



# NATIONAL INFORMATICS CENTRE

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Union Territory of Jammu & Kashmir  
Ministry of Electronics & Information Technology  
Government of India

February 20, 2026

# MANDATE

Technology partner of the Government

Design and Development of IT  
Systems for the Government

Management of Network and Connectivity

Technical Consultancy and Support

Capacity Building and Knowledge Dissemination

Explore & Advise on Emerging Technologies

# NIC MANPOWER STRENGTH IN J&K

NIC UT CENTRE, MINI NoC & VC DIVISION

28

DISTRICT CENTRES

18

HIGH COURTS (JAMMU & SRINAGAR)

2

SRINAGAR Secretariat

2

IVFRT

1

RAJ BHAWAN (JAMMU & SRINAGAR)

2

NICSI

1

**TOTAL STRENGTH**

**54**

# Main NIC UT Centre / NICSI at Civil Secretariat,, Mini NoC & VC Division Jammu

## NIC Team UT Centre, Jammu

28

Sc 'F' : 9 (1 NICSI), Sc 'E' : 12, Sc 'D' : 3, Sc 'C' : 3, STA 'B' : 1

## Outsourced (Developers & Support)

90

IFMS : 49, CAPD: 1, JanSugam:1, Procurement: 2, eTransport-5, LIFMS:1, Pension Suidha:1, JKSSB:2, eCourts:1, PDIMP:1, Social Welfare:1, Land Records : 1, State Taxes Dept:2, State Election Commission:1, IRAD:21

## Outsourced (NKN/VC/Network)

65

Admin: 3, Sr Network Engg :1, Network Engg : 5, Helpdesk: 1 VC Support : 2, Admin(Ladakh) : 1, Helpdesk (Ladakh) 1  
Network Support (eCourts) :1, NFE:50

## Total outsourced

87

### NKN / Network / VC Support

Admin: 4, Sr. Network Engg : 1, Network Engg : 5, Helpdesk 2, NFE :50, VC Support : 3, iRAD:21, eCourts (Network):1

### Developers & Application Support

69

### Administrative OutSource

MTS -1, Safaiwala : 2

3

## High Court (Jammu)

'Sc 'E' 1, Outsourced : 1

## High Court (Srinagar)

'Sc 'E' 1, Outsourced : 1

## Raj Bhawan (Jammu)

Sc 'B' : 1, NFE : 2 (Common)

## Raj Bhawan (Srinagar)

'SB' : 1

## Civil Secretariat (Srinagar)

Sc 'F' : 2, 'Sc 'E' 1 (IVFRT), VC Support : 1

## Districts (Jammu Region)

### Doda (VACANT)

NFE : 2, iRAD:1

### Jammu (DIO & DIA)

SB' : 1, STA 'A' : 1, NFE : 2, iRAD:1

### Kathua (DIO only)

'SB' : 1, NFE : 2, iRAD:1

### Kishtwar (DIO only)

'SB' : 1, NFE : 2, iRAD:1

### Poonch (DIO only)

'Sc 'D' : 1, NFE : 2, iRAD:1

### Rajouri (VACANT)

,NFE : 2, iRAD:1

### Reasi (DIO only)

'Sc 'D' : 1, NFE : 2, iRAD:1

### Ramban (DIA Only)

'STA 'B' : 1, NFE : 2, iRAD:1

### Samba (DIA Only)

'STA 'A' : 1, NFE : 2, iRAD:1

### Udhampur (DIO only)

Sc 'B' : 1, NFE : 2, iRAD:1

## Districts (Kashmir Region)

### Anantnag (DIA Only)

STA 'A' : 1, NFE : 2, iRAD:1

### Bandipore (VACANT)

,NFE : 2, iRAD:1

### Baramulla (DIO only)

'SB' : 1, NFE : 2, iRAD:1

### Budgam (DIO only)

Sc 'C' : 1, NFE : 2, iRAD:1

### Ganderbal (DIO only)

'Sc 'E' 1, NFE : 2, iRAD:1

### Kulgam (DIA Only)

STA 'B' : 1, NFE : 2, iRAD:1

### Kupwara (DIA Only)

STA 'A' : 1, NFE : 2, iRAD:1

### Pulwama (DIO only)

Sc 'D' : 1, NFE : 2, iRAD:1

### Shopian (VACANT)

'SB' : 1, NFE : 2, iRAD:1

### Srinagar (DIO & DIA)

'Sc 'C' : 1, Sc 'B' : 1, NFE : 2, iRAD:1



## Total NIC Strength in UT

### Technical

53

Sc 'F' : 11 ( 1 in NICSI), Sc 'E' : 16, Sc 'D' : 6, Sc 'C' : 5, Sc 'B' : 3, 'SB' : 5, STA 'B' :3, STA 'A' :4

### Administrative

7

ASO - 1, SSA - 1, JSA - 2, MTS -2, Driver -1

# OVERVIEW OF CORE SERVICES

Digital Transformation & E-Governance Initiatives



**CYBER  
SECURITY**



**STATE PROJECTS /  
PORTALS**



**CENTRAL PROJECTS /  
PORTALS**



**ONLINE  
SERVICES**



**NICNET/NKN**



**VC & WEBCAST**



**Email, VPN,  
Firewall Services**



**CLOUD  
SERVICES**

# NIC INFRASTRUCTURE & CONNECTIVITY

Network Infrastructure, Data Center & Communication Services



## NIC NOC

High Speed Internet Access - ensuring seamless connectivity across all UT Govt. offices with round-the-clock monitoring



## NIC/NKN Connectivity

\*10 Districts-1Gbps &  
10 Districts- 100Mbps with  
redundant Connectivity



## J&K Police Network

NICNET based connectivity, including VC, has been extended to all DIGs, SSPs and various wings of J&K Police.

## Network Infrastructure

Core Links **3×10 Gbps**  
BSNL, PGCIL and RailTel  
via Delhi & Chandigarh

NKN Institute Links **29**  
Including IIM, IIT and AIIMS

Network Nodes **24,000+**



## E-Mail Services

Government Email accounts of more than 1.8 Lakh employees/ offices have been created.

[@jk.gov.in](mailto:@jk.gov.in)

[@jkpolice.gov.in](mailto:@jkpolice.gov.in)



## VC Studios

VC facility in the offices of the Lt. Governor, Chief Minister, High Court, Chief Secretary, Div. Commissioners, Financial Commissioner, Administrative Secretaries, 20 District HQs, 20 SSP Offices, Chief Electoral Office and different Directorate of Government of J&K.

## VC Statistics (last one Year):

- PM Events : **05**
- LG VC's : **47**
- CM VC's : **106**
- CS VC's : **657**

On average, **28-30 VC sessions** are conducted daily by the NIC JK VC team

# NIC Cyber Security Initiatives

Endpoints, Network Infrastructure, Data Center & Applications



## Geo-fencing of J&K Web Applications/Sites

Restricting access to websites and web applications based on geographic location to enhance security.



## Web Application Firewall (WAF) Implementation

Deploying WAFs to protect web applications from common attacks like SQL injection, cross-site scripting (XSS), etc.



## MAC Binding to Static IP Addressing

Associating devices' MAC addresses with static IPs to prevent unauthorized access and IP spoofing.



## Removal of DHCP Service from Civil Secretariat Jammu

Disabling DHCP to enforce static IPs for better control over the network and reduce unauthorized device connections.



## Implementation of NIC EDR & UEM Tools

Deploying Endpoint Detection and Response (EDR) and Unified Endpoint Management (UEM) tools for improved endpoint security and management.



## Cloud SEK Tool Implementation

Cloud SEK providing compromised credentials and Systems of J&K, SSL and Website issues etc. to concerned CISO's of concerned dept.



## Use of Official Email IDs instead of Private Email

Moving official communication to secure, managed private email platforms rather than public or less secure email services



## Restricted USB Storage Drive Access throughout J&K

Limiting the use of USB drives to prevent data leaks and introduction of malware via removable media.



## Gov Drive Implementation (Under Process)

Developing or deploying a government cloud or secure drive solution for centralized, secure file storage and sharing.



## NTP Server Policy Enforcement

Enforcing strict policies on the use of official Network Time Protocol servers to ensure time synchronization and prevent time-based loggings attacks.

# ICT Initiatives in Progress



## Setup of Mini SoC in UT

While a full-fledged SOC is a time-intensive project, there is an urgent need for an interim Mini SOC at the NIC NOC Centre, Jammu, leveraging tools provided by the National SOC of NIC.

The Mini SOC Benefits

- Monitoring Capabilities
- Build skilled manpower
- Strong foundation for transition into a full-scale SOC

### Security Tools :



**SentinelOne**  
Cloud Native Security for EDR



**KACE Systems**  
Management Appliance for UEM



**CloudSEK**  
Unified Intelligence Platform



**Network Dashboard**  
Router, Firewall & Switches logs



**SIEM Monitoring**  
For Government Websites



## Proposed Layout of Mini SOC



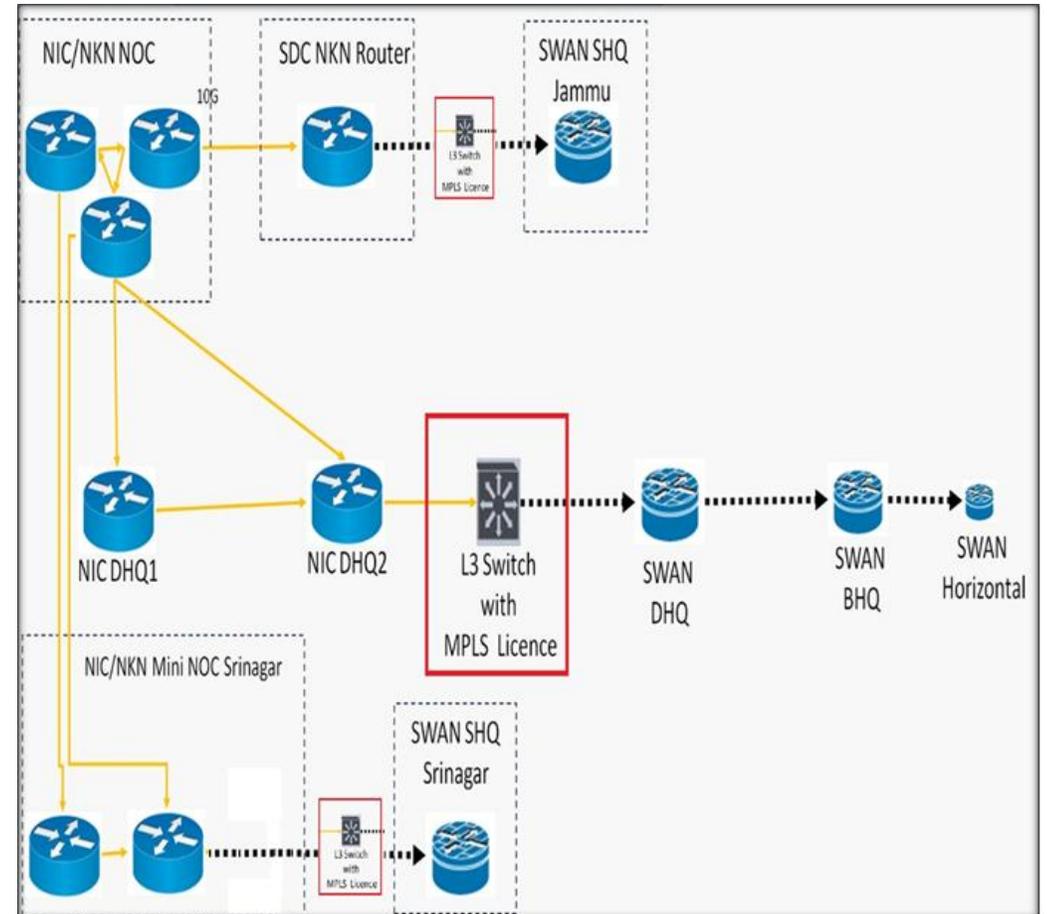
# ICT Initiatives in Progress

## SWAN integration with NIC/NKN

- Integration of SWAN Network at SHQ and DHQ (20).
- Smart City Data Centers in Jammu and Srinagar.
- All Small Govt Data Centers – JPDCL, KPDCL Data Centers etc.
- Police Network ( upcoming) on SDWAN – All police Stations and HQs
- Centralized Monitoring of all SWAN devices from Security Operating Center – Mini SOC



## Proposed Network Layout of Integrated



# Status of Web sites / Applications

## Total Platform Count

**96** Websites  
**66** Web Applications  
**162** Total

## Audit Status

### Websites

Audit in progress

Audited

### Web Applications

Audit in progress

Audited

Total 66, Audited 49, 13 Intranet & WAF

## Detailed Hosting Information

Websites/Web Applications	NIC MINI Data Centre (Under Migration)	NIC National Cloud	State Data Centre	Total
<b>Websites</b>	<b>4</b>	<b>27</b>	<b>65</b>	<b>96</b>
<b>Web Applications</b>	<b>30</b>	<b>8</b>	<b>28</b>	<b>66</b>
<b>Web Applications under migration (NGC 1.0 / 2.0)</b>	<b>30</b>	<b>8</b>		<b>38</b>
<b>Total</b>	<b>34</b>	<b>35</b>	<b>87</b>	<b>148</b>

## Data Centre Highlights

### NIC National Cloud

27 websites, 8 web applications

### J&K State Data Centre

65 websites, 28 web applications

### NIC MINI Data Centre

4 websites, 30 web applications  
**under Migration**

# Key Achievements using existing Online Digital Platforms



## PENSION SUVIDHA

Launched in  
May 2025

2.45 Lakh

Legacy Pensioners

649

Retiring Employees  
Registered

209

Cases Forwarded to  
AG Office



## SHRI AMARNATH JI YATRA PORTAL

4.16 Lakh

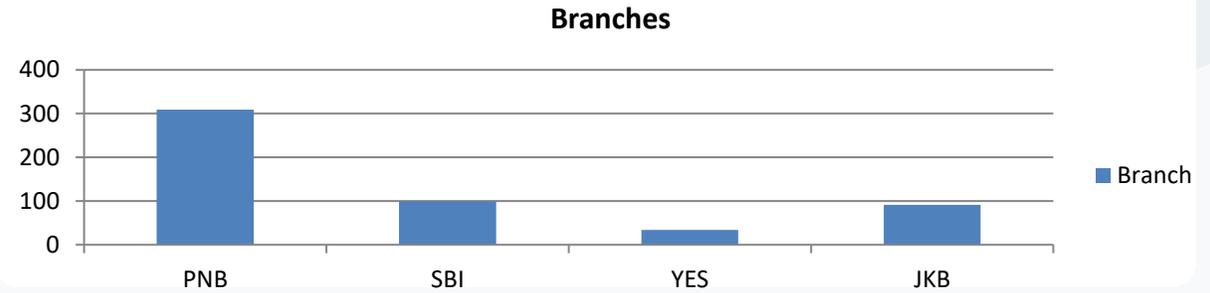
Pilgrims Performed  
Darshans

537

Bank Branches Participated  
(SBI, PNB, Yes Bank, JKB)

80

RFID Counters



## BOARD OF PROFESSIONAL ENTRANCE EXAMINATION

Faceless process from application to admission

14

Courses Including  
MDS, MBBS

18K+

Candidates  
Applied

8K+

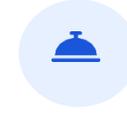
Seats

200+

Colleges

3+1

Rounds Per Course



## Service Plus (Jansugam)

62+ Lakh

Applications

52+ Lakh

Delivered

10

Departments

111

Services

# NEW INITIATIVES

Final stage



## SAKOON MOBILE APP

Mobile App for providing relief to victims of Natural calamities in progress

Launched in July 2025



## SNA SPARASH Implementation

IFMS integrated with PFMS and RBI for implementation of SNA SPARSH Just-In-Time Release under CSS.

Launched in 2025



## PDIMP

Preventive Detention Information Management Portal to monitor detention cases, representations and court cases

New features under Development



## GEPNIC E-TENDER

Integration of Payment Gateway for end-to-end management of EMD and related deposits

Roll Out in Progress



## E-SAMIKSHA

Roll out in progress of Central E-Samiksha portal for online tracking of status of decisions

Launched in May 2025



## LAND RECORDS

JAKLAND Portal, a customised version of Haryana Land Records has been implemented, as of 01/08/2025 approx. 4372 villages Jambandis have been taken up for digitisation. 1,55,227 Khewats completed

Rollout in Progress



## Dashboard for Public Services Guarantee Act (PSGA)

Digital Dashboard for real time monitoring of disposal time taken by various departments on citizen –centric services and schemes (220) across the UT

Launched in October 2025



## E-SAM

Rollout of application for ICT inventory Management in progress

# STATE PROJECTS



## **REVENUE SERVICES**

Digitisation of Fard, Mutation, Jamabandi, Land Passbook, Property Certificates and NGDRS



## **IFMS**

A bunch of integrated applications for better Financial management



## **AMARNATHJI YATRA**

Registration of Yatris, Aadhar based eKYC, Bank Branch Registration, Helicopter Booking



## **RCCMS**

Revenue Court Cases Monitoring System



## **JKBOPEE**

eCounselling of Professional Courses



## **SERVICE PLUS**

Online end to end delivery of citizen services



## **eABGARI**

Manage and regulate excise duties related to alcoholic beverages and other intoxicants.



## **PENSION SUVIDHA**

Pensions under Integrated Social Security Schemes. Old Age Pension, Widow in Distress, Physically Challenged Persons and Transgenders.



## **HOSPITALITY & PROTOCOL**

Government Guest House Bookings



## **TOURISM**

Building Permission Software in Pahalgam Development Authority



## **ePROCUREMENT**

Oversee procurement processes to streamline the acquisition of goods and services.



## **ABDP**

Aspirational Blocks Districts Programme (ABDP)

# STATE PROJECTS (Cont.)



## STATE TAX

Administer and enforce state tax laws.



## RD&PR

MGNREGA, PMAY(G), eGram Swaraj, LGD



## LAND RECORDS

JAKLAND Online Platform for Management of Jamabandis, khatas, its UT specific instance of pan-india project



## eUNNAT

Associated with e-UNNAT to enhance accessibility to government schemes.



## NSAP

National Social Assistance Program offers financial assistance to vulnerable populations for social security.



## STATE ELECTION COMMISSION

End to End support for conduct of local bodies election.



## PDIMP

Preventive Detention Information management Portal.



## HRMS

Efficiently manage an organization's human resources functions.



## DMRRR

Department of Disaster Management, Relief, Rehabilitation and Reconstruction, following online certificates are being issued using the portal Migrant Certificate, Resident of Backward area Certificate, EWS Certificate, Income Certificate



## HADP - KISAN SAATHI

Enhance agricultural productivity and livelihoods through sustainable practices and modern technologies.



## RTI

Online Digital platform for end-to-end processing of RTI Applications



## LADLIBETI

Implement the Ladli Beti Scheme to improve the welfare of newborn girls and address declining female sex ratios.

# STATE PROJECTS (Cont.)



## **JKSSB**

Online platform for filling online application and examination for various posts conducting by JKSSB



## **REAL ESTATE REGULATORY AUTHORITY**

JK RERA Portal



## **EDUCATION**

Schools Database, Registration of students in JK BOSE and Declaration of results 10th class and 12th class



## **EMPLOYMENT PORTAL**

Online Digital Platform for bringing Job seekers and employers at one place



## **JK CUSTODIAN PORTAL**

Web Portal of Evacuee Property Department



## **JKPSC**

Online **Swagatam** ne platform for Civil Services posts, from application to selection



## **SMART-PDS**

Online Digital Platform for Public Distribution System



## **SWAGATAM**

Digital Portal of Govt of India implemented in UT of J & K for visitor entry management in Civil Secretariat



## **e-Suttra**

A digital platform launched by the Deputy Commissioner of Jammu to streamline the annual movement of nomadic tribal families and their livestock to upper reaches of J&K during April–May.



## **Estates**

It provides an end-to-end digital solution for allocating housing units to eligible employees.



## **RRCM**

This system is designed to make certificate handling efficient, transparent, and user-friendly, likely for government or institutional use.



## **OBPS**

Online Building Permission System (OBPS) is a web-based platform hosted on J&K's State Data Centre that allows citizens, architects, and departments to digitally manage building plan approvals.

# STATE PROJECTS (Cont.)



## **ILIP**

This system involves four interconnected digital applications designed to support law enforcement, forensic documentation, and judicial



## **E-COMPENDIUM**

To provide a centralized digital repository of all completed development projects across the Union Territory of Jammu & Kashmir, ensuring transparency, accountability, and citizen awareness.

# CENTRAL PROJECTS



## **TRANSPORT**

VAHAN, SARTHI, e-challan, ITMS, iRAD/iDAR, Online Platforms for Driving License, Vehicle Registration, Permits and Permissions, chaplains, etc



## **NGDRS**

National Generic Document Registration System



## **S3WaaS**

SECURE, SCALABLE & SUGAMYA WEBSITE AS A SERVICE



## **e-OFFICE**

Online collaborative file movement system



## **SPARROW**

Online APAR Management for Govt Employees



## **IVRET**

Immigration Visa Foreigner Registration and Tracking



## **MNREGA**

Mahatma Gandhi National Rural Employment Guarantee Scheme.



## **NEVA**

National e-Vidhaan Application



## **AEBAS**

AEBAS (Aadhaar Enabled Biometric Attendance System)



## **Mission Vatsalya**

Old Age Pension, Widow in Distress, Physically Challenged Persons and Transgenders



## **ORS & NextGen eHospital**

ORS Module is currently started with onboarding of 25 District Hospitals, for NextGen eHospital Platform, Super Specialty Hospital Srinagar is in process of approval request



## **SMART-PDS**

Online Digital Platform for Public Distribution System

# CENTRAL PROJECTS (Cont.)



## **ECOURTS MMP**

Digitisation of Operations of High courts, District Courts and Tehsil Courts



## **ICJS**

Inter Operable Criminal Justice System

# Projects In Pipeline



## [Pension Application for social Welfare Department](#)

Online Digital Platform for sanction of Pension cases under Integrated Social Security Scheme (ISSS)



## [SVAMITVA DASHBOARD](#)

Dashboard to monitor the activities being done under SVAMTIVA Scheme. UAT & Web-security audit is in progress



## NeVA

National e-Vidhan Application implementation is ongoing with a target for a paperless assembly by March 2026. Training and infrastructure upgrades are underway. Apex meeting held in July



## State Allied & Healthcare Council

Launch of website for State Allied and Healthcare council is in progress



## [Single Use Plastic](#)

NIC JK is assigned the task of development of dashboard for challan cases. System study is in progress



## [NextGen eHospital](#)

ORS Module ready to roll out in 25 Hospitals  
Super Specialty Srinagar in process for onboarding of NextGen



## Proposals in Pipeline

### **NGO Grants Management Application for Social Welfare**

Discussions and requirement understanding in progress

### **Appraisal management Application for JKRLM**

Detailed proposal submitted, approval of the department is pending

### **Digitisation of Records & Services**

For **Relief & Rehabilitation Commissioner (Migrants)** and PRO Jammu . Proposal has been submitted and awaiting approval

### **Aligning CSR Grants ?**

# Pension Suvidha

Launched: May 2025

Streamlining Pension Processing System



**649**  
Retiring Employees  
Registered



**209**  
Cases Forwarded to AG



**3**  
PPO Issued by AG



**Streamlined Processing**  
Portal will help to streamline the processing of pension case.



**Integrated Systems**  
Portal is integrated with HRMS, Paysys and AG office for electronic data exchange



**Post-Retirement Services**  
Portal also provide online Post Retirement service



**Comprehensive Database**  
About 2.45 Lac existing verified pensioner are also imported on the portal



# IFMS: Introduction

Integrated Financial Management System

Following applications are working under IFMS



## BEAMS

Module for Budget estimation and Allotment

- Budget planning and preparation
- Allocation of resources
- Fund distribution management



## Paysys

Module for the generation of Bills

- Bill preparation and processing
- Payment authorization
- Financial record keeping



## treasuryNet

Module for Budget Expenditure

- Expenditure tracking and monitoring
- Budget utilization analysis
- Financial reporting



## GRAS

Online Module for collection of Govt Receipt

- Revenue collection management
- Online payment processing
- Receipt generation and tracking

**Integrated Financial Management System provides comprehensive financial solutions for government operations**



# IFMS: Statistics

## Key Performance Metrics

### Paysys

DDOs

**6,500**



Bills Generated

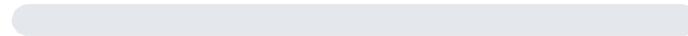
**3.70 Lacs**



### treasuryNet

Bills Processed

**3.50 Lacs**



Total Expenditure

**₹30,986.67 Cr**

Treasury Receipts

**₹3,345.15 Cr**

15,000 challans

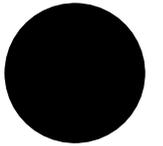


### GRAS

Services Onboarded

**46**

across 9 departments



Utilization

Total Amount Received

**₹1,524.80 Cr**



# IFMS: New Initiatives

Expanding Integration Capabilities

Strategic integrations to enhance financial management capabilities



## Integration with PFMS

Implementation of SNA\_SPARSH

- ♦ Single Nodal Account framework
- ♦ Real-time fund tracking
- ♦ Improved financial accountability

## Further 6 National Level Portals integrated with IFMS:



**MGNREGA**

Mahatma Gandhi National Rural  
Employment Guarantee Act



**PMGSY**

Pradhan Mantri Gram Sadak Yojana



**JK NRLM**

Jammu & Kashmir National Rural  
Livelihood Mission



# IFMS: Initiatives Proposed

Future Enhancement Roadmap

Upcoming enhancements to streamline financial operations



## Implementation of e-Bill and e- Claim

Electronic bill processing and claim management

- Paperless bill processing
- Automated claim verification
- Faster disbursement cycles



## Module for Cash Management

Comprehensive cash flow monitoring and management

- Real-time liquidity monitoring
- Cash forecasting tools
- Optimized fund allocation



## Online e-Account Submission to AG Office

Digital submission of accounts to Accountant General

- Secure electronic submission
- Reduced processing time
- Automated verification and validation



## Comprehensive Dashboard

For Data dissemination and analysis

- Interactive visualization tools
- Real-time financial analytics
- Customizable reporting options

**These initiatives aim to enhance government financial operations through digital transformation**



NIC J&K designed, developed and implemented a web based portal having end-to-end digitization of various services provided by the Revenue department

**01**  
Online delivery of Revenue services to the citizens

**02**  
(SMS, email, payment gateway integration)

**03**  
End to end digitization of records, from filing to final delivery of document

**04**  
Launched on 31st March, 2024 and till date 14,28,772 applications are received and processed

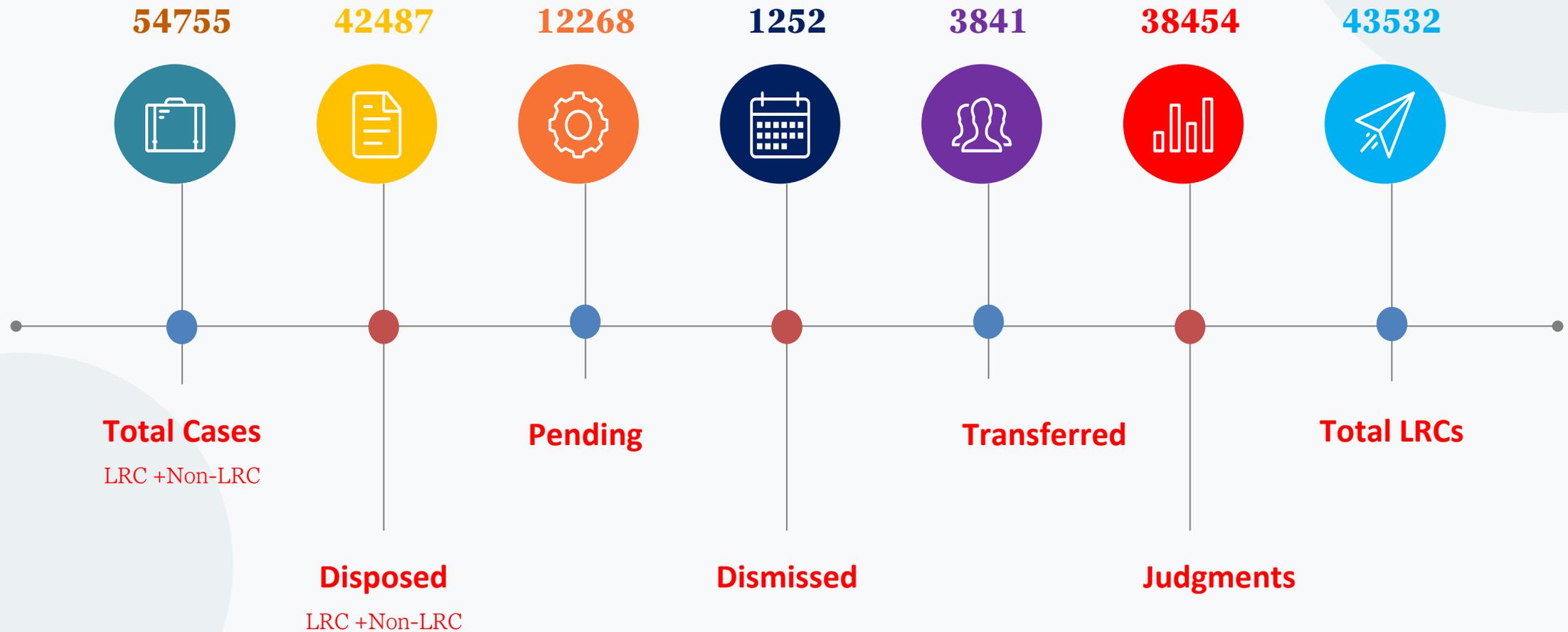
**05**  
Real time integration with Auto Appeal System

## Revenue Services

Count	Services
561686	• Extract of Girdawari
496548	• Extract of Jamabandi
440550	• Fard
302508	• Attestation of Mutations
220677	• Extract of Chulah/Chowkidara
125827	• Copy of Mutation
123134	• Extract of Aks Masavi/ Latha
49000	• Measurement / Demarcation of Land
13128	• Change Of Land Use
16822	• Encumbrance Certificate

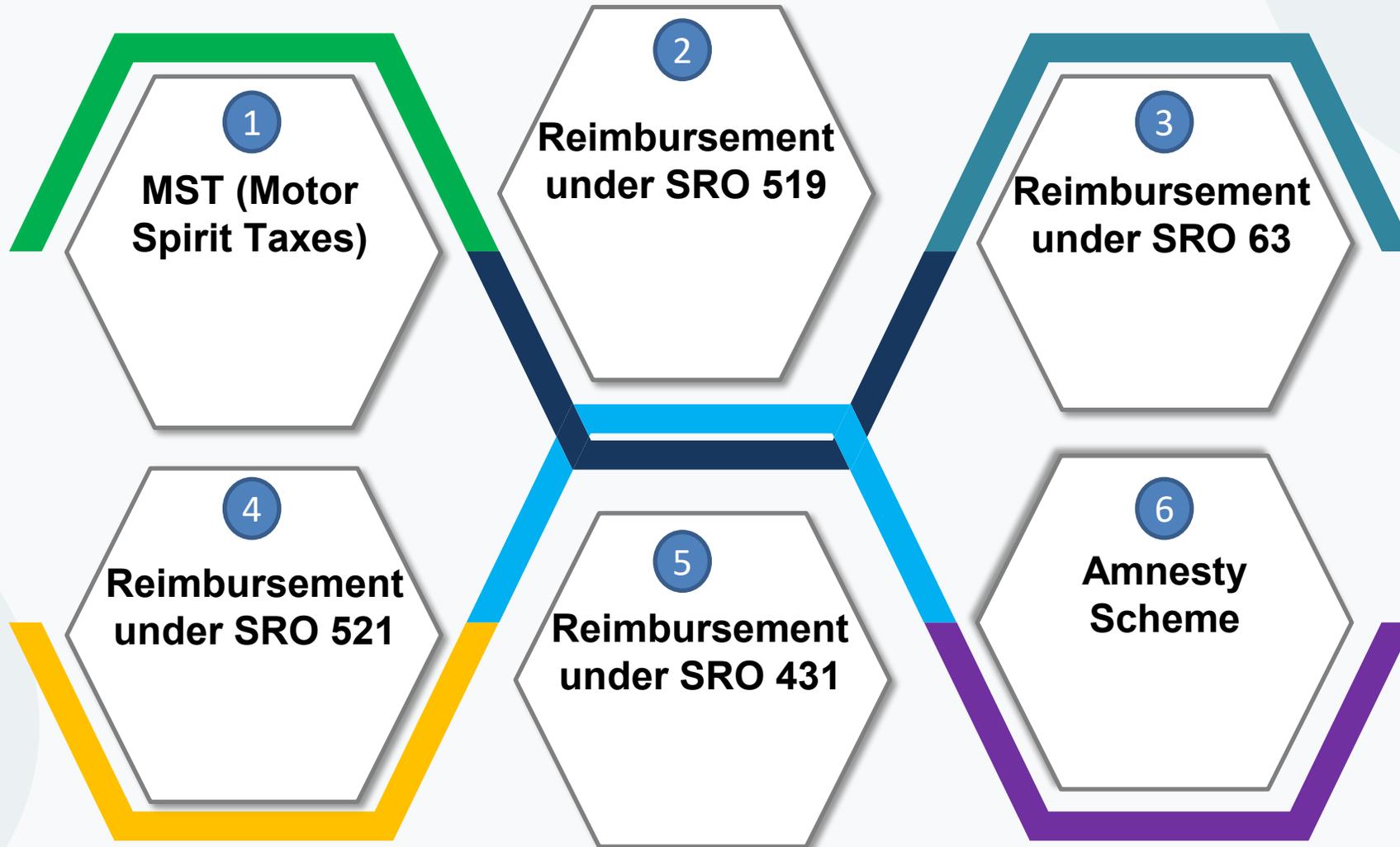
# Revenue Court Cases Monitoring System

Revenue Court Cases Monitoring System (RCCMS) J&K is an official web enabled application for effective processing of all the ongoing/ new court cases filed before the Revenue Courts at all levels. The system facilitates the effective recording and maintenance of history of each and every case. Citizens can view interim orders of courts and judgments.



# State Taxes Department

NIC J&K designed, developed and implemented a web based portal for State Taxes Department which is currently accessible at <https://jkcomtax.gov.in/JKPortal/>.

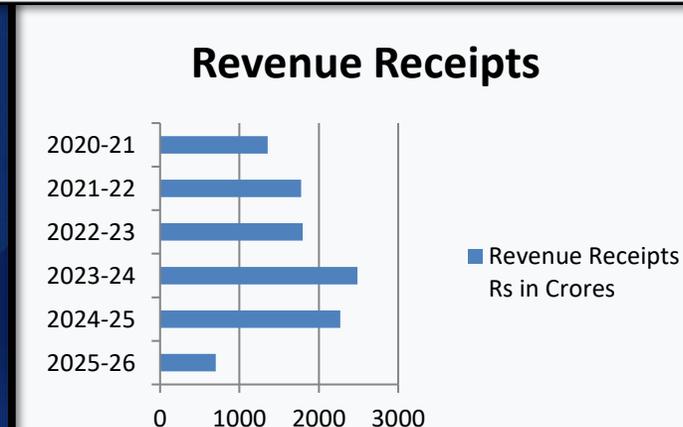


# eAbgari

## Features:

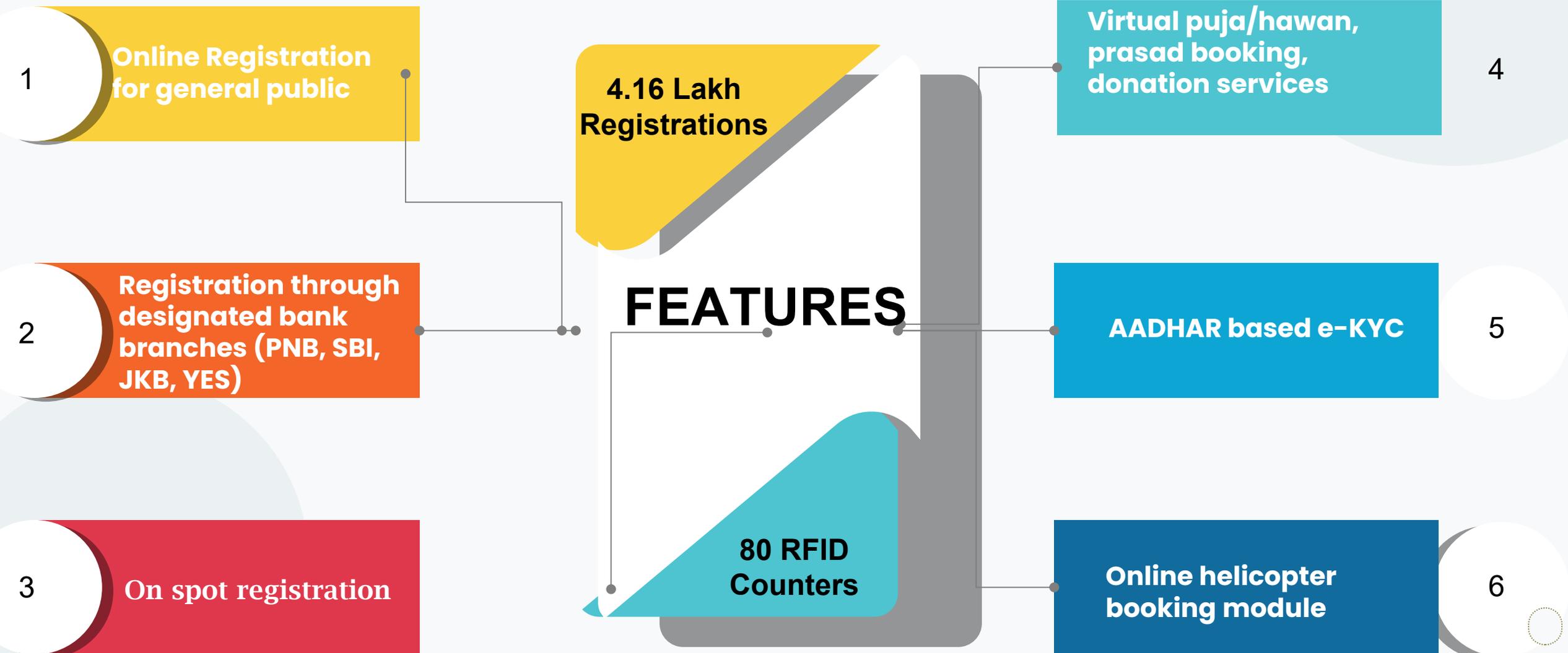
- eAbgari has increased the department's enforcement and regulatory capabilities
- Streamlining the manufacture, distribution, supply, and sale of illicitly distilled
- Supervision of supply of alcoholic spirits, including medicinal and industrial spirits, and lifesaving narcotic drugs.
- e-transactions till date 21,74,60,168

ANALYTICS	
	E-TRANSACTION : TILL DATE 21,74,60,168
	LICENSEE 1,298
	REGISTERED USER 2,833
	PERMIT/PASS ISSUED 2,31,926
	PORTAL HIT COUNT 29,13,386
	REGISTERED LABEL (2025-2026) 1,286
	REGISTERED BRAND (2025-2026) 589



# Shri Amarnathji Yatra Portal

Web based portal for Online Registration and Tracking movement of yatris for Shri Amarnathji Shrine Board (SASB). This first version of this application was developed in the year 2019 and is hosted at [jksasb.nic.in](http://jksasb.nic.in)



# HUMAN RESOURCE MANAGEMENT SYSTEM (HRMS)

HRMS is enhancement of JKCPIS which contains a complete verified database of all regular employees posted in each office of JK UT. It is further Integrated with other applications such as Paysys, GenProfit, Leave Management, Employee Monitoring System etc to provide the single platform for accessing the complete service related information.

**JKHRMS was rolled out on October 2022 for all departments of J&K UT.**

Total No. of DDOs

6745

No. of Active Employees

3.80 Lakhs

Modules integrated

Paysys

GenProfit

LMS

EPM

## Features

To strengthen administrative and institutional machinery of J&K through rationalized deployment of staff in remote areas.

Electronic Service Register for all employees

Assigning unique Employee Identification Number (EIN) for each employee

Provide Vacancy / Surplus posting position of the office

# RTI PORTAL

(<https://rtionline.jk.gov.in>)



## Current Status as on 26/08/2025

- ✓ 276 Public Authorities
- ✓ 3566 PIOs
- ✓ 767 FAAs
- ✓ 15891 Applications Disposed
- ✓ 5591 pending applications
- ✓ 1497 Appeals



# Jammu and Kashmir Real Estate Regulatory Authority Portal(JKRERA PORTAL)

Jammu & Kashmir Real Estate Regulatory Authority  
जम्मू और कश्मीर रियल एस्टेट नियामक प्राधिकरण  
Government of Jammu & Kashmir  
जम्मू और कश्मीर

Jammu Kashmir Real Estate Regulatory Authority  
Notification SO.357

Sh. Manoj Sinha Ji  
LIEUTENANT GOVERNOR, J&K

Sh. Atal Dulloo, (IAS)  
CHIEF SECRETARY, J&K

INTRODUCTION

The Real Estate (Regulation and Development) Act, 2016 is an Act of the Parliament of India which seeks to protect home-buyers as well as help boost investments in the real estate industry. The Act came into force in Jammu and Kashmir from 16th December 2018 by virtue of SRO-123 Dated-22-02-2019 with the following Objectives:

- *NIC JK has developed and implemented a workflow portal for JKRERA Portal.*
- *The portal JKRERA, aims to promote, transparency, accountability and efficiency in the real estate industry. It also envisages safeguarding the interests of homebuyers and ensuring fair business practices among developers, promoters, and real estate agents.*
- *The Real Estate (Regulation and Development) Act, 2016 is an Act of the Parliament of India which seeks to protect home-buyers as well as help boost investments in the real estate industry*

***The Act came into force in Jammu and Kashmir from 16th December 2018 by virtue of SRO-123 Dated-22-02-2019 with the following Objectives:***

- 1** To establish the Real Estate Regulatory Authority for regulation and promotion of the Real Estate sector
- 2** *To ensure transparency in projects.*
- 3** *To protect the interest of consumers in the Real Estate Sector and to establish an adjudicating mechanism for speedy dispute redressal.*

- 4** To provide proper information about the Promoter/Builder.
- 5** Provide recommendations to appropriate Government agencies in the matters relating to the development & promotion of real estate sector.



# JKRERA MODULES

## Project Developer/Promoter

The promoter module in the Real Estate Regulatory Authority (JKRERA) allows promoters to track the progress of their project registration application

## Agent Module

Real estate agents are individuals who help others with real estate transactions and are required to register with the Real Estate Regulatory Authority (JKRERA). Real estate agents include property dealers, brokers, and middlemen.

## Complaints Module

The complaints module in RERA is a platform for homebuyers, real estate agents, and promoters to file complaints against other parties for violations of the JKRERA Act.



# Holistic Agriculture Development Plan (HADP/KISSAN SATHI)

## Kisan Sathi Cumulative Dashboard

Farmers Registered



306007

Applications Approved



355090

Applications Received



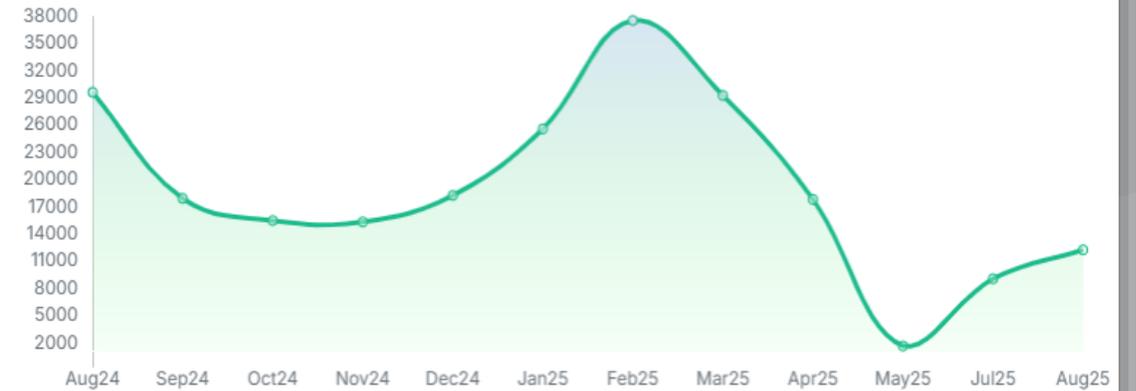
499117

Applications Under process



85976

Applications Received (Monthwise)



### Agriculture

Applications Received: 353129

Applications Approved: 273044

Applications Under process: 51869

### Horticulture

Applications Received: 43707

Applications Approved: 25680

Applications Under process: 10329

### Livestock

Applications Received: 101968

Applications Approved: 56204

Applications Under process: 23741

### SKUAST

Applications Received: 313

Applications Approved: 162

Applications Under process: 37



# Holistic Agriculture Development Plan

## HADP/KISSAN SATHI

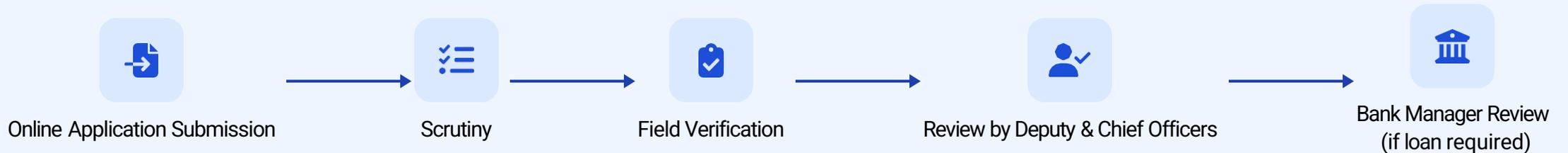
<https://hadp.jk.gov.in>

Total Projects  
**29 + 3**

Total Services  
**165+**

Sectors  
**Agriculture, Horticulture,  
Livestock, Fisheries & allied**

### HADP Portal Workflow



### Portal Features

- ✓ Developed in consultation with project leads
- ✓ Tailored to User department's requirements
- ✓ Comprehensive workflow-based processing system for 29 projects
- ✓ Includes 3 additional Projects with NON-HADP Sector schemes

### HADP Objectives

- ✓ Enhance agricultural productivity and livelihoods
- ✓ Promote sustainable agricultural practices
- ✓ Implement modern technologies in farming
- ✓ Advance horticulture, livestock, and education

# Rural Development and Panchayati Raj MIS



## Local Government Directory

Portal to maintain up-to-date list of respective administrative units (Districts, Sub-Districts, Villages, Blocks, Local Governance bodies along with their corresponding Rural/ Urban wards)



## MGNREGA

A rural wage employment program in India which provides legal guarantee of at least 100 days of unskilled wage employment in a financial year to rural households whose adult members are willing to engage in unskilled manual work.



## PMAY (G)

Pradhan Mantri Awaas Yojana Gramin aims at providing a pucca house, with basic amenities, to all houseless households and those households living in kutcha and dilapidated house.



## eGram Swaraj

Portal for transparency in the decentralised planning, progress reporting and work-based accounting in PRI.



## GPDP

Panchayats have been mandated for the preparation of Panchayat Development Plan (PDP) for economic development and social justice utilizing the resources available to them.



## SAGY

Sansad Adarsh Gram Yojana is a village development project launched by GOI under which each Member of Parliament will take the responsibility of developing physical and institutional infrastructure in identified villages.



## Panchayat Award

Ministry of Panchayati Raj has been incentivizing best performing Panchayats through National Panchayat Awards and portal is used for effectively selecting Panchayats on identified parameters.

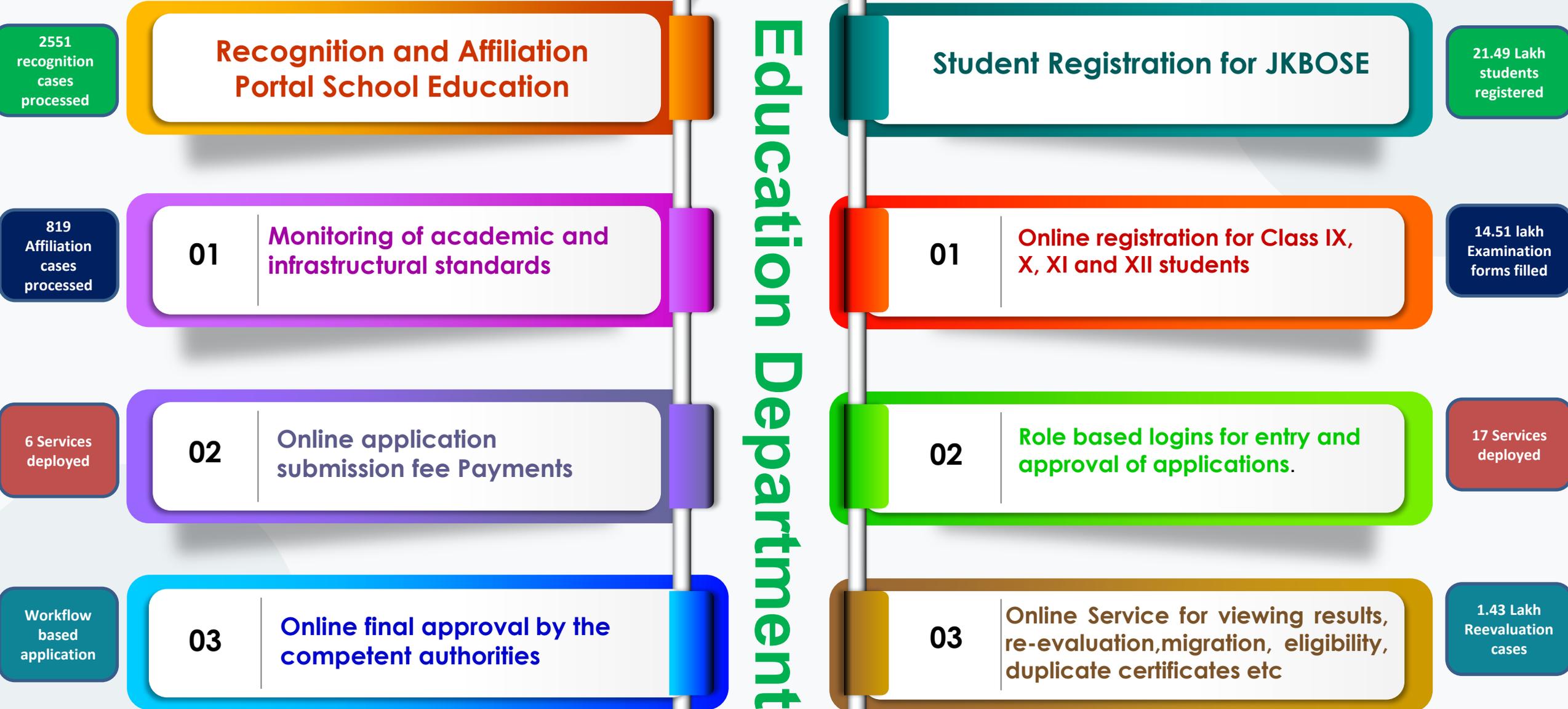


## RGSA

Rashtriya Gram Swaraj Abhiyan aims to strengthen the capacities of institutions for rural local governance to become more responsive towards local development needs and efficiently utilize available resources.

# Education Department

## Education Department



**Recognition and Affiliation  
Portal School Education**

**Student Registration for JKBOSE**

01

**Monitoring of academic and  
infrastructural standards**

01

**Online registration for Class IX,  
X, XI and XII students**

02

**Online application  
submission fee Payments**

02

**Role based logins for entry and  
approval of applications.**

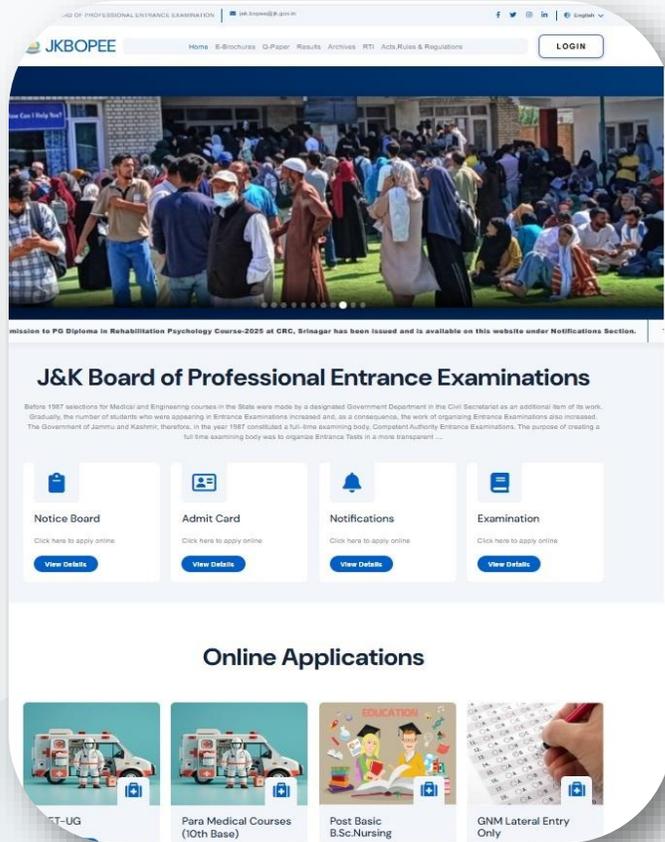
03

**Online final approval by the  
competent authorities**

03

**Online Service for viewing results,  
re-evaluation, migration, eligibility,  
duplicate certificates etc**

# J&K Board of Professional Entrance Examination (BOPEE)



01 A G2G web based e-governance application.

02 Facilitate online registration and application submission.

03 Admit Card download facility.

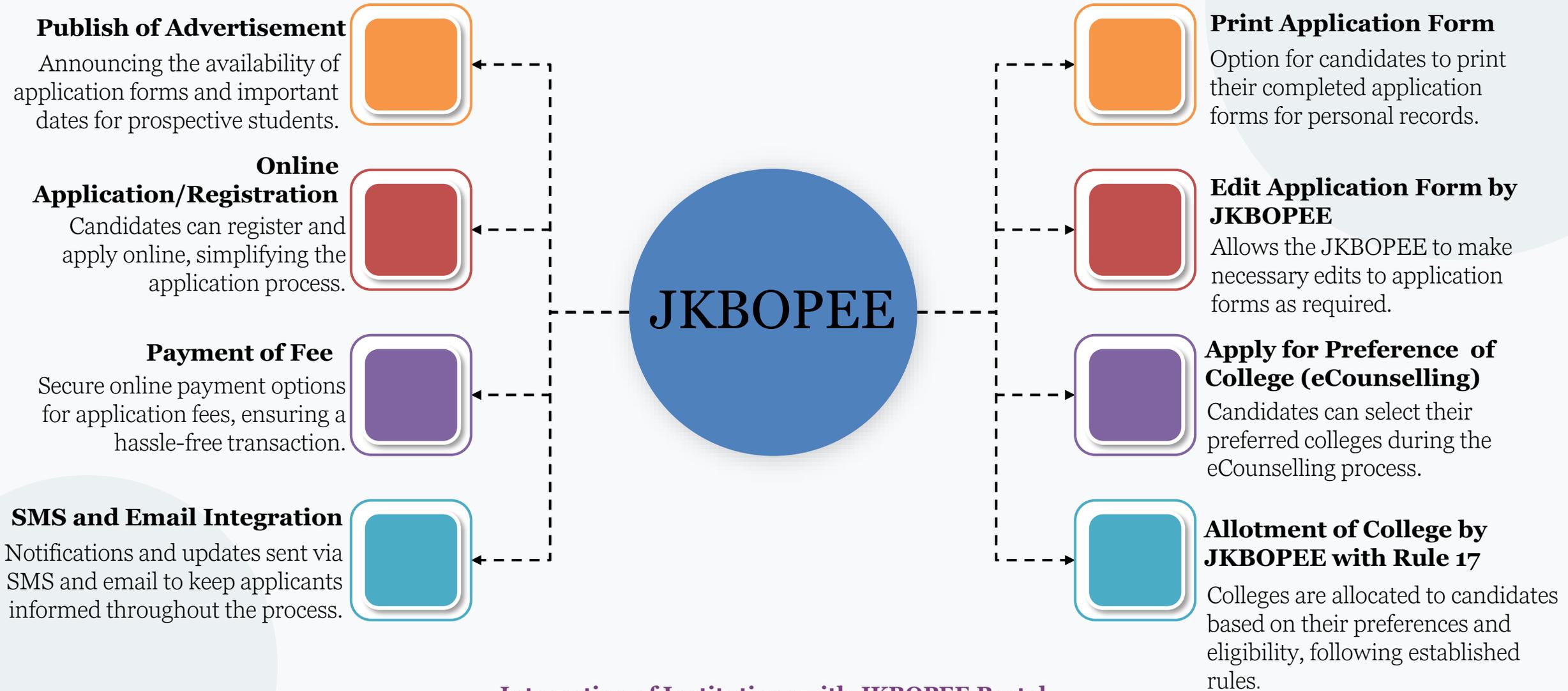
04 Online getting preference/ Counseling of MD/MS/PGD/MDS courses.

05 Online application of JKCET, B. Ed., M. Ed, Diploma Courses and its Counseling.

06 Integration of payment, SMS and Email Gateway.



# J&K Board of Professional Entrance Examination



## Integration of Institutions with JKBOPEE Portal

Ensures that all participating institutions are connected to the JKBOPEE portal for seamless data exchange.





# E-Counseling Processes



ecounseling process of following courses initiated :



BE/BTECH Engineering courses



MDS Courses



10th Based Paramedical Courses



12th Based Paramedical Courses



Bsc Nursing/Technology and Paramedical Courses



B.Ed Courses



## Achievements

-  Application of All courses taken online
-  Counseling for all rounds is done online mode for 6 courses till date
-  No visit of Applicant to BOPEE office for counselling
-  All Fee paid by the applicant in online mode only
-  Online Joining of candidates for 3 courses in pilot mode

# ServicePlus

A metadata-based eService Delivery Framework

<https://jansugam.jk.gov.in/databoard>

10

Departments

111

Services

62+ Lakhs

Applications

52+ Lakhs

Delivered



Configurable Unified Framework



Low code/No code platform



Facilitates Rapid Rollout



Single Platform across service life cycle



Easy on boarding process



User friendly & Quick integrations



Integrated with Jan Parichay SSO



PSGA dashboard  
(<https://jansugam.jk.gov.in/databoard>)

## e-Service Implementation Statistics

6,832,652

Applications

5,298,402

Applications  
Delivered

847,981

Applications  
Rejected

471,175

Pending With  
Applicant

4,463,881

Disposed Within  
PSGA

241,609

Pending Beyond  
PSGA

128,445

Pending with Official  
Beyond PSGA



# Vision for Online Services

## Digital Transformation Initiative



Line → Online

Converting physical processes to digital workflows



Document verification → Digital verification

Moving from manual to automated verification systems



Queue → QR

Replacing physical waiting lines with digital appointment systems



Many Pehchaan → Meri Pehchaan

Unified digital identity system replacing multiple IDs



Walk → Web

Shifting from in-person visits to web-based service delivery



URLs → URL

Consolidating multiple service links into a single portal access



**eUNNAT**

Unified, Integrated, Accessible & Transparent

A comprehensive platform integrating all government services into one accessible digital ecosystem

Total Services on eUNNAT: 1408



# Major Contributing Platforms in eUNNAT

1	• Service Plus (111)
2	• Revenue Plus (10)
3	• HADP (160)
4	• Single Window under BRAP (EODB)
6	• Central Services on Gol platforms
7	• Services Offered by Autonomous Bodies



# Preventive Detention Information Management Portal (PDIMP)

Developed to **monitor, manage, and streamline the flow of information** concerning detainees under the Public Safety Act (**PSA**) and Prevention of Illicit Traffic in Narcotic Drugs and Psychotropic Substances Act (**PITNDPS**).



Monitor, manage, Streamline & Exchange



Support system for quick decision



Representation processing



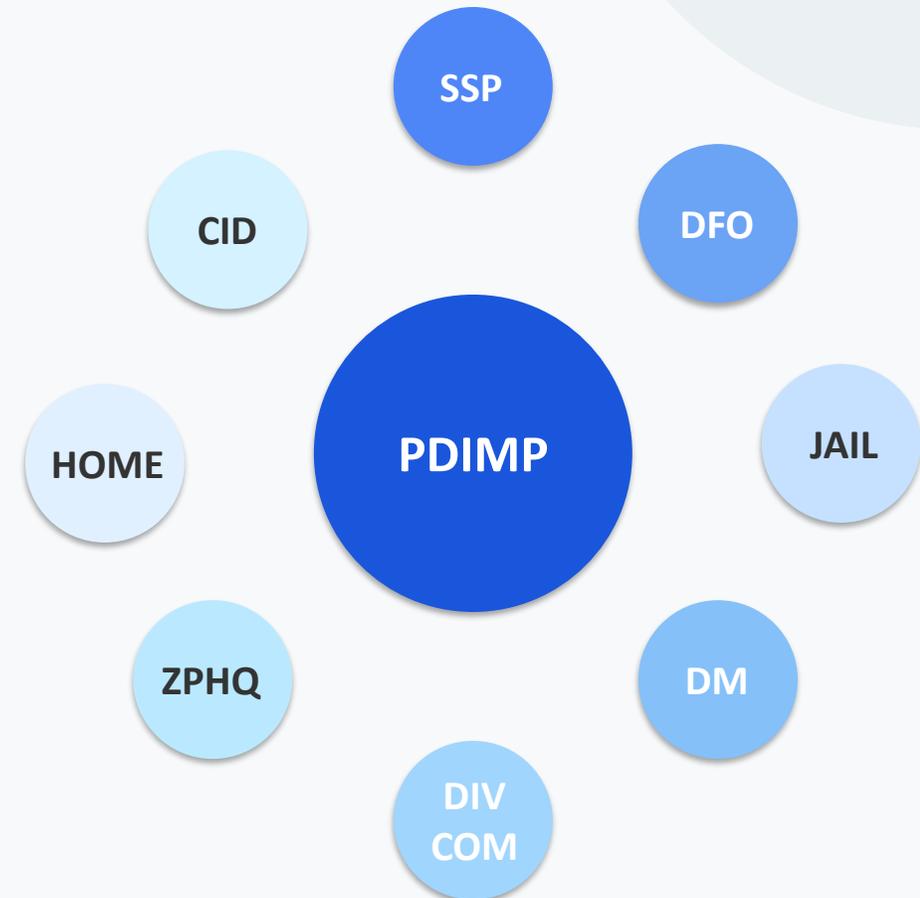
Dashboards



SMS/ Sandes Alert to expedite actions



Integrated with National Judicial Data Grid





# J&K Estates Portal (Upgraded)

## Portal Features



End to End solution



Allocation through Portal based on criteria



Ledgers of Allottees



Integration with CPIS & DDO



Realtime Inventory Position



Auto Calculation of Rent



Payment Gateway & SMS



NDC with eSign facility

## Current Status



- Integrated with HRMS for fetching Employee details



- Updation and verification of legacy data of allottees being done by department



- Inventory of 4414 units updated on portal



- Legacy data of 2155 allottees updated and verification under process



# Financial Assistance under Social Welfare Schemes

Social Welfare Department, J&K – Dashboard



## Online Portal

[Jansugam.jk.gov.in](http://Jansugam.jk.gov.in)

## ISSS Pension Applications

Applied

**11,00,000**

Sanctioned

**8,60,000**

Approval Rate

**78%**

Progress

78%



Launched  
**2022**

All Services

## Ladli Beti eService

Financial Assistance

Flagship Scheme providing financial assistance to girl child whose parent's income is less than 75,000 per annum.

Applications

**85,000**

Sanctioned

**58,000**

Approval Rate

**52%**

### Application Process

- Apply Online at [Jansugam.jk.gov.in](http://Jansugam.jk.gov.in)
- Verification by CDPO & DPO
- Sanction & Disbursal to beneficiary account

## Marriage Assistance eService

Priority Households

Financial assistance to unmarried girls whose families have ration card under Priority House Hold category.

Applications

**92,000**

Sanctioned

**48,000**

Approval Rate

**68%**

### Application Process

- Apply Online at [Jansugam.jk.gov.in](http://Jansugam.jk.gov.in)
- Verification by DSWO & Dy. Comm.
- Sanction & Disbursal to beneficiary account

## Integrated Social Security Scheme (ISSS) – Key Benefits



Online Application  
Simple digital process



Streamlined Verification  
Efficient processing



78% Approval Rate  
High success ratio



Direct benefit transfer  
Secure transactions



Fast Processing  
Reduced wait times



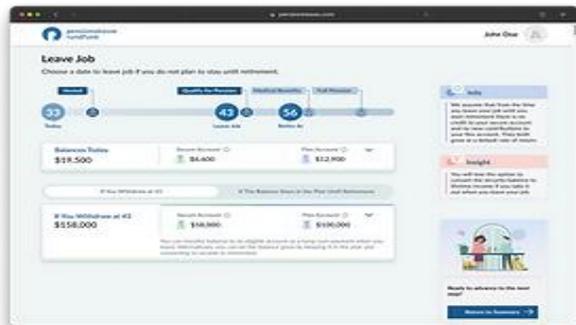
Real-time Tracking  
Application status

# New Pension Portal (For ISSS Beneficiaries)

## Enhanced Digital Services and Data Management

### Requirements

- Enhanced data correction facility
- Data sharing with other departments
- Dashboard for monitoring progress



### New Portal

- Receive citizen applications
- SMS/Email status notifications
- Sanction letter login
- Authorized officials (**TSWO/DSWO/Director**) can correct data
- Issue corrections



### Way Forward

- Data pushed to **J&K Bank** payment portal through API
- Dashboard for monitoring beneficiary data progress
- Aadhaar verification**
- Data Aadhaar Vault facility
- Aadhaar verification data API sharing for Aadhaar payments



# SMART PDS- Public Distribution System

## Ration Card Statistics

**25.61Lac**

Total Ration Cards

**16.61Lac**

NFSA Ration Cards

**9Lac**

NON-NFSA Cards

## Beneficiary Data

**1.03 Cr**

Total Beneficiaries

**67.41Lac**

NFSA Beneficiaries

**35.14Lac**

NON-NFSA Beneficiaries

## Aadhar Seeding

**100%**

NFSA Aadhar Seeding

**97.97%**

NON-NFSA Aadhar Seeding

## eKYC

**87.4%**

NFSA

**80%**

Non-NFSA

## Distribution Information

**31.95Lac**

Aadhar/OTP Transactions

**1.70 Lacs**

Portability Transactions

**5,181**

ONORC RCs

## Paddy Procurement

**5,238.99L**

MSP Benefitted Farmers

**23,858 MT**

Registered Farmers

**9,957**

Paddy Procured Qty

**3,286**

MSP Payment Done

## PoS Device Statistics (August 2025)

**6,632**

Automated Sales Centres

**97%**

October 2024 Completion Rate

## ePoS Transactions (August 2025)



Transaction Data Updated Daily

## Ration Card Services



Common Registration Facility (nfsa.gov.in)



Online through Public Login



Self-service portal



Visit to Office (Office Login)



**SMART PDS**

Public Distribution System

# Jammu & Kashmir Services Selection Board

**43**

Total Posts (in 10 Advertisements)

**720462**

Total Candidates

**42 Cr**

Total Payment (Amount)

**689628**

Total Payment (Numbers)



## OTR (One-Time Registration)

Create your account and provide your basic details just once to seamlessly apply for various opportunities without repetitive data entry.



## Profile Update

Keep your personal and professional information up-to-date effortlessly. Our Profile Update feature allows you to modify and maintain accurate records with ease.



## Apply Form

Submit applications quickly using our intuitive Apply Form feature. Fill in the required details and apply for your desired positions or services in just a few clicks.



## Fee Payment

Experience hassle-free transactions with our secure Fee Payment system. Pay application fees conveniently through multiple payment options, ensuring fast and safe processing.



## Category Document Upload

Upload necessary documents for verification based on your category. This feature ensures smooth processing of your applications and compliance with required criteria.



## Exam Centre Allocation

Get candidate's exam centre assigned effortlessly. Our Exam Centre Allocation feature ensures that candidate's exam venue is allotted based on your preferences and availability.



## Admit Card Generation

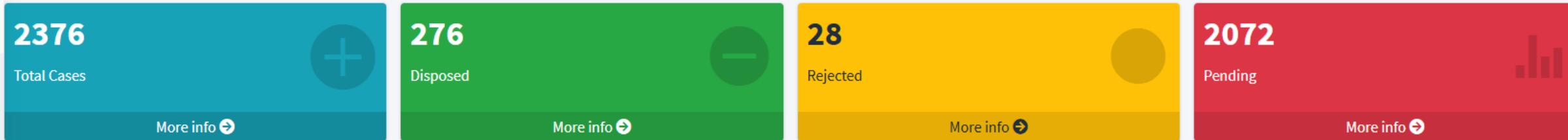
Download candidate admit card instantly after candidate's application is processed. This feature provides quick access to all the essential details for appearing in your examination.

# STATISTICS

- **Employment Portal**

S.No.	Name of service	No of registrations	Service availed	Min Days of delivery	Average days of delivery
1	Job Seekers registered	382773	355287	0	3
2	NOC Issued	18846	18573	0	8
3	Employers registered	632	NA	NA	NA

- **Labour Court Case Monitoring System**



Registered During The Year	Disposal During The Year	Rejected During The Year	Registered During The Month	Disposal During The Month	Rejected During The Month
200	22	2	0	0	0

# Online Room Booking for JK Hospitality Protocol

## Online Room Booking for JK Hospitality Protocol

STEP 02

STEP 01

STEP 03

STEP 04

❖ The Online Room Booking System was designed, developed, and implemented for JK Hospitality and Protocol.

❖ It provides an online service to book any of the Guest Houses under JK Hospitality available across India, including those in Amritsar, Mumbai, and New Delhi as well.

❖ **SANDES Messaging Service:** The system incorporates the SANDES messaging service for secure and faster communication between the applicant and the portal.

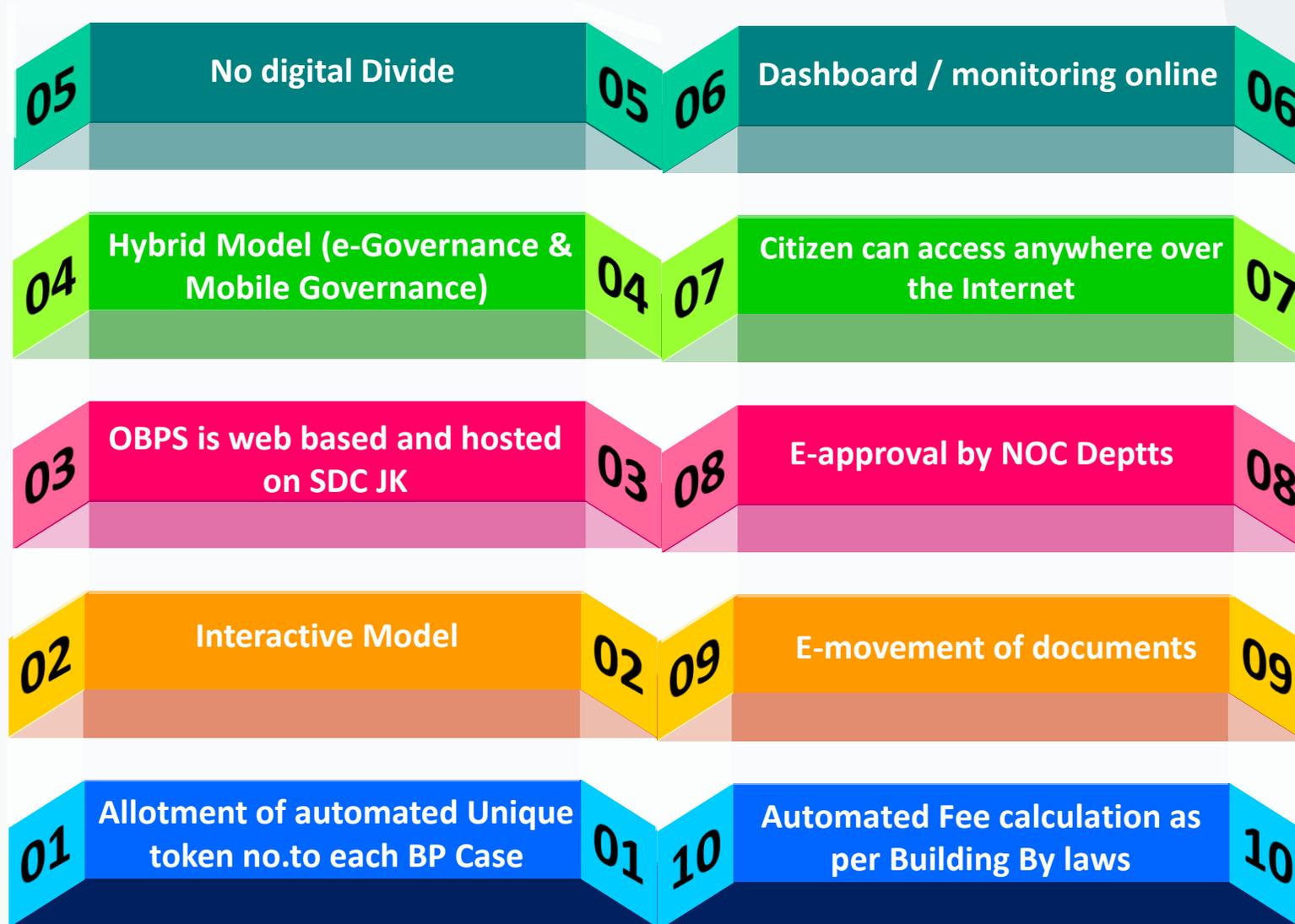
❖ **Transparency and Accountability:** The system promotes transparency and accountability in the allocation of guest house rooms, with detailed reporting and audit capabilities.

❖ **Increased Occupancy:** The implementation of the Online Booking Portal has significantly increased the occupancy of the guest houses.



# Online Building Permission System

## Unique Features of the System



# Online Services for Kashmiri Migrants

<https://rrcm.jk.gov.in>



RECEIVED  
APPLICATIONS

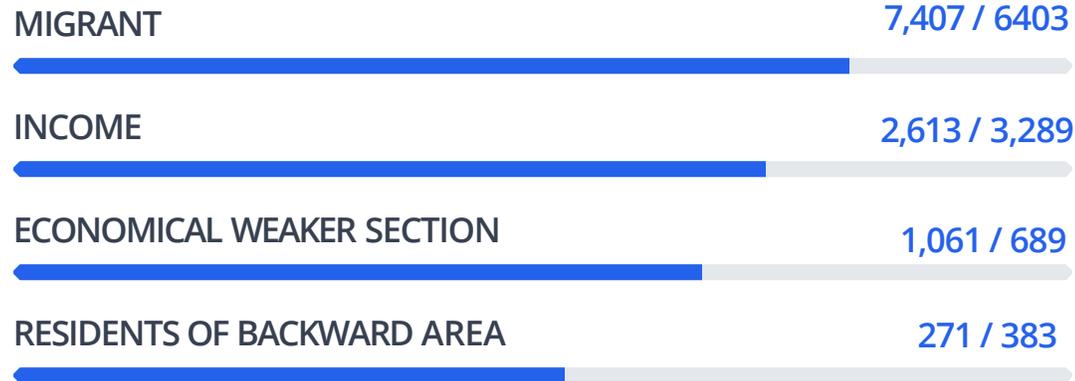
6,403



ISSUED  
CERTIFICATES

7,407

## Certificate Types Breakdown



## Portal Features & Benefits

- Online Certificate Application**  
Streamlined digital process for applying for various certificates
- Expedited Processing**  
Faster issuance of certificates through digital workflow
- Status Tracking**  
Real-time tracking of application status and certificate issuance
- Digital Certificate Repository**  
Secure storage and easy retrieval of issued certificates
- SMS Notifications**  
Automatic alerts about application progress and certificate issuance

# e-SUTTRA

## Secure & Unified System for Transhumance and Transportation of Animals

### OBJECTIVE

-  Streamline the process of granting permits for movement of bovine animals

### INTRODUCTION

-  E-SUTTRA is an online portal conceptualized by District Administration Jammu
-  Designed and developed in house by National Informatics Centre District Jammu
-  Single window system for receipt / tracking of applications and grant of permits with respect to the movement of bovine animals within the territory of Jammu and Kashmir

### SYSTEM FEATURES

-  It brings all the stake holders/ authorities at a single platform that speeds up the process of granting permits.
-  Time frame for granting a permit manually which was earlier 12 to 15 days, now shall be only 5 days



This system features an inbuilt disposal System that can be used by respective authorities as and when applications are uploaded into the portal.



Application features a comprehensive application tracking system that can be used by the applicants for tracking status of their applications thus bringing transparency and accountability in the issuance process.

### KEY BENEFITS



Single Window facility for Nomadic Families



Online Applications and Permits with no Manual Interface



Application Tracking and Time-Bound Disposal



Hassle free Transport Permits with focus on Animal Welfare

### PROCESS FLOW



Application



Verification



Approval



Permit Issue

# ICJS - Integrated Criminal Justice System

## Data Integration Framework



### Police Data

Data is synchronized by all the PS of a State to SDC which is further synchronized with the NDC. This is updated on ICJS.



### CBI/NIA/RPF Data

CBI, NIA & RPF data is synchronised on daily basis from respective HQs



### Prosecution Data

eProsecution Data is available online with ICJS.

### ALIS Data

Arms Licenses Issuance System Data from MHA is synchronized on daily basis with ICJS



### Prisons Data

ePrisons Data of State is synched with ICJS



### Vahan / Sarathi Data

POC for Search on ID based data from Transport Domain



### Judiciary Data

CIS Data at District is synchronised with NJDG. Data is synched with ICJS



### IVFRT / Passport Data

POC for Search as a Service and ID based data



### Forensic Data

eForensic Data from FSL Jammu and FSL Srinagar is available to ICJS.

# New Criminal Laws Implementation



## New Legal Framework

New criminal laws: **BNS, BNSS and BSA 2023** replacing existing IPC, CrPC, and Evidence Act.

## ☐ Applications rolled out in line with the new criminal laws:



### eSakshya

Mobile application for crime scene photography and videography by the Investigating Officers in confirmation with the New Criminal Laws.

 Crime Scene Evidence



### e-Summons

Portal for allocation of Warrants/Summons and eSummons mobile application for viewing, execution and compliance of the Summon by the police department.

 Legal Notices



### MedLEaPR

Medico Legal Examination and Post Mortem Reporting System to facilitate computerization of MLRs and PMRs as per the manual prepared by Health Dept of J&K.

 Medical Reports

## New Legal Framework Implementation



**BNS**

Bharatiya Nyaya Sanhita



**BNSS**

Bharatiya Nagarik Suraksha Sanhita



**BSA**

Bharatiya Sakshya Adhiniyam

# Application : Implementation of 03 New Laws

## e-Sakshaya

- ❖ Mobile Application
- ❖ To Capture evidences
- ❖ Evidences record in Digital Form
- ❖ Being used by Investigating Officers
- ❖ Implemented in J&K

## MedLeaPR

- ❖ Medical Legal Examination and Post Mortem Report
- ❖ Used by Medicos for:-
  - ❖ Medico Legal Reports
  - ❖ Post Mortem Reports
- ❖ Under Training/ Testing.

## Nyay Sethu

- ❖ Dashboard
- ❖ Link / Bridge between:-
  - CCTNS
  - E-Sakshaya
  - MedLeapr
  - e-Courts
  - e-Forensic
- ❖ Under Testing

## Associated MIS

- ❖ Nyay Shruti
- ❖ e- Prisons
- ❖ e- Forensic
- ❖ e- Prosecution
- ❖ e- Courts
- ❖ CCTNS
- ❖ e-Summons (Under Testing)



# (IVFRT) Immigration Visa Foreigner Registration and Tracking



## DPM

Complete foreigner data from various pillars of IVFRT made available to District Police Offices for checking currently staying, overstaying and non-reporting foreigners

<https://dpm.mha.gov.in/>



## eFRRO

Foreigner Registration and Visa-related services provided by the district Foreigner Registration Office

[indianfrro.gov.in/eservices/](http://indianfrro.gov.in/eservices/)



## LOC (Look Out Circular)

System facilitates opening, modification and deletion of LOC requests by district Originator authority and Approval by BOI MHA in an online manner

<https://loc.nic.in/loc/>



## FIP (Foreigner Identification Portal)

System facilitates the capture of demographic and biometric details of illegal migrants (like Rohingya refugees) by district police offices and forwarding to MEA for nationality verification and deportation

<https://identification.mha.gov.in>



## ICS (Immigration Control System)

Captures the passenger data arriving/departing on International Flights at Immigration Check Post, Srinagar International Airport



## Form-C/Form-S

Used to capture the foreigner details from hotels, accommodations and educational institutions to enable tracking of foreigners

<https://indianfrro.gov.in/frro/FormC/>



## Indian Citizenship Processing

System facilitates processing of Indian citizenship applications by SSP, DM, State Government and MHA in an online manner

<http://10.249.156.36>

# eOffice in Jammu and Kashmir



**3,804**

Offices Covered



**20,580**

eMail Created



**20,000+**

Total Users Onboarded



**13,849**

VPNs Issued



**45,000+**

Total Users Onboarded

## Implementation Timeline

- 2020  
Initially hosted at J&K SDC
- 30/08/2024  
Approved by MeITy for migration to RAILTEL Cloud
- 03/10/2024  
All three Instances made LIVE
- 01/06/2025  
PSU Instance Live

## Project Information

- ✓ J&K made a part of MeITy Project i.e. "Hosting of eOffice Application for 10 States / UTs"
- ✓ Infrastructure & Funding support for a period of three years by MeITy
- ✓ Existing Instance proposed to be split into four instances for better performance and user experience
- ✓ Manpower support also provisioned under the project for three years

### Four Instances for:

- Secretariat
- District
- HOD
- PSU



## POC

- Land unit changed to fractions
- Provision of Caste / Address in the application
- Customization as per requirement Department as well as POC committee
- Reports customization

## Web Portal

- Master Data Preparation
- Security Audit Completed
- Portal made Live w.e.f 2nd July 2025
- Report server made live
- Dashboard available on public domain as per directions
- Customization as per requirement



## Capacity Building

- Virtual / Hands on Training to District Master Trainers
- Virtual / Hands on Trainings to Patwaris by Master Trainers

## Current Status

- Initially five (5) districts taken up on pilot basis w.e.f. 21st July
- Subsequently expanded to all Districts w.e.f. 11th August 2025

**3,941**

Jamabandis Initiated

**92,312**

Khewat

**257,781**

Khatas completed



# Implementation Process

## JaKLand Implementation Timeline

**December 2022:** Visit of Revenue / NIC officers to Haryana to Study WEBHALRIS

Haryana model of WEBHALRIS decided to be adopted by Revenue Department for Land Records Digitization

Proof of concept(POC) advised by Revenue Department as well as Haryana team

Minimum Resource at J&K SDC setup for POC instance and POC completed

- Revenue Department requested for initiating customization process of software

- Source Code of WEBHALRIS handed over to J&K team by Haryana Team
- Knowledge transfer is being done on regular basis as per requirement of NIC J&K team
- Customisation process initiated by NIC J&K
- Two developers provided to NIC J&K by JAKEGA w.e.f. 26/05/2025 and security audit of the portal started
- Site shall be made LIVE after completion of security audit
- Necessary hosting infra shall be provided by J&K SDC





## Overview

- ✓ Government eProcurement System of NIC (GePNIC) is an online solution to conduct all stages of a procurement process.
- ✓ GePNIC converts tedious procurement process into an economical, transparent and more secure system.
- ✓ Today, many Government organizations and public sector units have adopted GePNIC.



## Features

### GePNIC Modules:

- Registration
- Publishing of tender
- Bid submission
- Tender opening
- Technical evaluation
- Financial bid opening
- Financial evaluation
- Award of contract

- + Enrollment of Government officials & bidders
- 📄 Tender creation & publishing
- ✍️ Publishing of corrigendum



## New Initiative

- 🚧 Implementation of Payment Gateway is in process.
- </> Request has been received from State Taxes department for the development of a API for monitoring of finance related issues. Integration is in process



## Major Highlights of the System

📅 Implemented in J&K since Dec 2011. Hon'ble Chief Minister of J&K launched the GePNIC portal <https://jktenders.gov.in> on 12th of Feb. 2012.

🛡️ It aims at transparency and non-discrimination amongst bidders, by allowing free access to tender documents, promoting higher Competition and thus reduces the cost of procurement.

🔑 The number of Legal Issues relating to tenders have come down because of the enhanced transparency in the system.

🏢 The e-Procurement solution has been successfully implemented in 1930 departments/ sub departments including 96 Major Departments/ Organizations across JK.

🔗 Support provided to for onboarding the interested departments to the system and creation of various roles for departmental users.

🎓 Training for State Government employees on eProcurement and Capacity building activities for Bidders. Ensuring that the Government officers are trained on the latest eGovernance best practices.

👤 About 7522 Officers/ Officials of various departments/ PSUs and 926 bidders have been trained.

⚙️ DSCs of about 1500 officers/ officials have been registered with GePNIC system.

📄 A total of 8,63,538 tenders have been published amounting to Rs. 2,61,294.84 Crores till 31st August 2025.

🏢 Implemented in more than 1930 Major/ Sub Departments/ PSUs.(Including 96 Major departments)



8,,63,538

Tenders Published



₹2,61,294.84 Cr

Tender Value (as of Jul 2025)



1,930

Departments/PSUs Implemented



7,522

Officers/Officials Trained



# e-Procurement (GePNIC): An Online Tendering Solution for J&K

2023-2024

2024-2025

2025-2026

No. of Tenders

Value of Tenders

No. of Tenders

Value of Tenders

No. of Tenders

Value of Tenders

159706

2674896

121043

2076582

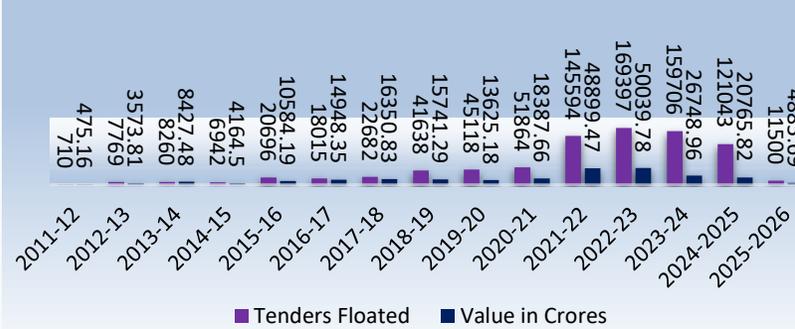
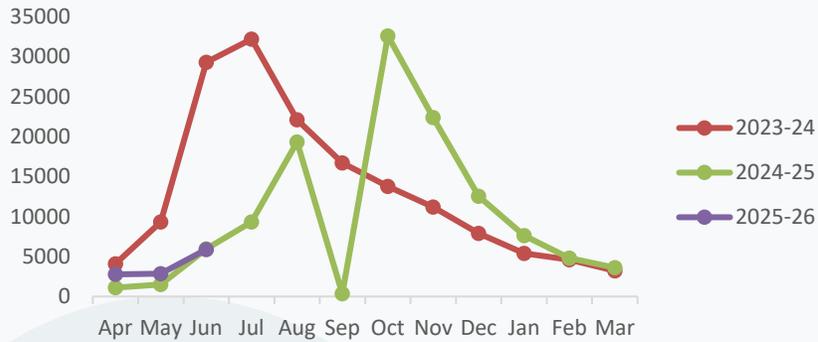
11500

488569

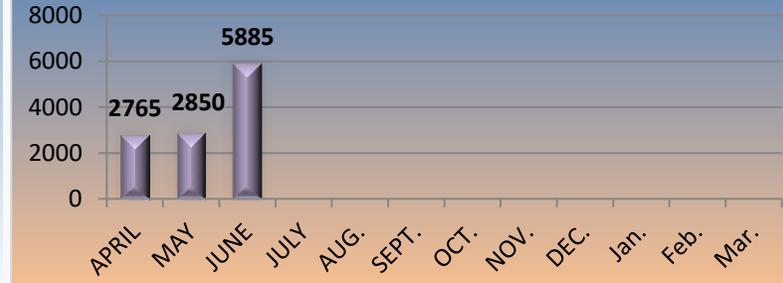
No. of Tenders

Yearly Growth

Month-wise tenders floated (2025-26)



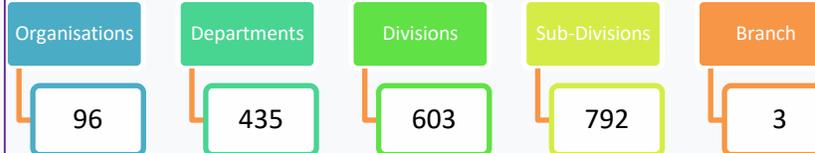
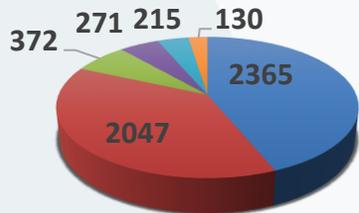
Total Number of tenders floated : 11500



Top Six Organisations as on 30<sup>th</sup> June 2025

Organisations on Board as on 30<sup>th</sup> June 2025

Cumulative Tenders as on 30<sup>th</sup> June 2025



8,30,934

2,57,618.17

No Of Tenders

Values(In Crores)

RD&PR PWD HAUDD PHE I&FC DC-PDD



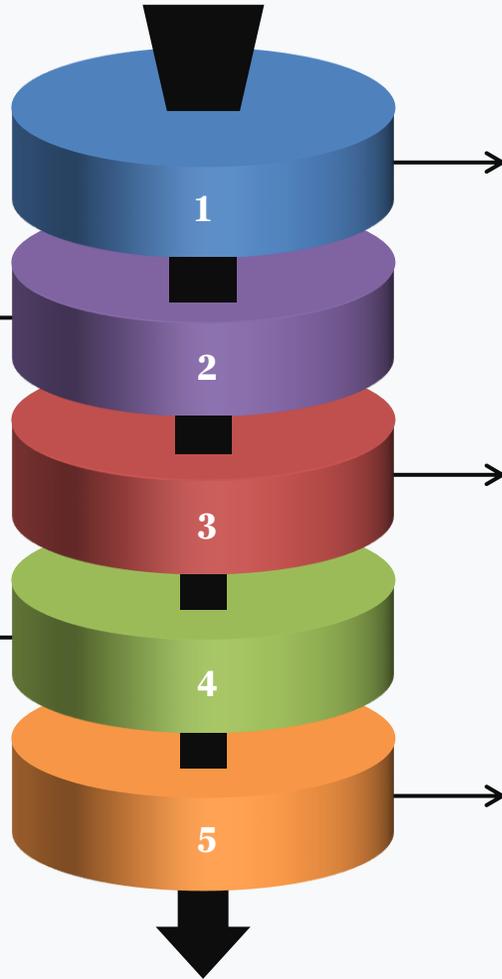
# e-Procurement (GePNIC): An Online Tendering Solution for J&K

## Generic and Adaptable

Suitable for various procurement activities: goods, services, and works across government offices.

## Encourages Competition

Provides free access to tender documents and secure bid submission, fostering competitive procurement.



## Comprehensive Online Solution

Facilitates every stage of procurement: from tender creation to contract awarding.

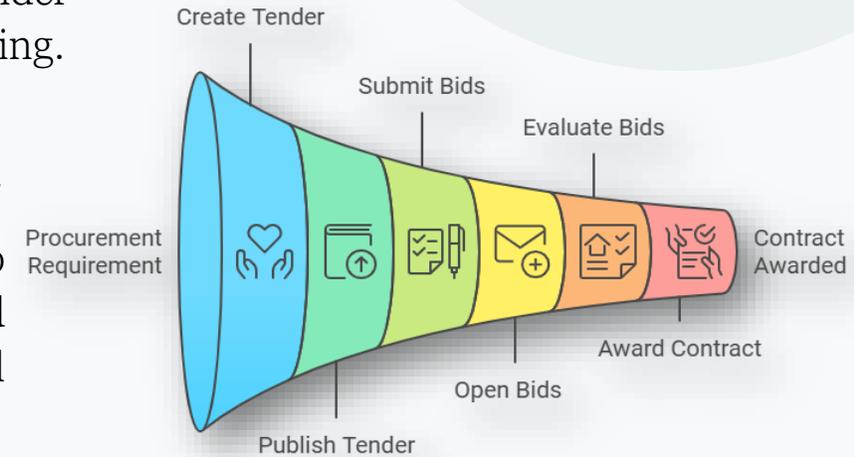
## Promotes Transparency

Ensures equal access to tender documents and opportunities for all bidders.

## Secure and Efficient

Streamlines the procurement process to be economical, transparent, and accessible from any location.

Government e-Procurement Process



# e-Courts Mission Mode Project

Modernizing judicial infrastructure and services

## Coverage

89 locations

2

High Court Wings

22

District Courts

65

Taluka Courts

## Project Timeline



Project Start  
April 2009



Go Live Date  
September 2010



## High Court Web Presence

High Court website at <http://jkhighcourt.nic.in>

Weekly Cause List at <http://causelists.nic.in>

AFR Judgments at <http://jkjudis.nic.in>



## Transactions

- > Subordinate Courts – 1.91 lakh cases in circulation out of total backlog of 2.04 lakh cases.
- > 1.27 lakh cases in circulation in High Court (both wings)
- > 05 District Courts are uploading their case data and judgments to central server



## IT Infrastructure

126-Node LAN at High Court in Jammu

130-Node LAN at High Court in Srinagar



## Service Implementation

- > Services have been initiated at 53 Taluka Courts out of 65
- > 31 of the identified 41 services have been initiated at 20 District Courts

# National Generic Document

## ROLLED OUT STATES OF NGDRS

( National Generic Document Registration System )



The system has been rolled out

128

Locations



## NGDRS

- In Jammu and Kashmir, the process of registration of documents was being handled by judicial officers till recently. Government of Jammu & Kashmir created a separate Registration Department which would function under the overall administrative control of the Revenue Department. Now, NGDRS has been implemented in J&K. The system has been rolled out in all the 97 locations (20 RO + 77 SROs). Backlog data digitization and SMS services are in the pipeline to be followed by integration with PAN, Aadhar/ e-KYC and e-Payment.

20

RO



308192

Registered Document



108

SROs



212143.32

Revenue Collection (Lakh)



# DIGITAL J&K Mission - Priorities of J&K Government

## Prime Agenda

1 Development and Rollout of all pending Citizen Centric Services (in different sectors / departments) using any platform (Microsoft, Open Source) or Service Plus Framework.

6 EPM (Employees' Monthly Performance Monitoring System) with dashboards

2 Integration of those G2C Services with:

- RAS of NeGD
- Meri Pehchaan
- UMANG
- SANDES
- DigiLocker
- e-Payment Gateway

7 Single Window System for e-Services under EoDB / BRAP / EoL  
Auto-Appeal System with e-Services Dashboard

3 Making e-UNNAT, the Unified G2C Services Portal as the single stop shop for providing all citizen centric services in a seamless manner with NSSO.

8 E-Office – 300+ office on boarded with 97% file disposal rate and less than 3 days average disposal time. J&K is now first among all UTs in e-Office usage.

4 Conformance of those Services to Guidelines of NeSDA (National e-Governance Service Delivery Assessment)

9 SPARROW (online APAR) for nearly 1,00,000 Gazetted Officers

5 District Good Governance Index (DGGI) Portal. 58 performance indicators in 10 sectors. J&K in the first among all UTs in the country wide ranking.

10 eHRMS (e-Human Resources Management System) to be implemented.

# eServices of Social Welfare Department



## Ladli Beti eService

 [Jansugam.jk.gov.in](http://Jansugam.jk.gov.in)

 Since 2022

For girls with **family monthly income < 70,000**

Online application → Review → Approval → Subsidy distribution

**94,000**

Applications

**43,000**

Approved



## Marriage Assistance eService

 Since 2022

For unmarried girls with **parents' income < 70,000**

Online application → Review → Approval → Financial assistance

**93,000**

Applications

**41,000**

Approved



## Pension Services/NSAP

 Since 2022

Digital pension management for eligible beneficiaries

Online application → Verification → Approval → Monthly disbursement

**10,00,000**

Applications

**8,00,000**

Approved

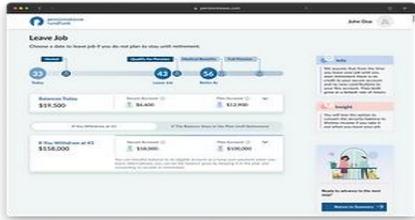
# JKSASB Online Portal

## User Application Process Flow



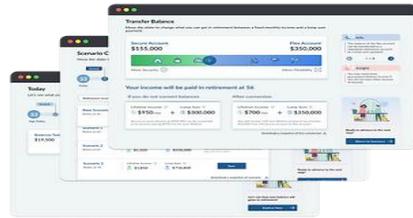
### Online Application

Fill application form with personal details



### Document Upload

Upload **photo** and **medical certificate**



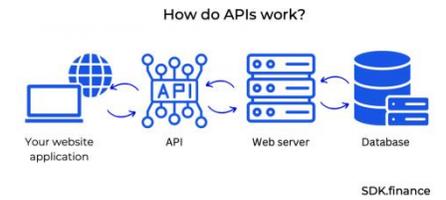
### SMS OTP Verification

Verify mobile number with one-time password



### Online Payment

Complete payment with optional **E-KYC**



### Yatra Permit

Receive permit with **QR code** and barcode



### Aadhaar Check

Identity verification through Aadhaar matching



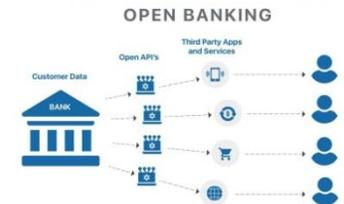
### RFID Card

Generate RFID card for venue access



### Final Verification

Application submitted to verification officer



# JK\_LBNet: Election Management System

A comprehensive digital platform for ensuring fair and smooth electoral processes



## Video-Conferencing

Secure communication platform



## Online EVM Randomization

Digital allocation of voting machines



## MIS Reports

Management information system



## EPIC & PER Ratio

Voter registration statistics



## EP and Gender Ratio

Demographic analysis of voters



## Photo Voter Slips

Digital voter identification



## Security & Communication Plan

Comprehensive security framework



## Webcast of Poll Process

Live streaming of election activities



## Candidates Information Online

Digital candidate database



## Online Results Processing

Real-time vote counting system



## De-duplication

Eliminate duplicate entries



## SMS based Poll Day Monitoring

Real-time updates via text

## Chief Electoral Officer

Official Election Portal



# Online portal of J&K Public Service Commission

Developed by National Informatics Centre J&K for One time registration by the Candidates and online apply for various posts advertise by JKPSC

## Modules:

1  Integration of SMS and Email

2  One time uploading of Photo, Signature and Documents

3  Online application forms Competitive (KAS), Gazetted Posts, Departmental examination, Kashmir Judicial Service

4  Integration of Payment Gateway

5  One Time registration by the candidate

6  Generation of Admit Card

7  Addition of new forms for Kashmir Judicial Services and State forest Service's form, addition in the present forms for Aadhar and other parameters including Mobile App.

8  Revamping of One Time Registration of Form

9  Total 25,000 applications for Lecturers on Higher Education

10  Around 60, 000 applications received in KAS

# Aadhaar Enabled Bio-Metric attendance System (AEBAS)

## System Overview

The Aadhaar Enabled Bio-Metric System for monitoring of the day-to-day attendance related activities of employees working in Central and State Government/Semi-Government Departments in J&K and also implemented in 25 NIC Offices in J&K.

10

Central Government  
Offices in J&K

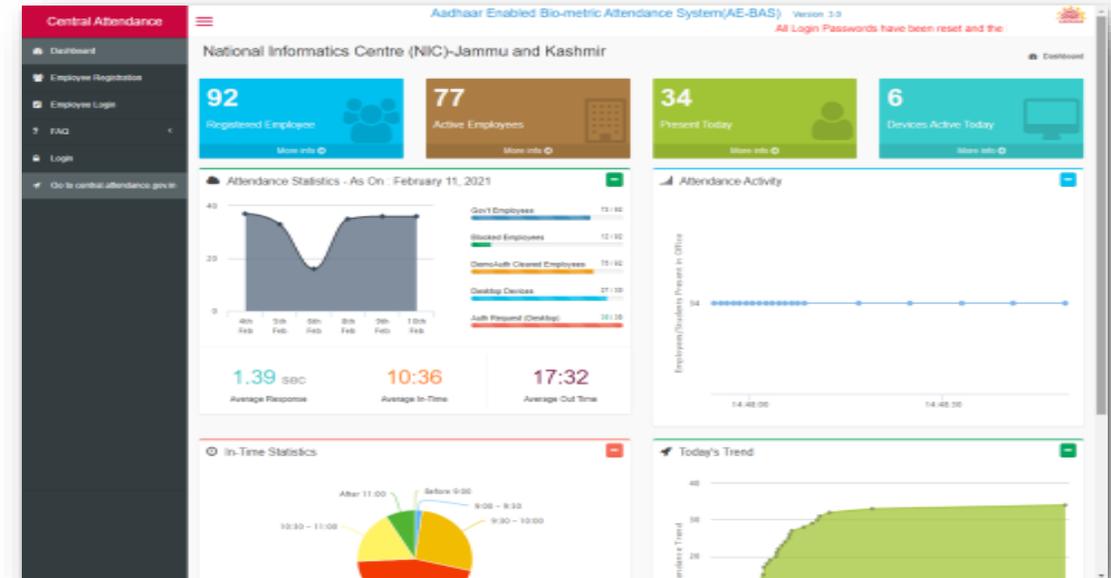
182

Organization of State  
Government registered



<http://nicjk.attendance.gov.in>

<http://jandk.attendnace.gov.in>



Daily attendance monitoring



Secure biometric verification



Attendance analytics & reporting

# SARATHI

Learner License and Driving License



33

States



1249

Total RTOS



1223

Enabled RTOS



15961

Driving Schools

❖ SARATHI 4.0, a web-based and workflow based online portal for applying applications is implemented in J&K.

## Sarathi 4.0 Implementation

22

RTO/ARTO offices across J&K

## License Types & Services

- Learners License
- Driving License
- Services: Renewal, Duplicate, Endorsement
- Conductor License
- Issuance of Driving Institute

## Online Services

- Online Apply for Learner & Driving License
- Online Slot Booking
- Online Payment of Fee
- Online Computer-based LL Test at RTO

## Sarathi 4.0 Payment Integration

## E-banking Payment Gateway of J&K Bank

## System Interface



Online services in this portal are available only for the States listed below

Please select the State from where the service is to be taken

Jammu and Kashmir

# SARATHI - Learner License and Driving License System

Comprehensive Vehicle Services and Licensing Platform

## APPLICATION MODULES

01

### New Vehicle Registration & Services

Vehicle registration, fitness certification, renewal services

02

### Dealer Registration & Payment Gateway

Dealer registration with J&K bank payment integration

03

### Online Payment Services

Road tax and fitness fee payment portal

04

### Permits & VAHAN 4.0 Implementation

Various permits issuance across 18 RTO offices

## SYSTEM STATISTICS



19,003

Permits Issued



1,34,592

Vehicles Registered



6,21,848

Revenue Collected



184,24,81,256

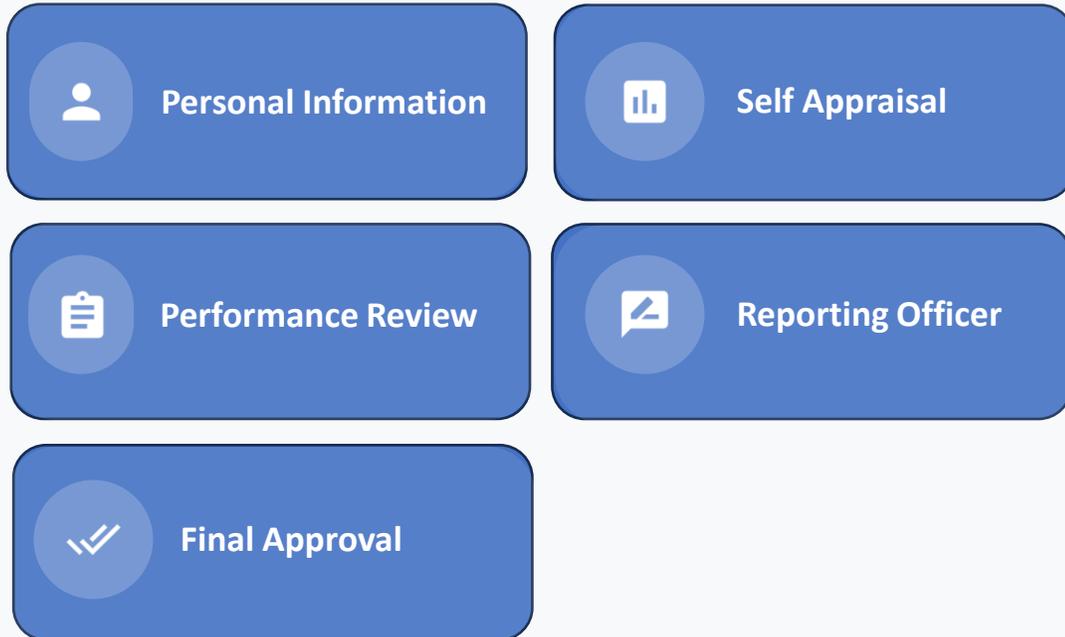
Transactions Done

### System Performance Overview



# SPARROW Online Workflow System

## System Modules



## System Purpose

Digital platform for **IAS and other officials** to fill their **APAR** (Annual Performance Appraisal Report) through an efficient online workflow system.

## System URLs

- 1 <https://sparrow.eoffice.gov.in>
- 2 <https://sparrow-ips.eoffice.gov.in>
- 3 <https://sparrow-ifs.eoffice.gov.in>
- 4 <https://kassparrow.jk.gov.in>
- 5 <https://jaksparrow.jk.gov.in>

## System Coverage

- ✓ J&K Officials
- ✓ Indian Forest Service
- ✓ IAS and Other Officials

# MGNERGA

Mahatma Gandhi National Rural Employment Guarantee Scheme



## NeGP-Agriculture MMP Objective

Create environment for raising farm productivity and income to global levels through provision of relevant information and services to stakeholders



## Application Integration

All applications developed at GoI/State level will be Integrated with Central Agri Portal (CAP) and State Agri Portals (SAPs) under NeGP-A



## Coverage

100% in all 22 districts of J&K State



## Implementation Progress

Work in progress with all stakeholders and GoI empanelled agencies for implementation of already developed SW solution



## Fund Management

All funds transfer through EFMS

Url is <http://nrega.nic.in>

# NREGASoft Management Platform for MGNREGA

## Flow of Activities

1 Worker Registration

2 Demand for Work

3 Work Allocation

4 Muster Roll Generation

5 Work on site and Fill muster roll

6 DBT ABPS/ Account based

## Key Features



### Internal Checks

Comprehensive validation and verification system



### Geotagging

Location-based tracking of assets and work sites



### Mobile Application

On-the-go access to platform features



**1.36 Billion**

Active Workers (2022-23)



**5.816 Billion**

Person-Days



**1.059 Billion**

DBT Transactions



**736 Million**

Assets Created

# Secure Scalable and Sugamya Website as a Service

Platform for generating **secure accessible and multilingual** websites in a short span of time

**Simplifies** the process of building and managing a website

Website development involves **multiple processes** and **touchpoints**

**Re-engineered** in S3WaaS with **simple dashboard-driven, automated** processes



## Roll Out Statistics

S3WaaS has been used for the websites of:

655  
Districts

719  
District  
Courts

50  
E Counselling

75+  
State  
Departments

1500  
KV Websites  
Underway

## Features



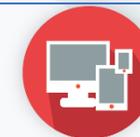
**GIGW Compliance**  
*Compliant with mandatory  
guidelines of GIGW*



**Open Source Technology**  
*SaaS solution, built upon cutting  
edge Open Source technology*



**Easy CMS**  
*Easy to use CMS for publishing  
content*



**Responsive Design**  
*Easily accessible through Smart  
Phones, Tablets and Desktop PC*



**Customizable Themes**  
*Easily configurable themes for visually  
exclusive presentation*



**Multilingual**  
*Interface available in 18 languages  
including Hindi & English*



**Integrated Search**  
*Integrated search to enable easy  
discoverability of content*



**Infrastructure Included**  
*compute, storage and networking  
provisioned*

# Secure Scalable and Sugamya Website as a Service

## S3WAAS Service Pricing Model

### \$ Paid Model Through NICSI

Includes:

- ✓ Infrastructure Support
- ✓ Manpower Support
- ✓ 5 Years Service

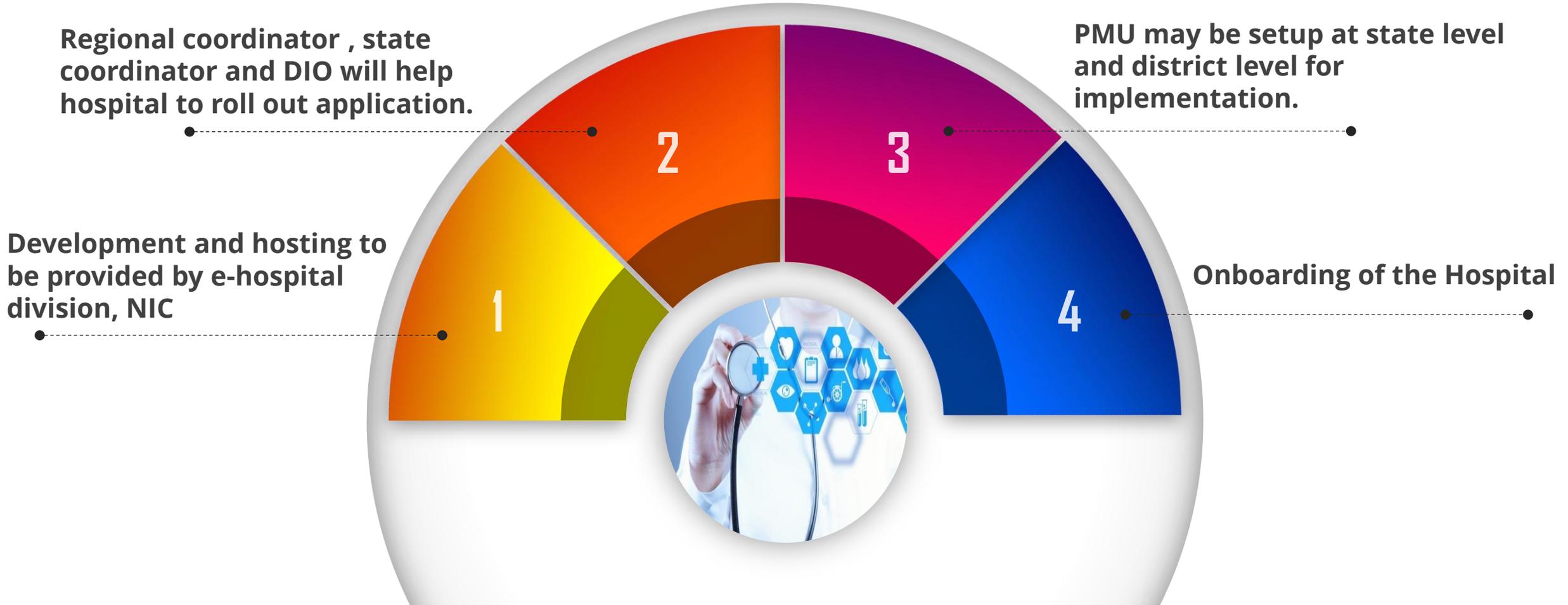
### Website

 ₹	 ₹	 ₹	 ₹
25	50	75	100
Websites	Websites	Websites	Websites
1.49 Cr	2.16 Cr	2.55 Cr	3.18 Cr
+ Tax	+ Tax	+ Tax	+ Tax

🔊 Proposal submitted to J&K Government (Initial 100 Websites)



# Roll out strategy



# Modules



## Patient Registration (OPD, Casualty, Appointment & ORS)

The patient registration module of the eHospital application is used for patient registration in the OPD and Casualty departments as well as to book, confirm and cancel appointments.



## Admission, Discharge & Transfer (IPD)

The IPD module commences when the patient is being registered and allotted bed in the ward. It deals with the complete treatment and services provided to the patient during his stay in the hospital.



## Billing

The Billing module handles all types of billing workflows. This module facilitates cashier and billing operators for managing billing functions related to billing receipts and refunds.



## Clinic (OPD & IPD)

The Clinic module allows the clinicians and doctors to record the clinical data of the patients like visits, examination, diagnosis, history, treatment, prescriptions etc., and to order investigations, procedures and medicines, to keep track of the treatment and other services provided to the patients.



# PRE-REQUISITES



Technical and Operational Manpower will be provided by the hospital for implementation and operations.

Hardware like Desktops/ Laptops/Tablets, printers, QR code scanners, bar code scanners and most importantly LAN, Dual Internet Connectivity etc. will be provided by hospital.

Organization will be required to set up a Project Monitoring Unit (PMU) for successful roll -out.

A team of Master Trainers should be the part of PMU for efficient implementation



Dashboard ( Last Update: 11/09/2024, 12:29 PM )

Home

Hospital Wise View

Data Analytics



Active Hospitals: 1,024



Total OPD Transactions: 83,415,602



Total ABHA Registrations: 3,532,172



Total IPD Transactions: 2,655,899



Total Prescriptions Generated: 1,499,373



Total Store Transactions : 11,157



Total Pharmacy Transactions : 429708



Total RIS Transactions: 220,651



Total LIS Transactions: 188,084



Total Bills Generated : 1,054,669



Total Ambulance Trip : 6,161

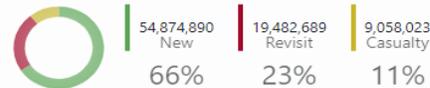
0

Today's OPD Registration



83,415,602

Total OPD Registration



Today's ABHA Registrations



Total ABHA Registrations



Prescriptions Generated



5,664

Today's IPD Transactions (ADT)



## NeVA Project – Jammu & Kashmir Legislative Assembly

- The Jammu & Kashmir Legislative Assembly functions in **two locations** — Jammu (winter) and Srinagar (summer).
- The Assembly comprises **95 MLAs** (90 + 5 nominated)
- The Secretariat **moves biannually** between Jammu and Srinagar, making **digital integration essential** for a **paperless and efficient legislative process**.
- **Total Project Cost:** ₹15.47 Crore
- **Funds Released:** ₹3.09 Crore (**First Instalment – 20%**)
- **Implementing Agency:** NICSI (National Informatics Centre Services Inc.)

### Implementation Progress

- NICS I identified for **hardware procurement**.
- SIO, NIC J&K directed to **finalize technical specifications**.
- NICS I to prepare **RFP based on technical specifications**.
- **3 staff training sessions** successfully conducted.
- **Coordination ongoing** between **Assembly Secretariat, NICS I, and NIC (SIO J&K)** for infrastructure planning at **both Jammu and Srinagar** locations.

### Way Forward

- **Finalization and issuance of RFP** by NICS I.
- **Procurement and installation** of required hardware at **both Secretariats**.
- **Comprehensive training** for MLAs and Assembly staff.
- **Integration of Urdu language** in addition to Hindi and English into the NeVA software.
- **Rollout and operationalization** of **paperless Assembly sessions**.

# E-COMPENDIUM OF WORKS

## Govt. of Jammu & Kashmir

 URL: <https://ecompendium.jk.gov.in>

### Objective:

To provide a centralized digital repository of all completed developmental projects across the Union Territory of Jammu & Kashmir, ensuring transparency, accountability, and citizen awareness.

### Key Features

#### Department-wise & District-wise Reports

Access to detailed information about completed works under each government department.

#### Interactive Search & Filters

Users can view projects by year, sector, or department.

#### Geotagged Works

Each project entry includes images, cost details, and geolocation tags.

#### Downloadable Reports

Compendium of works can be downloaded in PDF format for record and offline reference.

#### Visual Gallery

Pictorial representation of key completed works for public visibility.

Developed by:  
National Informatics Centre, J&K



### Purpose & Impact

-  Promotes transparency in public spending and development activities.
-  Enables citizens, researchers, and officials to verify and track completed infrastructure projects.
-  Acts as a reference system for administrative review, departmental reporting, and governance evaluation.
-  Supports Digital Governance initiative under the Digital J&K Mission for open data dissemination.

 Centralized Digital Repository

Part of Digital J&K Mission

# Ban of single Use Plastic below 120-micron thickness portal (B-SUP)



## Purpose

NIC JK is requested to develop a Portal for online challan to enforce ban on single use plastic.



## Assigned Departments

Few government departments are assigned the duty to have field visit and on spot challan of the violators.

## Process Flow



Officer logs in while visiting shops, godowns and other places



Fill details of violators, quantity and amount of penalty



Collect cash or through online mode of penalty



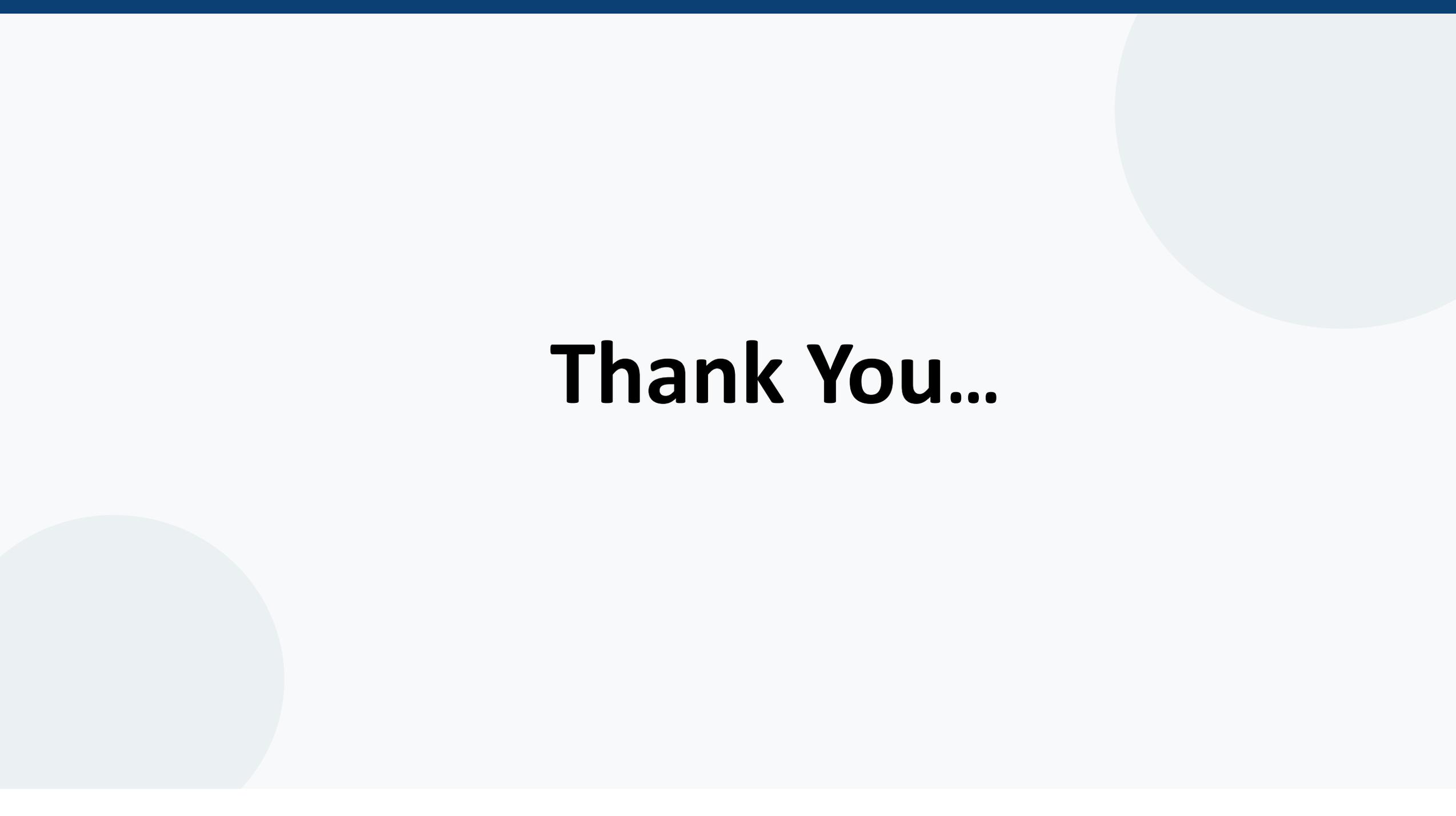
Issue receipt to the violator



## Monitoring

The portal has also the facility to monitor the challans from centralized authority.



The background features two large, light blue circles. One is in the top right corner, and the other is in the bottom left corner. The text is centered in the middle of the page.

**Thank You...**