

**For the Performance Grant of 2018-19**

S. No.	Indicators	MoHUA Benchmark	Service Level Benchmarks	
			Status 2017-18	Target 2018-19
<b>Water Supply Services</b>				
		<b>100%</b>	<b>90</b>	<b>100</b>
1	Coverage of water supply connections	100%	90	100
2	Per capita supply of water	135 lpcd	125	130
3	Extent of metering of water connections	100%	30	40
4	Extent of Non-Revenue Water (NRW)	20%	10	15
5	Continuity of water supply	24 hours	15	15
6	Quality of water supplied	100%	90	90
7	Efficiency in redressal of customer complaints	80%	75	80
8	Cost recovery in water supply services	100%	80	100
9	Efficiency in collection of water supply related charges	90%	75	80
<b>Sewage management (Sewerage and Sanitation)</b>				
1	Coverage of toilets	100%	0	0
2	Coverage of sewage network services	100%	0	0
3	Collection efficiency of the sewage network	100%	0	0
4	Adequacy of sewage treatment capacity	100%	0	0
5	Quality of sewage treatment	100%	0	0
6	Extent of reuse and recycling of sewage	20%	0	0
7	Efficiency in redressal of customer complaints	80%	0	0
8	Extent of cost recovery in sewage management	100%	0	0
9	Efficiency in collection of sewerage charges	90%	0	0
<b>Solid Waste Management</b>				
1	Household level coverage of Solid Waste Management services	100%	72	75
2	Efficiency of collection of municipal solid waste	100%	75	80
3	Extent of segregation of municipal solid waste	100%	65	70
4	Extent of municipal solid waste recovered	80%	0	0
5	Extent of scientific disposal of municipal solid waste	100%	60	85

MS\_EXCEL\_FORMAT\_P3\_Claim-2018-19 14-fince.xlsx

अधिसूची अधिकारी  
नगरपालिका परिषद  
झडकोट (उत्तरकाशी)