

**U.T. Administration of
Dadra & Nagar Haveli, Daman & Diu
Office of the Member Secretary (GB),
Rogi Kalyan Samiti,
Government Hospital, Daman.**

No.MS/RKS/GHD/Canteen/2023-24/2251

Date:06/12/2023

Limited Tender Inquiry

The Member Secretary (RKS), Government Hospital Daman on behalf of President of India, invites sealed tender for Running of Canteen for serving all types of snacks and meals etc. so as to reach on or before 26/12/2023 upto 15.00 hours by Post/Courier or deposit in to the tender box kept in the office of the undersigned.

Sr. No.	Particulars	Minimum Monthly Rent	EMD (Earnest Money Deposit)	Tender Fees (Non-Refundable)
1.	Running of canteen for serving all types of snacks and meals etc.	₹.15,000/-	₹.40,000/-	₹.1,000/-

The tender can be downloaded from www.ddd.gov.in from 06/12/2023 upto 26/12/2023. Bid submission should be done along with Tender Fees/EMD in original by R.P.A.D./ Speed Post or to be deposited in the tender box kept in the office of the undersigned. However, Tender Inviting Authority shall not be responsible for any postal delay.

1. The EMD and Tender Fees should not be forwarded by cash.
2. Tender Fees (non-refundable) Rs.1000/-
3. The EMD and Tender Fees will be accepted only in form of FDR/Demand Draft/Bank Guarantee from any Nationalized banks in an acceptable form payable at daman in favor of Rogi Kalyan Samiti, Government Hospital, Daman.
4. The EMD will be accepted in form of FDR / Demand Draft / Bankers Cheque or Bank Guarantee from any Commercial Banks in an acceptable form payable at Daman in favor of under signed.
5. The EMD should be valid for the period of one year. Tender received without earnest money deposit and tender fees will be summarily rejected.

The tender inviting authority reserves the right to accept or reject any or all the tender to be received without assigning any reasons thereof.


**Member Secretary (GB)
Rogi Kalyan Samiti,
GH, Daman**

Copy to :-

- 1) The Collector, Daman / Chairperson (GB), Rogi Kalyan Samiti, Govt. Hospital, Daman.
- 2) The District Information Office, NIC, Daman with a request to publish on website.
- 3) Office / Guard file.

**U.T. Administration of
Dadra & Nagar Haveli, Daman & Diu
Office of the Member Secretary (RKS),
Government Hospital, Daman**

Terms and Conditions for the "**Running of Canteen for all types of snacks and meals etc.**"

Terms and Conditions

General:

1. The LI agency is directed by the undersign to make a Coffee and Snacks counter in the hospital premises and the cost of the setup will be in the scope of the bidder, no additional charges will be paid by the department.
2. Please read the Terms & Conditions carefully before filling up the document incomplete Tender Documents will be rejected.
3. Before submitting the tender, details of documents to be attached may be verified from the Check List given on page number.....of the Tender Document.
4. The bidders, who download the Tender Document from website, are required to submit a separate demand draft towards the cost of the Tender Document. **THIS DEMAND DRAFT IS REQUIRED TO BE SUBMITTED WITH THE TECHNICAL BID & FINANCIAL BID.** Downloaded Tender Documents submitted without demand draft towards the cost of Tender Document shall be rejected.
5. The Tenderer must write the name & complete postal address of the bidding firm on the reverse side of the Demand Draft (s).
6. All pages of the Tender Documents must be signed by the authorized signatory and sealed with the stamp of the bidding firm as token of having accepted all the Terms and Conditions of this Tender. Duty filled in tender form should be supported by "Letter of Transmittal" as at Annexure-I of the Tender Document.
7. Tender shall be submitted in Rogi Kalyan Samiti official tender form only. If submitted in any other manner, the same shall be summarily rejected. No bidder shall be issued more than one Tender Form. Tenders received without the prescribed Earnest Money Deposit (EMD) of **(Rupees Forty Thousand only)** shall be rejected.
8. The services to be rendered by the contractor must not be altered by the bidder.
9. The bidder has to provide 24 hours canteen services.

10. No paper shall be detached from the Tender Document.
11. The name and address of the bidder shall be clearly written in the space provided for the purpose and no over-writing, correction; insertion shall be permitted in any part of the tender unless duly countersigned by the bidder. The tender should be filled in and submitted strictly in accordance with the instructions contained herein, otherwise the Tender is liable to be rejected.
12. The Financial bids submitted by all bidders should be valid for a minimum period of six months from the date of opening of Technical Bids.
13. Person signing the bid or other documents connected with tender must clearly write his/her name and also specify the capacity in which signing.
14. The RKS reserves the right to change any condition of the tender before opening of the Technical Bids.
15. The successful bidder will have to enter into an agreement with the RKS (as per draft agreement given in Annexure-II before taking charge of the canteen and commencement of the canteen work.
16. Canvassing in any form will make the tender liable to rejection.

ELIGIBILITY CONDITIONS/GUIDELINES FOR EVALUATION OF TECHNICAL BIDS

17. Basic Eligibility:

- a) The application should be in catering business (excluding beverage and snacks services) for a minimum period of five years as on 31.03.2024.
- b) Experience of running successfully the catering services during the last five years ending 31.03.2024 as per following:
 - 3 similar completed works each having not less than 50 persons on its dining strength.
 - 2 similar completed works each having not less than 100 persons on its dining strength.
 - 1 similar completed works each having not less than 150 persons on its dining strength.

18. Similar nature of work means the running of the Restaurants/messes of institution | organizations | companies/guest houses.

a. Average Financial Turn-Over (Gross)

The bidder's average annual financial turnover (gross) in catering services during the last three financial years, i.e. 2020-2021, 2021-2022, 2022-2023, duly audited by CA should not be less than 12 Lakhs. Year in which no turnover is shown would also be considered for working out the average.

a) Financial Solvency

The bidder should have a solvency of 30% of the cost of the work. A certificate to this effect may be enclosed from the banker.

b) Performance Certification.

The bidder's performance, as per format at Annexure- III for each work completed in the last three years and in hand should be certified by a responsible person from the concerned organization. The certificate should also indicate the compliance of statutory requirements.

c) Tenders received without proper documents, including demand draft, shall be summarily rejected.

1. The initial criteria prescribed in Para 18 above, in respect of years of operation in the business, experience of similar class of work completed and financial turnover will first be scrutinized and the applicant's eligibility for empanelment for the work will be determined.

2. The above may be followed by the visit of Team of Rogi Kaliyan Samiti to the sites of the contractor to inspect the site (s) at present contract (s) for on-the-spot first hand information regarding the quality of food and services provided etc.

3. On the basis of 1 and/or 2 above the financial bids will be opened.

GUIDE LINES FOR SUBMISSIONS OF TENDER

19. This to be submitted in Two Bid System :-

Technical Bid :

- (i) Sealed Technical Bid, along with a Tender Fee & EMD drawn in favour of Member Secretary Rogi Kalyan Samiti, payable at Government Hospital, Daman, towards Tender Fee & Earnest Money Deposit (Technical Bid, Tender Fee & EMD in one sealed envelope super-scribed "**TECHNICAL BID FOR RUNNING OF CAFETERIA (RESTAURANT CANTEEN) AT GOVERNMENT HOSPITAL, DAMAN SHIFTED TO COMMUNITY HEALTH CENTRE (CHC), MOTI DAMAN**") Tender Document received without Tender Fee & EMD will be summarily rejected.

Commercial Bid :

- (ii) Sealed Financial Bid placed in a separate envelop super-scribed: "**FINANCIAL BID FOR RUNNING OF CAFETERIA (RESTAURANT) AT GOVERNMENT HOSPITAL, DAMAN SHIFTED TO COMMUNITY HEALTH CENTRE (CHC), MOTI DAMAN**"

20. The above mentioned two sealed envelopes should bear the name and complete postal address of the bidder along with contact details. Sealed envelopes containing Technical Bid and Financial Bid should be placed in a bigger envelope super-scribed "**BID FOR RUNNING OF CAFETERIA (RESTAURANT/CANTEEN) AT GOVERNMENT HOSPITAL, DAMAN SHIFTED AT COMMUNITY HEALTH CENTRE (CHC), MOTI DAMAN**" This bigger envelope bearing the name & complete postal address of the bidder should be addressed to the office of the Member

Secretary (Governing Body), Rogi Kalyan Samiti, Government Hospital, Daman on 1st Floor, Malaria department opposite to CHC-Moti Daman and it should reach on or before 3.00 pm on **26.12.2023**. Tenders received after due date & time shall not be accepted.

OPENING OF BIDS :

21. The Technical Bids will be opened on same day if possible in Office of Member Secretary (GB), RKS, GH, Daman by the purchase committee on **26/12/2023**.
22. The Financial Bids of only technically acceptable tenders (as mentioned in Para 18 above) will be opened for further-consideration. The decision of the RKS in this regard will be final and no requests etc. will be entertained from the bidders. The date and time of opening of financial bid (s) will be intimated only to such bidders who are found eligible as per evaluation criteria prescribed by the RKS.
23. EMD of the unsuccessful bidders will be returned, without interest, within a period of three months from the date of award of contract to the successful bidder.

EVALUATION OF FINANCIAL BIDS OF THE TECHNICALLY QUALIFIED BIDDERS ,

24. The **Highest Rent** quoted by the bidder shall be awarded the work of contract.
PERIOD OF CONTRACT:
25. The contract for Restaurant/ canteen services shall remain valid initially for a period of **One Years**, however, in order to evaluate the performance and services of the Contractor, the contract will have probationary period of three months. The contract for the remaining 09 months will be confirmed only if the services and quality of items served by the contractor are found satisfactory during the probationary period.
26. **The One year contract period** is subject to renewal by Rogi Kalyan Samiti on satisfactory performance on mutually **agreed** terms and conditions for a further period of one year or till such time mutually agreed to or till the fresh tender is finalized.
27. Contract may be extended annually on mutually agreed terms and conditions of tender for upto 3 years after approval of Collector, Daman / Chairman (GB), Rogi Kalyan Samiti, Government Hospital, Daman.

FORFEITURE OF EMD

28. EMD of the successful bidder shall be liable to be forfeited if the contractor does not fulfil any of the following conditions:
 - i. An agreement is not signed in the prescribed form within ten days of the receipt of the Letter of Award of the Contract.
 - ii. The Contractor does not start the restaurant| canteen services within seven days of the stipulated date for non-commencement of restaurant services.
29. If the successful bidder withdraws or alters the terms of the tender during this period, the Earnest Money Deposit shall be forfeited.

SECURITY DEPOSIT'

30. The successful bidder will be required to submit to the Rogi Kalyan Samiti Fixed Deposit Receipt (in original)/ Bank Guarantee made in favour of Rogi Kalyan Samiti, Six Months Rent as Deposit on account of Performance Security. The Fixed Deposit Receipt/ Bank Guarantee should be renewed from time to time & will be retained by RKS for the entire period of the contract and on termination of the contract; RKS will refund to the same contractor.
31. If the Contract is terminated by the Contractor without giving stipulated period of notice or fails to observe the terms & conditions of the Tender, Letter of Award for the Contract and the agreement signed by the Contractor with RKS, the Security Deposit will be forfeited without prejudice to the Rogi Kalyan Samiti & the right to proceed against the contractor for any additional damages that RKS suffers as a result of the breach of the aforesaid terms and conditions.

ELECTRICITY AND WATER CHARGES

32. The Contractor will not be required to pay to the electricity & water charges.

STATUTORY OBLIGATIONS OF THE TENDERER (CONTRACTOR):

33. The Contractor shall be responsible for engaging adequate number of trained/semi-trained manpower required for providing good Restaurant services.
34. The employees of the Contractor should possess good health and should be free from any diseases, especially contagious and frequently recurring diseases.
35. The Contractor will, prior to the commencement of the operation of contract, make available to Rogi Kalyan Samiti the particulars of all the employees who will be deployed at the Rogi Kalyan Samiti premises for running the Restaurant. Such particulars, inter alia, should include age/date of birth, permanent address, police verification report and profile of the health status of the employees.
36. The Contractor shall be responsible for timely payment of wages to his/her workers as per Minimum Wages Act of Government and fulfill all other statutory obligations, such as, Provident Fund, ESI, and Service Tax etc. in force from time to time.
37. The Contractor shall ensure proper discipline among his/her workers and further ensure that they do not indulge in any unlawful activity.

38. Employment of child labour is strictly prohibited under the law. Therefore, the Contractor will not employ any child.
39. In the event of violation of any contractual or statutory obligations by the Contractor, he/she shall be responsible and liable for the same. Further, in the event of any action, claim, damages, suit initiated against the RKS by any individual, agency or government authority due to acts of the Contractor, the Contractor shall be liable to make good/compensate such claims for damages to the RKS. As a result of the acts of the Contractor, if the RKS is required to pay any damages to any individual, agency or government authority, the Contractor would be required to reimburse such amount to RKS or RKS reserves the right to recover such amount from the payment(s) due to the Contractor while settling his/her bills or from the amount of Security Deposit of the Contractor Jying with RKS.
40. The Contractor shall ensure compliance of all laws relating to cleanliness, sanitary, hygienic and health conditions and other laws in force from time to time with regard to the environment around cooking place, dining hall and surrounding etc.
41. The Contractor shall at all times keep indemnified the principal employer, namely, Rogi Kalyan Samiti, Member Secretary and its officers and designated concerned staff for and against all third party claims whatsoever (including property loss and damage, personal accident, injury or death of any person) and/or the owner and the Contractor shall at his/her own cost and initiative at all times, maintain all liabilities under Workman's Compensation Act / Fatal Accident Act, Personal Injuries, Employees State Insurance Act, PF Act, etc. in force from time to time.
42. The Restaurant staff shall be issued Identity Cards bearing photographs. The contractor shall provide sufficient sets of Uniforms and pair of shoes to his employees and shall ensure that they wear them all times and maintain them properly.
43. The Contractor shall be personally responsible for conduct and behaviour of his staff and any loss or damage to RKS moveable or immovable property due to the conduct of the Contractor's staff shall be made good by the contractor. If it is found that the conduct or efficiency of any person employed by the Contractor is unsatisfactory, the Contractor shall have to remove the concerned person and engage a new person within 48 hours of intimation by Rogi Kalyan Samiti. The decision of the Rogi Kalyan Samiti, Member Secretary in this regard shall be final and binding on the Contractor.
44. The Contractor shall not appoint any sub-contractor to carry out his obligations under the contract.

45. The Contractor shall keep the Restaurant and its surrounding areas clean and up to date sanitation every day after the services are over. The cleaning includes cleaning of kitchen, Restaurant hall, floor, counter, benches, tables, chairs, etc. Rogi Kalyan Samiti will have 24-hour access to inspect the Restaurant premises at any time for ensuring the cleanliness and hygienic conditions of the Restaurant's kitchen and dining hall premises
46. Rogi Kalyan Samiti reserves the right to appoint officers/officials to inspect the quality of raw material, food and other items prepared and sold in the Restaurant. Any defect(s) pointed out by such officers/officials during their visits shall be properly attended to by the Contractor.
47. The Contractor shall get the prices of all items approved by Rogi Kalyan Samiti and no changes, what-so-ever shall be made without prior written approval of Rogi Kalyan Samiti.

OTHER OBLIGATIONS OF THE CONTRACTOR:

48. The Contractor will use only branded raw material for preparation of items. The permissible brands of various items are given in Annexure- IV.
49. The RKS will provide to the Contractor space for Restaurant/ Canteen services with Electricity and Water bills.
50. Any damage to the hospital campus provided by Rogi Kalyan Samiti for Restaurant/ Canteen space shall be sole responsibility of contractor.
51. All work shall be carried out with due regard to the convenience of Rogi Kalyan Samiti. The orders of the concerned authority shall be strictly observed.
52. The successful bidder is required to provide RO system for drinking water at free of cost for all customers, and packaged drinking mineral water or any other packaged food material procured from the premises outside (including soft drinks) or any other items, at the rate not exceeding the MRP of such items. The contractor shall give 25% discount on all items to hospital staff.
53. The Contractor shall install electronic fly-kill / insect repellent equipment, emergency lighting / gas and fuel supply at his own cost.
54. Storing/supply/sale and consumption of drugs, alcoholic drinks, cigarettes, gutka, pan masala, tobacco or any other items of intoxication are strictly prohibited in the campus, including Restaurant. Any breach of such restrictions by the Restaurant Contractor will attract deterrent action against the Contractor as per statutory norms.
55. No minimum guarantee will be furnished to the Contractor towards consumption of food items.
56. The workers employed by the Contractor shall be directly under the supervision, control and employment of the Contractor and they shall have no connection what-so-ever with Rogi Kalyan Samiti, Member Secretary shall have no obligation to control or supervise such workers or to take any action against them except as permissible under the law. Such workers shall also not

have any claim against Rogi Kalyan Samiti for employment or regularization of their services by virtue of being employed by the Restaurant contractor, against any temporary or permanent posts in Rogi Kalyan Samiti.

57. The Contractor shall ensure that either he/she himself/herself or his/ her representative is available for proper administration and supervision at the works to the entire satisfaction of RKS.
58. The Contractor will bring his own tools, cookers, hot boxes, steam boxes, trolleys, equipment, utensils, plates, jugs, cupboards, racks, utensil stands, double sink, work table, etc., in sufficient quantity as needed to maintain the Restaurant services.
59. The Contractor shall not use the Restaurant premises for any other activity except for the purpose for which it has been provided for.

PAYMENT

60. The successful tenderer shall enter into an agreement with Member Secretary (GB), Rogi Kalyan Samiti, Government Hospital, Daman within 10 days from acceptance of the work order and shall pay monthly rent in advance which has been fixed by the department.
61. In case of the failure in making the payment of lease rent one month in advance, penal interest at the rate of 12% per annum or as may be prescribed from time to time will be charged for a maximum period of two months from the due date of payment with written permission from the Member Secretary, RKS to allow such extension which shall not exceed two months from due date of payment.
62. In case the lessee fails to make payment of the annual rent along with interest as above within 2 months from the commencement of the particular year, the lease agreement shall be terminated and the security deposit will be forfeited. In such cases, the lessee shall not have any claim on any investment made in the leased property and the same shall become the property of RKS. However the Chairperson/Member Secretary may at his discretion, allow further extension to pay the annual rent with interest in case convincing reasons are there to delay the payment of rent.

TERMINATION OF THE CONTRACT

63. The Contract can be terminated by either party, i.e., Rogi Kalyan Samiti or the Contractor, after giving one-month notice to the other party extendable by mutual agreement till alternate arrangements are made. However, Rogi Kalyan Samiti reserves the right to terminate the contract without giving any notice in case the Contractor commits breach of any of the terms of the contract. Rogi Kalyan Samiti

decision in such a situation shall be final and shall be accepted by the Contractor without any objection or resistance.

64. On termination of the contract, the Contractor will hand over the allotted canteen space under Rogi Kalyan Samiti without any damage to the hospital campus.

65. If the successful bidder withdraws or the services provided by the successful bidder are not found satisfactory (say in a month or so) during the probationary period of three months from the date of taking over charge of the Restaurant/canteen services, Rogi Kalyan Samiti reserves the right to terminate the contract without giving any notice and initiate appropriate necessary action in the matter for making alternate arrangements.

PENALTY

66. If the supplier fails to perform the services within the time period(s) specified in the contract. The Agency shall, without prejudice to its other remedies under the contract, deduct from the contract price as liquidated damages, a penalty of 0.5% of the total value of the order per week will be imposed subject to a maximum of 10% of the total value of the order. Once the maximum is reached the agency may consider termination of the contract.

67. If RKS is not satisfied with the quality of eatables served, services provided or behavior of the contractor or his/her employees, the Contractor will be served with 24-hour notice to improve or rectify the defect(s), failing which the Rogi Kalyan Samiti will be at liberty to take appropriate necessary steps as deemed fit.

JURISDICTION

68. All legal disputes between the parties shall be subject to the jurisdiction of the courts situated in Daman District only.

**CHECK LIST OF DOCUMENTS TO BE ATTACHED WITH
TECHNICAL BID**

Sr. No.	Document /Certificate	Enclosed (Yes/No)	Attached at Page No.
1.	PAN No.		
2.	GST Registration.		
3.	CA Certified Turnover Certificate		
4.	Shop Establishment Certificate.		
5.	3 similar nature of work means the running of the corporate cafeteria services works 500 employees/visitors on its dining strength.		
6.	Assessment Order (Certificate) for the last three years		
7.	Valid Food License photocopies		
8.	Signature of the bidder or his/her authorized signatory on each page of the Tender Document as acceptance of the terms and conditions contained in the Tender Document.		
9.	<p>Documentary evidence in support of the following:</p> <ul style="list-style-type: none"> • Number of years of having run Restaurants in the offices / organizations /hospitals/places of public utility/ institutions/educational institutions along with number of persons availing the services offered by the contractor; • List of institutions/organizations (with complete postal addresses) served in the past and list of institutions/organizations where presently providing Restaurant services. Names, designations and telephone numbers of concerned officers in the respective organizations/institutions may also be indicated; • Work Plan – indicating the requirement of staff and deployment pattern of staff proposed and other details for smooth, efficient and satisfactory performance of the contract. 		

ANNEXURE-II

DRAFT OF THE AGREEMENT

**TO BE JOINTLY SIGNED BY Member
Secretary (RKS) AND THE CONTRACTOR
FOR RUNNING RESTAURANT AT
GOVERNMENT HOSPITAL, DAMAN AT
CHC-CAMPUS, MOTI DAMAN.**

**(To be signed on a Stamp Paper of ₹.100/- to
be purchased by the Contractor)**

AGREEMENT

This Agreement made this day the _____ between Shri/Mrs/
Ms _____ of
M/s _____ of the other part (hereinafter called the
caterer) and whereas RKS needs a caterer to run Restaurant/ Canteen for supply of tea,
coffee, cold drinks, juice, biscuits, snacks, high-tea, break-fast, lunch and dinner, etc.
mentioned in the Tender Document invited by Rogi Kalyan Samiti to the staff, patient,
relative of patient's and guests who arrive in the Hospital. Whereas it is thought
desirable to grant a Contract (not being a lease) to the caterer to prepare and serve the
aforesaid items to the hospital staff, patient, patient's relatives and guests in the
Restaurant, office (in special cases as and when required). The terms and conditions
mentioned hereinafter, it is hereby confirmed as having been agreed to between the
respective parties as under:

1. That the Caterer has been granted the contract to run Restaurant/ Canteen in the
premises of Government Hospital, Damam at CHC-Moti Damam, initially for a
period of One year w.e.f. _____ on the terms & conditions contained in the
Tender Document, RKS Letter of Award of the Contract and this agreement read
together. If during this period, the performance is found satisfactory, the contract
may be renewed for further specified period on the existing or mutually agreed
to terms & conditions.

2. That the items served by the Caterer shall be wholesome and hygienic prepared in the clean atmosphere. The DMHS/Medical Superintendent/ Member Secretary, Rogi Kalyan Simiti and/or their authorized nominees may at any time enter the kitchen area allotted to the caterer for the purpose of this contract and take away samples of raw material, semi-prepared or fully prepared eatable items free of cost for the purpose of inspection, trial or analysis, and the decision of the authorities of the Rogi Kalyan Samiti with regard to the desirability or quality of the food articles offered for consumption shall be final. If any item of the menu/provision of food is found defective or not fit for use/consumption, the Rogi Kalyan Samiti authorities may - (i) issue warning; and / or (ii) get the said raw material/items destroyed and ask the Caterer to purchase fresh stocks, without any payment of compensation to the Contractor for the discarded material/items. If, however, this problem reëurs in spite of warning having been issued, the Rogi Kalyan Samiti reserves the right to impose financial penalty as decided by the RKS authorities or the contract may be cancelled without giving any notice.
3. The items of menu, which the Caterer would be expected to supply in the Restaurant/Canteen, are indicated in the Annexure III. The rates of items to be served by the Caterer shall be valid on annual basis, for one year from the date of contract and in-between revision shall not be allowed. The RKS may, if considered necessary, revise the rates only after one year of the contract in regard to the items of food/eatables and drinks. Till such time that the revised rates become operative, the caterer shall charge the existing rates.
4. That the caterer shall not make any additions or alterations in the premises allotted to him for providing Restaurant/canteen services.
5. That the caterer has agreed to keep the premises and its surrounding area neat, clean and tidy at all times and according to the Health/Hygienic conditions bye-laws of the Food Act or any other government/statutory body. In the event of violation of any of the aforesaid bye-laws in and around the Restaurant Kitchen/cooking area or dining hall, the caterer shall be responsible for any penalty/fine imposed by the concerned authorities.
6. That in the event of Health Department or any other government/statutory body authorities taking samples of raw material used by the caterer and those samples are not found fit/up to the mark for human consumption, the caterer shall be fully responsible for any fine/penalty imposed or legal recourse taken by such authorities.

That the contractor does not have to pay to the RKS electricity and water charges.

8. That the caterer has agreed to provide sufficient number of cooks, waiters and other support staff in the kitchen and dining hall and shall take all reasonable precautions to ensure that these workers attire themselves properly while on duty and are civil, polite, sober and honest in their dealings with the hospital staff, patient's, visitors and guests. He shall also employ only those workers whose antecedents have been verified by the police and are medically fit in all respects.
9. That any employee deployed by the Caterer in the premises becomes liable for suspension or dismissal by the Hospital due to his actions, disobedience or misconduct, the caterer shall accept the decision of the RKS as final and abide by such decision. In such an event, Rogi Kalyan Samiti shall not in any way be liable for any claim made by the concerned employee of the caterer for wages or damages and the caterer shall keep the caterer shall keep the Rogi Kalyan Smaiti authorities indemnified.
10. The Rogi Kalyan Samiti will have the right to review the working of this contract from time to time and if at any time it is found that the caterer has failed to fulfil any of the conditions of this contract or that his working is unsatisfactory, the RKS may terminate the contract after giving the caterer one-month notice, but no such notice will be necessary if the contract is terminated on the ground of service of any undesirable commodity.
11. That the caterer will not transfer or assign any part of his interest under this contract and that this contract shall also be liable to be terminated by the death or insolvency of the caterer before the expiry of the period of this contract that it is agreed between the parties that no interest whatsoever in the premises has been assigned by the Rogi Kalyan Smaiti to the contractor and the possession of the premises will always be that of the Rogi Kalyan Samiti, even when the premises are in use or occupation of the caterer.
12. The caterer shall provide all other implements for running the Restaurant like cooking elements, crockery, cutlery, table linen, flower posts, livery or the Restaurant Staff and these shall be of good quality and standard.
13. The caterer shall be required to procure gas refills in sufficient quantity for cooking purposes at his cost.
14. Penalty Clause : If the supplier fails to perform the services within the time period(s) specified in the contract. The Agency shall, without prejudice to its other remedies under the contract, deduct from the contract price as liquidated damages, a penalty of 0.5% of the total value of the order per week will be imposed subject to a maximum of 10% of the total value of the order. Once the maximum is reached the agency may consider termination of the contract.

15. The caterer shall also be responsible for the upkeep of articles provided (as per Annexure) by the RKS. In case of any damage to the furniture and equipments (list attached) by any person, he will immediately inform in writing the concerned authorities of the Member Secretary (RKS) for recovery of such losses/damages from the defaulters, failing which the caterer shall himself be liable to pay the cost as decided by the Rogi Kalyan Samiti.
16. That the Caterer shall maintain a Suggestion Book for recording suggestions for improvement of Restaurant Services. Such suggestions, as approved, by the Rogi Kalyan Samiti authorities, shall be forthwith acted upon. The suggestion book shall be kept open for inspection by the Rogi Kalyan Samiti designated authorities.
17. That the Caterer shall give 25% discount on all snacks/items to Hospital Staff.
In witness whereof the parties have put their hands to this agreement on the day aforesaid.

Countersigned:



Signed and delivered by: 1.

Member Secretary (GB),
Rogi Kalyan Samiti,
-Government Hospital, Daman

ANNEXURE-III

FORMAT FOR PERFORMANCE CERTIFICATION REFERRED IN POINT N0.18 (e)

(Furnish this information for each individual work from the employer for whom the work was executed)

1. Name of the contract and location :
2. Agreement no.
 - a. Scope of Contract
 - b. Contract Cost
 - c. Date of start
 - d. Period
 - e. Amount of compensation levied, if any
 - f. Performance Report
 - (i) Quality of Food - Excellent/Very Good/Good/Fair
 - (ii) Resourcefulness - Excellent/Very Good/Good/Fair
 - g. Compliance of all statutory requirements- Yes / No

(Seal of the Organization)
Authority)

(Signature of the Responsible

Date:

MENU FOR OFFICIAL LUNCH ETC...

1. ORDINARY LUNCH FOR

Veg Lunch			
Sr No	Menu	ITEMS	Rate
1	Menu	Plain Rice / Zeera Rice / Pulav	₹.80/-
		Chapati / Puri (plain / stuffed)	
		Dal / Kadi / Sambhar	
		Gravy Veg	
		Dry Veg	
		Salad & Papad, Pickle,	
		Dessert	

The Successful Bidder must provide the following basic menus and the rates:

List Of Snacks & Beverages For Outdoor Restaurant		
List Of Beverages		
Sr. No.	Items	Rate
1.	Tea: 100 ml	₹.10/-
2.	Coffee : 100 ml	₹.15/-
3.	Lemon Water: 200 ml	₹.15/-
4.	Milk : 200 ml	₹.20/-
5.	Cold Drink: 200 ml*	As per MRP
6.	Fresh Seasonal Juice : 200 ml	₹.30/-
7.	Sweet/Salted Lassi : 200 ml	₹.30/-
8.	Milk Shake: 200 ml	₹.40/-

LIST OF SNACKS AT CAFETERIA

Sr. No.	ITEMS	RATE
1.	Samosa : 2nos with tomato sauce & green chutney	₹.30/-
2.	Vada pav : 3 nos pav with 3 vadas with tomato sauce & green chilli chutney	₹.30/-
3.	Boiled egg : 2 nos	7.201-
4.	Omlette(legg) with 2 bread piece/pav : 2 nos	7.251-
5.	Bhurji (2 egg) with pav : 2 nos	₹.35/-
6.	Poha : 200 gram	7.251-
7.	Bread butter/ jam : 3 slice(large size)	₹.20/-
8.	Sandwiches : 2 Slices with Tomato sauce & green chutney	₹.30/-
9.	Idly (rice/rava) – Sambhar – Chutney : 2 nos.	₹.30/-
10.	Puri-sabji : 5 piece with 50 gram sabji	₹.35/-
11.	Stuffed paratha (aloo/gobhi/ mix veg.) with curd (50 gm) and pickle : 1 nos	7.251-
12.	Maggi : 100 gm	7.251-
13.	Dal rice with achar 100 grams	₹. 45/-

Thali – Only for Hospital Staff

Sr. No.	ITEMS	RATE
1.	Chappati (3) -Sabji (50gm)- Dal (100gm) -Rice / zeera rice (200gm) -Salad,achar – papad	7.501-
2.	Curd / buttermilk /lassi (200ml) EXTRA	₹.15/-
3.	Sweets only on demand i.e. Gulab Jamun (2 piece)/ Jalebi / Kheer / Sheera etc	₹.25/-

BREAKFAST/SNACKS MENU FOR CAMP/MEETINGS
(9.00 AM TO 5.30 PM)

Sr. No.	ITEMS Breakfast (Any of the Below)	RATE
1.	Tea- coffee- green tea- buttermilk Poha/bread butter/Dry Fruit cookies (chocolate/walnut/oats/multigrain/nuts cookies) - water bottle = 1 plate	₹.50/-
2.	coconut water- fresh fruit juice - dry fruit milkshake plum cake- pastry - protein bars water bottle -= 1 plate	₹.80/-
3.	Tea- coffee- green tea- buttermilk Khaman/dhokla/Harabara kebab/paneer pakoda/veg sanwich water bottle =1 plate	₹.60/-
4.	coconut water- fresh fruit juice - dry fruit milkshake-lassi-vanilla milkshake Khaman/dhokla/Harabara kebabpaneer pakoda/veg sanwich water bottle =1 plate	₹.90/-
5.	Calorie control:- Green tea -coconut water- fresh fruit juice - lemonade - roasted walnuts n almonds - phol makhana - vegetable sandwich - cut fruits	₹.60/-



Member Secretary
Rogi Kalyan Samiti
Government Hospital, Daman
CHC-Moti Daman
e-mail ID : ghddmn@gmail.com

PRICE BID

Running of Cafeteria (Restaurant) all types of snacks and meals etc. at Government Hospital, Daman Shifted to Community Health Centre (CHC), Moti Daman.

Sr. No.	Particulars	Monthly Rent
01.	Running of Cafeteria (Restaurant) All types of snacks and meals etc. at Government Hospital, Daman at CHC-Moti Daman.	

(Rupees in words _____
_____)

Conditions of Tender documents may be read before quoting rate. The **Highest Rent** quoted by the bidder will be awarded the contract, if he/she satisfies other conditions. EMD of ₹. 40,000/- in FDR of Schedule Bank should be enclosed.



Member Secretary
Rogi Kalyan Samiti
Government Hospital, Daman
CHC-Moti Daman
e-mail ID : ghddmn@.gmail.com