



I/1566/2021

F.No.LA/GAD(PGR-CB)UTL/2020(02)
THE ADMINISTRATION OF UNION TERRITORY OF LADAKH
GENERAL ADMINISTRATION DEPARTMENT
E-mail : gad.utladakh@ladakh.gov.in

UT Secretariat, Ladakh
Dated:-16-09-2021

Subject: Designation of Nodal Public Grievances Officer for implementation of CPGRAMS in UT Ladakh.

- Ref-** i. Order No.29-LA(GAD) of 2020 dated 11.05.2020 issued by GAD Ladakh.
ii. Order No.116-LA(GAD) of 2020 dated 10.12.2020 issued by GAD Ladakh.

Order No. 160-LA(GAD) of 2021
Dated:- 16.09.2021

In partial modification of Order No.29-LA(GAD) of 2020 dated 11.05.2020 and in supersession of similar orders Sh. A.K Bhatti, Joint Director Planning is hereby designated as the Nodal Public Grievance Officer (NPGO) at UT Level for effective implementation of CPGRAMS in the Union territory of Ladakh. The officer shall take immediate steps to ensure designation of public grievance officers in all the departments at the Secretariat, Directorate and District levels for prompt redressal/disposal of grievances lodged on CPGRAMS portal.

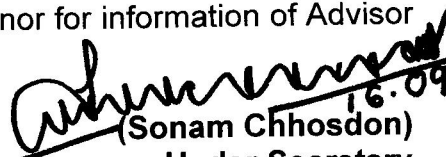
Sh. Phunchok Paldan, District Informatics Officer, NIC Ladakh shall render all requisite technical assistance to the NPGO for expeditious disposal of pending grievances in the CPGRAMS portal of UT Ladakh.

By order of Lt. Governor Ladakh.

Sd/-
(Ajeet Kumar Sahu) IAS
Commissioner/ Secretary
General Administration Department

Copy to the: -

1. Secretary, Department of Administrative Reforms and Public Grievances (DAPRG), Govt. of India.
2. All Administrative Secretaries, UT Ladakh.
3. Additional Director General of Police, Ladakh.
4. Deputy Commissioners/ CEO, LAHDCs Leh & Kargil.
5. All Heads of Department/ Directors/Chief Engineers/Registrar UoL, Ladakh.
6. Sh. A.K. Bhatti, JD(P), NGPO, CPGRAMS for compliance.
- ✓ 7. District Informatics Officer, NIC, Ladakh for uploading the order on UT website.
8. OSD to Hon'ble Lt. Governor UT Ladakh for information of Hon'ble Lt. Governor.
9. Private Secretary to Advisor to Hon'ble Lt. Governor for information of Advisor to Hon'ble Lt. Governor Ladakh.
10. Order/e-office file.


(Sonam Chhosdon)
Under Secretary
General Administration Department
16.09.2021