



संघ राज्य प्रशासन, लद्दाख
सामान्य प्रशासन विभाग

THE ADMINISTRATION OF
UNION TERRITORY OF LADAKH

GENERAL ADMINISTRATION
DEPARTMENT

F. No. M/1004/2022-GAD SEC/55-63

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यूटी सचिवालय, लेह /UT Secretariat, Leh,
Dated: - 27.03.2023.

OFFICE MEMORANDUM

Subject: - Implementation of Public Service Guarantee Act,2022-furnishing of details thereof.

The undersigned is directed to invite kindly attention of all the Administrative Secretaries/ Heads of the Departments towards the Jammu & Kashmir Public Services Guarantee Act,2011, which has remained in force in the Union territory of Ladakh in terms of re-organization Act,2019.

The Act provides for the delivery of public services by the designated officers to the eligible persons within the specified time limit and as on 31.10.2019 i.e till the bifurcation of the Union territory from the erstwhile State of J&K, various services of the Departments were already notified in terms notifications of the erstwhile State of J&K from time to time under section 4 of the said Act.

In order to provide transparency, efficient and hassle-free services to the citizens of the Union territory and to regulate business environment in Departments of the UT Administration, all the Departments are required to strictly ensure implementation of the Jammu & Kashmir Public Services Guarantee, Act,2011 for providing delivery of already notified services to the eligible citizens of the UT within the specified time period.

Accordingly, the undersigned is directed to request all the Administrative Secretaries of Departments to furnish the status of implementation of J&K Public Service

Handwritten signature and date: 27/3/22

I/9781/2023

Guarantee, Act, 2011 with details of the services of their respective Departments which are covered under the said, before bifurcation of the UT as per attached format **by or before 30.03.2023.**


(जाकिर हुसैन/Zakir Hussain) JKAS,


प्रशासन के उप सचिव/Deputy Secretary to the Administration.

All Administrative Secretaries.

Copy to the: -

1. Joint Secretary (JKL), Ministry of Home Affairs, Government of India.
2. Secretary to Lieutenant Governor.
3. Deputy Commissioners/CEO, LAHDCs, Leh/Kargil.
4. All Heads of the Departments.
5. Joint Director, Information.
6. Technical Director, NIC, Leh.
7. Pvt. Secretary to Advisor, Ladakh for information of the Advisor.
8. Pvt. Secretary to Commissioner/Secretary, General Administration Department for information of the Commissioner Secretary.

Format

1. Detailed List of Services which are already notified under PSGA,2011.

Name of the department:

S. No	Name of the Service	Timelines	Designated Officer	First Appellate Authority	Second Appellate Authority