| Indicators Moud Benchmark Performance Grant | Service Level Benchmarks | | | | | | | | | |
|--|--------------------------|---|----------|--------------------------|---------------------------|-------------------|-----------|----------|-----------|--|
| Target Satus Sat | 100 | Indicators | Moud | For Performa of 20 | the nce Grant 17-18 | Performa of 20 | nce Grant | Performa | nce Grant | |
| 1 Coverage of water supply connections 100% 70 80 80 80 80 80 80 80 | Water Supply Services | | | | | | | | | |
| 2 Pet Capital Supply of water 135 pcd 135 | 1 | Coverage of water supply connections | | | | 2017-18 | 2018-19 | 2018-19 | 2019-20 | |
| Stetner of metering of water connections 135 | | rei capita supply of water | | 70 | 80 | | | | | |
| 5 Continuity of water supply 6 Quality of water supply 7 Efficiency in redressal of customer complaints 8 Ocst recovery in water supply services 9 Efficiency in collection of water supply related charges 9 Sewage management (Sewerage and Sanitation) 1 Coverage of toilets 1 Coverage of sewage network services 1 00% 9 Coverage of sewage network services 1 00% 1 Coverage of sewage reatment (100% 1 Coverage of sewage of sewage (100% 1 Coverage of (100% 2 Cove | | Extent of metering of water constitution | 135 lpcd | 135 | | | <u> </u> | | | |
| Solidity of water supplied Quality of water supplied Tefficiency in redressal of customer complaints Coverage of collection of water supply services Efficiency in collection of water supply related charges Sewage management (Sewerage and Sanitation) Coverage of tollets Coverage of sewage network services Coverage of sewage network services Collection efficiency of sewage network Adequacy of sewage treatment capacity Extent of reuse and recycling of sewage Extent of reuse and recycling of sewage Extent of cost recovery in sewage management Efficiency in collection of sewerage charges Solid Waste Management Household level coverage of Solid Waste Management services Efficiency of collection of municipal solid waste Extent of segregation of municipal solid waste Extent of scientific disposal of municipal solid Extent of cost recovery in SWM services Efficiency in redressal of customer complaints Extent of cost recovery in SWM services Efficiency in redressal of customer complaints Extent of scientific disposal of municipal solid Coverage of Storm water drainage network Down Coverage of Water Supply | | Extern of Non-Revenue Water (NDV) | 100% | 0 | | | | | | |
| Coverage of sewage retarment capacity of sexage retarment capacity of sexage treatment capacity of sexage retarment capacity of sexage retarment capacity of sexage retarment capacity of Stifficiency in rediscalar of customer complaints as the sexage retarment capacity of Stifficiency in rediscalar of sexage management (Sewerage and Sanitation) 1 Coverage of sewage network services 100% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 5 | continuity of water supply | | 2 | 10 | | | | | |
| ## A cost recovery in water supply services Sewage management (Sewerage and Sanitation) | 6 | Quality of water supplied | 24 hours | 3 | | | | | | |
| Efficiency in collection of water supply related charges Sewage management (Sewerage and Sanitation) 1 Coverage of toilets 1 Coverage of sewage network services 3 Collection efficiency of sewage network 4 Adequacy of sewage treatment capacity 5 Quality of sewage treatment capacity 6 Extent of reuse and recycling of sewage 7 Efficiency in redressal of customer complaints 8 Extent of cost recovery in sewage management 1 D00% 2 Efficiency in collection of seware page sewares 2 Efficiency of collection of seware page sewares 2 Efficiency of collection of municipal solid waste Management services 2 Efficiency of collection of municipal solid waste 3 Extent of segregation of municipal solid waste 4 Extent of segregation of municipal solid waste 5 Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 8 Extent of scientific disposal of municipal solid waste 1 D00% 3 Extent of scientific disposal of municipal solid waste 5 Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 8 Extent of cost recovery in SWM services 1 D00% 3 Extent of scientific disposal of municipal solid 1 D00% 3 Extent of scientific disposal of municipal solid 1 D00% 3 Extent of scientific disposal of municipal solid 2 Extent of scientific disposal of municipal solid 3 Extent of scientific disposal of municipal solid 1 D00% 3 Extent of scientific disposal of municipal solid 1 D00% 3 Extent of scientific disposal of municipal solid 2 Extent of scientific disposal of municipal solid 3 Extent of scientific disposal of municipal solid 3 Extent of scientific disposal of municipal solid 4 Extent of scientific disposal of municipal solid 5 Extent of scientific disposal of municipal solid 1 D00% | 7 | Efficiency in redressal of custom | 100% | 60 | 80 | | | | | |
| Sewage management (Sewerage and Sanitation) 1 Coverage of toilets 2 Coverage of sewage network services 3 Collection efficiency of sewage network 4 Adequacy of sewage treatment capacity 5 Quality of sewage treatment 6 Extent of reuse and recycling of sewage 7 Efficiency in redressal of customer complaints 8 Extent of cost recovery in sewage management 9 Efficiency in collection of sewerage charges 90% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 8 | Cost recovery in water supply | 80% | 40 | 50 | | | | | |
| Sewage management (Sewerage and Sanitation) 1 Coverage of toilets 2 Coverage of sewage network services 100% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | Efficiency in collection of water | 100% | 60 | 75 | | | | | |
| Coverage of toilets 2 Coverage of sewage network services 3 Collection efficiency of sewage network 4 Adequacy of sewage treatment capacity 5 Quality of sewage treatment 6 Extent of reuse and recycling of sewage 7 Efficiency in redressal of customer complaints 8 Extent of cost recovery in sewage management 9 Efficiency in collection of sewerage charges 90% 0 0 0 9 Efficiency in collection of sewerage charges 100% 0 0 0 9 Efficiency in collection of sewerage charges 90% 0 0 0 9 Efficiency of collection of sewerage charges 100% 35 75 100% 35 75 11 Management services 100% 40 60 12 Efficiency of collection of municipal solid waste 100% 20 75 14 Extent of segregation of municipal solid waste 100% 0 35 15 Extent of scientific disposal of municipal solid waste 100% 0 50 15 Extent of scientific disposal of municipal solid waste 100% 0 50 16 Efficiency in redressal of customer complaints 16 Efficiency in redressal of customer complaints 17 Extent of cost recovery in SWM services 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 50 100% 0 65 | | charges | 90% | 40 | 75 | | | | | |
| Coverage of toilets 2 Coverage of sewage network services 3 Collection efficiency of sewage network 4 Adequacy of sewage treatment capacity 5 Quality of sewage treatment 6 Extent of reuse and recycling of sewage 7 Efficiency in redressal of customer complaints 8 Extent of cost recovery in sewage management 9 Efficiency in collection of sewerage charges 90% 0 0 0 9 Efficiency in collection of sewerage charges 100% 0 0 0 9 Efficiency in collection of sewerage charges 90% 0 0 0 9 Efficiency of collection of sewerage charges 100% 35 75 100% 35 75 11 Management services 100% 40 60 12 Efficiency of collection of municipal solid waste 100% 20 75 14 Extent of segregation of municipal solid waste 100% 0 35 15 Extent of scientific disposal of municipal solid waste 100% 0 50 15 Extent of scientific disposal of municipal solid waste 100% 0 50 16 Efficiency in redressal of customer complaints 16 Efficiency in redressal of customer complaints 17 Extent of cost recovery in SWM services 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 40 100% 0 50 100% 0 50 100% 0 65 | Sewa | ige management (Sewerage and Sanitation) | | | | | | | | |
| 2 Coverage of sewage network services 3 Collection efficiency of sewage network 4 Adequacy of sewage treatment capacity 5 Quality of sewage treatment 6 Extent of reuse and recycling of sewage 7 Efficiency in redressal of customer complaints 8 Extent of cost recovery in sewage management 9 Efficiency in collection of sewerage charges 90% 0 0 90 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | Coverage of toilets | 100% | 0 | 0 | | | | | |
| 3 Collection efficiency of sewage network 4 Adequacy of sewage treatment capacity 5 Quality of sewage treatment 6 Extent of reuse and recycling of sewage 7 Efficiency in redressal of customer complaints 8 Extent of cost recovery in sewage management 9 Efficiency in collection of sewerage charges 90% 0 0 Solid Waste Management 1 Household level coverage of Solid Waste Management services 2 Efficiency of collection of municipal solid waste 4 Extent of segregation of municipal solid waste 100% 0 35 Extent of segregation of municipal solid waste 4 Extent of scientific disposal of municipal solid waste 5 Extent of scientific disposal of municipal solid waste 7 Extent of scientific disposal of municipal solid waste 80% 0 35 Extent of scientific disposal of municipal solid waste 7 Extent of cost recovery in SWM services 8 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 8 Efficiency in collection of SWM charges 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all public/Community Toilets | _ | Coverage of sewage network services | | | | | | | | |
| 4 Adequacy of sewage treatment capacity 5 Quality of sewage treatment 100% 0 0 0 6 Extent of reuse and recycling of sewage 7 Efficiency in redressal of customer complaints 8 Extent of cost recovery in sewage management 9 Efficiency in collection of sewerage charges 90% 0 0 Solid Waste Management 1 Household level coverage of Solid Waste Management services 2 Efficiency of collection of municipal solid waste 3 Extent of segregation of municipal solid waste 4 Extent of municipal solid waste recovered 80% 0 35 Extent of scientific disposal of municipal solid waste 5 Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 8 Efficiency in collection of SWM charges 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 1 nicidence of water logging / flooding Coverage of Water Supply (24 X 7) in all public/Community Toilets | | Collection efficiency of sewage network | 100% | | | | | | | |
| 5 Quality of sewage treatment 6 Extent of reuse and recycling of sewage 7 Efficiency in redressal of customer complaints 8 Extent of cost recovery in sewage management 9 Efficiency in collection of sewerage charges 90% 0 0 Solid Waste Management 1 Household level coverage of Solid Waste Management services 2 Efficiency of collection of municipal solid waste 100% 35 75 Extent of segregation of municipal solid waste 100% 20 75 4 Extent of segregation of municipal solid waste 5 Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 100% 0 40 8 Efficiency in collection of SWM charges 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 1 Coverage of Water Supply (24 X 7) in all Public/Community Toilets | _ | Adequacy of sewage treatment capacity | | 0 | | | | | | |
| ### Efficiency in redressal of customer complaints ### Extent of cost recovery in sewage management ### Discrete ### Dis | | | 100% | 0 | | | | | | |
| 8 Extent of cost recovery in sewage management 9 Efficiency in collection of sewerage charges 90% 0 0 Solid Waste Management 1 Household level coverage of Solid Waste Management services 2 Efficiency of collection of municipal solid waste 100% 40 60 3 Extent of segregation of municipal solid waste 100% 20 75 4 Extent of municipal solid waste recovered 80% 0 35 5 Extent of scientific disposal of municipal solid waste 100% 0 50 Stephological solid waste recovered 100% 0 50 Extent of scientific disposal of municipal solid waste 100% 0 50 Extent of scientific disposal of municipal solid 100% 0 50 Extent of cost recovery in SWM services 100% 0 40 Extent of cost recovery in SWM services 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 100% 50 80 Incidence of water logging / flooding 10% 100% 10% 10% 10% 10% 10% 10% 10% 10 | | Extent of reuse and recycling of sewage | 20% | 0 | 0 | | | | | |
| Solid Waste Management 1 Household level coverage of Solid Waste Management services 2 Efficiency of collection of municipal solid waste 3 Extent of segregation of municipal solid waste 4 Extent of municipal solid waste recovered 5 Extent of scientific disposal of municipal solid 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 8 Efficiency in collection of SWM charges Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets Public/Community Toilets | 7 | | 80% | 0 | 0 | | | | | |
| Solid Waste Management 1 Household level coverage of Solid Waste Management services 2 Efficiency of collection of municipal solid waste 100% 40 60 3 Extent of segregation of municipal solid waste 100% 20 75 4 Extent of municipal solid waste recovered 80% 0 35 5 Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 100% 0 40 8 Efficiency in collection of SWM charges 90% 30 65 Storm Water DraInage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding 100% 0% 100% 100% 100% 100% 100% 100% | 8 | | 100% | 0 | 0 | | | | | |
| 1 Household level coverage of Solid Waste Management services 2 Efficiency of collection of municipal solid waste 3 Extent of segregation of municipal solid waste 4 Extent of segregation of municipal solid waste 5 Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 80% 90% 90% 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding 1 Coverage of Water Supply (24 X 7) in all Public/Community Toilets 2 Efficiency of collection of SIM waste 100% 9 Storm Water Drainage 1 Coverage of Water Supply (24 X 7) in all Public/Community Toilets | 9 | Efficiency in collection of sewerage charges | 90% | 0 | 0 | | | | | |
| Management services 100% 35 75 | Solid Waste Management | | | | | | | | | |
| 3 Extent of segregation of municipal solid waste 4 Extent of municipal solid waste recovered 80% 0 35 Extent of scientific disposal of municipal solid waste Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 100% 0 40 Efficiency in collection of SWM charges 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets Coverage of Water Supply (24 X 7) in all Public/Community Toilets | 1 | | 100% | 35 | 75 | | | | | |
| 4 Extent of municipal solid waste recovered 5 Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 8 Efficiency in collection of SWM charges 90% 30 65 8 Efficiency in collection of SWM charges 90% 30 65 8 Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding 1 Coverage of Water Supply (24 X 7) in all public/Community Toilets 24 hours | 2 | Efficiency of collection of municipal solid waste | 100% | 40 | 60 | | | | | |
| Extent of scientific disposal of municipal solid waste 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 100% 9 Efficiency in collection of SWM charges 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets Coverage of Water Supply (24 X 7) in all Public/Community Toilets | 3 | Extent of segregation of municipal solid waste | 100% | 20 | | | | | | |
| waste 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 8 Efficiency in collection of SWM charges 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets Coverage of Water Supply (24 X 7) in all Public/Community Toilets | 4 | Extent of municipal solid waste recovered | 80% | 0 | 35 | | | | | |
| 6 Efficiency in redressal of customer complaints 7 Extent of cost recovery in SWM services 100% 0 40 8 Efficiency in collection of SWM charges 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets Coverage of Water Supply (24 X 7) in all Public/Community Toilets | 5 | L | 100% | 0 | 50 | | | | | |
| 7 Extent of cost recovery in SWM services 8 Efficiency in collection of SWM charges 90% 30 65 Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets Coverage of Water Supply (24 X 7) in all Public/Community Toilets | | Efficiency in redressal of customer complaints | 80% | 50 | 80 | | | | | |
| 8 Efficiency in collection of SWM charges Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets 90% 30 65 100% 50 80 100% 100 | | Extent of cost recovery in SWM services | 100% | 0 | 40 | | | | | |
| Storm Water Drainage 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets 100% 50 80 Coverage of Water Supply (24 X 7) in all | | Efficiency in collection of SWM charges | 90% | 30 | 65 | | | | | |
| 1 Coverage of Storm water drainage network 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets 100% 50 80 Coverage of Water Supply (24 X 7) in all Public/Community Toilets | | | | | | | | | | |
| 2 Incidence of water logging / flooding Coverage of Water Supply (24 X 7) in all Public/Community Toilets Coverage of Water Supply (24 X 7) in all Public/Community Toilets | | Coverage of Storm water drainage network | 100% | 50 | 80 | | | | | |
| Coverage of Water Supply (24 X 7) in all Public/Community Toilets 24 hours | | Incidence of water logging / flooding | 0% | | | | | | | |
| Public/Community Toilets | | | | Gameo Z | TE-VI SIN | Pention? | ME TO BU | | | |
| 2 Percentage of waste being processed scientifically % 0 | 1 | Coverage of Water Supply (24 X 7) in all Public/Community Toilets | 24 hours | | | | | | | |
| | 2 | Percentage of waste being processed scientifically | % | | 0 | | | | - | |

अधिशामा अधिकारी नगर प्रतायत पोखरी

28-09-17