NIC Telangana: Report on the Awareness and Sensitization workshop on User Experience and Design System (App url: www.ux4g.gov.in)

On April 9th, 2025, as part of the UX4G initiative, the NeGD and NIC Telangana conducted a state-level awareness workshop at NIC Hyderabad. This event was organized into two sessions, 11:00 AM and 1:50 PM.

Key takeaways from the workshop included an exploration of User Experience for Government Applications, discussions on the UX Design Thinking Process, UI and UX-specific design and development, and exposure to web standards such as GIGW standards, web accessibility standards, and UX audits, among others. The workshop showcased case studies on central, state, and NIC-specific applications and web portals.

The participants included State HoD's, nominated NIC officers, DIOs, Outsourced Developers Telangana working in the respective domain, and officials from various state and central government departments. Workshop participation certificates were presented to the officers at the end of the sessions.

Workshop Inaugural Address by Shri Guntuku Prasad, SIO Telangana, emphasised officers & developers on familiarization & adherence to UI/UX standards, tools in the eGov applications.

This workshop provided valuable insights into UX design and development, empowering attendees to enhance citizen-centric digital services. The event was conducted successfully with overall coordination by **Ms. Achuta Venu, Sr.Director (IT)** and **Shri . Maruthi Kumar, GM, NICSI, Telangana.**

Glimpses of the Workshop Conducted

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