



Ministry of Health & Family Welfare
Government of India

Guidelines on preventive measures to contain spread of COVID-19 Restaurants

11th June 2020

Need for Covid Appropriate Behaviour



Every individual
is at risk



If infected , you may
spread infection to
others in crowded places



You may put
your family
members at risk



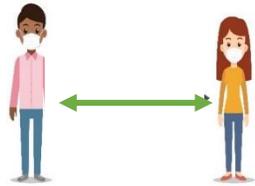
You may particularly
put elders in your
family at risk

As we progress in Unlock 1.0, to contain the spread of COVID-19 , we need to follow Covid Appropriate Behavior at all times

Generic Preventive Measures



Use face covers/masks



Maintain adequate social distancing



Wash hands with soap/ sanitizers (as required)



Respiratory etiquettes

- Cover mouth & nose with tissue/ handkerchief/ flexed elbow
- Dispose off used tissues properly



Spitting is strictly prohibited



Thermal screening of all entrants and staff



Maintain 6ft distance while queuing for entry in public places



Staggering of visitors/patrons

Generic Preventive Measures



Self-monitor health
(Guest and staff)



Aarogya Setu app
(Recommended to Install & Use)



Immediate report illness
(To state and district helpline)



**Large gatherings/
congregation prohibited**

Who are advised to stay at home?



**People aged more than
65 years**



**Children aged less than
10 years**



Pregnant Women



**Persons with comorbidities such
as hypertension, diabetes, etc**

Except for essential and health purposes

Restaurants – Specific Measures



Mandatory sanitizer dispensers and thermal screening provisions at entrance



Only asymptomatic staff and patrons allowed



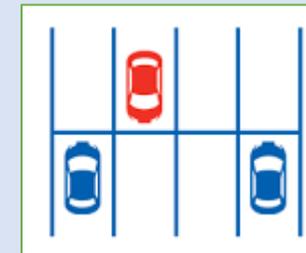
Workers/Patrons/Staff to be allowed entry only if wearing masks



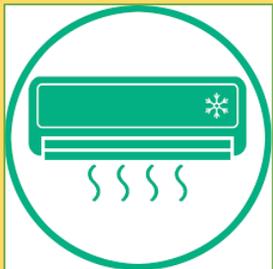
Separate entry and exit for patrons and good/supplies



Specific markings with sufficient distance for queue management and social distancing norms



Proper Crowd Management in Parking Lots and outside the premises



Air-conditioning
(Temp of 24–30°C,
Relative humidity of
40–70%,
Intake of fresh air,
Cross ventilation)



**Posters/ standees/
AV media on COVID
preventive
measures displayed
at all times**



**Cleaning and
regular disinfection**
(using 1% sodium
hypochlorite of
frequently touched
surfaces)



**Deep cleaning of
washrooms**



**Safe Disposal of
face covers/
masks/gloves**

Restaurants – Specific Measures



Avoid front-line work and take extra precaution for high risk employee
(older, pregnant employees and employees with underlying medical conditions)



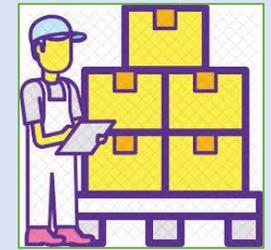
Delivery and Takeaways to be encouraged, Packet to be left at the door, Staff for takeaway to be screened thermally



Additional patrons to be seated at designated waiting areas with norms of social distancing



Valet parking operational
(Face covers/ masks & gloves for staff and disinfection of steering, door handles, keys)



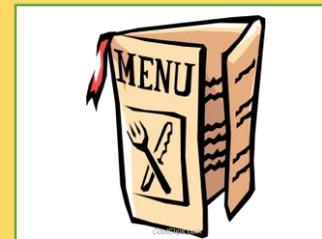
Precautions while handling supplies/inventories



Use of markings to maintain distance while queuing at the entrance or at buffet services



Seating arrangement to ensure not more than 50% of capacity is permitted



Disposable menus to be advised



Paper napkins instead of Cloth napkins



Adequate Manpower to be deployed by restaurants for ensuring social distancing norms

Restaurants – Specific Measures



Staff/waiters to wear masks and hand gloves



Staff to follow social distancing norms in the kitchen and Kitchen area to be sanitized at regular intervals



Frequent cleaning, sanitisation (focusing on lavatories, drinking and handwashing areas)



Tables to be sanitized each time customer leaves



Contact-less mode of ordering and digital mode of payment to be encouraged



Gaming arcade/Children play area closed



**Restricted number of people in elevators
Use of escalators with one person on alternate steps may be encouraged**

Protocol for attending to suspect or confirmed case

