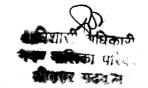
Service Level Benchmarks								
s. No.	Indicators	Moud Benchmark	For the Performance Gran		For the Performance Grant of 2018-19		For the Performance Grant of 2019-20	
			Status 2016-17	Target	Status	Target	Status	Target
	er Supply Services		2010-17	2017-18	2017-18	2018-19	2018-19	2019-20
1	Coverage of water supply connections	100%	70	0.5				
2	Per capita supply of water	135 lpcd	135	85				
3	Extent of metering of water connections	100%		135		ļ		
4	Extent of Non-Revenue Water (NRW)	20%	100	100				
5	Continuity of water supply	24 hours	5 6	5 6				
6	Quality of water supplied	100%	100					
7	Efficiency in redressal of customer complaints	80%	80	100 80				
8	Cost recovery in water supply services	100%	90					
9	Efficiency in collection of water supply related	100%	90	90	-			
	charges	90%	90	90				
Sewa	age management (Sewerage and Sanitation)							
1	Coverage of toilets	100%	45	10				
2	Coverage of sewage network services	100%	45	10				
3	Collection efficiency of sewage network	100%	3.5	3.5				
4	Adequacy of sewage treatment capacity	100%	100	100				
5	Quality of sewage treatment	100%	80	100				
6	Extent of reuse and recycling of sewage	20%	10	10				
7	Efficiency in redressal of customer complaints	80%	80	80				
8	Extent of cost recovery in sewage management	100%	100	100				
9	Efficiency in collection of sewerage charges	90%	90	90				
Solid Waste Management								
1	Household level coverage of Solid Waste Management services	100%	25	45		,		
2	Efficiency of collection of municipal solid waste	100%	40	70				
3	Extent of segregation of municipal solid waste	100%	30	40				
4	Extent of municipal solid waste recovered	80%	20	25				
5	Extent of scientific disposal of municipal solid waste	100%	5	10				
6	Efficiency in redressal of customer complaints	80%	80	90				
7	Extent of cost recovery in SWM services	100%	0	5				
8	Efficiency in collection of SWM charges	90%	0	10				
Stor	m Water Drainage							
1	Coverage of Storm water drainage network	100%	10	25				†
2	Incidence of water logging / flooding	0%	25	50				
			For the Per Grant of 20 Status of	17-18 : SLB	Grant of 20	erformance 018-19 : Still f 2017-18	POLITICAL.	ให้กลากค่ ภาษา เมต สงครอ
1	Coverage of Water Supply (24 X 7) in all Public/Community Toilets	24 hours	7(43		178		.43	
2	Percentage of waste being processed scientifically	%	30		50		70	

Note: Please see the following link for instructions to provide the status of Service Level Benchmarks current year/target year

srinagar 1.xlsx



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10/8/2017

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