No. COL/DMN/EST/24/PG/2012-13/3 + 10
U.T. Administration of Daman & Diu,
Office of the Collector,
Collectorate,
Daman.
Dated:-/01/2012.

CIRCULAR

This is to inform you that a Directorate of Public Grievance has been set up in the U.T. Administration of Daman & Diu vide order No. 6/327/2011-PER/3459 dated 03/01/2012 of Joint Secretary (Personnel), Daman.

As per the guidelines contained in said order the Wednesday of every week is earmarked as meetingless day for grievance redressal, when all officers shall remain in their office and shall receive and hear public grievance between 9.30 am to 1.30 pm.

Further, as per the guidelines contained in the said order, the name, designation and telephone number etc. of the Director (Public Grievance) should be displayed prominently at the reception and other convenient places in the office building. Wide publicity should be given about the grievance redressal machinery. All of offices shall display such Board at their office.

The name, designation and telephone number etc. of the Director (Public Grievance) is as under.

Shri Sanjay Goel, IAS Collectorate, Daman Director, Public Grievance, Collectorate, Moti Daman-396220. Ph. No. 0260-2230698,2230689

In this regard, you are requested to comply the above mentioned guidelines with utmost importance & without any negligence.

(Chanchal Yadav)

Deputy Director, Public Grievances,

Daman & Diu, Daman

To, All Head of Offices, Daman.