

For the Performance Grant of 2018-19

S. No.	Indicators	MoHUA Benchmark	Service Level Benchmarks		
			Status 2017-18	Target 2018-19	
Water Supply Services					
1	Coverage of water supply connections	100%	90	100	Please enter Numeric Values only. Do not use any symbol such as "%", "hours" etc.
2	Per capita supply of water	135 lpcd	120	135	
3	Extent of metering of water connections	100%	0	100	
4	Extent of Non-Revenue Water (NRW)	20%	20	20	
5	Continuity of water supply	24 hours	6	10	
6	Quality of water supplied	100%	85	100	
7	Efficiency in redressal of customer complaints	80%	60	70	
8	Cost recovery in water supply services	100%	70	100	
9	Efficiency in collection of water supply related charges	90%	70	100	
Sewerage management (Sewerage and Sanitation)					
1	Coverage of toilets	100%	0	0	Please enter Numeric Values only. Do not use any symbol such as "%".
2	Coverage of sewerage network services	100%	0	0	
3	Collection efficiency of the sewerage network	100%	0	0	
4	Adequacy of sewerage treatment capacity	100%	0	0	
5	Quality of sewerage treatment	100%	0	0	
6	Extent of reuse and recycling of sewage	20%	0	0	
7	Efficiency in redressal of customer complaints	80%	0	0	
8	Extent of cost recovery in sewerage management	100%	0	0	
9	Efficiency in collection of sewerage charges	90%	0	0	
Solid Waste Management					
1	Household level coverage of Solid Waste Management services	100%	0	50	Please enter Numeric Values only. Do not use any symbol such as "%".
2	Efficiency of collection of municipal solid waste	100%	0	50	
3	Extent of segregation of municipal solid waste	100%	0	60	
4	Extent of municipal solid waste recovered	80%	0	0	
5	Extent of scientific disposal of municipal solid waste	100%	0	20	


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