

**NIC Telangana: DR drill for *Sampann*, DOT at NIC, Hyderabad**

एनआईसी तेलंगाना: डी.ओ.टी के संपन्न के लिए डीआर ड्रिल, एनआईसी, हैदराबाद में ।

दूरसंचार विभाग के **संपन्न पोर्टल** के लिए एक सफल आपदा रिकवरी (डीआर) ड्रिल, एनडीसी, हैदराबाद में 5 से 12 जून 2025 तक आयोजित की गई। एप्लीकेशन ने 7 दिनों तक एनआईसी, हैदराबाद से निर्बाध रूप से काम किया और शास्त्री पार्क डेटा सेंटर में प्राथमिक साइट पर सुचारू रूप से वापस आ गया। व्यवसाय की निरंतरता बनाए रखने में यह उपलब्धि एनडीसी हैदराबाद में शामिल सभी टीमों के समर्पित प्रयासों के साथ-साथ एनआईसी मुख्यालय में डीएनएस और परियोजना टीमों के माध्यम से संभव हुई। डॉ. राजेश कुमार पाठक, डीडीजी और एचओजी, डीओटी, श्री मुकेश कुमार अग्रवाल, एचओडी, डीओटी, श्री गुंटुकु प्रसाद, एसआईओ, एनआईसी तेलंगाना उनके बहुमूल्य मार्गदर्शन के लिए विशेष धन्यवाद और सुश्री अर्चना भुसरी, वैज्ञानिक-डी, और परियोजना टीम को उनके समर्थन के लिए धन्यवाद।

एन.आई.सी. की इस गतिविधि में हमारे महत्वपूर्ण योगदान के लिए सराहना करते हुए साथ सी.जी.सी.ए., दूरसंचार विभाग, नई दिल्ली से प्राप्त पत्र की एक प्रति श्रीमती सौधमिनी श्रीनिवासन, वैज्ञानिक एफ, एन.आई.सी. हैदराबाद को संलग्न की है।

**A successful Disaster Recovery (DR) drill for the *Sampann* portal**, Department of Telecommunications, was conducted at NDC, Hyderabad from 5<sup>th</sup> to 12<sup>th</sup> June 2025. The application functioned seamlessly from NIC, Hyderabad, for 7 days and was smoothly reverted to the Primary site at Shastri Park Data Centre. This accomplishment in maintaining business continuity was made possible through the dedicated efforts of all teams involved at NDC Hyderabad, along with the DNS and Project teams at NIC Headquarters. Our sincere thanks to Dr. Rajesh Kumar Pathak, DDG & HOG, DOT, Shri Mukesh Kumar Aggarwal, HOD, DOT and Shri Guntuku Prasad, SIO, NIC Telangana, for their valuable guidance and Smt Archana Bhusri, Scientist-D and the project team for their support.

A copy of the letter received from O/o CGCA, Department of Telecommunication, New Delhi to Smt. Soudhamini Srinivasan, Scientist F, NIC Hyderabad, is attached herewith appreciating NIC's role for our significant contribution to this activity.

**A Copy of the Appreciation letter received from DoT:**

जी. संदीप कुमार गौड़  
उप महानियंत्रक संचार लेखा (बीए एवं आईटी)  
**G. SANDEEP KUMAR GOUD**  
Dy. CGCA (BA&IT)



भारत सरकार  
संचार मंत्रालय  
दूरसंचार विभाग  
महानियंत्रक संचार लेखा  
Government of India  
Ministry of Communications  
Department of Telecommunications  
Controller General of Communication Account

D.O. No. – 13-83/2020-2021/P&IT / 4142

Dated- 08 /07/2025

**Subject:** Appreciation for Outstanding Contribution during the SAMPANN DR Drill

Dear *Madam,*

I would like to extend my heartfelt appreciation for your exceptional leadership and unwavering commitment in steering the recent SAMPANN Disaster Recovery (DR) drill to its successful completion. The seamless operation of the SAMPANN portal from the DR site in Hyderabad for an entire week, followed by a smooth and incident-free failback to the Primary site at Shastri Park, is a testament to your meticulous planning, technical acumen, and hands-on coordination.

Your foresight in initiating the dry run and closely monitoring the readiness of the DR infrastructure set the tone for the entire exercise. You ensured timely whitelisting of services, coordinated database restorations with multiple teams, and proactively facilitated storage allocation and permissions. Your regular follow-ups with the project team, NIC, and Uneecops helped resolve connectivity issues, configure database users, and validate application functionality with restored backups. Throughout the drill, you kept a close eye on all dependencies including PFMS, Jeevan Pramaan, SMS, and email services as well as took timely action to resolve issues such as delayed port openings and PDF generation errors. Your initiative in reallocating CPU and RAM resources to stabilize the application performance at DR was critical in maintaining service continuity.

Your ability to guide and support every stakeholder from application teams to cloud and DNS teams ensured the success of the drill at every stage. The clarity and decisiveness with which you managed the failover on 5<sup>th</sup> June 2025 and orchestrated the eventual failback on 12<sup>th</sup> June 2025, coordinating even the finer details such as backup scheduling, reflect your exemplary leadership. That the entire Department could rely on your direction throughout this complex operation speaks volumes about your dedication and collaborative spirit.

On behalf of the O/o CGCA and entire SAMPANN team, I convey our sincere gratitude for your contribution. It has been a privilege to witness your commitment and excellence in action.

With warm regards,



G Sandeep Kumar Goud  
Dy CGCA (P& IT ), O/o CGCA

**To**  
Ms. Soudhamini Srinivasan  
Sr. technical Director, NDC, Hyderabad

O/o CGCA, NICF Campus, Mehrauli Gurugram Road, Opp. Metro Pillar No. 152, Ghitorni, New Delhi-110047

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