

संघ राज्य प्रशासन, लद्दाख

सामान्य प्रशासन विभाग

THE ADMINISTRATION OF  
UNION TERRITORY OF LADAKH

GENERAL ADMINISTRATION  
DEPARTMENT

F.No:- M-11012/6/2020-GAD SEC

ई-मेल/email:

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यूटी सचिवालय/UT Secretariat

लेह/Leh, Dated:-01/05/2023

**Subject:- Hearing of Public grievances by the Head of the Departments-  
Instructions thereof.**

**Circular No:- 05-LA (GAD) of 2023**

**Dated:- 01-05-2023**

The Administration is committed to speedy disposal of the grievances as may be received from the general public. Public engagement is fundamental for accountable, transparent and good governance.

With a view to promote public outreach and for prompt service delivery, Hon'ble Governor has directed all the Heads of the Department to remain accessible to the public.

Therefore, all the concerned HoDs are impressed upon to earmark one (01) hour on Wednesday, Thursday and Friday after 1200 Hrs onwards and remain available in office to hear the public grievances. The HoDs should not fix any engagements/meetings/tour during the time slotted.

**By order of competent authority.**

**Sd/-**

**(Ajeet Kumar Sahu)IAS**

Commissioner/Secretary

General Administration Department

**Copy to the: -**

1. All Administrative Secretaries, UT Administration, Ladakh.
2. Additional Director General of Police, Ladakh.
3. Deputy Commissioner/CEO, LAHDCs, Leh and Kargil.
4. All Directors/HODs/Chief Engineers/Registrar UoL, Ladakh.
5. District Informatics Officer, NIC, UT Ladakh for uploading on the UT website.
6. Private Secretary to Advisor to Hon'ble Lt. Governor for information of Advisor to Hon'ble Lieutenant Governor, Ladakh.
7. KMS Portal -E-office.

**(Sonam Chhosdon/सोनम छोसडोन)**

Deputy Secretary/ उप सचिव

General Administration Department/ सामान्य प्रशासन विभाग