

NIC TELANGANA- Ganesh Pandal Permission and Processing System

The Telangana Police Department successfully implemented an Online Ganesh Pandal permission and processing system for the Ganesh Festival 2024. The open-source G2G and G2C web portal, developed by NIC Telangana using the open source stack and accessible at <https://policeportal.tspolice.gov.in>, has drastically improved the process of obtaining permissions for Ganesh Pandals.



Ganesh Pandal Permission and Processing System-NIC Telangana

Highlights of the System:

- **Online Application Submission:** Citizens can apply for Ganesh Pandal permissions online, streamlining the process. Over two lakh applications have been processed through the portal.
- **Hierarchical Processing:** The system allows the Station House Officer (SHO) to review and forward applications to higher authorities as needed.
- **Automated Proceeding Generation:** Proceedings are generated automatically, once the concerned approves the application, reducing paperwork and enhancing efficiency.
- **QR Code Integration:** QR codes ensure secure and traceable permissions, complemented by the NIC SMS Service for stakeholder communication.
- **Web-Based Workflow:** The system facilitates efficient tracking and communication as applications move from SHO to the Commissioner of Police (CP).
- **Real-time Monitoring:** The web-based workflow enables real-time monitoring, improving coordination and decision-making at each stage.
- **MIS Dashboards:** Officers can access real-time insights via MIS dashboards, enhancing monitoring and data-driven decisions.
- **Passes for Nimarjan Day:** The portal also supports the issuance of passes for Media, Car, Duty, and Stands on Nimarjan Day, aiding better management during the festival.

This implementation has been a huge success, reflecting the Telangana Police Department's commitment to digital governance and improved citizen services.

Snapshots of Ganesh Pandal permission and processing system

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