

U.T Administration of
Dadra & Nagar Haveli and Daman and Diu
Department of Information Technology
Daman & Diu e-Governance Society
Daman

No. 01/IT/DDeGS/662/2026-27/184

Date: 29/07/2026

Tender Invitation Notice

The Member Secretary, Daman and Diu e-Governance Society (DDeGS), Department of Information Technology, UT of Dadra & Nagar Haveli and Daman & Diu, invites online bids through the **Government e-Procurement Portal/online tenders** from eligible and experienced agencies for the Supply, Installation, Testing, Commissioning (SITC) and Comprehensive Maintenance of CCTV Surveillance System as mentioned in **Annexure-I** at all Six (06) Bridges in Daman District:

Sr. No.	Services	Estimated Rate (Incl. all taxes)	Tender Fees (Non-Refundable)
1.	Installation of 50 Nos. of CCTV Surveillance Camera with accessories and power connection		500/-

Bid document downloading Start Date	29/07/2026 09.00 AM
Bid document downloading End Date	05/08/2026 03.00 PM
Last Date & Time for receipt of Bid	05/08/2026 04.00 PM
Preliminary Stage Bid Opening Date	05/08/2026 04.30 PM



MS (DDeGS) /Director-cum-Joint Secretary (IT)
E-mail ID – ddeggs-dd@nic.in

**TERMS AND CONDITIONS FOR OUTSOURCING FOR INSTALLATION OF
CCTV CAMERAS FOR DEPARTMENT OF INFORMATION TECHNOLOGY/
DAMAN & DIU E-GOVERNANCE SOCIETY**

Instructions to Bidders: -

1. All Tender Documents can be downloaded free from the Website
2. For all queries regarding tender specifications and any other clauses included in the tender document should be addressed to personnel in tendering office address provided below:

Daman & Diu e-Governance Society,
Office of the Director (IT)
Moti Daman-396210
Email id: ddeggs-dd@ddd.gov.in

PREPARATION OF BID:

1. The rate should be quoted online in the financial bid in the prescribed format given by the department.
2. All Taxes/Duties shall be payable by the Service provider.
3. The decision of the Tender Inviting Officer for acceptance/rejection shall be final.
4. The entire scope of work shall be completed within two (2) weeks from the date of issuance of the Work Order by the Department, unless otherwise extended in writing by the Competent Authority.

Eligibility Criteria

1. Legally registered entity.
2. Experience in similar Government/Private Projects.
3. Valid GST and PAN.
4. Non-blacklisting declaration.
5. Meets financial and technical criteria.
6. Adequate technical manpower.

Other Terms and Conditions

1. The right to accept or reject any bid partly or fully without assigning any reason thereof is reserved with the bidder Inviting Officer and his decision(s) on all matters relating to acceptance or rejection of the bid in whole or in part will be final and binding to all.
2. No applications/clarifications shall be accepted from the bidders once bid are received by the Department.

3. The bidder who has quoted the least total proposal price shall be ranked as L1 bidder and similarly other bidders shall be ranked.
4. Warranty and CMC (Comprehensive Maintenance Contract) shall be provided as applicable.
5. The bidders shall provide one-year maintenance service from the date Go-Live
6. The quantity of the CCTV Cameras and accessories may be increase subject to requirement and the selected bidders has to provide the same with the rate quoted in the bid.
7. The Department shall not be liable for any loss, damage, theft, equipment failure, or injury arising from the operation of the CCTV, except where caused by the Department's proven negligence.
8. Conditional/incomplete bids are liable to rejection.
9. The bidder shall submit Bid Security Declaration/EMD as prescribed by the Department. In case the bidder withdraws or modifies the bid during validity period or fails to execute the work after award of contract, appropriate action shall be taken as per GFR provisions.
10. The successful bidder shall submit a Performance Security Deposit equivalent to 3% of the estimated amount value within 07 days from issuance of work order.
11. Non receipt of the Security Deposit within stipulated time will result in automatic cancellation of the order for supply without any intimation.
12. The rate should be quoted inclusive of all taxes, fitting, transportation, etc.
13. No extra charges shall be paid for transportation/ loading/ unloading/ installation/ uninstallation or any other work.
14. The rate should be quoted only for each specified item separately such as uninstallation/installation/loading/unloading/repair or any other work.
15. The connection should be provided as per the requirement of the department and the same will be mentioned at the time of issuing work order.
16. The rate must be inclusive of all taxes.
17. The rates may be considered for the other departments of the U.T. of DNH & DD as well.
18. The electrical work shall form an integral part of the project and shall be executed by the successful bidder at no additional cost to the Department.

19. Agencies/Firms blacklisted by any Government Department/PSU/Autonomous Body shall not be eligible to participate. Undertaking in this regard shall be submitted.
20. The successful bidder shall not assign or sublet the work without prior written approval of the Department.
21. The bidder shall maintain confidentiality of Government data, surveillance feeds, network details, and recordings. Data shall not be hosted outside India without approval.
22. Empanelment does not guarantee minimum work. Separate work orders shall be issued as per requirement.
23. All deployed services/equipment shall be subject to inspection by authorized officers.
24. Payment shall be released only after successful completion of work and submission of certified bills.
25. Neither party shall be responsible for delay or failure due to natural calamities, pandemics, Government restrictions, or circumstances beyond reasonable control.
26. The bidder inviting authority reserves the right to accept or reject any or all the tender to be received without assigning any reasons thereof.
27. The successful bidder shall supply, install, configure, test, commission, and integrate all equipment with the existing Integrated Command and Control Centre (ICCC) system at the Police Headquarters, ensuring full compatibility, interoperability, and seamless operation without disrupting the existing system.

Additional Cyber Security, Information Security & Government Compliance Conditions

1. **Compliance with Government Guidelines:** The successful bidder shall comply with all applicable guidelines, advisories, standards and directions issued from time to time by the Ministry of Electronics and Information Technology (MeitY), CERT-In, National Critical Information Infrastructure Protection Centre (NCIIPC), Ministry of Home Affairs (MHA), Department of Telecommunications (DoT), and other competent Government authorities.
2. **Cyber Security by Design:** All supplied equipment, firmware, software and network components shall be designed and configured following secure-by-

design principles. Default passwords shall not be used and all administrative credentials shall be changed before commissioning.

3. **Latest Firmware and Software:** All CCTV cameras, NVRs, switches, servers, storage devices components shall be supplied with the latest stable firmware and software versions available from the Original Equipment Manufacturer (OEM) at the time of supply.
4. **No End-of-Life Products:** The bidder shall not supply any End-of-Life (EOL), End-of-Support (EOS), refurbished or discontinued products.
5. **Security Updates:** The bidder shall provide all firmware patches, software updates and security updates released by the OEM during the warranty and Comprehensive Maintenance period without any additional financial implication.
6. **Strong Authentication:** All administrative interfaces shall support strong password policies, role-based access control (RBAC), account lockout policies and secure authentication mechanisms.
7. **Secure Communication:** All communication between CCTV devices, servers, monitoring stations and management consoles shall be encrypted using secure protocols such as HTTPS, SSH, TLS or equivalent secure standards. Insecure protocols shall be disabled wherever technically feasible.
8. **Network Segregation:** The surveillance network shall be logically segregated from other Government networks through VLANs, firewalls or equivalent network security mechanisms.
9. **Data Privacy:** The bidder shall ensure complete confidentiality of surveillance feeds, recordings, network architecture, passwords, IP addressing schemes, configuration files and all Government information. No data shall be copied, transferred, retained or disclosed without prior written approval of the Department.
10. **Data Storage within India:** All surveillance recordings, metadata, logs and related information shall be stored only within India. No Government data shall be hosted on foreign cloud infrastructure or transmitted outside India without prior written approval.
11. **Compliance with DPDP Act, 2023:** The bidder shall comply with the provisions of the Digital Personal Data Protection Act, 2023, wherever applicable, and shall implement adequate technical and organizational safeguards to protect personal data processed through the surveillance system.
12. **Vulnerability Assessment:** The Department reserves the right to conduct Vulnerability Assessment and Penetration Testing (VAPT), configuration audit or cyber security audit at any stage of the project. The bidder shall

rectify all identified vulnerabilities without additional cost within the timeline specified by the Department.

13. **Backdoor-Free Equipment:** The bidder shall certify that supplied equipment does not contain any undocumented accounts, malicious code, backdoors, spyware or hidden remote-access mechanisms.
14. **Supply Chain Security:** The bidder shall ensure that all hardware, firmware and software supplied under the contract are sourced through authorized OEM channels and are genuine products.
15. **OEM Authorization:** The bidder shall submit valid OEM Authorization Certificates for all major equipment supplied under the project.
16. **Logging and Audit Trails:** All critical systems shall maintain audit logs of user activities, administrative actions, configuration changes and security events. Logs shall be retained in accordance with applicable Government policies.
17. **Security Audit Compliance:** If directed by the Department, the bidder shall facilitate Security Audit or STQC empanelled audit and shall implement all recommendations before final acceptance of the project.
18. **Remote Access:** Remote access to the CCTV Surveillance System shall be disabled by default. Where remote access is specifically approved by the Department, it shall be enabled only through secure VPN with multi-factor authentication and complete logging.
19. **Source of Equipment:** The bidder shall ensure compliance with Government of India restrictions relating to procurement from countries sharing a land border with India and any subsequent procurement restrictions issued by the Government from time to time.
20. **Confidentiality Agreement:** The successful bidder and all personnel deployed for execution of the work shall sign a Non-Disclosure Agreement (NDA) before commencement of work.
21. **Cyber Incident Response:** Any cyber security incident, unauthorized access, malware infection, suspected compromise or data breach shall be immediately reported to the Department and CERT-In, wherever applicable, and the bidder shall extend full cooperation during investigation and remediation.
22. **Department's Right to Audit:** The Department reserves the right to inspect, audit, verify or test any hardware, software, configuration, documentation or security controls implemented by the bidder during the contract period.
23. **Compliance Responsibility:** Any non-compliance with applicable cyber security guidelines, Government policies or statutory provisions attributable to the bidder shall be treated as a material breach of contract and may result

in penalties, termination of contract, forfeiture of Performance Security and blacklisting as per Government rules.

Conditions of Contract: - (Payments Related)

1. No advance payment will be made in any circumstances.
2. The agency shall have responsibility of compliance of all applicable of any registrations
3. The department shall not be responsible for any type of payment to any third-party vendors.
4. All the applicable taxes and other levies enforced by Govt. from time to time shall be deducted at source from the running bills of the agency.
5. The agency shall submit bills, complete in all respects to the respective department for the due amount.
6. Income tax as per Income Tax Act and GST on TDS shall be deducted at source from the running bills of the agency

Documents Requisite

1. The bidder shall have to submit supporting documents like List of work executed in the same field in various Govt./ Semi Govt/ private organizations/School/ College/ University//Municipalities/ corporate etc. with proof.
2. The bidder should attach copies **(1) PAN Card No. (2) GST registration certificate (3) Terms and Conditions and (4) ANNEXURE-I duly stamped and signed.**

Scope of Work:

1. Conduct a detailed site survey of all bridge locations before commencement of the work and verify installation requirements, equipment locations, cable routing, power availability and network connectivity.
2. Supply all equipment, materials, accessories, mounting hardware, cables, connectors, junction boxes, conduits, poles, network components, power supply units, earthing materials and any other items necessary for the successful installation and operation of the CCTV Surveillance System irrespective of whether specifically mentioned in the Bill of Quantities.
3. Install all CCTV cameras, recording equipment, networking devices, storage systems, monitoring equipment, and other associated equipment as per the approved layout and technical specifications.

4. Carry out all required cabling works, including laying, routing, termination, dressing, labeling and testing of power, network and communication cables, ensuring neat workmanship and adequate protection against environmental conditions.
5. Execute all minor civil, electrical and allied work necessary for successful installation, including drilling, mounting, fabrication, trenching (where required), restoration of damaged surfaces, waterproof sealing and weatherproofing.
6. Configure, integrate and commission the CCTV Surveillance System to ensure proper functioning of all equipment as a complete operational system.
7. Configure recording, storage, user access, network settings, system security, audio broadcasting functions and other operational parameters as required under the technical specifications.
8. Integrate all installed components into a centralized monitoring and management system, wherever specified, ensuring seamless operation of the complete solution.
9. Carry out comprehensive testing of all installed equipment and rectify any defects observed during testing prior to commissioning.
10. Submit all necessary documents including equipment manuals, warranty certificates, test reports, as-built drawings, configuration details, network diagrams and any other documents required by the Department.
11. Provide adequate hands-on training to the designated departmental personnel for operation, monitoring, administration and basic troubleshooting of both the CCTV Surveillance System.
12. Provide comprehensive onsite warranty and maintenance services for the period specified in the tender, including preventive maintenance, breakdown maintenance, replacement of defective components, software updates and technical support.
13. Ensure that all works are carried out in accordance with applicable Indian Standards, statutory regulations, safety requirements and best engineering practices.

14. The bidder shall be responsible for the safety of personnel, equipment and public property during execution of the work and shall make good any damage caused during installation at no additional cost to the Department.
15. The work shall be considered complete only after successful installation, testing, commissioning, submission of all required documentation, satisfactory demonstration of the system and acceptance by the Engineer-in-Charge.
16. Any material, component, accessory or service not specifically mentioned but required for the complete, safe and satisfactory functioning of the CCTV Surveillance System shall be deemed to be included in the bidder's scope of work without any additional financial implication to the Department.

PENALTIES FOR ABSENTEES AND FAILURE OF PERFORMANCE:

1. The successful bidder shall have to take all care to avoid any accident during the course of work/operation for which all required precautions/steps are to be taken upon works site at the cost of the contractor himself. It shall be the duty of the contractor to handle such cases at his/her own cost and pay the damages/compensation payable if the Court or any other competent authorities may decide/order. The Department authority shall not be responsible for such cases/incidents or for payment of any damage/compensation which may occur in such incidents.
2. In case the successful bidder stops the work/operation either partly or fully during the completion of work, the Department authority reserves the right to get such works/operation executed through any other sources at the risk and cost of the defaulted contractor. The contract of the defaulted contractor shall be cancelled. Any additional payment which has to be paid to execute the work under such circumstances for such works/operation of the said amount shall be recovered from the pending bills/deposit/any other works of the defaulter contractors and/or shall be as on arrears of land revenue.
3. If the successful bidder fails to complete the project within the stipulated completion period specified in the Work Order or Contract Agreement, the Department shall impose Liquidated Damages (LD) at the rate of 10% of the total Contract Value. The amount shall be recovered from the bidder's pending bills, Performance Security, or any other amount payable to the bidder, unless the delay is attributable to the Department or is covered under the Force Majeure provisions.

TERMINATION OF CONTRACT

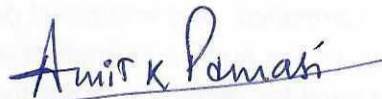
1. In case of breach of any of the conditions of the contract by the contractor or if the work of the contractor is found unsatisfactory by the Department, such contract shall be terminated by the Departmental authority. **The Member Secretary (DDeGS)/ Director (IT), Dadra & Nagar Haveli and**

Daman & Diu shall be the authority for arbitration and the decision of the final and binding to all.

CONTRACTOR'S DEFAULT

1. If the bidder is found to execute any offensive work/activities not covered in the contract agreement/conditions, instructions, the proportionate amount of such works shall be recovered as penalty from the running bill payable to the contractor & from Bank Guarantee submitted by selected bidder.
2. The successful bidder has to start the works/operation as per the quotation terms & conditions and scope immediately on receipt of the work order.
3. Any dispute of civil or criminal nature shall be within the jurisdiction of the local Court of Dadra & Nagar Haveli and Daman & Diu (U.T.)
4. The contractor shall have to offer unconditional bid/tender in the bid form itself. Any bid/tender with condition/s shall be summarily rejected.
5. If any change in the administrative procedure/rules by Department Authority time to time which is suitable to the Department for smooth operation of works shall have been binding to the contractor/s and for that the contractor shall have to give his willingness in writing.
6. In case of any dispute in terms of interpretations of agreement/contractor, the decision of the Member Secretary (DDeGS)/ Director (IT), Dadra & Nagar Haveli and Daman & Diu in such cases shall be final and binding to all.
7. The contractors shall have to produce all required evidence in respect of individual proprietor, partnership deed in case of partnership/firm and copy of the Memorandum and Article of Association in case of registered company.

Signature & Rubber Stamp of the Agency



MS (DDeGS) /Director-cum-Joint Secretary (IT)
E-mail ID – ddeggs-dd@nic.in

The above terms, conditions and specification are accepted by me.

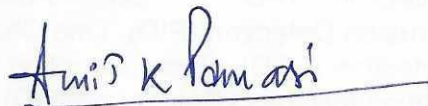
ANNEXURE-I
(Format for Financial Tender)

a) CCTV Camera

Sl.No	Item & Description	Qty	Unit Price	Total Amount in Rs.
1	CCTV IP CAMERA (5 Mega Pixel Bullet Outdoor Camera. - IP67 Built-in microphone and SD card slot for local Storage, Smart Features: Face, Recognition (FR), Human & Vehicle Detection (PD & VD), Perimeter Intrusion Detection (PID), Line Crossing Detection (LCD), Cross Counting (CC), Stationary Object Detection (SOD), Heat Map (HM), Crowd Density Detection (CD), Queue Length Detection (QD), Rare Sound Detection (RSD))	50		
2	NVR (32 Channel NVR AI BASED Upto to 32 Channel Input 4 Sata HDD Interfaces, Up To 12TB H.265+/H.265 /H.264 Video Formats)	2 PCS		
3	4 TB HARD DISK DRIVE Surveillance Series For cctv storage.	4 PCS		
4	PoE SWITCH (Managed PoE Switch 16 Port - Gigabit 2 SFP Port for Fiber	6 PCS		
5	PoE SWITCH (Outdoor PoE Switch - Gigabit , 8 Port - With Outdoor wather proof box	18 pcs		
6	GANG BOX (Box for CCTV installation - Outdoor)	56 pcs		
7	CAT 6 Cable (Outdoor Cat 6 Cable - Double Coated)	900.00 m		
8	Cabling (CCTV Cabling Charges for Cat 6)	900.00 m		
9	HDPE PIPE (Supply and laying and trenching of HDPE Pipe 40 MM for cat6 cable and Optical Fiber	900.00 m		
10	Fiber Optical Cable (Supply of 6 Core Armored Outdoor Optical Fiber Cable)	900.00 Meter		
11	Memory Card (Memory Card for storage - 64 GB)	50 pcs		
12	Network Rack Outdoor Pole Mount Rack - waterproof)	6 pcs		
13	LIU Fiber Termination Box Rack Mount LIU box - 6 Optical Fiber Termination and Fiber Splicing	6 PCS		
14	FIBER PATCH CORD 2 Meters SC/LC Patch Cord - Fiber	40		

15	SFP Module Supply of Sfp Module for Optical Fiber Termination.	20 pcs		
16	UPS (Supply of 1 kva UPS for backup with inbuilt battery.)	6 PCS		
17	CCTV HOUSING (PROTECTION BOX) - OUTDOOR CCTV Outdoor Protection Box	50 pcs		
18	POLE MOUNTING CLAMP Clamp for mounting on Pole (Bracket)	50 pcs		
19	Optical Fiber Splicing Optical Fiber Splicing Work.	40 pcs		
20	CCTV INSTALLATION Installation charges Per camera	50 pcs		
21	PVC PIPE Supply and installation of PVC Pipe 1 inch.	50.00 Meter		

L1 will be decided based on the total amount as mentioned above.



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