

ICT INITIATIVES IN RAJASTHAN

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ICT INITIATIVES IN RAJASTHAN HIGH COURT

Paperless Courts

- Taking a big stride towards digitisation and paperless functioning, Rajasthan High Court has started Paperless Courts. Four Hon'ble Courts of Rajasthan High Court, two each at Jodhpur and Jaipur, hearing **bail matters** started functioning in Paperless mode from 02.11.2020.
- For management of paperless courts, a unique in-house "Peripheral Paperless Module" programme has been developed with separate logins for Hon'ble Judges, Court Masters, Registry Officers, Section In-charge, dealing clerks, Scanning Agency etc.
- Paperless courts of Rajasthan High Court are unique in the sense that these are dynamic and updated real-time. The moment any document is dealt with by the Registry, the same is automatically reflected in the Court File.
- All the newly filed cases and documents related to paperless courts are scanned, digitized and bookmarked at the filing counter itself before uploading of PDF files in DMS in real time. Cases which are e-filed are not required to be scanned and by using web services, the data of e-filing is consumed in the Paperless portal.
- Hon'ble Judges can access soft copy of files listed in cause list through intranet or VPN from court room, residence office, and chambers using dedicated logins. Facilities to save encrypted notes, view connected/tagged matters are also available.
- Dealing Clerks, through their logins, can insert, append and bookmark the newly filed documents or newly generated pages and tag files.
- Paperless Courts have also eased the functioning from the residence office of Hon'ble Judges.
- An exhaustive plan has also been chalked out to extend paperless module for other case types in a phased manner. At present **Criminal Appeals, Criminal residue matters, Criminal Writs** have also been included in paperless functioning.
- Plans to equip all the Court rooms with appropriate hardware, touch screen displays etc. is also in process and procurement will be initiated shortly.

Computer Programme for Pagination of Paper Book

- Every petition, appeal or pleading is required to have continuous pagination. To manage this with the help of IT, a computer programme has been developed for chronological paging of the paper book.

- This computer programme displays the last page number of the petition/appeal on the web site of Rajasthan High Court from which the fresh pleadings should begin.
- Lawyers and litigants intending to file fresh pleadings are required to visit the web site in advance to check the slot available next for paging.
- This is the first computer programme of its kind in any of the High Court. This computer programme has been shared with various High Courts as a part of sharing best practices.

Simultaneous replication of Data on various platforms

- Rajasthan High Court is the first High Court which started replicating its data simultaneously to its servers for website, mobile app (both Android and iOS) and NJDG through a special script.
- Above special script was developed by the Technical Team of Rajasthan High Court and later on, the same was also shared with other High Courts.

Peripheral utilities with CIS 1.0

Rajasthan High Court has various peripheral utilities which work with CIS 1.0. Some major utilities are-

- Certified copies without movement of files using the orders and judgment uploaded.
- Judgment/Order template generation for Court Staff.
- Cause List generation and order/judgment download with seal and QR Code.
- Physical verification of files, Limitation calculation, filing status etc.
- Tracking of records of Trial Courts.

Unique CIS Report Menu (Comprehensive periphery for statistics)

- A comprehensive peripheral utility program named Report Menu has been prepared for High Court
- This program provides access to about 50 different types of reports to users providing ready reference for various statistical figures, administrative reports etc.
- All Statistical reports for High Court are generated through Report Menu only.
- No physical registers are now maintained in High Court as the rep menu caters all the requirements.

E-Filing

- E-Filing through e-filing portal of Hon'ble e-Committee, Supreme Court of India has been made functional for all case types of Rajasthan High Court since April 2020.

- Exhaustive Guidelines for e-filing have also been published and uploaded on website.

Mandatory E-filing

- From 01.01.2022, Rajasthan High Court has started mandatory e-filing for all the cases of Central and State Government.
- To regulate mandatory e-filing, Notification has been issued on 20.12.2021 and detailed guidelines have also been issued to streamline the entire process.
- On the request of Rajasthan High Court, Hon'ble E-Committee has also provided a separate mechanism for creation of e-filing user accounts for Government Advocates. By using this mechanism, e-filing user accounts have been created for Advocate General, Additional Advocate Generals and other Government Advocates/Counselors.
- Thus, mandatory e-filing has been successfully started and is working smoothly without any issue.

E-filing Centres for Scanning and E-filing facilities for Advocates and Litigants

- There is a huge technical divide in the country and Rajasthan is no exception. A good number of Advocates and litigants do not have adequate technical resources for e-filing. This is one of the major reasons due to which advocates and litigants are not adopting e-filing.
- To address this issue, Rajasthan High Court has set up e-filing centres both at its Principal Seat Jodhpur and Bench at Jaipur and under one roof, the process of e-filing can be done by Advocates and Litigants. At these centres, not only scanning facility is made available but the advocates/litigants either themselves do the e-filing or they may get it done from the trained persons deputed at these centres.
- All these facilities have been made available to Advocates and Litigants on a very nominal charge of only 50 paise per page. For these services, the firm, already engaged in Rajasthan High Court for digitization work, has been deputed.

Online ePay Facility and program to deface eGRAS receipts

- Rajasthan High Court has started the facility of payment of online Court Fees and fine for High Court.
- ePay is directly integrated with eGRAS of the State.
- Program has been developed to Deface the court fees/ fine receipt. It also generates consolidated reports for accounting purposes.

Website of Rajasthan High Court

- The Official website of Rajasthan High Court www.hcraj.nic.in. has been designed with the latest technology and on an advanced platform with entire new look and design. The website is screen responsive i.e. can be seen on mobile, iPad or laptop and on any size of screen.
- The new website is disabled friendly and has been made fully compliant for specially abled users with screen reader, high contrast fonts etc. accessibility features.
- Website has most comprehensive and updated Case Status section, where users get facility to find case particulars on a unique multiple parameter search where facility to identify case using combination 18 different fields is available.
- Consolidated E-Services where all E-Services viz. eFiling, ePay, ePass, eDirectory, Advocate Details, eServices, eUrgent Listing and Help videos are available under one umbrella.
- Facilities like Cause list, Judgements with seal and QR code, Certified Copy Status, Real-time Filing-Defect Status, Latest Updates, Various Administrative order, RTI etc. are available on the website. Various other facilities available on the website are mentioned hereafter.

Free Text Search

- Free Text Search' facility to search database of nearly 15 lakh Judgment /Orders archived with Rajasthan High Court was launched in the month of May 2019. This facility can be accessed website of and Mobile App of Rajasthan High Court. Free Text Search feature includes following type of search:-
- 'Exact', 'Any', 'All' search on combination of word strings.
- 'Boolean' search using AND/OR/NOT
- Search within search feature is provided to further refine the search. Any further search may be made on the searched output upto 4 levels.
- Searched word or string is highlighted in the PDF file of judgment/order.

e-Pass System for Sr. Advocates, Advocates, Litigants & Parties-in-person with facility to upload vaccination certificate.

- For management of gathering in court premises and to ensure social distancing, a computer programme has been developed and hosted on official Website of Rajasthan High Court for automated generation of e-Passes for Sr. Advocates, Advocates, litigants and parties in person for entry in court-rooms and offices.

- Provision for generation of pass only for vaccinated persons with at least one dose has also been incorporated.
- Automated permissions can be generated and SMS are received by applicants. Detailed Guidelines and Help Videos are also made available.

[Webpage for Commercial Courts of Rajasthan -](#)

- This webpage displays live statistical data of all Commercial Courts and Commercial Appellate Division functional in Rajasthan. The Commercial Courts directly upload their data on this portal as per various forms prescribed under the Rules.
- Links for e-filing, e-Pay, Court Orders, Case status, Causelists are also available on this webpage and users can avail all e-services pertaining to Commercial Courts in a single page.
- Digitally signed PDF copies of Judgments/orders are also made available.

[Programme for Urgent Listing](#)

- To facilitate litigants and advocates to mention cases for listing an online mechanism has been deployed as a link on website where from concerned can mention case particulars and also submit brief of urgency involved.

[Reportable Judgments on Website of High Court](#)

- On the Home Page of the website of Rajasthan High Court, recent five reportable judgments are displayed with brief notes. All previous reportable judgments are also available for any reference.
- For working out this facility, an automated system has been developed. When any reportable judgment is uploaded by the court staff, the system sends an automated email to the State Judicial Academy. The legal researchers at State Judicial Academy prepares a brief note and they directly uploads this on the website of Rajasthan High Court.

[Rajasthan High Court E-Services Mobile App for Android and Apple iOS](#)

- Rajasthan High Court has its own Mobile App both for Android and iOS.
- This Mobile App has facility of various case related information along with unique feature 'MY DIARY' through which any Advocate can make e-diary of his cases which updates automatically every day. Search of cases within my diary may be made. My diary also shows the details of listing of the cases. If any new judgment or order is uploaded in any of the case saved in my diary, it gives alert of the same.

- Free Text Search facility on the contents of about 15 lac judgments of High Court is also available in app. The search has advanced features including 'Boolean Search' and 'search within search'.
- The App also gives updated information of following in a user friendly manner: Cause List , Filing/Defect Status , Case Status, Copying Status
- Search in the App may be made on various parameters including filing number, case number, Advocate Name, Party Name etc.

Automated emails of judgment/orders to trial courts

- To save time and paper, a computer programme has been developed for sending automated email containing judgment/orders to the concerned trial court.
- The entire process has been automated. Every evening, the system checks all the judgment/orders related to subordinate courts and email is sent automatically to the concerned court which passed the order under challenge.

Software to manage the transfer/postings of the Judicial Officers

- Technical team of Rajasthan High Court has indigenously developed a unique software for managing the administrative task of transfer/ postings of Judicial Officers.
- The database of complete posting details of all the Judicial Officers of Rajasthan has been developed and the above software intelligently uses this data to assist in the work of transfer/ posting of the Judicial Officers.
- The software automatically takes care of all conditions which are to be applied while effecting the transfer/ postings. Thus, the task which was earlier consuming a lot of time has now been minimized to a great extent and the work is being done with accuracy and efficiency.
- The above software will further be expanded for all other service related tasks of the Judicial Officers.

Other Computer Programmes

- A computer programme has been developed and implemented for maintenance of Digits in all the Judicial Sections for proper handling of the files.
- Another computer programme has been developed and implemented for keeping complete track of receipt, movement and return of the trial court records.
- Another computer programme has been developed and implemented for reckoning the period spent in Judicial Custody.

Go-Green Initiative for Causelist and Automated E-Mail Facility

- Go-Green initiative has been launched since August 2019.
- Under the Go-Green initiative, steps have been taken and presently on requisition of advocates, Cause List are being made available to them on their email Ids these customized weekly, daily and supplementary cause lists are automatically e-mailed to advocates as soon as they are finalized by the Cause list section.
- This drive is becoming popular among members of bar, many subscribers of physical cause lists have voluntarily shifted to digital cause lists due to efficient and early delivery.
- The outcome of above initiative is that the printing of cause list has now been dispensed with.

Other ICT facilities in Campus:

- Computerised Centralised filling section linked to CIS
- Display Boards for case status
- Physical Gate pass counter linked to CIS
- Information Kiosks
- e-Mitra plus Kiosk with 19 different types of digital services including Video Conferencing facility.
- E-Stamp counter for online court fees through Stockholding Corporation.

Wi-Fi Enabled Campus

- Free Wi-Fi Internet Facility is available in the entire campus of Rajasthan High Court at Jodhpur and Jaipur which is provided by the Department of Information Technology & Communication (DoIT&C).

Scanning and Digitization-

- Scanning & Digitization of disposed case records of Rajasthan High Court is in progress since October 2018 both at Jodhpur and Jaipur.
- The work has been outsourced to a firm @50 paisa per page.

Justice Clocks made functional in Rajasthan High Court Jodhpur and Jaipur

Bench

- Two Justice Clocks, the LED Video Walls, for information dissemination and creating awareness are functional since March 2021 in the premises of Rajasthan High Court, Principal Seat at Jodhpur and Bench at Jaipur.

- A special software has been developed to display the approved information and live data from NJDG on the Justice Clocks viz. age wise and category wise pendency of High Court and District Courts etc.
- Besides this live information awareness about various eCourt services, legal aid services etc. is also displayed on Justice Clocks.
- Recently, Justice Clocks were also using for displaying video for awareness of National Lok Adalat.
- Technical preparations have been started to work out virtual Justice Clocks for the High Court and all the District Courts.

Hybrid Video Conferencing setup in Court Rooms

- Amidst Covid-19 lock down facility for VC was setups in Courts to function over Video Conferencing.
- Cisco Webex licences are procured for VC and VC links/ID are shared through automated programme over e-mail and SMS
- Unique feature of hybrid video conferencing was conceived where using hybrid VC, in a single case, one lawyer can argue physically before Court and another can appear virtually through VC from his office/residence. This unique concept was later replicated by other High Courts also.
- During the initial period of lock-down i.e. 23.03.2020 to 28.06.2020, 18307 cases were taken up and 7626 were disposed of in Rajasthan High Court through video conferencing which was highest in the country for any High Court. Thereafter, Rajasthan High Court became the first High Court to resume physical functioning.
- The Rules for Video Conferencing in Courts have been notified and the process to set up dedicated VC in all Courts is also under process at an advance stage.

Sharing of Best Practices

- Rajasthan High Court is regularly sharing its best practices with other High Courts so that all may take advantage of the same and their time and energy may be saved.
- Source code of the Pagination Programme has been shared with High Courts of Madhya Pradesh, Himachal Pradesh, Kerala, Madras, Tripura, Meghalaya and Sikkim.

- Technical details for preparing Hindi Summons for NSTEP have been shared with Madhya Pradesh High Court.
- Software for scheduling VC at any Remote Point has been shared with Madhya Pradesh High Court.
- Source Code of Mobile App has been shared with Meghalaya High Court.
- Script for simultaneous replication of data on multiple platforms has been shared with all the High Courts.

SUBORDINATE COURTS

Uniformity Exercise

- The Rajasthan High Court is the first High Court which successfully implemented uniformity exercise for case types in Case Information System (CIS).
- This exercise was undertaken way before in the year 2016. Before this exercise, there were more than 200 case types in number of establishments and it was massing every information. It was not possible to get required information from CIS.
- To address the above issue, Rajasthan High Court prescribed 34 uniform case types along with case natures for all the subordinate courts and implemented the same in all the courts from 01.01.2017.
- Thus, Case Types and respective Case Natures were standardized to have uniformity in all the Courts.
- Later on, Hon'ble E-Committee introduced the concept of National Codes and all the above uniform case types were mapped with National Codes.
- After introduction of National Codes and Types by Hon'ble E-Committee, New Masters of Adjournalment Types, Purpose Types and Disposal Types on the lines of National Types have been inserted in the CIS to maintain uniformity across the State.
- Rajasthan was the First State in the Country which successfully completed National Uniformity Exercise for each Establishment.

Migration and Replication to CIS 3.2

- Rajasthan is the biggest state and has the highest number of court establishments i.e. 982 and highest number of Court Complexes i.e. 326.
- All the District Courts have migrated and replicated to CIS 3.2.
- New MPLS connectivity for faster internet upload-download has been commissioned almost in all Court Complexes of Rajasthan. For covering

newly set up court complexes, request has been made to Hon'ble E-Committee and Department of Justice.

- Under eCourts project 62 new servers were procured and installed, these servers are fast and efficient.
- Automated email and SMS service for case status are also functional in all Districts.
- All the facilities of CIS and latest modules are functional in District Courts.

Timely Updation of Case Proceedings in CIS

- Rajasthan is one of the best performer in the country in timely data updation, quality of data and undated cases in CIS.
- Rajasthan maintains lowest undated cases amongst other larger States. Undated cases are constantly maintained around 0.5%. Sometimes, this escalates by 1-2% due to connectivity issues on the part of BSNL or other technical issues.

Video Conferencing facilities in District & Subordinate Courts of Rajasthan-

- In order to equip all the District & Subordinate Courts of Rajasthan to efficiently conduct court proceedings through Video Conferencing amidst prevailing pandemic situation, dedicated Microsoft Teams Office-365 licences have been procured and provided to 1242 Courts in the month of April 2021.
- Further, in order to ensure optimum and seamless utilisation of Video Conferencing setup, dedicated internet-broadband connectivity has also been provided in each Court Room. Requisite hardware for conducting VC viz. camera-mic, document visualizers, display etc. have also been procured and installed in these 1242 courts.
- Online Training of System Officers and System Assistants regarding usage of VC software were also conducted.
- Dedicated Video Conferencing links for every court have been uploaded on the official website of every district, as shown below, wherefrom learned advocates, litigants, jails and other government officials/departments can easily participate in court proceedings through a single click.
- User manuals with relevant pictures depicting simple steps to join VC have also been uploaded on district court websites.
- The Rules for Video Conferencing in Courts have been notified.
- VC remote points have been established at all 36 Districts. Any person may use the facility of these VC remote points for getting his evidence recorded or for other court proceedings with any court of the State.

- Process has been initiated to set up a Remote Point at SMS Hospital which is the biggest hospital of the State and its doctors are required to get their statement recorded in courts across the State.

Computer Programme to schedule VC at Remote Point

- A unique computer programme has been provided to all the Subordinate Courts to check the slot availability for recording evidence at any Remote Point and to schedule its VC.
- By using this programme, all the VC Remote Points get the details of VCs scheduled from the Remote Point and accordingly, the preparations may be done. The witness or the litigant may also attend the proceedings at the remote point on the time slot fixed for VC.

NSTEP

- NSTEP (National Service and Tracking of Electronic Processes) for electronic service of processes of civil courts was launched on 27.09.2019.
- For NSTEP Mobile App, 1850 mobile handsets were procured and connectivity to these Mobile Handsets was also provided through BSNL.
- Since, the Process Servers and litigants are less educated and do not know English, the NSTEP Mobile App has been prepared in Hindi. Similarly, templates of all the civil processes have been prepared in Hindi. By using these templates, auto filled processes will be generated and published through CIS itself.
- NSTEP will not only accelerate the process of service but would also make it more transparent eliminating frequently raised allegations on the process servers.
- In the first phase, NSTEP was started for the processes to be served within the local jurisdiction of the concerned court.
- In Second Phase, serving of processes across establishments throughout the State of Rajasthan has also been started.

e-Filing and e-Pay

- E-Filing through e-filing portal of Hon'ble Supreme Court has been made functional for all case types and at all Courts since August 2020.
- Exhaustive Guidelines for e-filing have also been published and uploaded on website.
- Facility of payment of online Court Fees and Fine has also been started through e-Pay Portal. ePay is directly integrated with eGRAS of the State.
- Program has been developed to Deface the court fees and fine receipts and generate consolidated reports for accounting purpose.

Amendment in General Rules to facilitate Service of Electronic Summons and ePayment-

- The Rules of business for District Courts in Rajasthan i.e. General Rules (Civil & Criminal) were amended and notified on 18.09.2020. Provisions were incorporated to facilitate electronic service of Summons through Mobile devices. Similarly, enabling provision has been incorporated for any online payment mode or portal.

ICJS

- Rajasthan is the first state to successfully implement ICJS in CIS.
- During the exercise of integration of ICJS, Rajasthan has become first State in the country where all the Courts across the State are getting the CCTNS generated copy of FIR in the CIS along with the scanned copy of report and its enclosures.
- Before that ICJS been rolled out in all the Courts across Rajasthan and the meta-data of FIR and charges sheet are being successfully consumed in CIS of all the courts. Getting complete Charge Sheet has also been successfully tested and will be implemented in all the courts.

Calendar: A computer Programme to facilitate effective court management (Periphery of CIS)

- A computer programme has been developed to facilitate effective court and docket management by showing the number of cases stage-wise listed on a particular day and between any two dates including number of 5 and 10 years old cases.
- The programme provides a swift and convenient mechanism to systematically manage the court work so that required attention may be paid to all the cases as per stages and priority.
- This programme also provides for drill down information of every category of cases including age of case.
- Program also helps in maintaining paperless peshi register, and generates cause list in PDF.

Computer Programme for Online Statement of work done by the Judicial Officers

- Accounting, analyzing and monitoring of judicial work done by the judicial officers is an important aspect of court administration. At present this work is being done manually and physical record is maintained.
- To make the entire process paperless and to accomplish the task in scientific and analytical manner, a Computer Programme has been developed

indigenously by Technical Team of Rajasthan High Court which is linked with CIS of every Court. The moment a case is disposed of in CIS, it is reflected in the Programme and the credit admissible for such disposed case is entered therein.

- The quarterly statement prepared through this Programme will be online transmitted to concerned District Judge and from the District Judge to Hon'ble High Court. At no level, physical records will be maintained and everything will be transmitted online.
- This computer programme will not only ease and fasten the entire process for the judicial officers but will also provide different kinds of analytical reports which will be very useful for monitoring and further policy framing.

Migration of CIS Servers on Ubuntu 20.04

- In order to upgrade CIS Servers on the latest Ubuntu Platform, Hon'ble eCommittee Supreme Court of India decided to migrate Servers on latest Ubuntu 20.04. Rajasthan and Orissa were chosen as Pilot for its implementation and thereafter to replicate the same across the country.
- For accomplishing this task, Sirohi Judgeship in Rajasthan was identified as Pilot District.
- The technical team of Rajasthan completed this project and successfully migrated and upgraded the Servers of Sirohi District Court Complex and all other Taluka Court Complexes of Judgeship to Ubuntu 20.04. All these upgraded servers are functioning seamlessly on live instance.
- Thus, Sirohi Judgeship has become the first district in entire country to successfully upgrade CIS servers to Ubuntu 20.04 and perform live testing. This exercise has paved way for OS upgradation of CIS servers across India.

Display Board

- In all the subordinate courts, LED display boards have been installed for showing the progress of cases taken up for hearing.

Extra Monitor on Dias for Statements

- In all the subordinate courts, extra monitor has been installed on the dias so that the witness and lawyer can see the statements.

Information Kiosks

- Information Kiosks have been installed in all the court complexes for case related information.

- eMitra Kiosks through the Department of Information Technology & Communication have also been installed which provide 19 different types of digital services to the public at large including Video Conferencing facility.

CCTV Cameras

- In compliance of directions of Hon'ble Supreme Court in Praduman Bisht's case, CCTV Cameras were installed in two Districts Pali and Sikar as pilot projects.
- Action plan has been prepared for installation of CCTV cameras in other courts.
- A Dedicated Cell comprising of Registrar (Admn.), Registrar cum CPC, System Officer and System Assistant has been constituted to observe and publish CCTV footage of District Courts.

Email Addresses of all Subordinate Courts

- All the subordinate courts of Rajasthan have been provided with official E-mail address on NIC domain.
- These email addresses have been shared with the Police Department to exchange information related to processes.

E-Directory of Judicial Officers

- e-Directory of all the Judicial Officers is available on the website of Rajasthan High Court.
- This directory is designed in such a way to give it a look and feel of a physical book. The directory is mobile responsive also.

Judicial Officers Assessment Portal

- A portal has been developed for comparative assessment of work done by the Judicial Officers with officers posted in the same court in previous years in similar conditions.
- This portal has been designed to assist reporting officers while evaluating Annual Performance Appraisal Reports.

Digital Signature for Judicial Officers

- USB based Digital Signature Certificates have been officially provided to all Judicial Officers.

JustIS Mobile App

- JustIS Mobile App developed by eCommittee has been provided to all Judicial Officers along with a training module for the App.

SOLAR SYSTEMS

- 22 Court complexes in Rajasthan are running on Solar Power.

MEDLEAPR Implementation

- MEDLEAPR is a software through which Injury Reports, Post-Mortem Reports and other reports of Medico Legal Cases can be uploaded online and communicated to courts.
- MEDLEPR Software has been launched on pilot basis in two Hospitals. This software may now be launched throughout Rajasthan and all courts will start receiving Medico Legal documents in digital format.

Use of Unicode Hindi Font in Judgment/orders-

- Directions were issued to all District Courts to get the hindi judgement/orders typed only in Unicode fonts instead of Krutidev or Devlys fonts.
- Unicode fonts are computer readable and can be used for automated translation, internet search and are also compatible with various accessibility tools used by differently abled persons.
