

संघ राज्य प्रशासन, लद्दाख

सामान्य प्रशासन विभाग



THE ADMINISTRATION OF
UNION TERRITORY OF LADAKH

GENERAL ADMINISTRATION
DEPARTMENT

M/1004/2022-GAD SEC

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यूटी सचिवालय/UT Secretariat

लेह/Leh, Dated: 21.08.2026

Notification

LEH, LADAKH — As part of ongoing Deregulation 2.0 governance reforms, the General Administration Department, UT of Ladakh, in coordination with the Industries & Commerce Department and NIC UT of Ladakh, has officially integrated an **Auto Appeal System** into the Ease of Doing Business (EODB) Portal.

Designed to enhance administrative transparency and ensure strict adherence to service timelines, the Auto Appeal System eliminates the need for citizens to manually file appeals in delayed cases. If a designated department fails to deliver a notified public service within its prescribed timeframe, the online platform will automatically escalate the application to the higher appellate authority.

The major **public services** across departments—including Public Health Engineering / Irrigation & Flood Control (PHE/I&FC), Power Development Department (PDD), Industries & Commerce (I&C), and the Cooperative Department—have been brought under this automated framework. Covered services range from the sanction of domestic and commercial water connections to power connections and society registrations.

The service timelines and regulatory frameworks have been formally notified on the official UT website via:

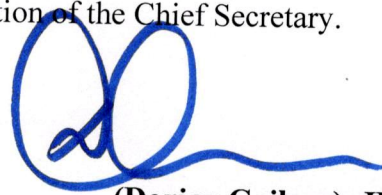
- **S.O. No. 137** (dated November 21, 2025)
- **S.O. No. 217** (dated July 7, 2026)
- **S.O. No. 240** (dated August 4, 2026)

The UT Administration encourages business owners, entrepreneurs, and the general public to access these time-bound services and track their application progress directly through the official EODB portal at eodb.ladakh.gov.in.

Copy to the: -

1. All Administrative Secretaries, UT of Ladakh.
2. Director General of Police Ladakh.
3. All Deputy Commissioner, UT of Ladakh.
4. All Head of Departments / Chief Engineers & Registrar, University of Ladakh.
5. Director, NIC, UT Ladakh
6. Joint Director, Information Department, Ladakh for wide dissemination in all mediums of information
7. Director NIC, Ladakh.
8. Under Secretary to Hon'ble Lieutenant Governor Ladakh for information of the Hon'ble Lieutenant Governor.

9. OSD to Chief Secretary, UT of Ladakh for information of the Chief Secretary.



(Dorjay Gailson), JKAS
Under Secretary,
General Administration Department