# e-Governance @Ladakh

IPR Ladakh

Vahan

IVFRT

LIFMS  e-Hospital

ABHM

eProcurement  Rewa Portal

e-Courts

Sarathi Vahan

Ladakh Heritage Portal

e-Office  NGDRS  H&MED Portal

Sarathi

PFMS

iRAD

Azadi Ka
Amrit Mahotsav

*Digital India*
Power To Empower

NIC राष्ट्रीय सूचना विज्ञान केंद्र
National Informatics Centre

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# EDITORIAL

This is the first eGovernance bulletin of Ladakh UT and it has come at a stage when eGov has already gained momentum in Ladakh. Almost all the department/Sector are using eGov/Online application for the benefit of citizens.It is high time that we publish these eGov/Online applications in public interest.

This issue being launched ahead of Digital Week 2023,our focus are the products of "Digital India" - a flagship programme of Government of India that will digitally empower the society. "Digital India Week" that will be celebrated to popularize the eServices being provided for quite some time.

All the eServices have been clubbed together, in this issue, These are the services:

ABHM, Rewa Portal, IPR Ladakh, Ladakh Heritage portal H&MED portal, NGDRS, Sarathi, Vahan, eGazette, eOffice iRAD, LIFMS, eHospital, eCourts, NSP, IVFRT, PFMS, eProcurement, LadakhUT Portal. The remaining will be put in the next issue.

The bulletin has been named as eGoveranace@Ladakh.

Happy Reading.

SIO NIC Ladakh UT

We invite your valuable suggestions, articles and write-ups for "eGovernance @ Ladakh". Please send your  inputs/ contributions/ feedback to our editors or else directly to me at the address below

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# **<u>Message</u>**

In today's fast-paced digital world, eGovernance initiatives have emerged as a transformative force, revolutionizing the way governments function and interact with their citizens. With the potential to enhance efficiency, transparency, and citizen participation, eGovernance initiatives are paving the way for a more streamlined and inclusive governance system.

At the core of eGovernance lies the principle of accessibility. Through digital platforms and online services, citizens can easily access government information and services from the comfort of their homes. Whether it's obtaining documents, paying bills, or registering for services, eGovernance initiatives bring convenience to citizens' fingertips, creating a more efficient and citizen-centric government.

In this inaugural edition of e-Governance @Ladakh, we delve into an extensive account of multiple projects and services that are currently being implemented in the Union Territory of Ladakh. This volume aims to provide an in-depth exploration of the initiatives undertaken in Ladakh, highlighting their features, progress, and impact on the region's governance landscape.

While the advantages of eGovernance initiatives are undeniable, it is crucial to address challenges and ensure inclusivity. Furthermore, robust cyber security measures must be put in place to safeguard citizen data and maintain the trust in digital systems.

eGovernance initiatives offer tremendous potential for governments to become more efficient, transparent, and inclusive. By embracing digital technologies, governments can enhance accessibility, foster transparency, promote data-driven decision-making, and empower citizen engagement. Let us unlock the power of eGovernance and pave the way for a future where technology is leveraged for the benefit of all.

**Advisor To**
**Hon'ble LG Ladakh**

# <span style="color:red">**Message**</span>

**As the Secretary Information Technology, it is with immense pride and excitement that I introduce the inaugural volume of our eGovernance magazine, highlighting the transformative journey of eGovernance initiatives in the Union Territory (UT). This milestone publication represents a testament to our commitment to embracing technology and leveraging its power for the betterment of governance and citizen services.**

**We aim to showcase the various initiatives and services that have been implemented, aiming to bring efficiency, transparency, and inclusivity to the forefront of governance. Our dedication to digital transformation is evident through the coverage of various services featured in this volume. Furthermore, this magazine serves as a platform to celebrate the collaborative efforts of NIC and the UT Administration, Ladakh.**

**We understand that the journey towards comprehensive eGovernance is an ongoing process, requiring continuous adaptation, innovation, and collaboration. However, we remain steadfast in our commitment to serving our citizens better, harnessing the power of technology to bring about positive change in every aspect of governance.**

**I extend my heartfelt gratitude to the dedicated teams and stakeholders who have contributed (in terms of ideas, discussion, analysis, coding, debugging, deployment, hosting, analyzing, documentation, trainings maintenance and last but not the least citizen satisfaction to the success of these initiatives.**

**Secretary IT**
**Ladakh Administration**

# Contents

# State Level Projects

## REWA Portal – Social & Tribal Welfare Department Ladakh

The UT Ladakh has launched a Scheme REWA – Lt. Governor's Student Initiative for providing financial assistance upto Rs. 1.00 lakh for coaching of various competitive examinationslike JEE, NEET, UGCLAT and NDA. NIC has designed, developed and hosted a web application to cater specifically to the current year's requirements.
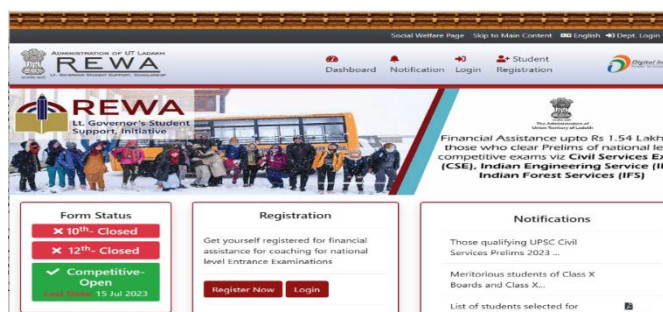


The portal facilitates the provision of financial assistance for coaching to meritorious students in 10th and 12th grades, helping them prepare for national-level entrance examinations. In addition to the customization, NIC Ladakh has also prioritized regular maintenance and optimizations of the portal.

URL: https://socialwelfare.Ladakh.gov.in/REWA.

## Annual Property Return (IPR) Ladakh:

Designed, developed and launched web Application for submission of annual property return of all the government employees of UT Ladakh.
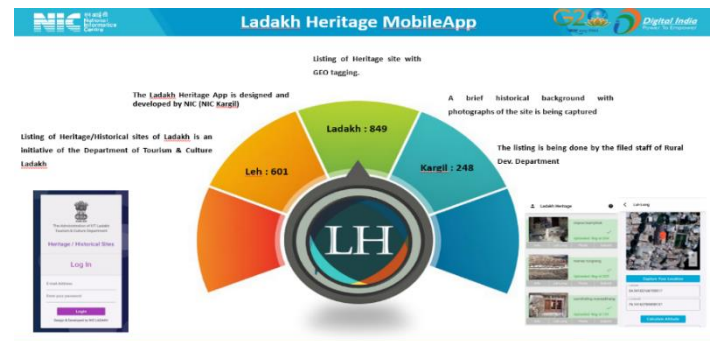


**Overall Statistics:**

- Employees registered: 13,836

# Ladakh Heritage Portal and Mobile App

A web application and Mobile App is designed and developed for the Tourism and Culture Department, Ladakh for the Lieutenant Governor's initiative for preservation of Heritage/Historical Sites of Ladakh by GEO tagging using Mobile App.



**Overall Statistics:**

i.      Blocks Covered: 31
ii.     Leh : 601 Heritage/Historical Sites listed
iii.    Kargil: 250 Heritage/Historical Sites listed
iv.     User Registered: 153 (VLWs for Geo tagging of heritage sites.)

URL: https://ladakhheritage.org.in.

# Web portal for H & MED Department:

The web portal/application was designed, developed and launched for the Health & Medical Education Department Ladakh for registration of candidates for applying for Selection and Allocation of Colleges for Central Pool MBBS & BDS Seats of Ladakh Quota for the Year 2022-23



URL : https://hmeladakh.org/
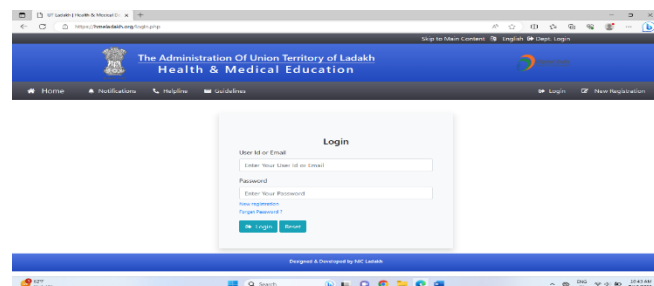
# Food Safety Department:



Food Safety Department website has been made live and is fully functional. The primary objective of the website is to provide comprehensive information and resources related to food safety regulations and practices.

This platform aims to enhance public awareness and promote adherence to the highest standards of food safety.

URL: https://foodsafety.ladakh.gov.in/

# Website of LPDD
# (Ladakh Power Development Department):

LPDD website has been made live and is fully functional. As an added measure of security , we have obtained SSL certification, guaranteeing a safe and secure browsing experience for all users. With this milestone, we aim to provide the public with easy access to information and efficient online services while maintaining the highest standards of data protection.



URL:https://lpdd.ladakh.gov.in

# Central Level Projects

## Ayushman Bharat Health Mission(ABHM):

Digital technology is emerging as an enabler to ensure accessible, affordable, and quality health services, supporting the goal of achieving universal health coverage.



The Ayushman Bharat Health Account (ABHA) is a key component of ABDM which acts as a doorway for all citizens to participate voluntarily in the country's revolutionary digital health initiative.

## e-Hospital:

The eHospital portal is a cutting-edge platform implemented for the Health and Medical Department, Ladakh to revolutionize healthcare services. This online platform aims to provide seamless access to medical facilities and information for patients, healthcare professionals, and administrative staff
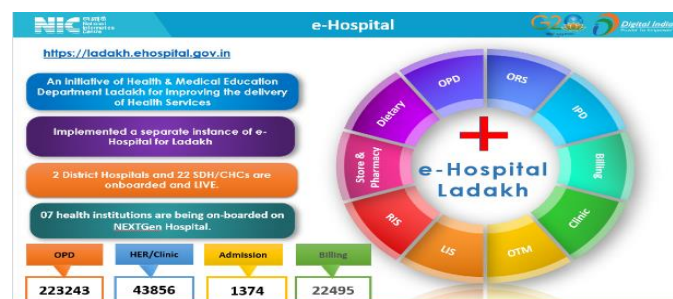


Following are the progress statistics:

- 18 health care facilities live on eHospital
- 6 health care facilities live on Next gen eHospital
- 11 on boarded on staging server of Next gen eHospital

URL:        https://ehospital.gov.in/,        https://nextgen.ehospital.nic.in
https://ors.gov.in

# NGDRS (National Generic Document Registration System):

In UT of Ladakh, the process of registration of documents was being handled by judicial officers till recently. The  NGDRS  Ladakh  is being integrated with e-Stamping.



URL: https://ngdrs.ladakh.gov.in
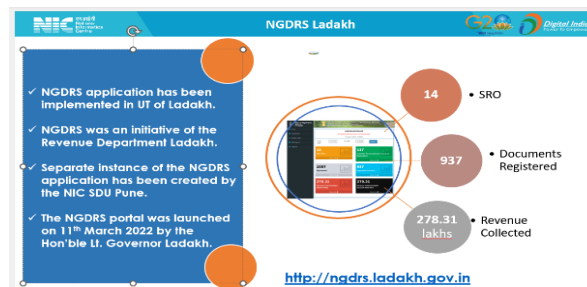
**Progress Statistics:**

SRO: 14
Documents Registered: 1165
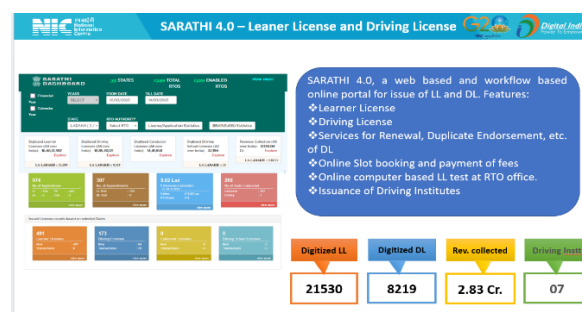Revenue Collected: 341.65 lacs

# SARATHI-
# Online portal for Issuance of Learner Driving License:

Sarathi 4.0, a web based and workflow Based online portal for facilitating obtaining

- Learners License,
- Driving License,

LL Users Registered: 25577
DL Users Registered: 9616
Revenue Collected:3.25Cr.



URL: https://parivahan.gov.in

- Services of Driving License Renewal Duplicate Endorsement etc.
- Conductor License,
- Issuance of Driving institute license

# VAHAN: Online Portal for Registration of Vehicles

VAHAN 4.0 is a web based and workflow based online application implemented by MVD/Transport Deptt. Ladakh. This application facilitates:

- New Vehicle Registration,
- Services of Vehicles like Fitness, Renewal Transfer, duplicate, Conversion, Alternation etc.,

No. of vehicles registered: 43947
No. of Permits issued: 11316

URL: https://vahan.parivahan.gov.in.
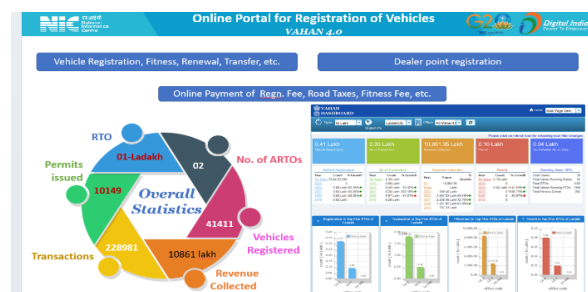


- Dealers point Registration along with the Banking payment gateway of SBI ePay.
- Module Online Payment of road tax and fitness fee
- Issuance of all type of Permits also implemented.

# e-Gazette Ladakh

e-Gazette web application has been implemented in UT of Ladakh for publication of Gazette notifications, orders, SOs, etc.



185 Gazettes have been published.

URL :https://egazette.ladakh.gov.in

# e-Office

The Administration of UT of Ladakh has switched over to using e-Office in its file movement processing. The instance is hosted at the SDC Jammu. NIC and ITD are collaborating to implement it. The eOffice is now being implemented in the Districts of Ladakh



**Overall Statistics:**

1. Users Onboarded: 927
2. E-Files Created: 14,076

URL: https://eoffice.ladakh.gov.in/

# iRAD/eDAR:

Integrated Road Accident Database (iRAD)/ e-Detailed Accident Report (eDAR) is an important project of Ministry of Road Transport and Highways (MoRTH) , Govt. Of India which has been implemented in Ladakh to improve the road safety by making efforts to build a central dedicated database of road accidents happening across India.



URL: https://irad.parivahan.gov.in
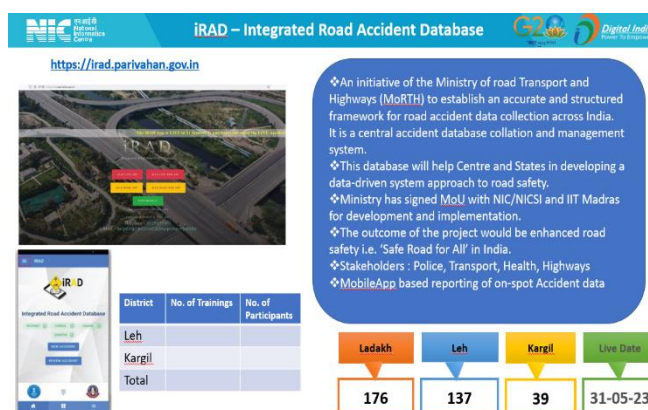
# Ladakh Integrated Financial Management System

Ladakh Integrated Financial Management System (LIFMS) is a web based application for online budgeting which includes Preparation and Authorization of Budget and Expenditure Monitoring on Real time basis.
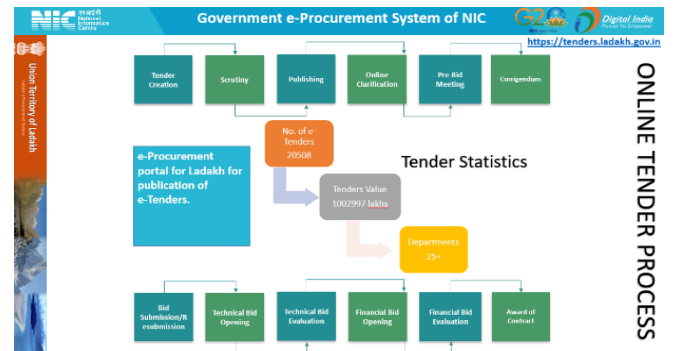
URL: https://lifms.ladakh.gov.in



It is an initiativefor paper less budgeting process with the objective of facilitating easy coordination among DDO's, HODs, Administrative Departments and Finance Department.

# E-PROCUREMENT/ E-TENDERING

E-Procurement MMP is implemented in UT of Ladakh through the e-Procurement solution developed by NIC (GePNIC).



All Tenders of Rs. 1.00 Lakh and above arefloated using GePNIC. Project started in 2020, after formation of the Union Territory of Ladakh.

URL: https://tenders.ladakh.gov.in

# e-Courts Mission Mode Project:

The e-Courts Integrated Mission Mode Project is one of the major national e-Governance projects being implemented in High Courts and district/subordinate/Munsif Courts of the Country. The project is being implemented by
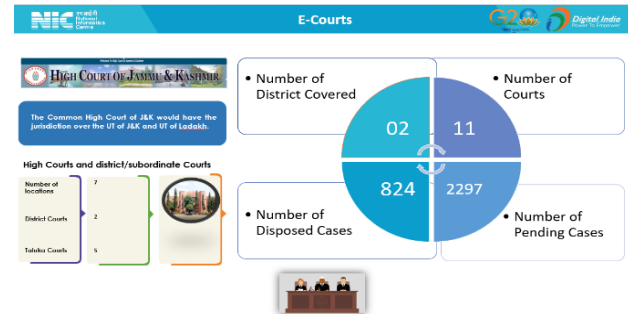


National Informatics Centre (NIC) in Ladakh.
Coverage (number of locations) : 8
(1 Command High Court, 2 District Courts, 05 Munsif Courts (3 in Kargil and 2 in Leh))

URL:http://ecourts.gov.in/jk

# National Scholarship Portal NSP 2.0:

The Mission Mode Project (MMP) of National Scholarships Portal NSP 2.0 Under the National e-Governance Plan aims at providing common Electronic portal for implementing various Scholarships schemes launch--ed by Union Government, State Government and Union Territories across the country.



URL: https://scholarships.gov.in/

## IVFRT:

Immigration, Visa and Foreigner's Registration & Tracking software is used for tracking of Foreigners visiting different parts of India. The SPs in the Districts have been designated as FROs (Foreigners Registration Officer) and there are three modules of IVFRT, namely cFRO, cForm and sForm.



URL: https://indianfrro.gov.in/

## Public Financial Management System (PFMS):

It is online web based management information and decision support system for the plan schemes of the government of India. The purpose of this system is to track and monitor the fund disbursement and utilization under Plan schemes on real time basis.



URL: https://pfms.nic.in/
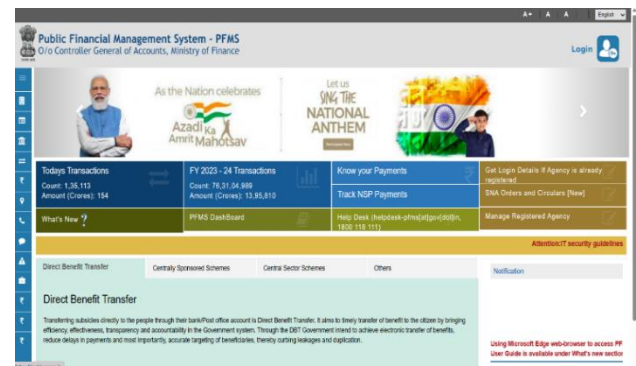
# Ladakh UT Portal:



It is G2C and G2G system. This is one of the most important website in Ladakh.

It was launched by the Hon'ble Lieutenant Governor, Ladakh on 31$^{st}$November 2019 after taking oath as the 1$^{st}$ Lieutenant Governor.

URL: https://ladakh.nic.in/

# Leh District Website:



It is the main Website of District Leh. It show various Information related to District leh.

URL:https://leh.nic.in

# Kargil District Website:



It is the main Website of District Kargil. It show various Information related to District Kargil.

URL:https://Kargil.nic.in