



Ministry of Health and Family Welfare

## Health Ministry's eSanjeevani completes 8 Lakh consultations



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India has seen a landmark achievement in the space of digital health initiatives. Ministry of Health and Family Welfare's eSanjeevani, the national telemedicine initiative, has completed 8 lakh consultations today.

This is fast emerging as a sought after and popular means of seeking health care, especially during the COVID times in order to avoid physical contact while still benefitting by quality services. Over 11,000 patients are seeking health services on a daily basis in 27 States/UTs. eSanjeevani is also facilitating some states as a model that can serve patients throughout the year, especially in the far flung and remote areas.

The top ten States which have registered highest consultations through eSanjeevani and eSanjeevaniOPD platforms are Tamil Nadu (259904), Uttar Pradesh (219715), Kerala (58000), Himachal Pradesh (46647), Madhya Pradesh (43045), Gujarat (41765), Andhra Pradesh (35217), Uttarakhand (26819), Karnataka (23008), Maharashtra (9741).



eSanjeevani Consultations		19 Nov 2020		
Sr No.		GRAND TOTAL (HWC & OPD)	TOTAL (HWC)	TOTAL (OPD)
	<b>INDIA</b>	<b>800042</b>	<b>153853</b>	<b>646189</b>
1	Tamil Nadu	259904	137	259767
2	Uttar Pradesh	219715	1902	217813
3	Kerala	58000	3	57997
4	Himachal Pradesh	46647	45657	990
5	Madhya Pradesh	43045	41868	1177
6	Gujarat	41765	15506	26259
7	Andhra Pradesh	35217	28782	6435
8	Uttarakhand	26819	135	26684
9	Karnataka	23008	8655	14353
10	Maharashtra	9741	3021	6720
11	Delhi	9707	0	9707
12	Punjab	8958	6633	2325
13	Rajasthan	6073	0	6073
14	Manipur	2771	0	2771
15	Jharkhand	2148	0	2148
16	Chandigarh	1991	0	1991
17	Chhattisgarh	1543	1543	0
18	Haryana	1543	0	1543
19	Assam	628	0	628
20	Telangana	394	0	394
21	Jammu & Kashmir	214	0	214
22	Arunachal Pradesh	71	0	71
23	Goa	65	5	60
24	Mizoram	53	2	51
25	Puducherry	9	0	9
26	Ladakh	9	0	9
27	Bihar	4	4	0

eSanjeevani's both variants of telemedicine namely - doctor to doctor (eSanjeevani AB-HWC) and patient to doctor (eSanjeevaniOPD) are consistently growing in terms of users on both sides i.e. patients / health workers on the one end and doctors on the other. eSanjeevani AB-HWC was launched by Ministry of Health and Family Welfare in November 2019 and it is to be implemented at 1,55,000 Health and Wellness Centres under Govt. of India's Ayushman Bharat Scheme in 'Hub & Spoke' model by December 2022. eSanjeevani AB-HWC is functional at over 4,700 Health and Wellness Centres and over 17,000 doctors and health workers have been trained on its use. eSanjeevaniOPD, the second variant of this ambitious initiative, was rolled out on 13<sup>th</sup> of April 2020 during the first lockdown when OPDs across the country were closed to prevent COVID-19 infections.

eSanjeevani is having a significant impact amongst the section of populace where the travel distance, time and cost have been the barriers to seeking outpatient services. It has served as a viable and preferred option for consulting with a doctor. So far 16 districts have registered more than 10,000 consultations and over 100 districts have registered more than 1000 consultations.

Over 7500 doctors have been trained and on boarded to provide telemedicine services on over 220 online OPDs on eSanjeevaniOPD. eSanjeevaniOPD enables access to OPD services by the patients in the confines of their homes. Over 100 telemedicine practitioners have completed more than 1,000

 teleconsultations and a few of them have logged over 10,000 consultations. As regards patients, over 20% patients use eSanjeevani to consult with doctors more than once. As many of these are small districts, it reflects that eSanjeevani is having equal or more impact in smaller districts.

 Health Ministry along with State/UT Governments is making rapid strides to continuously optimise the utilisation of human resources. In few States same set of doctors and specialists are now providing services on both doctor-to-doctor and patient-to-doctor variant of eSanjeevani. The eSanjeevani team at C-DAC Mohali is extending all the technical support ranging from development, deployment, implementation, training, operations and management of eSanjeevani.



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HFW/COVID eSanjeevani-8 lakhs/20November2020/3

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