NIC Telangana: Parivahan's Sarathi Launch Ushers in New Digital Transport Services in State of Telangana (URL:- https://sarathi.parivahan.gov.in/sarathiservice)

In a landmark move set to revolutionize digital transportation services across Telangana, the much-anticipated **Sarathi services platform** was officially launched as the first pilot project for the issue of learner's licences on **30th April 2025** by **Shri Ponnam Prabhakar, Hon'ble Minister for Transport and BC welfare** at the RTO Office, Secunderabad, Hyderabad.

The grand event witnessed the convergence of top State government officials alongside the NIC Telangana & Sarathi development team. **Sh. Guntuku Prasad, SIO NIC Telangana**, **Sh. B.V. Reddy DDG & HOD Sarathi eTransport Div**., **Sh. Radha Krishna ASIO (State), Ms. Anuragamai Sr.Director (IT), Sarathi eTransport Div., Sh. M.S.V Subramanyam, Sr.Director (IT) & HoD, Analytics, Quality Assurance (eTransport) Div., Sh. Srivenkateswara Rao, Sr.Director (IT), Sarathi Div. @NIC Karnataka, Sh. Rakesh Gundi, Sr. Director (IT), Sarathi Div., Sh. Chandrasekhar, Sr Director (IT), Sarathi Div., Sh. Venkata Vijayakumar Sr. Director (IT), Sarathi Div., Sh. Govardhan Srikanth, Sr. Director (IT), Sh. Sridhar Sharma, Director (IT), Sh. Kasi Reddy, Director (IT), and Sh D Ranjith Kumar, Scientific/Technical Assistant - A,** were present for the launch event.

Shri Ponnam Prabhakar, Hon'ble Minister for Transport and BC welfare, along with NIC Telangana & Sarathi eTransport Officials

The Telangana Government has chosen to adopt digital services such as "**Sarathi**" and "**Vahan**" developed by **NIC**, on the lines of other states. The launch of Sarathi services signifies a pivotal step in not only standardizing the Transport Department's services but also towards simplifying and streamlining the process of accessing transport-related services for citizens in the state. Built under the Ministry of Road Transport and Highways (MoRTH) guidelines, Sarathi integrates all driving-related and vehicle-related services into a unified digital platform. Similarly, an action plan has been drawn up to make "Sarathi" services and "Vahan" services available in the entire state of Telangana by the end of August 2025.

Core features of the Sarathi application include:

- Centralised transport/driving licence services which ensure citizen convenience, interstate service portability, and align with the goal of faster and more efficient public services.
- Integrated with Digi Locker, facilitating real-time authentication without manual checks.
- Standardized the license transfer process across all States, benefiting citizens who move frequently.
- Simplification of the verification process of Indian Driving Licenses or International Driving Permits for holders traveling abroad and the issuance of international driving permits through embassies, thus easing the process for NRIs, students, and travelers.
- Secure Storage & Protection of License Data in NIC National Data Centres and through Disaster Recovery Mechanisms.
- Auto software update feature as per the amendments of the Motor Vehicle Act
- An online download facility for the Driving Licenses to the citizens before receiving the physical License.
- An online grievance module to address citizen issues and the availability of road safety awareness videos on the rules and services offered.

The Sarathi rollout across Telangana is underway, promising seamless digital access, faster citizen services, thus marking a transformative leap in the transport sector ahead.

More Glimpses of the Launch:

SIO Telangana Felicitated by Hon'ble Minister for Transport and BC Welfare
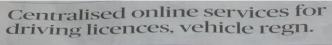

Sri B.V.Reddy felicitated by Transport Department Officials

Clipping from Newspaper:

Centralised online services for driving licences, vehicle regn.

Siddharth Kumar Singh
HYDERABAD

Telangana has officially joined the unified national transport system with the launch of the *Parivahan Sarathi* portal, enabling residents to access a wide range of vehicle-related services online. Transport Minister Ponnam Prabhakar inaugurated the centralised portal at the RTO office in Secunderabad on Wednesday, April 30.

With this integration, Telangana residents can now apply for learner's and permanent driving licences, renewals, address changes, and vehicle registrations through a single digital platform. The move replaces the State's earlier system and brings it in line with 28 other States already using the centralised Parivahan framework under the Motor Vehicles Act.

Speaking at the launch, Minister Ponnam Prabhaakr said, "This initiative will ease the burden on citizens by reducing the need to visit RTOs, cutting paperwork, and increasing

transparency through real-time updates and digital access. He noted that the system allows applicants to fill forms, upload documents, book appointment slots, and pay fees online.

Telangana Transport Commissioner K. Surendra Mohan said the Parivahan Sarathi portal will initially issue learner's licence for a week starting Wednesday, after which it will begin processing permanent driving licences. The rollout will extend to all RTOs in the Greater Hyderabad region within a month, fol-

lowed by a Statewide launch across all RTOs over the next two to three months.

The minister also stressed the importance of road safety, pointing out that Telangana sees around 20 road accidents every day, many of which result in fatalities or long-term disabilities. As part of the event, the minister distributed driving licences and handed over 250 helmets to Agniveers and NCC cadets. The helmets were donated by ride-hailing company Rapido.

Transport Minister Ponnam Prabhakar launching Parivahan Sarathi portal at RTO Secunderabad on Wednesday. SIDDHANT THAKUR

URLs from digital print and social media

https://www.youtube.com/live/ePW2YatwrIY?si=7Rqh8SGMRRocMD3m

https://timesofindia.indiatimes.com/city/hyderabad/telangana-launches-sarathi-portal-for-issuing-driving-licences/articleshow/120774898.cms

https://www.deccanchronicle.com/southern-states/telangana/telangana-rta-switches-to-sarathi-portal-1876092

https://www.thehindu.com/news/cities/Hyderabad/telangana-rolls-out-centralised-online-services-for-driving-licences-and-vehicle-registration/article69510730.ece

https://www.siasat.com/driving-licence-vehicle-registration-now-easier-with-new-sarathi-portal-3214417/

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