User Manual Trade License





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About this Manual

The purpose of this document is to help the employees in operating the Trade License System (TLS). It provides a digital interface, allowing employees to perform various functions with respect to Trade License Application Procedure.

The TLS allows the employees to execute the following actions:

Action	Description	
Initiate	The action will Start the application for citizen and counter employee.	
Submit	The action will save the application from the citizen or counter employee and make it available for the next step in the workflow.	
Verify & Forward	The action will move the application to the next state of the workflow process and also assigns the task to the next user in the workflow (if needed).	
Pay	This action will help to pay application fees.	
Approve	This action will be the last stage of the application workflow which will approve the application.	
Reject	This action will reject the application. The application rejected cannot be processed further. The Citizen cannot re-apply with the same application.	
Send Back	This action will send back the application to the immediate previous state of the application.	
Edit	 This action will allow the users to: Edit the Trade License application at any given stage to rectify an error in the data entry or to modify the details provided by the citizens. Specific users can be given this right to edit the application at required stages. User can edit information like Owner, Trade & Location Information. Upon editing the application, Citizen will be notified via SMS. 	

(**PS**: All these actions and below mentioned employee roles are configurable and the department has the option of which roles/actions they want to opt for their TL Application procedure.)

The TLS has the following employee roles:

Role	Permissible Actions	Description
Counter Employee	 Submit Application Collect Payment Download Receipt of Payment Download Trade license Certificate 	 TL counter employee can apply on behalf of citizen and submit the application. Also, He/she can collect TL fees and record it into the system to issue TL.
Licensing Clerk	 Verify and Forward Reject 	A Licensing clerk is an employee who verifies the documents and information(if the information/documents provided by the applicant in form is correct) while submitting TL application form.
Licensing Document Verifier	 Verify and Forward Send back Reject 	 A licensing document verifier is an employee who goes on to the field (i.e. location of trade) and physically verifies the information provided by the applicant is correct and also sees if safety precautions are followed by trade owner to carry out trades. If the inspection found to be satisfactory, he/she can forward an application for approval or reject if deficiency found.
Licensing Officer	1. Approve 2. Send back 3. Reject 4. Cancel TL	 A licensing officer is an employee who goes on to final authority to approve or reject the application. If the officer found application to be satisfactory, he/she can approve the application or reject if deficiency found.

This manual covers up the various features of TLS and every feature is defined with a screenshot for user assistance.

In case you need further help, please send an email to contact@egovernments.org

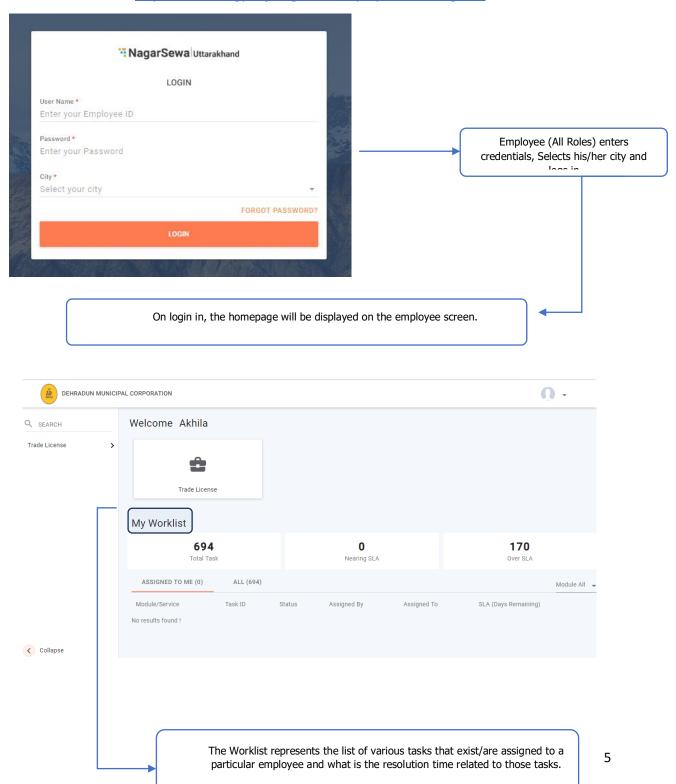
1. General Functions

Following are the general functions of the application:

1.1. Login into the application

To login, please go to the following link:

https://mseva.lgpunjab.gov.in/employee/user/register

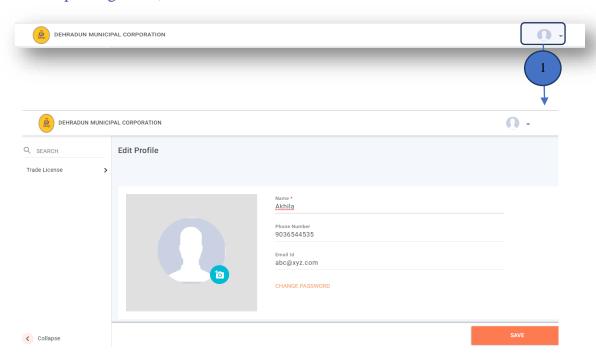


1.2. Editing the Profile

Follow the steps shown below to edit your profile. You can:

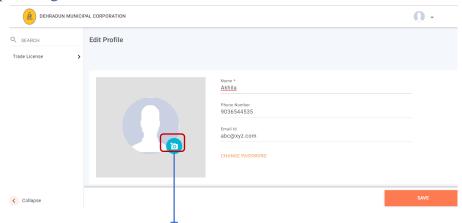
- Upload profile photo
- Capture/update mobile number
- Capture/update email ID

1.3. Updating name, Mobile Number and Email id



User sees the 'Edit Profile' page where he/she can upload a new profile picture, edit his/her name, Phone Number and Email Id

1.4. Uploading Profile Photo

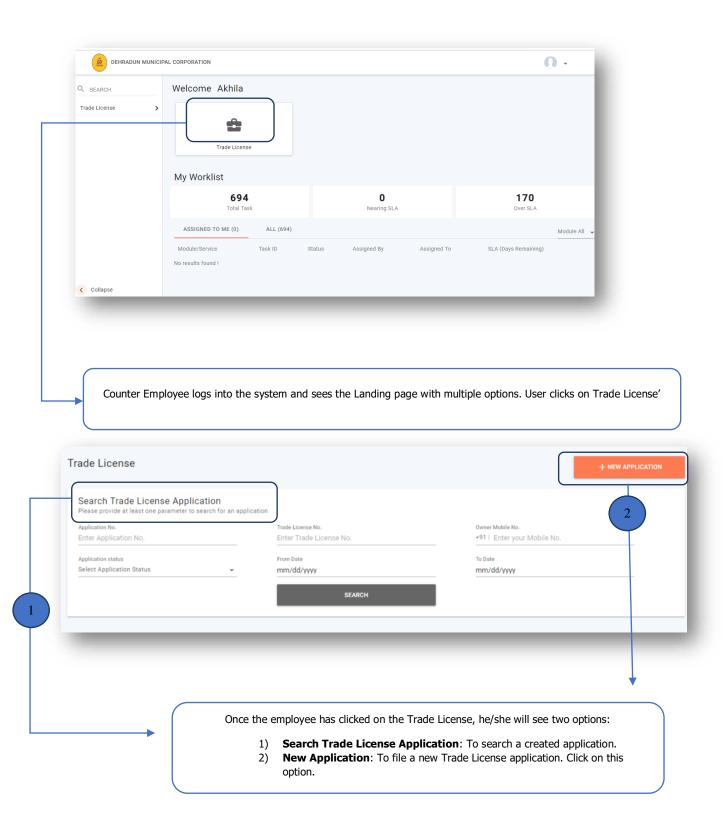


Two options appear on the screen: 'Gallery' and 'Remove'

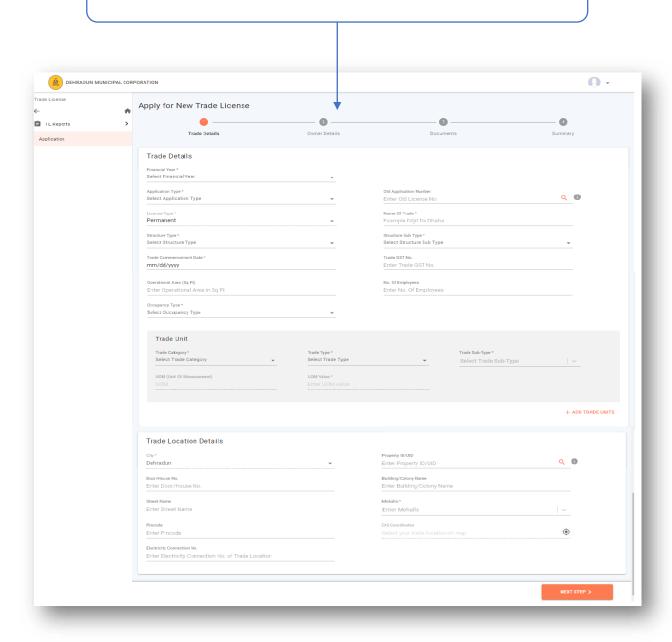
User clicks on 'Remove' to remove the present Profile picture and clicks on 'Gallery' to upload a new picture from the computer. Once the user is done editing his/her profile, user clicks on 'SAVE' button in the bottom right of the page to save the changes.

2. Stage I:Applying for New Trade License

As mentioned earlier, the Counter Employee can file for the Trade License Application on the behalf of the Citizen.



A form will appear on the Employee Screen, asking the various fields that the employee needs to provide in for filing the license application. The Screen displayed is shown below :



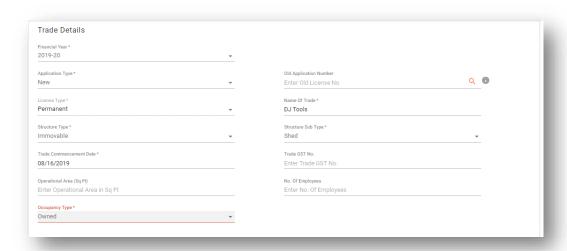


On the top of the page there are sectional timeline, which helps the employee to identify the current section on which the employee is filling up details. The current section is highlighted with orange colour. Here you can see that currently the user is on 'Trade Details' section

Following are the sub sections in Trade Details:

2.1. Trade Details Subsection

Following is screen for the Trade Detail Sub-section:

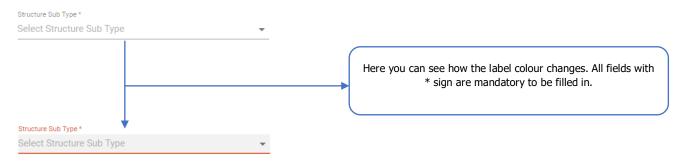


Following arethe fields in Trade Sub-section

Financial Year	Select the Financial Year for which the license is applied for.
Application Type	Select the Application Type as:
	• New
	Renewal
Old Application Number	Enter the old application number (if available)
Name of the Trade*	Enter the name of the trade
Structure Type*	Select the Structure Type from the drop down.This can be: • Immovable
	 Movable
Structure Sub Type*	Select the Structure Sub Type from the drop down. This can be: • Shed • Open Land etc
Trade Commencement Date *	Specifies the date from which the trade is operating. Here Citizen can also input the future date within a financial year.
Trade GST No*	Requires inputting the GST No related with the Trade.
Operation Area (Sq Ft)	Requires inputting the operational area of the premises/property where trade is conducted.
No of Employees	No of employees employed in trade for

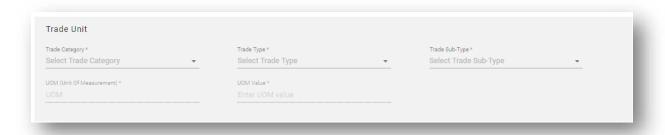
	which the license is applied.
Occupancy Type *	Select appropriate Occupancy Type from the drop down

*PS: When the user clicks on the label of the trade, the colour of the label changes to red, specifying that action is taken on that label. The example is shown below:



2.2. Trade Unit Subsection

Following is screen for the Trade Unit Sub-section:



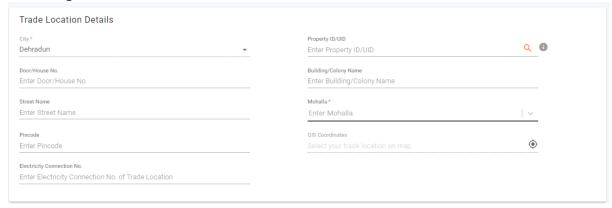
Following are the fields in Trade Unit -section

Trade Category*	Select the appropriate category related with the Trade from the drop down.
Trade Type*	Select the appropriate trade type related with trade from the drop down. This field is dependent on Trade Category.
Trade Sub Type*	The trade sub type is dependent on the selected Trade Category & Trade Type. The list is in accordance to the above selected fields.

^{*}Mandatory Fields

2.3 Trade Location Details

Following is screen for the Trade Location Details section:

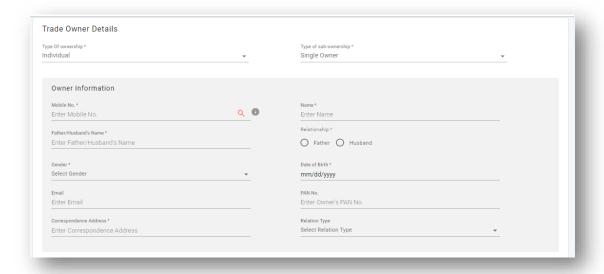


Following are the fields in Trade Location Details Section:

City *	Enter the City name
Property ID/UID	Enter appropriate Property ID/UID
Door/House No.	Auto populate on entering appropriate Property ID/UID
Building/Colony Name	Auto populate on entering appropriate Property ID/UID
Street Name	Auto populate on entering appropriate Property ID/UID
Mohalla *	Select appropriate ward and locality name
Pincode	Enter appropriate pincode
GIS Coordinates	Select location from the map
Electricity Connection No.	Enter appropriate Electricity Connection No. for the property

After finalizing the details click on

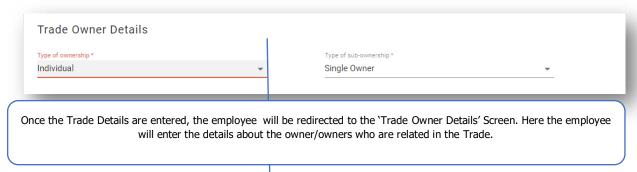
3. Trade Owner Details



Following are the sub sections in Trade Owner Details:

3.1. Trade Owner Details Subsection

Following is screen for the Trade Unit Sub-section:



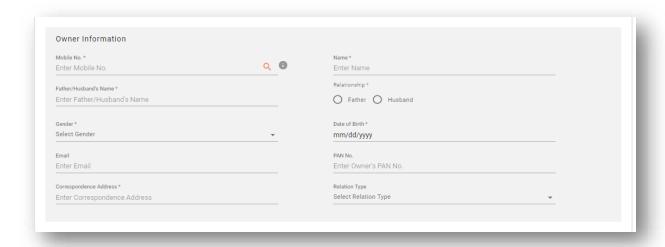
Following are the fields in Trade Owner Details Sub -section

Type of Ownership*	Select the appropriate type of ownership related to the trade for which the license is being applied.
Type of Sub-ownership*	Select the appropriate type of sub-ownership related to the trade for which the license is being applied.

^{*}Mandatory Fields

3.2. Owner Information Subsection

Following is screen for the Owner Information Sub-section:



Following are the fields in Trade Owner Details Sub -section

Mobile Number*	Enter the mobile number of the primary owner.
Name*	Enter the name of the owner
Father/Husband Name*	Enter either Father/ Husband name as applicable to the owner.
Relationship *	Select Relationship from the option Father or Husband
Gender*	Select Gender from the drop-down box.
Date of Birth*	Enter Date of birth of the owner.
Email	Enter trade owner email id
PAN NO	Enter the Pan no of the owner.
Correspondence Address*	Enter the address on which the owner can be reached in.
Relation Type	Select Relation Type from the drop down

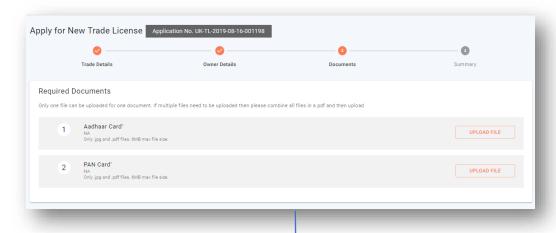
^{*}Mandatory Fields

• If the employee has selected multiple owners then he/she can add the multiple owners by clicking on



• Once all the details have been filled, click on the Next Step.

4. Uploading the Documents



Once the employee has entered Trade Owner Details, the next step is to upload relevant documents related to trade.

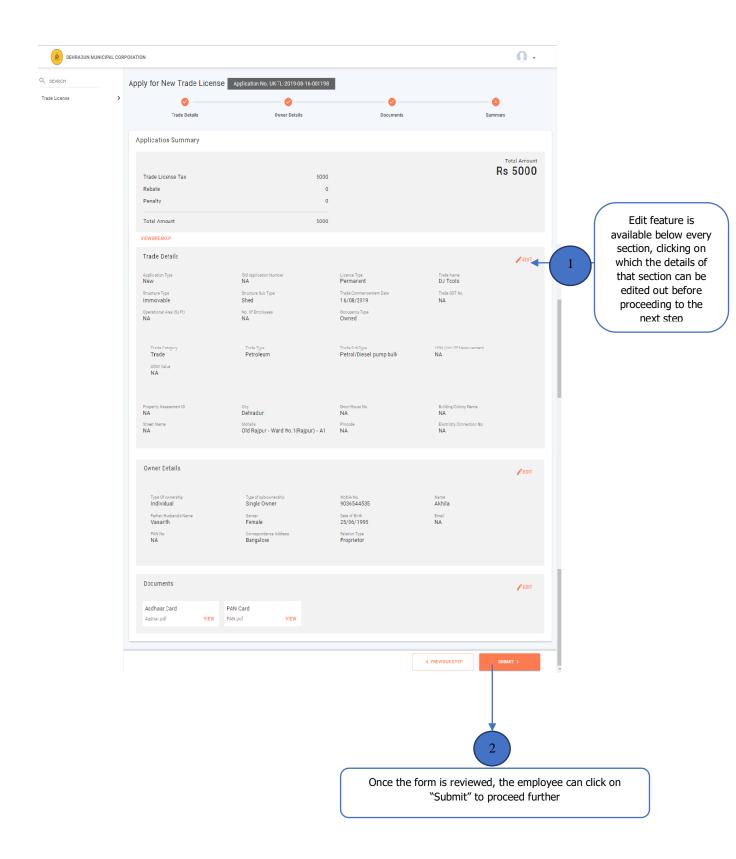
Documents required will be different for each Trade Sub-Type, depending on Trade Sub-Type Required Documents should be uploaded.

*PS: Only JPEG & PDF files are permitted to upload whose maximum size must be less than 6MB.

Once all the details have been filled, click on the Next Step.

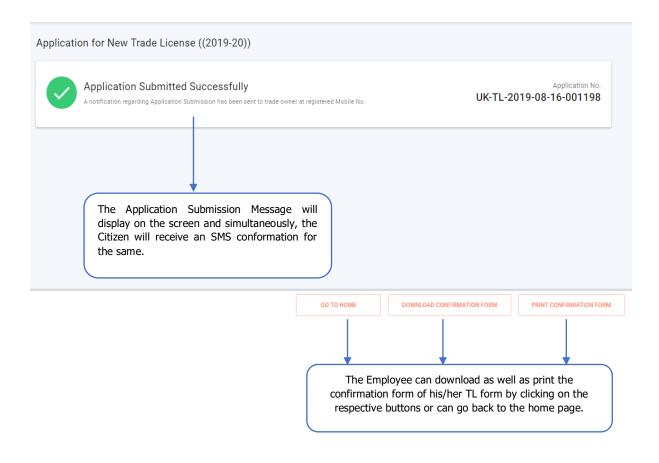
5. Summary of Filled Application Form

Once the Counter Employee has uploaded the documents, the next step is the summary of the filled application form as shown below.



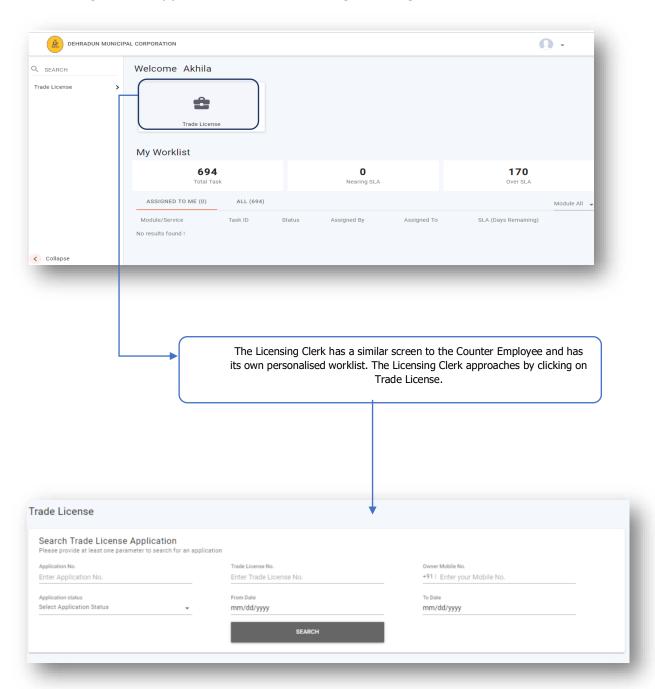
6. Application Submission

Once the employee has clicked on submit, following screen is displayed:

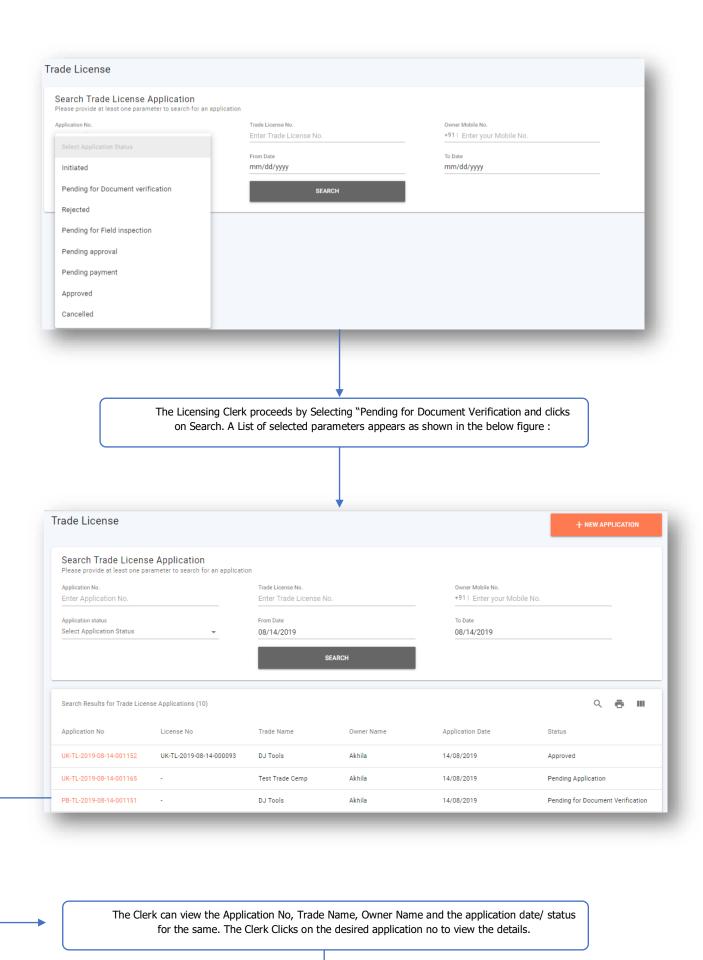


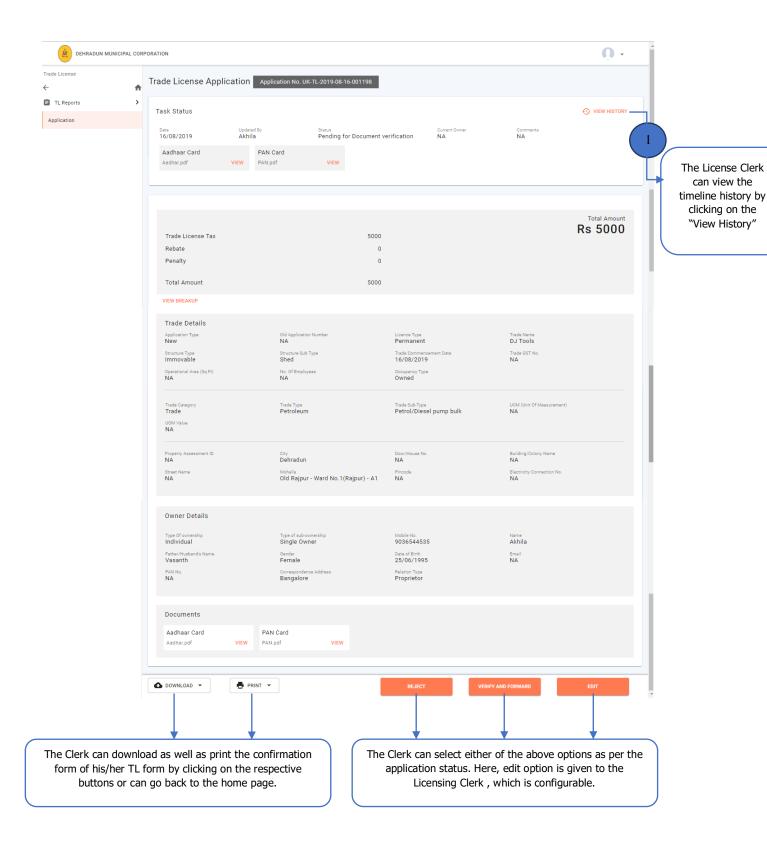
7. Stage-II: Verifying the Uploaded Documents

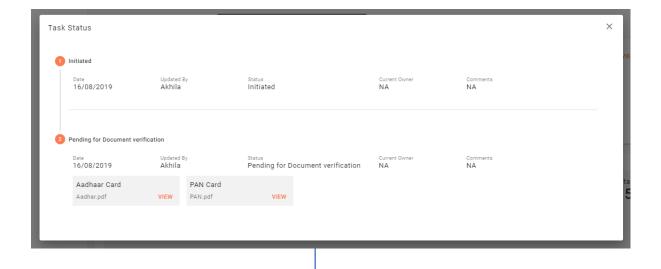
 Once the application is filed, the next stage of the application is to verify the document associated with the filled application. • The Licensing Clerk is responsible for verifying the uploaded documents. The following screen appears, when the licensing clerk logs in :



Once the Licensing Clerk clicks on the Trade License option, a new search window appears. The Clerk can select concerned criteria to search the application. Here we are showing by selecting the drop down of Application Status.



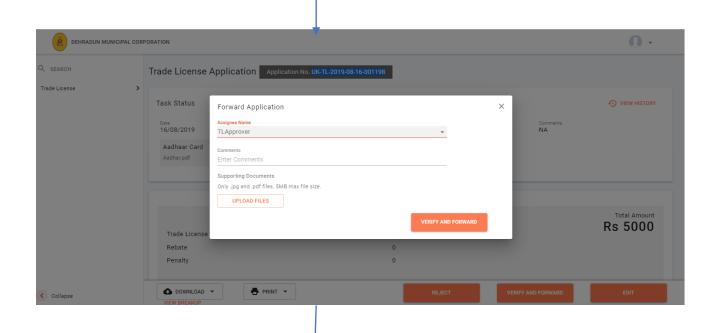




The View History describes the timeline of the application across all the configured roles.

Once "Submit" button is clicked, the Forward Application window pops up where the clerk can

- Assign the application to the next level employee.
- Can provide the additional comments.
- Attach relevant documents.



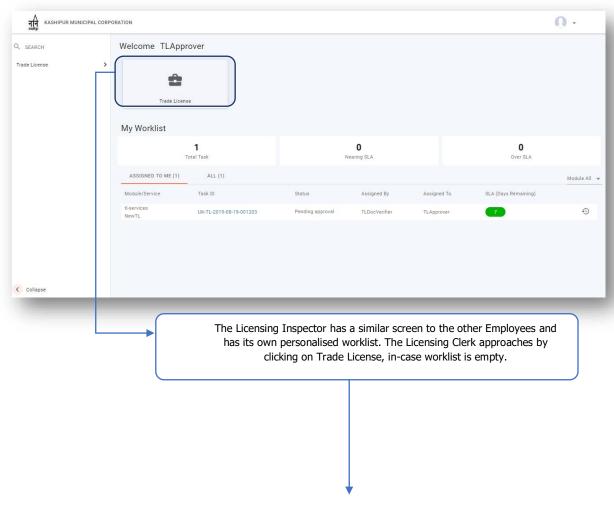
Once all the above fields are filled in, the employee clicks on "Verify & Forward" and the application is forwarded to the next level employee ie Field Inspector.

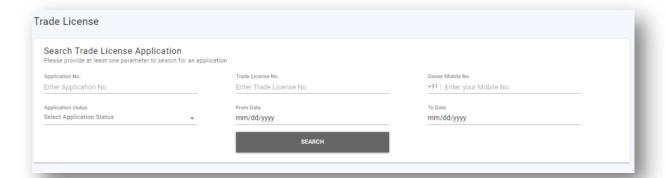


The Application is forwarded to the next level employee. The confirmation is displayed on the employee screen and a simultaneous SMS is delivered to the Citizen, notifying that the application is forwarded to the next level.

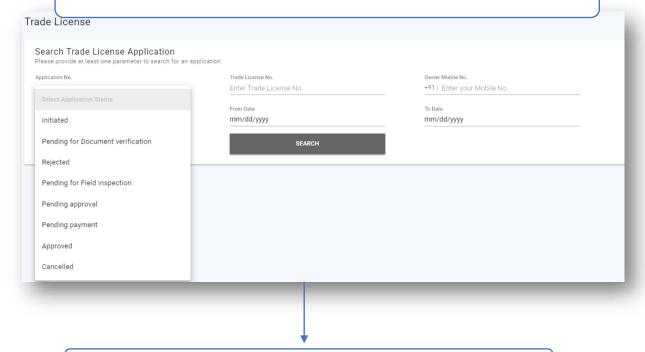
8. Stage-IV: Approving Trade License.

- Once the application is filed verified, the next stage of the application is to approve/reject the applied Trade License.
- The Licensing Officer is responsible for either approving/ rejecting the filed Trade License application. The following screen appears, when the licensing inspector logs in:

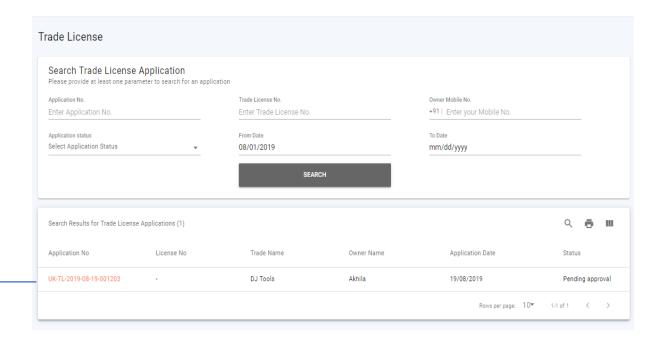




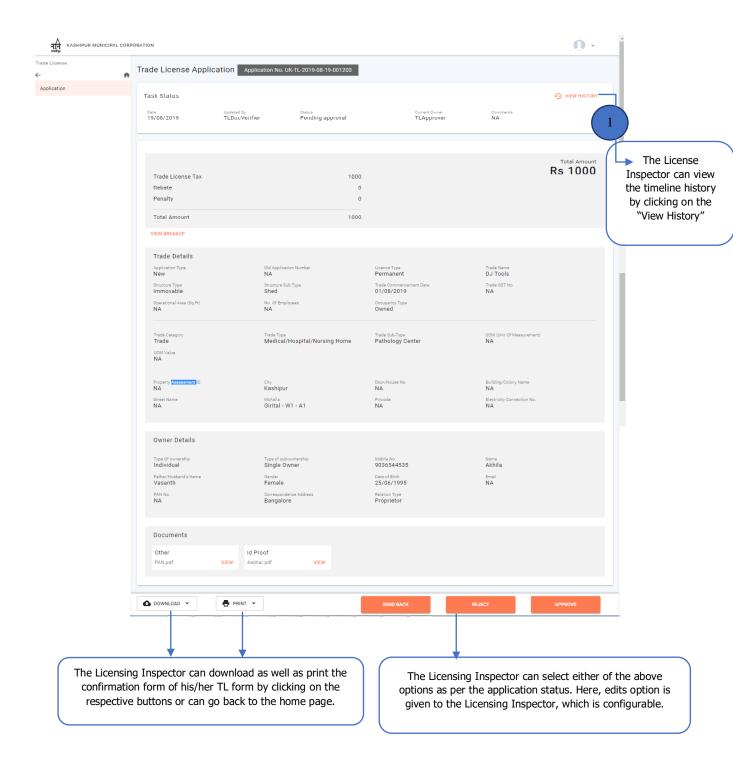
Once the Licensing Inspector clicks on the Trade License option, a new search window appears. The Clerk can select concerned criteria to search the application. Here we are showing by selecting the drop down of Application Status.

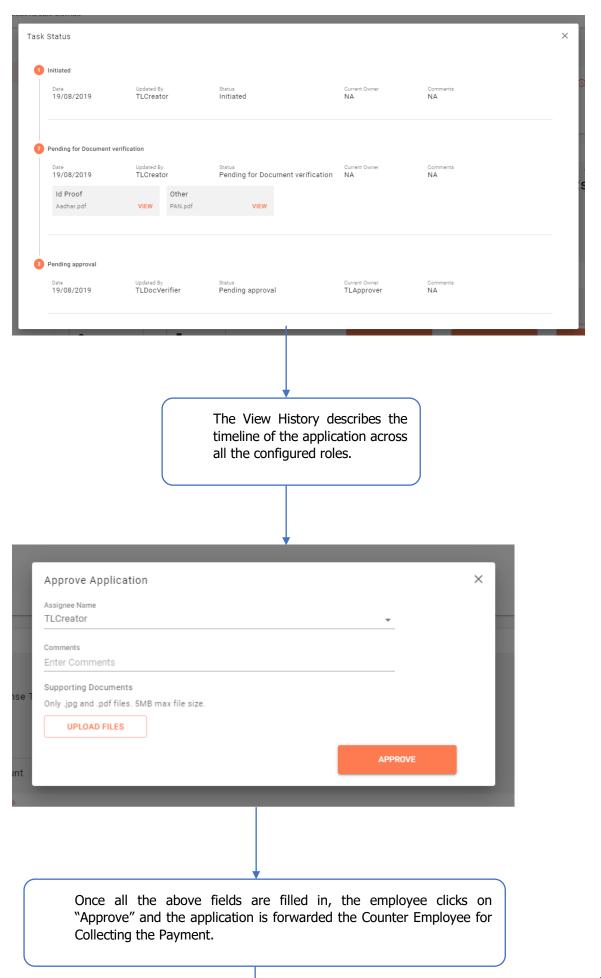


The Licensing Inspector proceeds by Selecting "Pending for Document Verification and clicks on Search. A List of selected parameters appears as shown in the below figure:



The Licensing Inspector can view the Application No, Trade Name, Owner Name and the application date/ status for the same. The Clerk Clicks on the desired application no to view the details.



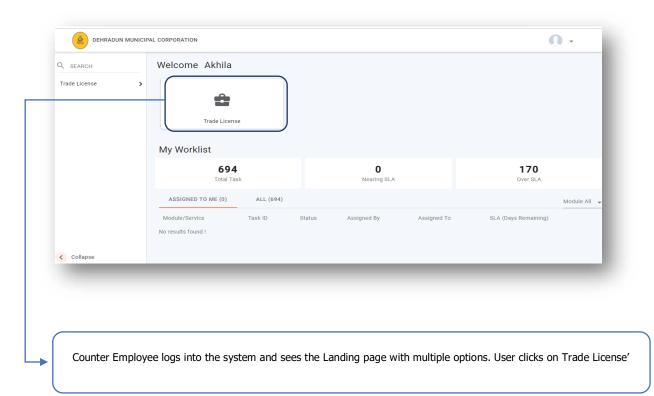


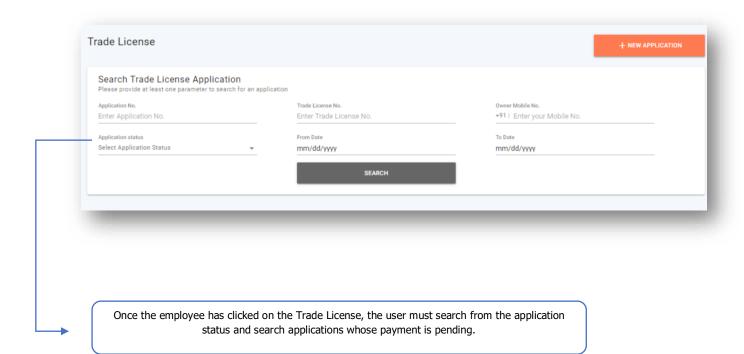


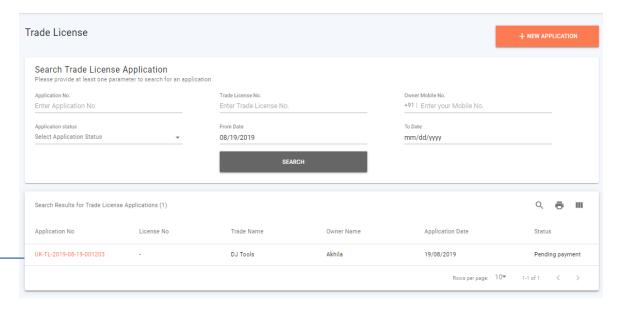
The Application is forwarded to the Counter Employee. The confirmation is displayed on the employee screen and a simultaneous SMS is delivered to the Citizen, notifying that the application payment is due and needs to be made at counter.

9. Stage-V: Collection of Payment & Issuing Trade License.

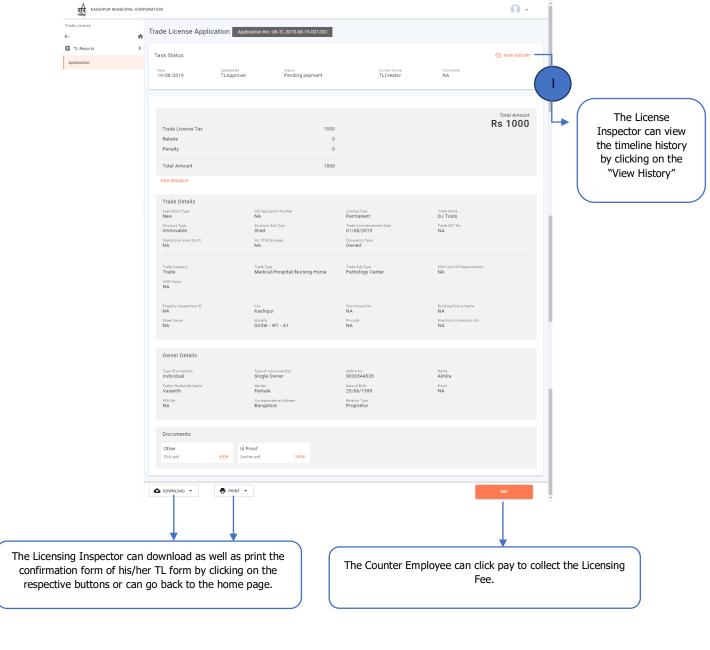
- Once the application is filed approved, the next stage of the application is to collect the payment of the applied Trade License and issue the TL to Citizen,
- The Counter Employee is responsible for collecting the Trade License fee. The following screen appears, when the Counter Employee logs in:

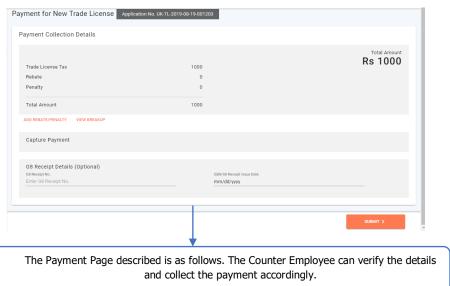


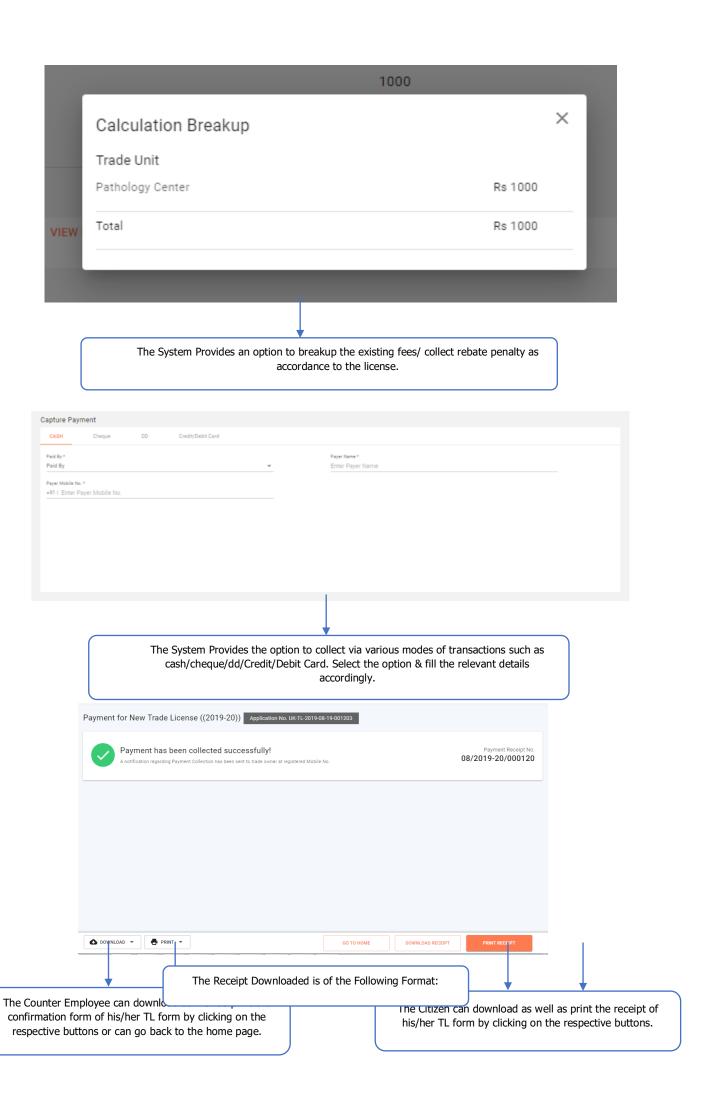




The Counter Employee can view the Application No, Trade Name, Owner Name and the application date/ status for the same. The Employee Clicks on the desired application no to view the details.









KASHIPUR MUNICIPAL CORPORATION

Nagar Nigam Kashipur, Uttarakhand 244713 Contact : 05947-2575514

Website : http://www.nagarnigamkashipur.com/ Email : info@nagarnigamkashipur.com

TRADE LICENSE CERTIFICATE

Trade License Number UK-TL-2019-08-21-000104
Application Number UK-TL-2019-08-19-001203

Receipt Number 08/2019-20/000120

Financial Year 2019-20

Trade Name DJ Tools
Trade Owner Name Akhila

Trade Owner Contact 9036544535

Occupancy Type Owned

Trade Address Girital - W1 - A1, Kashipur

Trade Type Trade / Medical/Hospital/Nursing Home / Pathology

Center

Trade License Fee Rs. 1000 License Issue Date 21/8/2019

License Validity 01/04/2019 to 31/03/2020

Approved by: TLApprover Municipal Commissioner

Commissioner/EO

This is a computer generated document, hence requires no signature

This license is not the proof of ownership.

This Trade License is issued under Municipal Corporation Act 1959 / Municipal Council Act 1916 with condition that the applicant shall obtain relevant NOC from concerned departments like Uttarakhand Pollution control board / Fire Office / Police Department / Health Department / Excise Department / GST Department / Deputy Commissioner (under Explosive Act) etc. whichever applicable.

The Municipal Council / Corporation reserves the right to cancel this Trade License for Breach of any condition in accordance with law.