



**THE ADMINISTRATION OF UNION TERRITORY OF LADAKH
GENERAL ADMINISTRATION DEPARTMENT**

Civil Secretariat, Ladakh.

Phone No. 01982 - 257561 (O). Fax No. 257435. E.mail: comsecyutladakh@gmail.com

Subject: Designation of Nodal Public Grievances Officer and Constitution of a Grievance Cell for implementation of the CPGRAMS in UT Ladakh.

Order No. 44 - LA (GAD) of 2020

Dated: 20 /07/2020

Grievance Redress Mechanism is a part and parcel of the machinery of any administration and to ensure accountability and responsive functioning of all government organizations a robust mechanism is inevitable. Central Public Grievances Redress and Monitoring System (CPGRAMS) is a web based application that facilitates government/organizations to receive, forward and monitor grievances.

2. In the Government of India, the Department of Administrative Reforms and Public Grievances (DARPG), Ministry of Personnel,/ Public Grievances and pensions is the Nodal Agency for handling grievances.

3. In view of the above for effective implementation of CPGRAMS mechanism and to facilitate expeditious grievances redressal between all Government Ministries/ Departments/forums and in the interest of administration, it is hereby ordered as below:-

4.

S.No	Name	Designation	Department(Nodal Public Grievances Officer)
1.	Smt. Tashi Dolma	Additional Secretary Home	Home
2.	Shri.Phuntsog Paldan	District Informatics Officer, NIC	Information Technology
3.	Smt. Sonam Chodon	Under Secretary	General Administration
4.	Shri. Mohd. Shabir	Under Secretary	Civil Aviation
5.	Shri. Abied Hussain	OSD to Div. Commissioner	Election Labor and Employment
6.	Dr. Sarwar Shazad	Under Secretary	Youth Service & Sports

This issues with the approval of the Competent Authority.


**Sd/-
(Rigzian Sampheal) IAS
Commissioner/ Secretary**

No: LA/GAD (PGR-CB) UTL/2020(03)

Date: 20/07/2020

Copy to the:-

1. Concerned Officers/Officials for compliance.
2. OSD to Hon'ble Lt. Governor, UT Ladakh for information of Hon'ble Lt. Governor.
3. OSD to Advisor for information of Advisor to Hon'ble Lt. Governor.
4. OSD to Commissioner/ Secretary for information of Commissioner.
5. OSD to Secretary for information of Secretary Ladakh
6. District Informatics Officer, NIC Ladakh for uploading on UT website.
7. Concerned officers of grievance cell.
8. Order file / Office file.


(Dorjay Gailson)
**Nodal Public Grievance Officer
UT-Ladakh**