the Bharatiya Nyaya Sanhita, 2023 (BNS), including but not limited to:

**3.2.1 Section 375 IPC / Section 63 BNS – Rape**

- 3.2.2 Section 376 IPC / Section 64 BNS – Punishment for Rape**
- 3.2.3 Section 376(3) IPC / Section 65 BNS – Rape on a woman under sixteen years**
- 3.2.4 Section 376A IPC / Section 66 BNS – Rape resulting in death or persistent vegetative state**
- 3.2.5 Section 376B IPC / Section 67 BNS – Sexual intercourse by husband during separation**
- 3.2.6 Section 376C IPC / Section 68 BNS – Sexual intercourse by a person in authority**
- 3.2.7 Section 69 BNS – Sexual intercourse by employing deceitful means**
- 3.2.8 Section 376D IPC / Section 70 BNS – Gang rape**
- 3.2.9 Section 376E IPC / Section 71 BNS – Repeat offenders**
- 3.2.10 Section 354 IPC / Section 74 BNS – Assault or criminal force to woman with intent to outrage her modesty**
- 3.2.11 Cases registered under the POCSO Act, 2012, as dealt with by the Special Courts designated under the Act.**

**AND**

- 3.2.12 Section 354A IPC / Section 75 BNS – Sexual harassment**
- 3.2.13 Section 354B IPC / Section 76 BNS – Assault or criminal force to woman with intent to disrobe**
- 3.2.14 Section 354C IPC / Section 77 BNS – Voyeurism**
- 3.2.15 Section 354D IPC / Section 78 BNS – Stalking**
- 3.2.16 Section 509 IPC / Section 79 BNS – Words, gestures, or acts intended to insult the modesty of a woman**

\* Cases under **Sections 354, 354A, 354B, 354C, 354D, and 509 IPC / Sections 74 to 79 BNS** shall be handled at the discretion of the Secretary, DLSA, considering the gravity of the offence, the vulnerability and needs of the survivor, and/or any specific request for legal aid. In all other sexual-offence cases covered under this SOP—including offences under **Sections 375 to 376E IPC / Sections 63 to 71 BNS** and **cases registered under the POCSO Act, 2012**, and includes abetment or attempt of such offences. The appointment of advocates shall be mandatory on a monthly roster basis, ensuring continuous and coordinated legal assistance to every survivor.

### **3.3 This SOP extends to:**

- 3.3.1** All survivors, irrespective of age, gender, or socio-economic background, subject to fulfilment of the eligibility criteria mentioned in Section 12, Legal Services Authorities Act, 1987.
- 3.3.2** All stages of proceedings — investigation, trial, appeal and post-trial rehabilitation; and
- 3.3.3** All legal aid services provided through the DSLSA/DLSAs and their empanelled or specially constituted panels of advocates across districts of Delhi.

## **4. Appointment and Roster Management**

### **4.1. Monthly Roster System**

- 4.1.1.** DLSA shall maintain a monthly roster of advocates, ensuring one advocate per court (including Special Courts constituted under the POCSO Act) to handle sexual-offence matters. The advocates shall be drawn from the existing DLSA Sessions panel for this purpose. DLSA shall conduct screening, create and maintain a pool of empanelled advocates, and provide mandatory sensitization and trial-practice training prior to empanelment.
- 4.1.2.** DSLSA shall prepare and maintain a roster of empanelled advocates for appearance before the Juvenile Justice Boards (JJBs), ensuring adequate representation and availability of counsel for matters covered under this Scheme.
- 4.1.3.** The roster shall be revised every month, ensuring equitable distribution and continued availability.

### **4.2. Appointment Procedure**

- 4.2.1.** Each month, DSLSA and DLSA shall issue a Letter of Appointment to the advocate assigned to a specific Board or Court.
- 4.2.2.** The appointment shall specify:
  - 4.2.2.1.** Court and/or Police Station jurisdiction to which the advocate is assigned,
  - 4.2.2.2.** Period of appointment (one month),
  - 4.2.2.3.** Scope of duties, and
  - 4.2.2.4.** Reporting structure.
  - 4.2.2.5.** A link-based roster shall be maintained by DLSA, accessible to authorised DLSA & DSLSA personnel which will display each appointed advocate's name, empanelment/ID, contact details, court assignment and period of appointment.



**4.3.** The concerned Special Court, Public Prosecutor, DCP concerned, and SHO of concerned Police Station shall be formally informed of the appointment.

**4.4. Supervision:** The appointed advocate shall work under the direction of the Public Prosecutor during trial proceedings and shall report to the Secretary, DLSA/ DSLSA for administrative purposes.

## **5. Role Categorization**

The duties of appointed DLSA advocates (hereafter “DLSA Counsel”) are organised as discrete, sequential stages so that survivor support is continuous, trauma-informed and procedurally aligned with criminal process. The counsel shall also fulfil reporting and coordination obligations set out by DLSA.

**5.1. Stage I — Police Station / First Response:** On referral or request, and with the informed consent of the survivor/guardian, the DLSA Counsel shall-

- 5.1.1.** Advise and assist the survivor to obtain immediate protection measures (FIR, interim protection orders) and coordinate urgent referrals to hospitals, One-Stop Centres, CWC/DCPU and shelter homes.
- 5.1.2.** Attend the police station to assist with lodging the complaint, ensure timely registration and accurate recording of the first information, and liaise with the Investigating Officer (IO).
- 5.1.3.** Introduce themselves to the survivor before recording of statement under Section 164 Cr.P.C. / Section 183 BNSS, explain their role, and obtain consent for assistance.
- 5.1.4.** Request and facilitate immediate medico-legal examination; ensure the survivor understands the procedure and their rights.
- 5.1.5.** Safeguard the survivor’s privacy and dignity at the station; ensure sensitive questioning and presence of a support person where appropriate.
- 5.1.6.** With the survivor’s informed consent, refer the survivor to the DLSA-appointed counsellor or mental-health professional for immediate psychological first-aid and ongoing counselling; facilitate the counsellor’s on-site or One-Stop-Centre intervention and record the referral and follow-up plan in the case file.

- 5.1.7. Assist the survivor in obtaining free medical treatment where required, in accordance with Section 357C Cr.P.C./397 BNSS.
- 5.1.8. If the survivor is hospitalized or unable to attend the Magistrate, ensure the IO applies for recording of the statement at the hospital/place of treatment.
- 5.1.9. Maintain a detailed record of all actions taken, assistance provided, and referrals made at the police station stage, ensuring proper documentation in the survivor's case file for subsequent follow-up and reporting to the DLSA.

**5.2. Stage II — Pre Trial (Investigation & Case Preparation):** DLSA Counsel shall

- 5.2.1 Act as the primary interface between the survivor, the family and stakeholders (IO, Public Prosecutor, CWC/DCPU, NGOs), ensuring effective communication and coordination.
- 5.2.2 Review investigation records, charge-sheet, victim statements and medical/legal reports; identify evidence gaps and support needs.
- 5.2.3 Assist the survivor in making applications for interim reliefs and prepare/assist in interim compensation applications where required.
- 5.2.4 Coordinate and follow up with IO regarding status of the charge-sheet and other investigative steps.
- 5.2.5 The counsel shall assist the survivor and witnesses by educating them about court procedures, including the process of examination and cross-examination.
- 5.2.6 Maintain confidential case records in prescribed DLSA format (**Annexure A**), update the LSMS portal, and preserve the survivor's anonymity where required.

**5.3. Stage III — Trial (Court Proceedings):** DLSA Counsel shall:

- 5.3.1** Monitor and brief the Public Prosecutor in advance on bail applications filed by the accused and assist in opposing bail where necessary.
- 5.3.2** Prepare the survivor for testimony in a victim-sensitive manner; seek victim-friendly measures (in-camera proceedings, screens, support person) and move appropriate judicial applications to prevent re-traumatization.
- 5.3.3** Attend all depositions, hearings and trial proceedings in the assigned court and remain present with the survivor on hearing dates unless prevented by valid reasons (prior intimation to DLSA required).
- 5.3.4** Coordinate closely with, and extend assistance to, the Public Prosecutor; act under the PP's directions and, with Court permission, file written submissions under Section 301(2) Cr.P.C. / Section 338 BNSS.
- 5.3.5** Promptly bring to the court's notice, by appropriate application, any threats, intimidation, or pressure faced by the survivor or her family, and seek necessary protection measures, including making an application to the District Witness Protection Committee where required.
- 5.3.6** Keep the survivor and guardian informed about court procedures, orders and likely timelines in simple, comprehensible language.

**5.4. Stage IV — Post-Trial: DLSA Counsel shall-**

- 5.4.1** Assist in execution of judicial orders (sentencing, ancillary directions) and follow up to ensure timely compliance.
- 5.4.2** Ensure that any orders affecting survivor welfare (compensation, protection, rehabilitation directions) are implemented; coordinate with court staff, Victim Compensation Boards and implementing agencies.
- 5.4.3** Facilitate completion of all documentation and formalities required for compensation disbursal, including assistance with bank account opening, submission of identity proofs, biometrics, or any other procedural requirements, to ensure smooth and timely release of funds to the survivor.
- 5.4.4** Update confidential case records and LSMS entries to reflect outcomes and next steps; inform DLSA of significant orders or judgments affecting survivor welfare or precedent.

**5.5. Stage V — Rehabilitation (Interim & Final Compensation; Long-term Support): DLSA Counsel shall-**

- 5.5.1** Move and follow up applications for interim and final victim compensation under Section 357A Cr.P.C. / Section 396 BNSS, taking into account:
  - a) gravity of the offence;
  - b) extent of physical/mental harm;
  - c) financial condition of the survivor; and
  - d) medical/ rehabilitation expenses.
- 5.5.2** Liaise with CWC, DCPU, One-Stop Centres, NGOs and service providers to arrange medical, psychological, educational and socio-economic rehabilitation.
- 5.5.3** Ensure periodic follow-up with the survivor/family to monitor welfare and arrange continued counselling or support where needed.
- 5.5.4** Compile and submit any required execution/follow-up documentation to relevant authorities for disbursement of compensation and rehabilitation benefits.

**5.6. Reporting, Professional & Ethical Obligations**

- 5.6.1.** Professional Conduct: Adhere to court timings, prepare for hearings in advance, and conduct oneself with sensitivity, neutrality and professionalism at all times.
- 5.6.2.** Monthly Reporting: Submit the Monthly Advocate's Report (**Annexure A**) to the Secretary, DLSA within the stipulated timeline, and ensure monthly Annexure A entries are consolidated for quarterly return to DLSA.
- 5.6.3.** Availability & Contact: Provide an official contact number to the survivor and remain reasonably available for urgent matters; inform DLSA promptly if unable to continue handling a case so that alternate arrangements can be made.
- 5.6.4.** After-hours Availability: Be reachable and, where necessary, available to attend the police station outside court hours to assist with first-response matters, medico-legal facilitation or urgent protection measures.

- 5.6.5.** Assistance to Public Prosecutor: Extend full legal and procedural assistance to the Public Prosecutor for effective case preparation and presentation.
- 5.6.6.** Confidentiality: Maintain strict confidentiality of survivor information, documents and proceedings; do not disclose details to unauthorized persons, the media or external agencies.
- 5.6.7.** Victim Case File: Maintain a secure victim file for each assigned case containing the survivor's particulars, chronology of events, copies of applications filed, medical and forensic reports, court orders, compensation/relief applications, referral notes and follow-up records. The file shall be strictly confidential and shared only with authorised DLSA/DSLSEA personnel.
- 5.6.8.** Training & Review: Attend all DLSA/DSLSEA training programmes, review meetings and inter-agency coordination sessions as required.

## **6. Monitoring by DLSA**

- 6.1** Each month, the Secretary, DLSA shall conduct a review meeting of advocates, Public Prosecutors, and court representatives to assess coordination and victim satisfaction.
- 6.2** Advocates' performance will be assessed on:
  - 6.2.1** Sensitivity towards victims,
  - 6.2.2** Quality of assistance,
  - 6.2.3** Timeliness of reports, and
  - 6.2.4** Feedback received (**Annexure B**)
- 6.3** Unsatisfactory conduct, lack of empathy, breach of confidentiality or involvement in unethical or corrupt practices will lead to immediate removal from the panel.

## **7 Ethics and Sensitivity Clause**

- 7.1** All appointed advocates shall:
  - 7.1.1** Uphold the confidentiality, dignity, and emotional safety of every survivor.
  - 7.1.2** Avoid intrusive questioning or victim-blaming behavior.
  - 7.1.3** Prioritize the survivor's best interest in every procedural decision.
  - 7.1.4** Maintain neutrality and professionalism in interactions with police, media, and other stakeholders.

## **8 Review**

The SOP establishes a monthly roster of trained advocates to provide continuous, sensitive legal and emotional support to sexual assault survivors across Delhi. Advocates will assist Public Prosecutors, coordinate with hospitals, NGOs, and One-Stop Centres, and ensure victim-friendly court procedures while maintaining strict confidentiality. Monthly reviews will be conducted by the respective DLSAs to assess case handling, advocate performance, and survivor feedback.

## **9 Quarterly Monitoring by DSLSA**

DSLSA shall exercise oversight of the implementation of this SOP by the respective DLSAs through a structured quarterly monitoring mechanism. Each DLSA shall submit a completed Quarterly Report (**ANNEXURE C**) to the Central; Office, DSLSA within 7 days of the end of each quarter. The DSLSA will review quarterly returns, may call a quarterly review meeting with DLSA representatives, Public Prosecutors and may require corrective actions, additional training, or reallocation of roster resources where gaps are identified.

## **10 Fee and Remuneration Structure for LSAs**

The *Fee Schedule for Empanelled Legal Services Advocates (LSAs) at District Courts and Quasi-Judicial Bodies*, as notified by DSLSA for the year 2025, shall be applicable to all Legal Services Advocates engaged under this SOP.

**ANNEXURE A****MONTHLY ADVOCATE'S REPORT****District:** \_\_\_\_\_**Name of Advocate:** \_\_\_\_\_**Court Assigned:** \_\_\_\_\_**Month / Year:** \_\_\_\_\_**Case log**

S. No.	Case / FIR No.	Type of Offence (IPC/BNS/POCSO)	Stage (Investigation/Trial/Post-Trial)	Assistance Provided (Legal/Relief/Referral)	Remarks
1					
2					
3					

**Monthly summary**

- Total cases handled: \_\_\_\_\_
- Cases assisted at Police Station (first response/referrals): \_\_\_\_\_
- Pre-Trial (investigation/case prep) assistance: \_\_\_\_\_
- Trial (hearings / court representation): \_\_\_\_\_
- Post-Trial & Rehabilitation (compensation / follow-up): \_\_\_\_\_
- Compensation applications filed: \_\_\_\_\_
- Orders obtained: \_\_\_\_\_ (amount/notes)
- Referrals made to counselling/One-Stop/CWC/NGO: \_\_\_\_\_ -
- Key challenges / comments \_\_\_\_\_

**Declaration:** I certify the above is true and complete.**Signature of Advocate:** \_\_\_\_\_**Date:** \_\_\_\_\_**ANNEXURE B**

## पीड़ित प्रतिक्रिया फॉर्म (Feedback Form)

(इंटरैक्शन के बाद या केस के समापन पर भरें)

- क्या आपको अपने अधिकार और केस की स्थिति समझाई गई?

☐हाँ ☐नहीं

टिप्पणी: \_\_\_\_\_

- क्या आप अधिवक्ता के साथ सुरक्षित और सम्मानित महसूस किये?

☐हाँ ☐नहीं

टिप्पणी: \_\_\_\_\_

- क्या आपको जरूरी कानूनी और पुनर्वास सहायता मिली?

☐हाँ ☐नहीं

टिप्पणी: \_\_\_\_\_

- क्या आपकी निजी जानकारी सुरक्षित रखी गई?

☐हाँ ☐नहीं

टिप्पणी: \_\_\_\_\_

- क्या आप डीएसएलएसए (DSLSEA) से आगे भी मदद पाना चाहेंगे?

☐हाँ ☐नहीं

टिप्पणी: \_\_\_\_\_

अतिरिक्त टिप्पणी (यदि कोई):

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(हस्ताक्षर/ अंगूठे का निशान (बायाँ)—पीड़ित/अभिभावक) \_\_\_\_\_

सत्यापित किया: डीएसएलएसए अधिकारी \_\_\_\_\_

तारीख: \_\_\_\_\_

## QUARTERLY CONSOLIDATED REPORT

**DLSA (District):** \_\_\_\_\_

**Quarter / Year (Period):** Q\_\_ / \_\_\_\_ ( //\_\_\_\_ to //\_\_\_\_ )

**Reporting Officer & Contact:** \_\_\_\_\_

**Date of Submission:** //\_\_\_\_

### A. Attachments -

- ☐ **Monthly Advocate Reports — Month 1**
- ☐ **Monthly Advocate Reports — Month 2**
- ☐ **Monthly Advocate Reports — Month 3**
- ☐ **Key orders / compensation orders (scanned)**
- ☐ **Survivor feedback forms (redacted)**

### B. Stage-wise Totals

1. Advocates deployed : \_\_\_\_\_
2. Total cases handled: \_\_\_\_\_
3. Assistance at Police Station (first response / referrals): \_\_\_\_\_
4. Pre-Trial assistance (investigation / case prep): \_\_\_\_\_
5. Trial assistance (hearings / court support): \_\_\_\_\_
6. Post-Trial & Rehabilitation (compensation / execution / follow-up): \_\_\_\_\_
7. POCSO cases: \_\_\_\_\_
8. Sexual-offence cases: \_\_\_\_\_

### C. Key Outcomes

- Compensation applications filed: \_\_\_\_\_
- Orders obtained: \_\_\_\_\_(total amount)

- Interim protection/relief granted: \_\_\_\_\_

#### **D. Survivor Feedback & Complaints**

- Feedback forms returned \_\_\_\_\_
- Confidentiality breaches / complaints: \_\_\_\_\_

#### **E. Key Issues & One-line Recommendation**

- Main issue: \_\_\_\_\_
- Recommendation: \_\_\_\_\_

#### **Certification**

I certify this consolidated quarterly return is accurate and annexures are attached.

Name & Designation: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_ -



## **District Legal Services Authorities**

- 1. Central District Legal Services Authority**  
Room No. 287, Tis Hazari Courts, Delhi  
Phone No. 23933231, 9667992791 | E-Mail. central-dlsa@nic.in
- 2. West District Legal Services Authority**  
Room No. 295, Tis Hazari Courts, Delhi  
Phone No. 23968052, 9667992792 | E-Mail. west-dlsa@nic.in
- 3. New Delhi District Legal Services Authority**  
Pre-Fab Building, Ground Floor, Patiala House Courts New Delhi  
Phone No. 23072418, 9971154002 | E-Mail. newdelhi-dlsa@nic.in
- 4. East District Legal Services Authority**  
Room No. 36, Ground Floor, Karkardooma Courts, Delhi  
Phone No. 22101336, 9667992793 | E-Mail. east-dlsa@nic.in
- 5. North - East District Legal Services Authority**  
Room No. 35, Ground Floor, Karkardooma Courts, Delhi  
Phone No. 22101335, 9667992794 | E-Mail. northeast-dlsa@nic.in
- 6. Shahdara District Legal Services Authority**  
Room No. 35-A, Ground Floor, Karkardooma Courts, Delhi  
Phone No. 22101456, 9667992795 | E-Mail. shahdara-dlsa@nic.in
- 7. North West District Legal Services Authority**  
Room No.-405, Rohini Courts, New Delhi  
Phone No. 27555536, 9667992798 | E-Mail. northwest-dlsa@nic.in
- 8. North District Legal Services Authority**  
Room No.-405, Rohini Courts, New Delhi  
Phone No. 27557310, 9667992797 | E-Mail. north-dlsa@nic.in
- 9. South-West District Legal Services Authority**  
Room No.- 5A, Admin Block, Ground Floor, Dwarka Courts,  
Sector-10, Dwarka, New Delhi  
Phone No. 28041480, 9667992801 | E-Mail. southwest-dlsa@nic.in
- 10. South District Legal Services Authority**  
Ground Floor, Utility Block, Saket Courts, New Delhi  
Phone No. 29562440, 9667992799 | E-Mail. south-dlsa@nic.in
- 11. South-East District Legal Services Authority**  
Ground Floor, Utility Block, Saket Courts, New Delhi  
Phone No. 29561040, 9667992800 | E-Mail. southeast-dlsa@nic.in
- 12. Central-II District Legal Services Authority**  
Front Office, Ground Floor Rouse Avenue District Court Complex  
Pandit Deen Dayal Upadhyaya Marg, New Delhi  
Phone No. 20832847, 9810420894 | E-Mail. rouseavenue-dlsa@delhi.gov.in

## ज़िला विधिक सेवाएं प्राधिकरण

1. **केन्द्रीय ज़िला विधिक सेवाएं प्राधिकरण**  
कमरा नं. 287, तीस हजारी न्यायालय, दिल्ली  
फोन नं. 23933231, 9667992791 । ई-मेल. central-dlsa@nic.in
2. **पश्चिम ज़िला विधिक सेवाएं प्राधिकरण**  
कमरा नं. 295, तीस हजारी न्यायालय, दिल्ली  
फोन नं. 23968052, 9667992792 । ई-मेल. west-dlsa@nic.in
3. **नई दिल्ली ज़िला विधिक सेवाएं प्राधिकरण**  
भूतल, पटियाला हाउस न्यायालय, नई दिल्ली  
फोन नं. 23072418, 9971154002 । ई-मेल. newdelhi-dlsa@nic.in
4. **पूर्वी ज़िला विधिक सेवाएं प्राधिकरण**  
कमरा नं. 36, भूतल, कडकड़डूमा न्यायालय, दिल्ली  
फोन नं. 22101336, 9667992793 । ई-मेल. east-dlsa@nic.in
5. **उत्तर-पूर्वी ज़िला विधिक सेवाएं प्राधिकरण**  
कमरा नं. 35, भूतल, कडकड़डूमा न्यायालय, दिल्ली  
फोन नं. 22101335, 9667992794 । ई-मेल. northeast-dlsa@nic.in
6. **शाहदरा ज़िला विधिक सेवाएं प्राधिकरण**  
कमरा नं. 35 -A, भूतल, कडकड़डूमा न्यायालय, दिल्ली  
फोन नं. 22101456, 9667992795 । ई-मेल. shahdara-dlsa@nic.in
7. **उत्तर-पश्चिम ज़िला विधिक सेवाएं प्राधिकरण**  
कमरा नं. 405, रोहिणी न्यायालय, दिल्ली  
फोन नं. 27555536, 9667992798 । ई-मेल. northwest-dlsa@nic.in
8. **उत्तरी ज़िला विधिक सेवाएं प्राधिकरण**  
कमरा नं. 405, रोहिणी न्यायालय, दिल्ली  
फोन नं. 27557310, 9667992797 । ई-मेल. north-dlsa@nic.in
9. **दक्षिण-पश्चिम ज़िला विधिक सेवाएं प्राधिकरण**  
कमरा नं. 5A, एडमिन. ब्लाक, भूतल, द्वारका न्यायालय, सेक्टर - 10, द्वारका, नई दिल्ली  
फोन नं. 28041480, 9667992801 । ई-मेल. southwest-dlsa@nic.in
10. **दक्षिणी ज़िला विधिक सेवाएं प्राधिकरण**  
भूतल, उपयोगिता खण्ड, साकेत न्यायालय, नई दिल्ली  
फोन नं. 29562440, 9667992799 । ई-मेल. south-dlsa@nic.in
11. **दक्षिण-पूर्वी ज़िला विधिक सेवाएं प्राधिकरण**  
भूतल, उपयोगिता खण्ड, साकेत न्यायालय, नई दिल्ली  
फोन नं. 29561040, 9667992800 । ई-मेल. southeast-dlsa@nic.in
12. **केन्द्रीय-II ज़िला विधिक सेवाएं प्राधिकरण**  
फ्रंट ऑफिस, भूतल, राउज एवेन्यू ज़िला न्यायालय परिसर  
पंडित दीन दयाल उपाध्याय मार्ग नई दिल्ली  
फोन नं. 20832847, 9810420894 । ई-मेल. rouseavenue-dlsa@delhi.gov.in

DELHI STATE LEGAL SERVICES AUTHORITY



SEWA SAMADHAN SAMARPAN

# DELHI STATE LEGAL SERVICES AUTHORITY

Third Floor, Rouse Avenue District Court Complex,  
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 **Toll Free Helpline Number 1516 (24X7) OR 15100**

Our Contact Points :-

 [dsla.org](http://dsla.org)

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