



डीएनएच और डीडी के पर्यटन विभाग के लिए निवेश
सुविधा और पीपीपी परियोजनाओं में सलाहकार
सहायता के लिए परामर्श फर्म के चयन के लिए
निविदा

**REQUEST FOR PROPOSAL
FOR SELECTION OF CONSULTING FIRM FOR ADVISORY
SUPPORT IN INVESTMENT FACILITATION AND PPP
PROJECTS FOR DEPARTMENT OF TOURISM,
UT of DNH & DD**



DEPARTMENT OF TOURISM/ पर्यटन विभाग
4th floor, Vidhyut Bhavan (Secreteriat),
Kachigam 396 215, Daman
Ph No. 0260 2250002
Email: dnhddtourism@gmail.com

RFP Ref no: 3/110/DT/PPP/2022-23/Part/272
Date: 29/06/2024

**U.T. ADMINISTRATION OF DADRA & NAGAR HAVELI AND DAMAN & DIU,
DEPARTMENT OF TOURISM,
SECTION 1**

NOTICE INVITING TENDER (NIT)

Tender No. 3/110/DT/PPP/2022-23/Part/272

Date: 29/06/2024

1. Department of Tourism, UT Administration of Dadra & Nagar Haveli and Daman & Diu intends to select a consulting firm for advisory support in investment facilitation and PPP projects for department of tourism, UT of DNH & DD.

Sr. No.	Name of Work & Location	RFP/Tender Fee (₹)	EMD (₹)
1.	SELECTION OF CONSULTING FIRM FOR ADVISORY SUPPORT IN INVESTMENT FACILITATION AND PPP PROJECTS FOR DEPARTMENT OF TOURISM, UT of DNH & DD	5,000/-	3,00,000/- Or MSME Certificate

2. **Tender schedule is as follows:**

Bid Uploading Date	29/06/2024
Date, Time and venue for Pre- Bid Meeting	08/07/2024, 11:30 to (VC link: meet.google.com/zke-vepa-qoe)
Last Date of Submission of Pre-bid Query	08/07/2024
Last date for receipt of Technical and Financial proposals	15/07/2024 At 18:00
Date and Time of opening of technical proposals	16/07/2024 At 10:30
Date and Time for Technical presentation of technically eligible applicant	To be informed Later
Date and Time of opening of financial proposals	To be informed Later

3. **Accepting Authority:**
Director (Tourism) DNH & DD,
Department of Tourism,
Vidyut Bhavan,
Kachigam – 396 215 Daman,
Phone: 0260 2250002

B. INSTRUCTION TO BIDDERS

1. Location of the Work

Department of Tourism, DNH & DD
(Daman Office)

2. Eligibility Criteria

The bidder (company incorporated under the Companies Act or a limited liability partnership registered in India), which meets the Eligibility Criteria as specified below as on the last date of submission of the RFP shall be eligible to submit a Proposal and must upload related documents: -

- a) Average Annual turnover of minimum INR 1 Crore in last four preceding financial years (2020-21, 2021-22, 2022-23, 2023-24).
- b) The Applicant should have experience of successfully managing the projects in the areas of investment facilitation/Public Private Partnership/Ease of doing business, in the last 5 years from the proposal due date, in central/ state governments/PSU/Government body/ ULB in India for a period of at least 3 years.

3. Format and signing of proposal

The proposal shall be submitted in two parts:

Part A: Technical Proposal (To be submitted Online and Offline)- While preparing the Technical Proposal, the bidders are expected to examine the documents comprising this tender in detail. Material deficiencies in providing the information requested may result in rejection of a Proposal.

The Technical Proposal shall provide the following information using the attached Standard Forms **(Section 4 – Proposal – Standard forms)** and EMD & Tender Fee.

- i. Cover Letter for Technical Proposal (Form A)
- ii. Bidders Profile (Form B)
- iii. Project Experience (Form C)
- iv. Team Composition and Task Assignment (Form D)
- v. Format for CV (Form E).

The Technical Proposal shall not include any Financial Information

Part B: Financial Proposal (To be submitted Online only):

In preparing the Financial Proposal, the bidders are expected to take into account the Requirements and Conditions of the tender document. The Financial Proposal shall be uploaded online only. Refer (Form F)

- i. The bidders shall express the price of their Services in Indian Rupees.
- ii. Final quote should be inclusive of all out of pocket/reimbursable expenses.

4. Submission of Proposals:

- a) The Technical Proposal (Part A) and Financial Proposal (Part B) must be uploaded in response to this RFP along with all related documents and payments in respect of EMD and Tender document fees is to be deposited through offline mode with Hard Copy of the Technical Bid duly signed and stamped, failing which the offer of the bidder will be rejected.

All the information in respect of this tender will be uploaded on ddtenders.gov.in

5. RFP Document Fee/Tender Fee

Non-refundable Proposal Document fee/Tender Fee in the form of DD for Rs.5,000/- (Rupees one thousand only) in the name of Director (Tourism), DNH & DD is to be furnished by the bidder and to be submitted with Technical Bid. Proposals without the requisite Tender Fee shall be treated as non- responsive and rejected out rightly.

6. Earnest Money Deposit (EMD)

EMD for **Rs. 3,00,000/- (Rupees Three lakh only)** in the form of DD is to be deposited by the bidder through offline mode in the name of. Director (Tourism), DNH & DD Proposals without the requisite EMD shall be treated as non-responsive and rejected.

The EMD submitted by unsuccessful bidders shall be returned after signing of agreement with successful bidder.

- (i) The EMD shall be forfeited:
 - a) If a Bidder withdraws its Proposal during the period of validity of the proposal,

Or

b) If the successful Bidder fails to execute the agreement or the work assigned.

7. Financial proposal:

a) The financial proposal shall be the “**Quoted Fee per month**” and shall be submitted online only on ddtenders.gov.in portal. Please refer Form-F. All Taxes and surcharges as applicable shall be paid by the selected Consultants / Firms.

b) Final quote should be inclusive of out of pocket/reimbursable expenses.

c) The Quoted Fee per month shall be paid by the Department, subject to the fulfilment of conditions in this RFP / Agreement by the selected bidder.

8. Validity of Proposal

Proposals shall remain valid for 180 days from the last date of submission of proposals. A proposal valid for a shorter period shall be rejected as non- responsive.

9. Documents accompanying the Proposal:

a) PART A (Technical Proposal)

The bidder must upload the following particulars / documents along with the Technical Proposal failing which the Proposal may be treated as non- responsive.

- a. Non-refundable Proposal Document Fee of INR 5,000/- (Indian Rupees One thousand only).
- b. EMD amount of INR 3,00,000/- (Rupees Three lakh only).
- c. Copy of the PAN card & GST registration certificate.
- d. Cover Letter as per the format in Form-A.
- e. Bidder's profile as per the format in Form-B.
- f. Past experience of the Applicant in Form-C.

(Upload photo copies of work orders along with work completion certificate. In cases, where the work completion certificates for the services are not available, a self-declaration by the bidder on its letter head with contact details of client or an interim certificate issued by the client for an ongoing project certifying the basic eligibility criteria, has to be submitted)

- g. Team composition and task assigned along with Curriculum Vitae for all the proposed positions as per the format in Form-D and E.

b) PART B (Financial Proposal)

The Bidder must upload the Financial Proposal online on ddtenders portal as per the format in Form- F.

10. Deadline for submission of Proposals

- a) Proposals filled in all respect must be uploaded as per aforesaid schedule.
- b) The enclosed duly signed technical bid hard copy with EMD and tender fee must reach at the below mentioned address before the bid submission due date

11. Late Proposals

Proposals received after the deadline for submission of Proposals prescribed by the Department will be rejected. Hard Copy may reach the office with 2 days of end submission date.

12. Modifications and Withdrawal of Proposals

No modifications to the Proposal shall be allowed once it is received by Department.

13. Pre-Bid Meeting

A pre-bid meeting as per the Bidding Schedule will be conducted through online VC as stated at page no. 2.

14. Proposal Opening

The Department will open all Proposals in the presence of the Technical Evaluation Committee, at the date and time fixed by the Director (Tourism) at the following location.

Department of Tourism, Vidyut Bhavan, Kachigam-396215, Ph no.- 0260 2250002

In the event of the date of Proposal opening being declared a public holiday, Proposals shall be opened at the appointed time and location on the next working day.

The Financial Proposals of only those firms fulfilling the eligibility criteria and the technical requirements of the Proposal shall be

opened. The date and time of opening of the Financial Proposals will be intimated to the qualifying Bidders later.

15. Bid Evaluation Methodology:

Evaluation of the Technical and financial proposals will be based on Quality cum Cost Based Selection mode with weightage of 60% and 40% for technical and financial proposals, respectively.

- a) In the first phase the Technical Proposals shall be evaluated on the basis of eligibility criteria as mentioned in this RFP.
- b) In the second phase the firms which satisfy the eligibility criteria shall be given marks based on Table: 1 of this RFP. Accordingly, firms will be ranked based on the marks allotted to them.

Table 1: Evaluation Criteria

	Parameter	Total/ Maximum Marks
1	<u>FINANCIAL CAPACITY OF BIDDER</u>	
	Bidder's Average Annual Turnover for the last Four Financial Years (ending 31st March 2024) has to be at least INR 1 Crore	
	Bidders Between INR 1-5 crore	10 Marks
	More than INR 5 crore	15 Marks
2	<u>PROOF OF EXPERIENCE IN THE LAST 5 YEARS</u>	25
	Experience of advising central/ state governments/ PSU/ government body/ ULB in India in the areas of investment facilitation/ PPP/ enabling Ease of Doing Business undertaken in the last 5 years:	
	1 project	5 marks
	2-4 projects	7 marks
	More than 4 projects	10 marks
	Experience of executing PPP/Investment facilitation/EoDB projects in preceding five years	
	1 project	7 marks
	2-3 projects	10 marks
	More than 3 projects	15 marks

3	<u>SUITABILITY FOR THE SCOPE OF WORK: TEAM COMPOSITION</u>	30
	Project Manager/Expert	20
	PPP Project Executive	10
4	<u>APPROACH AND METHODOLOGY</u>	30
	Understanding of Department of Tourism and its objectives of the assignment and terms of reference	10
	Work plan based on the terms of reference highlighting the job responsibility of each team member, including 1- 2 case studies. The Bidders shall be invited for a Power Point presentation in front of the committee to be formed by the department to evaluate the presentation.	20
	TOTAL	100

For each Technical Proposal, the total points that can be awarded for each Bidder are 100, and the minimum technical score (St) that a Bidder requires to qualify for evaluation of the Financial Proposal is **70**.

- a) The total technical score (Ts) obtained by the Bidder shall be calculated as follow:

$$Ts = (T/Th) \times 100$$

(Th = Highest Technical Marks, T = Technical Marks of the bidder)

- b) **Opening of Financial Proposal**

Financial Score: The lowest financial proposal will be given a financial score (Fs) of 100 points. The financial scores of other proposals will be computed as follows:

$$Fs = 100 \times (FM1/F1)$$

(F1 = amount of Financial Proposal as quoted by the Bidder; FM1 = Lowest financial quote)

c) Combined and Final Evaluation

Proposals will finally be ranked according to their combined Score (S) calculated based on technical (Ts) and financial (Fs) scores as follows:

$$\mathbf{S = Ts \times Tw + Fs \times Fw}$$

(Where Tw and Fw are weights assigned to Technical proposal and Financial Proposal as **0.60** and **0.40** respectively)

The Selected Applicant shall be the First Ranked Applicant (having the highest combined score). The Second and third Ranked Applicant shall be kept in reserve and may be invited for negotiations in case the first ranked Applicant withdraws, or fails to comply with the requirements specified in the RFP document.

16. Evaluation Methodology:

- a) Evaluation of technical proposals based on Table1.
- b) Technical scores shall be calculated for Bidders after the presentation. After that, financial proposals of the top three ranked Bidders based on their technical score (Ts) after technical evaluation shall be opened.
- c) Combined Scores shall be calculated based on Technical and financial scores as per QCBS system.
- d) The highest ranked Bidder with the highest score obtained shall be awarded with the project.

17. Performance Security and Agreement:

The Department shall issue a letter of award (LoA)/Work Order to the selected Bidder after opening of the financial proposals. The selected firm is required to submit a Performance Security in the form of Bank Guarantee for an amount equivalent to 3% of the contract value and enter into the contract agreement through signing a receiving of work order with the department and start the work within a period as decided by the Tender inviting Authority.

Termination of contract:

- a) Duly signed RFP can be considered as the contract agreement.
- b) The department, if required, may ask for replacement of any personnel in case of non-satisfactory performance. In such case, concerned personnel shall be replaced within 7 days by the firm and the replacement expert shall have equal or better qualifications and experience as those of the originally proposed expert.
- c) The department can terminate the work order by giving 1-week prior written notice.

18. Right to Accept or Reject

The Department of Tourism, UT of DNH & DD reserves the right, without any obligation or liability, to accept or reject any or all the proposals at any stage of the process, to cancel or modify the process or any part thereof or to vary any or the term and condition at any time, without assigning any reason whatsoever.

19. Conflict of Interest

There will be no conflict of interest of this assignment with any other assignment or transaction contracted by the Department with the selected firm.

20. Disputes

All legal disputes are subject to the jurisdiction of DNH & DD courts only.

21. Liability

The Liability of the Department under this agreement in any case shall not be beyond the amount of fees payable to the selected consultant under this agreement.

22. Indemnity

The Consultant at all times during the pendency of this agreement, keep the Government/ Authority Indemnified to an amount not exceeding the total fees payable to the consultant under this agreement.

23. Confidentiality

The Consultant shall treat the details of the output of the Assignment and the Services as confidential and for the Consultant's own information only and shall not publish or disclose the details of the output, deliverables/milestones submitted to Department of Tourism, DNH & DD or the Services in any professional or technical journal or paper or elsewhere in any manner whatsoever without the previous written consent of the competent Authority.

C. TERMS OF REFERENCE

1. Objective

Department of Tourism, DNH & DD, recognizes the importance of investment facilitation, the role of private sector in implementing and financing investments in infrastructure and wishes to promote public-private partnerships (PPP) in developing a sustainable business ecosystem.

The Department has been pursuing the initiatives for investment facilitation and policy for Public Private Partnership to collaborate with the Private sector in effective public service delivery.

In continuation of the same, the RP/PPP Unit of Department of Tourism, UT of DNH & DD is planning to commission a Consulting Firm for Investment Facilitation, its current and future PPP projects and enabling Ease of Doing Business. The Consulting firm is expected to guide the Department/Administration in investment facilitation, successful implementation of the PPP Program and making the process flow dynamic through process re-engineering of interdepartmental and public related transactional services of the Department.

The objective of this consulting assignment is to provide PPP support to the Department of Tourism, DNH & DD in following-

- a) Assist the department in attracting private investments in various infrastructure and other projects of the Department of Tourism through policy support and facilitation.
- b) Developing a PPP Policy and operational Guidelines thereto.
- c) Provide an assessment of possible PPP projects in the Department and identify a pipeline of potential, viable PPP projects,
- d) Assist in drafting RFPs, EOI, concession agreements, contracts and other documents for purpose of the PPP projects of the Department.
- e) Provide technical support to the Department in successful implementation of the PPP Projects.
- f) Provide specialist technical training to the staff focusing on PPP in the Department.

2. Duration of the Contract

The estimated input of the consultant/consulting firm is one year. The assignment is expected to start with the days as decided by the authority in discussion with the consultant after finalization of the award of work. Department of Tourism reserves the right to extend the duration of the project based on performance on mutual agreed

terms. Further, Department reserves the right to request the consulting firm for additional manpower deployment on quoted rates.

2.1 Payment Schedule

The Fee/Payment will be made to the consultant on monthly basis after the consultant submit a invoice with monthly work report.

3. Scope of Work

The overall scope of this consulting assignment is to provide support to the Department in investment facilitation, implementation of the PPP program in the Department and ease of doing business. Further, the scope of work for the Project Monitoring Unit shall broadly include advisory support and assistance in the following major areas which shall include, but not limited to:

- a) Prepare vision and implementation plan for Department of Tourism/Administration.
- b) Attract private investments in various infrastructure and other projects of the Department of Tourism.
- c) Actively coordinate with the Head of office and Secretary (Tourism) in terms of reporting and taking on new projects.
- d) Advise on multi-purpose usage infrastructure or land
- e) Review various policies and schemes
- f) Prepare content for promotion of various activities of the department, including knowledge collateral and marketing material
- g) Draft PPP policy and Operating Guidelines for the Department.
- h) Assist the department in formulation of guidelines to operationalize different components of the PPP project strategy; including third party roles, etc.
- i) Provide an assessment of possible PPP projects in the department and identify a pipeline of potential, viable PPP projects,
- j) Assist in drafting & evaluating RFPs, concession agreements, contracts and other documents for purpose of the PPP projects of the Department.
- k) Provide technical support to the Department in successful implementation of the PPP Projects;
- l) Provide specialist technical training to the staff focusing on PPP in the Department;
- m) Support the Department in implementing PPP projects, specifying time frame, operational components, guidelines and in channeling financial resources from State, Central and externally aided sources/ and providing technical assistance required by the Department
- n) Monitoring of existing as well as upcoming contracts
- o) To come up with effective enforcement modules for all policies/contracts adopted for PPP projects.
- p) Bid Process Management
- q) Capacity Building activities
- r) Liaisoning and coordination with stakeholder departments/agencies
- s) Preparation of Tourism Policy for DNH & DD
- t) Create and furnish reserve price assessment reports to determine values for various tenders

3.1 Team Composition:

Sr. No	Position	Minimum Qualifications and Experience	Years of relevant Experience
1	Project Manager /Expert	Post Graduate in Management with MBA/Masters in Engineering. Minimum 3 projects as Project Manager/Expert in PPP Project.	10 years
2	Investment & PPP Executive	Graduate with MBA Minimum 3 projects as Project Manager and at least 2 in Investment Facilitation or PPP	5 Years

Note: Experience certificate to be submitted with technical bid

4. Office Space:

A dedicated Office space may be provided within the Department (HQ) Office Building to the team as per the approval of the competent authority. Other necessary tools will be the obligation of the consultant.

5. Penalty:

Failure in fulfilment of deliverables as indicated in C.1 (Terms of Reference) and C.3 (Scope of Work), shall warrant the following:

- a. A penalty of a certain amount as may be decided by the Authority shall be imposed if any non-compliance with the Sope of work and Term of reference is observed. The penalty amount shall be deducted from the fee/payment.
- b. Forfeiture of Performance Bank Guarantee in case of failure to successfully perform/complete the deliverables and/ or in case of any midway unilateral withdrawal from the contract.

D. PROPOSAL – STANDARD FORMS

(to be submitted on letter head of the bidder duly signed by authorized signatory with Technical Bid)

FORM A – COVER LETTER

Date._

To,

**o/o Director (Tourism),
Department of Tourism,
Vidyut Bhavan, Kachigam - 396 215**

Subject: Selection of consulting firm for advisory support in investment facilitation, PPP projects and enabling ease of doing business in Department of Tourism.

Sir,

We have examined in detail and have understood the terms and conditions stipulated for eligibility of the Applicant in the RFP Document issued by Department of Tourism. We agree and undertake to abide by all these terms and conditions. We hereby submit all the necessary information and relevant documents during submission of our RFP, We undertake, if our Proposal is accepted, to deliver services as specified in the RFP document.

2. We acknowledged that we have not, during the last three years, failed to perform on any agreement, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against us, nor been expelled from any project or agreement nor have had any agreement terminated for breach of contract.

3. We have deposited Document Fee of INR *****/-.

4. We have deposited EMD of INR *****/-.

5. As per RFP the validity of the proposal is 180 days from the last date of submission of proposal and we agree that the proposal is unconditional. We understand that Department reserves the right to reject any application without assigning any reason thereof.

Yours Faithfully,

Signature of Authorized Person and seal Name and Designation

Name of the Company

Form B – BIDDER’S PROFILE

1. Name of the Firm:
2. Year of Establishment:
3. Registered address of Office: 4. PAN & GST No.:
4. Telephone No. & Fax No:
5. E. Mail Address:
6. Brief description of background of the firm for this assignment.
7. No. of years of proven experience of providing similar services.
8. Average Annual turnover of the Applicant (in INR) during the last three Financial Years. (Please attach copy of three Audited Financial Statements)

Financial Year	Annual Turnover (INR cr.)
2020-21	
2021-22	
2022-23	
2023-24	

Signature of Authorized Person and seal Name and designation

Name of the Company

Dated:

FORM C – PROJECT EXPERIENCE

Assignment Name:		Location:
Name and address of Employer:		
Start Date (Month / Year):	Completion Date (Month / Year):	Approx. Value of Services (Rs.):
Name of Associated Consultant/ Firms, if any:		
Name of Senior Staff (Project Director / Coordinator, Team Leader) involved and Functions performed:		
Description of Project and services provided by your staff		

Signature of Authorized Person and seal

FORM D – TEAM COMPOSITION AND TASK ASSIGNMENT

Team proposed

Sl. No.	Name	Position	Task assigned
1.			
2.			

FORM E – FORMAT FOR CV

(Mentioning the position is mandatory)

Name of Firm:

Name of Staff:

Date of Birth:

Years of Relevant Exp:

Number of years with the Firm:

Nationality:

Membership with Professional bodies:

Education:

(Summarize College / University and other specialized education of staff Member)

Employment Record:

(Starting with present position, list in reverse order every employment held)

List of Projects/Assignments on which the personnel have worked

Sr No.	Name of the Client	Sector	Position Held	Key Role	Major Responsibility

Languages:

(Indicate proficiency in speaking, reading and writing of each language by **(Excellent, Good, Fair, Poor)**)

Note: - CVs of only Experts shall be evaluated during bid process management. The CVs should be recently signed by the proposed staff or the Authorized Representative signing the Proposal.

FORM F - FINANCIAL PROPOSAL (BOQ)

Name of the Position	Financial Quote per month
Project Manager/Expert	
Investment & PPP Executive	
Total (Including applicable taxes)	

Note: Financial Proposal is to be submitted online only on ddtenders portal.