

संघ राज्य प्रशासन, लद्दाख

सामान्य प्रशासन विभाग



सत्यमेव जयते

THE ADMINISTRATION OF
UNION TERRITORY OF LADAKH
GENERAL ADMINISTRATION
DEPARTMENT

F. No.: M / 1004 / 2022 - GAD SEC

ई-मेल / e-mail:

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यूटी सचिवालय / UT Secretariat

लेह / Leh, Dated: 13.07.2026

NOTIFICATION

Leh, 13th July, 2026

S.O. 220, -- In terms of Section 4 read with Section 8 of the J&K Public Services Guarantee Act, 2011 (*Act No. IX of 2011*), certain services / functions of various Departments have been notified *vide* S.O. 137 dated 21.11.2025; followed by S.O.217 dated 07.07.2026; to be public services with the timelines, designated officers, first appellate authority and second appellate authority for the purposes of the said Act.

The Administration of Union Territory of Ladakh intends to further facilitating the Ease of Doing Business, in the UT of Ladakh.

It is desired that the process of filing appeals as envisaged under the J&K Public Services Guarantee Act, 2011 (*in its application to the UT of Ladakh*) be made simple and the process of automatic appeal be provided as part of the online application and service delivery process and be embedded in the process flow of providing services to the applicant desiring to avail the services.

The Administration of Union Territory of Ladakh, in exercise of the powers conferred under *Rule 17* of the J&K Public Services Guarantee Rules, 2011 (*in its application to the UT of Ladakh*) (*hereinafter referred to as the said Rules*), hereby orders that:

- (i) an automated electronic system for generation and filing of first and second appeals shall be created in cases where the Designated Officer or the First Appellate Authority, as the case may be, fails to dispose of the application or the first appeal within the prescribed timeline (time barred cases only), thereby obviating the requirement for the applicant to file the appeal in person;
- (ii) the First Appellate Authority or the Second Appellate Authority as the case may be shall proceed to process the said appeal, in terms of the provisions of Rule 10, 11, 12 and 13 of the said Rules, within the timeline as provided under Section 6 and Section 7 of the J&K Public Services Guarantee Act, 2011.

- (iii) Nothing contained in this Notification shall be construed to alter, curtail or override any substantive provision of the Jammu and Kashmir Public Services Guarantee Act, 2011 or the Rules framed thereunder.

By order of the Lt. Governor (Administrator), Union Territory of Ladakh.

(Dorjay Gailson) JKAS,
Under Secretary,
General Administration Department.

Copy to the:

1. All Administrative Secretaries, UT Administration of Ladakh
2. Director General of Police, Ladakh.
3. Deputy Commissioner / CEO, LAHDCs, Leh and Kargil.
4. Deputy Commissioners, Changthang, Drass, Nubra, Sham and Zaskar.
5. All Heads of Department / Chief Engineers, UT of Ladakh.
6. Director, NIC, UT of Ladakh, with the request to upload the Notification on the official website of the UT Administration and to incorporate the Auto Appeal Mechanism in the eodb.ladakh.gov.in portal.
7. OSD to Lt. Governor, UT of Ladakh for kind information of Hon'ble Lt. Governor, Ladakh.
8. OSD to the Chief Secretary, UT of Ladakh for kind information of the Chief Secretary, Ladakh.
9. E-Office file.