



वैश्व कुटुम्बकम्
ONE EARTH - ONE FAMILY - ONE FUTURE

संघ राज्य प्रशासन, लद्दाख

THE ADMINISTRATION OF
UNION TERRITORY OF LADAKH

सामान्य प्रशासन विभाग

GENERAL ADMINISTRATION
DEPARTMENT

F.No: M/121/2021-O/o Un Secy - GAD

ई-मेल/email:

gad.utladakh@ladakh.gov.in

यूटी सचिवालय/UT Secretariat

लेह/Leh, Dated:- 05/12/2022

Subject:- Celebration of 'Good Governance Week, from December 19th -25th, 2022 under 'Sushasan Saptah-Prashasan Gaon Ki Aur' (SSPGA) 2022.

Ref:- D.O. Letter No:K-17/44/2022-(AR-II)- DARPG(7919) dated:- 24.11.2022 issued by Ministry of Personnel Public Grievances & Pensions, DARPG Govt. of India.

Order No:- 368-LA(GAD) of 2022

Dated:- 05.12.2022

Department of Administrative Reforms and Public Grievances (DARPG) has vide aforesaid communication issued directions/advisories for celebration of 'Good Governance Week' w.e.f. 19th -25th December, 2022, an initiative of the Govt. of India to celebrate '**Sushasan Saptah-Prashasan Gaon Ki Aur**' (SSPGA) 2022.

A nation-wide campaign for redressal of Public Grievances and improving service delivery titled "**Sushasan Saptah-Prashasan Gaon Ki Aur**" will be taken up in the weeklong event under Good Governance Week (19.12.2022-25.12.2022). District Collectors would have to organize special camps/ events and dissemination workshops at Tehsil HQ/ Panchayat Samitis etc. to resolve public grievances .

For ensuring successful campaign of the Good Governance Week (19th -25th December, 2022) in Union territory of Ladakh and for organizing activities outlined by DARPG, Govt. of India for improved service delivery by public servants/ decision makers, the following instructions are issued to all departments/ offices for required action and compliance-

- Deputy Commissioners/CEO LAHDCs, Tehsildars/ BDOs to organize special camps/events at District/ Tehsil HQ/Panchayats in co-ordination with the Rural Development Department to resolve public grievances and for ensuring improved service delivery to the public.

[Handwritten Signature]
05.12.2022

- ii. District Collectors /CEO LAHDCs to organize dissemination workshop in the district on 23rd December, 2022, collate good governance practices at District/Tehsil levels and submit on the 'Prashasan Gaon Ki Aur' Portal (URL: www.pgportal.gov.in/GGW22).
- iii. The Administrative Secretaries with the approval of competent authority to launch websites/online services/e-initiatives of their departments on 23rd December, 2022.
- iv. All Administrative Secretaries to dispose of all pending grievances on CPGRAMS portal during the week. Mr. A.K Bhatti, Jt. Director (Planning) Nodal Officer CPGRAMS Ladakh to coordinate with the departments for undertaking special drive to reduce pendency of grievances. Action Taken Report (ATR) in this regard be furnished by the Nodal Public Grievance Officer to GAD Ladakh.
- v. All the departments and offices to prominently display AKAM logo and G 20 logo in all events to be held during the week.

By order of the Competent Authority.

Sd/-

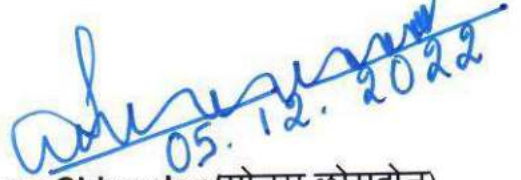
(Ajeet Kumar Sahu) IAS

Commissioner/Secretary

General Administration Department

Copy also to the: -

1. Sh. V.Srinivas, IAS, Secretary Ministry of Personnel, Public Grievances & Pensions DARPG, Govt. of India New Delhi.
2. All Administrative Secretaries, UT Administration of Ladakh.
3. Deputy Commissioner/CEOs, LAHDCs, Leh and Kargil.
4. Head of the Departments, Ladakh.
5. Joint Director Information for wide dissemination .
6. District Informatics Officer, NIC, Ladakh for uploading on the UT website.
7. Private Secretary to Advisor of Hon'ble Lt. Governor for information of Advisor to Hon'ble Lt. Governor, Ladakh.
8. E-office file.


05.12.2022
(Sonam Chhosdon/सोनम छोसडोन)

Deputy Secretary/ उप सचिव

General Administration Department/ सामान्य प्रशासन विभाग