



F. No. LA/GAD(OID)UTL/2020(02)

**THE ADMINISTRATION OF UNION TERRITORY OF LADAKH
GENERAL ADMINISTRATION DEPARTMENT
Email Id: gad.utladakh@ladakh.gov.in**

UT Secretariat, Ladakh
Dated: 21.12.2021

Subject: Celebration of 'Good Governance Week' from 20th-26th December, 2021 under Azaadi Ka Amrut Mahotsav (AKAM)-regarding.

Ref. No. D.O Letter dated: 25-11-2021 from Secretary, DARPG, MoPPG&P, Gol.

**Order No: - 231-LA(GAD) of 2021
Dated: 21.12.2021**

Department of Administrative Reforms and Public Grievances (DARPG) has vide aforesaid communication issued directions/advisories for celebration of 'Good Governance Week' w.e.f 20th -26th December, 2021, an initiative of the Govt. of India to celebrate and commemorate 75 years of progressive India in consonance with Azaadi Ka Amrut Mahotsav (AKAM) Celebrations.

A nation-wide campaign for Redressal of Public Grievances and Improving Service Delivery titled "Prashan Gaon Ki Aur" will be taken up in the weeklong event under Good Governance week (20.12.2021 – 25.12.2021). District Collectors would have to organize special camps/events at Tehsil HQ/Panchayat etc. to resolve public grievances and for service delivery.

To observe the Good Governance Week in Union territory of Ladakh and to disseminate the strong message emanating from the essence of Good Governance and emulation of best practices of service delivery by public servants/decision makers, the following instructions are issued for necessary action by all concerned: -

- i. DC/CEO LAHDCs and Tehsildars to organize special camps/events at Tehsil HQ/Panchayats in co-ordination with Rural Development Department to resolve public grievance and for ensuring improved service delivery to the public.
- ii. Launch of websites/ online services / e-initiatives of various departments on 24th December, 2021.
- iii. All Administrative Secretaries to dispose of all pending grievances on CPGRAMS portal positively during the week. Mr. A.K Bhatti, Jt. Director (Planning) Nodal Officer CPGRAMS Ladakh to coordinate with the departments for undertaking special drive to reduce pendency of grievances. ATR in this regard be furnished by the Nodal Public Grievance Officer to GAD Ladakh.

By order of Competent Authority,

**Sd/-
(Ajeet Kumar Sahu) IAS
Commissioner/Secretary
General Administration Department**

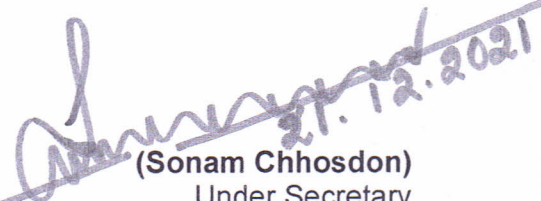
Copy to: -

1. All Administrative Secretaries, UT Administration of Ladakh.
2. Deputy Commissioners/ CEO, LAHDCs Leh & Kargil.

(Handwritten signature)

I/2804/2021

3. Concerned Head of the Departments, Ladakh.
4. District Informatics Officer, NIC, Ladakh for uploading on UT Website.
5. Private Secretary to Advisor to Hon'ble Lt. Governor for information to Advisor of Hon'ble Lieutenant Governor, Ladakh.
6. Order / e-office File.


21.12.2021
(Sonam Chhosdon)
Under Secretary
General Administration Department