

CITIZEN'S CHARTER

U. T. OF DAMAN & DIU

DEPARTMENT OF TOURISM

DAMAN.

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The Organization:

The Administrative head of the Department is the Administrator/Secretary (Tourism). The Director of Tourism Department Daman & Diu is Collector, Daman. The Tourism Department has main office at " PARYATAN BHAVAN " Nani Daman. The Tourism office at Diu is located at Bandar Chawk Diu. The Collector Diu is looking after Tourism Department at Diu.

The tourist information centers are located at Paryatan Bhavan, Nani Daman and Tourism Office at Diu.

The offices of the Deputy Director of Tourism, located at Paryatan Bhavan, Nani Daman and tourism office at Diu are primarily responsible for monitoring the registration of Hotels, Travel Agents etc. under the Tourist Trade Act, 1982.

Activities of the Department:

- * Policy Formulation.
- * Development of Infrastructure.
- * Implementation of Goa, Daman & Diu Registration of Tourist Trade Act, 1982 and the rules made therein.

It is mandatory for all Hotels, Travel Agents, Tour Operators, Tourist Guides, Tourist Taxi Operators and Dealers of notified articles and other persons engaged in tourist activities to register themselves under the Act. Registration is to be annually renewed.

- * Marketing of Daman & Diu as tourist destination.

Availability of forms:

The forms for Registration of Hotels, Travel Agents etc. are available at the office of the Deputy Director of Tourism, Department of Tourism at Paryatan Bhavan, Nani Daman and Tourism Office at Diu. An application in prescribed form should be made to the Deputy Director of Tourism or Collector, Diu under which, the concerned agency operates.

Under the Act, Director and Collector, Daman is the Prescribed Authority to issue certificate of registration for Daman. The Collector, Diu is the Prescribed Authority for Diu.

Subject to submission of complete application in all respects, the registration shall be completed within a period of three months from the date of receipt of application unless registration is refused under Section 5 of the Act.

Failure to register will attract penalty as prescribed under the Act.

Renewal of registration:

The registration will be renewed annually by applying in the prescribed forms.

Other Incentives:

The Hotels set up and Registered with Tourism Department in the UT of Daman & Diu are not liable to pay luxury tax at present. The Sales Tax on "Cooked Food" is only 4%. The Electricity Charges of Hotels Registered with Tourism Department, Daman & Diu are charged on par with Industrial Category (i.e. LTP/Motive Power up to 99 HP and in HTC Category if having contact demand of 100 KVA and above) instead of being charged at commercial rates.

Public Grievance Machinery:

The following officers in the Department of Tourism Daman & Diu may be contacted for seeking additional details regarding the schemes and programmes of the department and public grievances, if any:

- (1) Shri Ramesh Verma, IAS,
Director of Tourism,
Collectorate,
Moti Daman – 396 220.
Tele : 0260 – 2230698, 0260 - 2230689
- (2) Shri Vinod P. Kavle,
Collector,
Diu.
Tele : 02875 – 252111, 02875- 252444.
- (3) Shri Gaurav Singh Rajawat,
Deputy Director of Tourism,
Paryatan Bhavan,
Nani Daman- 396 210.
Tele: 0260- 2255104
- (4) Shri D. S. Saroha
Deputy Collector,
Collectorate,
Diu – 396 520.
Tele : 2875 – 252444.

Web-site : www.damantourism.com

Web-site : www.diutourism.com

Dos and don'ts for the tourists:

- While driving follow traffic rules. Carry on your person legal documents like licence and passport. Traffic circulation is on the left. Do not use air horns or multi toned horns. Do not drive vehicle after consuming alcohol.
- Exchange your money only through Banks/Authorised money changers/hotels and insist on a receipt.
- In case you want to extend your visa, contact the Foreigners Regional Registration Office located, in Police Headquarters at Daman & Diu.
- Check power voltage before using electrical appliances for safety purpose.
- Keep your valuables in hotel lockers/ bank safe deposit vault.
- Contact Govt. approved Travel agents/Tour operators for local sightseeing and excursion tours. Do not purchase rail/air/bus tickets through stranger or unauthorized agents.
- Tourists carrying cameras/video cameras should check whether photography/video filming is permitted at the places they visit.
- Contact nearest Govt. of India/State Govt. Tourist Office/Counter/Police/Tourist Assistance Booth for any tourist information / assistance.
- Loss of any documents should be reported to Police Station.
- While visiting religious places, please have respect for local tradition/customs.
- Observe decency and decorum in dress. Nudity on beaches and public places is forbidden and punishable under the law.
- While at the beach please read sign boards before entering the water and please follow the instructions contained on the signboards.
- Consuming alcohol in public place, garden, beaches is not permitted.
- Swim in safe areas only.
- Deposit all waste matter at the nearest dustbin available.
- In case you have to visit the hospital please insist on sterilised / disposable syringes and make sure that the blood is tested before transfusion.
- In case you see any drug peddler, please inform nearest Police Station. Information given will be kept confidential. Trafficking and possession of drugs and narcotics is a very serious offence.
- Use Sulabh Shouchalays (Public Pay Toilets) available at most places of importance.
- Do not encourage beggars.
- Do not accept food / drink from strangers.
- Do not be coerced into shopping by touts/guides/taxi drivers or strangers.

3) Mirasol Lake Garden (Kadaiya) :- The Mirasol lake garden situated at near Village Kadaiya, Nani Daman. The lake garden is wholly man-made wonder with a variety of cuisines, the restaurant excels in the panoramic view it has to offer. There is a lake surrounding the two islands connected by a bridge. Fountains and beautiful boats add to the remarkable greenery, which meets the eye in every direction.

Entry fees and parking charges at Kadaiya Lake Garden are as under :

Entry Fees.

Per Adult Rs. 10/-
Per Child Rs. 5/- (Age 3 to 12 years)

Parking Charges

Per Heavy Vehicle	Rs. 15/-	Photography	Rs. 20/-
Per Light Vehicle	Rs. 10/-	Videography	Rs. 50/-
Per Scooter / Rickshaw	Rs. 5/-		

4) Jampore Beach:- Towards south, at Moti Daman side Jampore Beach leads on to the border of Gujarat. It is a pleasant spot, where one communes with nature in sublime solitude. This beach is most suited to swimming as it is danger-free. During low-tide, one can walk on the soft wet sand right into the sea. Don't miss a picnic with your family in the shade of Casurina plantation on the sea-shore.

5) Church of Bom Jesus, Moti Daman :- The church of Bom Jesus situated in fort area Moti Daman was completed in its present form in 1603 AD. The richly carved doorway and the highly decorated interiors together with the lofty ceiling and burnishing alter invite aesthetic attention. In the early days of the Portuguese rule Bom Jesus was a parish church.

6) Fort of Moti Daman :- The Fort of Moti Daman situated near Moti Daman Jetty. The massive fort that runs round the settlement like a girdle, dates back to 1559 AD. The colossal structure in the present form encompasses about 30,000sq. mts. with 10 bastions and two gateways. The fort is protected by moat on the land side and also connects the river to the sea.

7) Fort of Nani Daman :- The small fort situated at Nani Daman Jetty, with high stone walls encloses an area of 12,250 sq. mts. It has three bastions and two gateways. The most conspicuous part of the Fort is the giant gateway facing the river with a large statue of St. Jerome and side of the gateway. The imposing church of our Lady of the Sea is the principal building within the Fort.

DIU

1) Nagoa Beach :- It is located in the Nagoa hamlet of the village of Bucharwada. The Beach is exceptionally beautiful and quiet. In this beautiful horse-shoe (semi-circular) shaped beach, various water sports facilities are available. It is safe for swimming. Plenty of branching palm Hoka trees whisper and sway in the intoxicating sea breeze all day long. The virginity of the beach and serenity of the surroundings give you peace and pleasure beyond expression.

2) St. Paul Church, Diu :- It is located in centre of Diu. St. Paul's Church is dedicated to our Lady of Immaculate Conception. The construction of the Church was started in 1601 and was completed in the year 1610. The main façade of the church, perhaps the most elaborate of all Portuguese churches in India, is adorned with curiously treated volutes and shell-like motifs, and immediately attracts visitors. The façade has been illuminated by flood lights adding to the evening city glow.

3) Chakratirath Beach :- Chakratirath Beach is centrally located and contiguous to the town at Diu. This beach serves the locals as well as domestic and international tourists, providing them with an opportunity to have a worthwhile break. The hill and the surrounding areas and landscape has been beautiful illuminated.

4) Diu Museum :- The old St. Thomas Church situated near St. Paul Church Diu has been converted into a museum which houses the antique statues, various stone inscriptions of the earlier rulers. Wooden carvings, idols, shadow-clocks and other important artifacts have been collected from various sites and displayed.

5) Gangeshwar Temple :- This is situated 3 km. away from Diu in Fudam Village. A Shivlinga, known as Gangeshwar, is in the midst of the rocks on the seashore, and is washed by the tidal waves of the sea.

6) Fort of Diu :- The fort commands a magnificent view of sea. It was constructed between 1535 and 1541 AD after a defence alliance, concluded by the Bahadurshah, Sultan of Gujarat, and the Portuguese when the former was attacked by Humayun, the Mughal Emperor.

7) Fortress of Panikota :- The Fortress of Panikota is a magnificent stone structure in the sea, built right at the mouth of the creek. It can be reached only by a canoe or a motor launch. Approximately one nautical mile from the Diu Jetty, it also has a light house and a small chapel dedicated to Our Lady of the sea. Located in the middle of the Sea, the fortress make for a beautiful view whether seen from the jetty, from the Fort, from the village of Ghoghla or from Diu proper.

8) Ghoghla Beach:- The Ghoghla Beach situated at village Ghoghala is among the six beautiful beaches in Diu District. A tourist complex built here provides all basic amenities to tourists.

The tourist visiting Daman and Diu can get the tourism literature / brochures / map and further information from the offices mentioned as under:

- 1) **Tourist Information Centre**
Office of the Assistant Director of Tourism,
Paryatan Bhavan,
Near Bus Depot,
Nani Daman – 396 210.
Tele No. 0260 – 2255104.
Web-site :- www.damantourism.com

- 2) **Tourist Information Centre**
Tourism Office,
Bander Chowk,
Diu – 396 520.
Tele No. 02875 – 252653.
Web-site :- www.diutourism.com