

**Bid Document/ बिड दस्तावेज़**

<b>Bid Details/बिड विवरण</b>	
<b>Bid End Date/Time/बिड बंद होने की तारीख/समय</b>	30-05-2025 19:00:00
<b>Bid Opening Date/Time/बिड खुलने की तारीख/समय</b>	30-05-2025 19:30:00
<b>Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)</b>	180 (Days)
<b>Ministry/State Name/मंत्रालय/राज्य का नाम</b>	Ministry Of Social Justice And Empowerment
<b>Department Name/विभाग का नाम</b>	Department Of Empowerment Of Persons With Disabilities
<b>Organisation Name/संगठन का नाम</b>	N/a
<b>Office Name/कार्यालय का नाम</b>	Composite Regional Centre, Davangere Karnataka
<b>क्रेता ईमेल/Buyer Email</b>	buycon1.nimhi.ka@gembuyer.in
<b>Item Category/मद केटेगरी</b>	Hiring of Sanitation Service - Sweeper; 6; All Areas; All Areas; Daily; 4
<b>Contract Period/अनुबंध अवधि</b>	1 Year(s)
<b>Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)</b>	70 Lakh (s)
<b>Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष</b>	3 Year (s)
<b>Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है</b>	Yes
<b>MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट</b>	No
<b>Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट</b>	No
<b>Document required from seller/विक्रेता से मांगे गए दस्तावेज़</b>	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Floor Price/न्यूनतम मूल्य	This bid has been created/published with floor price(minimum value) selected by the Buyer. Service Providers are advised to quote above the minimum floor value.
Estimated Bid Value/अनुमानित बिड मूल्य	2091455.3
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

#### EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	Bank Of Baroda
EMD Amount/ईएमडी राशि	41829

#### ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	Bank Of Baroda
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

#### Beneficiary/लाभार्थी :

CRC Davangere

Composite Regional Centre, Davangere Karnataka, Department of Empowerment of Persons with Disabilities,

N/A, Ministry of Social Justice and Empowerment  
(Crc Davangere)

**MII Compliance/एमआईआई अनुपालन**

MII Compliance/एमआईआई अनुपालन	Yes
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
  1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
  2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
  3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Additional Scope of Work and Size of Areas to be Serviced:**[1746621920.pdf](#)

**Hiring Of Sanitation Service - Sweeper; 6; All Areas; All Areas; Daily; 4 ( 9 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Category of Resource	Sweeper
Number Of Working Days in Week	6
Type of Area	All Areas
Area Inclusions	All Areas
Cleaning Cycle	Daily
Cleaning Frequency	4
Consumables/Equipments and cleaning agents to be provided by	Buyer
Machineries to be provider by	Buyer
<b>Addon(s)/एडऑन</b>	
Consumables/Equipments and cleaning agents to be provided by Service Provider	NA
Machineries to be provider by service provider	NA

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources	Additional Requirement/अतिरिक्त आवश्यकता
1	Y Sreenath	577556, Composite Regional Center, (CRC) Davanagere, DEPwD, MSJ&E, Govt. of India, Vaddinahalli Road, Near NH 48 (Opposite. Apoorva Resort), Honnur Post, [Mobile: 9398106450 & 9043922805]	9	<ul style="list-style-type: none"> <li>Approx Area in Sq.Ft : 50129.25</li> <li>Minimum Wage Per Month Per Resource (Including ESI, PF, ELDI, PF Admin Charge, and relieving charges if applicable) in INR exclusive of GST : 15675.02</li> </ul>

#### Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

##### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25

percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

## 2. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

## 3. **Payment**

**PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

## 4. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

## 5. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

### 1. The below mentioned certificates are required to be enclosed for consideration of Technical bid.

- Certificate of Registration of the firm
- Submission of EMD as per bid.
- The Bidder Should Have Executed atleast

**One work with a value of Rs. 16.73 Lakh (or)**

**Two works each with a value of Rs. 10.46 Lakh (or)**

**Three works each with a value of Rs. 08.37 Lakh**

Out of which one work should be executed in Government Departments/PSU/Autonomous Bodies In Last 03 Financial Years (F.Y 2022-23 , F.Y 2023-24 & F.Y 2024-25). The value of work done will be calculated for one year based on the certificate submitted by the agency, to fulfill the above criteria. **(Work Completion Certificate Or Performance Certificate Must Be Attached)**

- Turn over certificate issued by Chartered Accountant for last 3 Financial Year (F.Y 2022-23 , F.Y 2023-24 & F.Y 2024-25).
- Acceptance of Terms & conditions as per Format
- Local Address proof as per Terms & Conditions

### 2. Successful vendor must deploy the manpower as per the tender. Staff to be deployed shall be

native of Davanagere and must be residing in Davanagere only.

3. Payment of wages to the engaged manpower should be done before 07th of the following month.
4. Character and antecedents and Medical Fitness certificate of engaged staff must be verified by the bidder agency from the concerned police station/ medical authorities and report thereof should be submitted immediately to CRC Davanagere.
5. Payment will be made upon submission of invoice/bills in original on monthly basis to the agency through electronic transfer. The following documentary evidence shall be furnished along with the bills.
  - EPF staff-wise contribution & challan proof - (EPF contribution is to paid by the contractor upto the maximum wage ceiling of Rs.15,000/- per month, as amended from time to time)
  - ESI staff-wise contribution & challan proof (ceiling of Rs.21,000/- per month as amended from time to time)
  - GST Remittance challans/receipts
  - Payslips of all staff indicating all emolument and deductions
  - Agency's Bank statement proof indicating salary disbursement
6. The contractor shall ensure that they deploy only qualified personnel at site as per requirement. The contractor must provide ESI Card, Suitable uniform, ID Card / Badge, Shoes and Safety equipment at their own cost, for safety and shall ensure their proper maintenance.
7. Number of manpower per shift may increase/decrease as per the need of the organization, and may be assigned other jobs for the interest of the CRC Davanagere and Persons with Disabilities (PwDs)
8. Before undertaking the contract, the bidder should furnish the details of manpower to be employed by them.
9. Behavior of the manpower deployed by the contractor shall in no way be detrimental to the administration. The contractor shall provide those who are good, soft character, physically fit, efficient, well behaved and skillful in their duties.
10. CRC Davanagere is dealing with Persons with Disabilities. As the manpowers are part of it & while on duty, they should deal the PwDs with at most care and respect.
11. The desirable behavior/ attitude / respect of the Manpower is great concern for CRC, Davanagere when they are on duty. In case the behavior of the deployed manpower are found to be non-satisfactory/ adamant/ argumentative/ disrespectful/ non obedient/ non reliable, towards officials/ staff/ PwDs/ Visitors at any point of time, the same manpower should be immediately removed/ replaced by the agency as per instruction of CRC Davanagere.
12. **The deployed staff/manpower must be on uniform, and expected highly respect decorum discipline towards the officials/ staff/ PwDs/ Visitors of CRC Davanagere.**
13. In case, any unforeseen /untoward incident occurred at CRC Premises due to deployed manpower / or due to negligence/ sleeping when they are on duty, if any damage/ theft is occurred to the CRC, Davanagere, the Agency is responsible the same will be recovered from the Agency only.

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**TENDER ACCEPTANCE LETTER**

(To be given on company Letter Head)

To

Director

CRC Davanagere

**Subject: Acceptance of Terms & Conditions of Tender**

**GeM Tender No.:** \_\_\_\_\_ **for Hiring of Sanitation Manpower Services at CRC Davanagere**

Dear Sir/Madam,

I/We hereby submit our acceptance of the terms and conditions of the tender with reference to the above-mentioned work. The details are as follows:

1. I/We have downloaded/obtained the tender document(s) for the above-mentioned work from the GeM portal namely: <https://gem.gov.in>.
2. I/We hereby certify that:
  - I/We have read the entire terms and conditions of the tender documents (including all annexures, scope of works, SLA, etc.) which form part of the contract agreement.
  - I/We shall abide by the terms, conditions, and clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/organization have also been taken into consideration while submitting this acceptance letter.
4. I/We unconditionally accept the tender conditions of the above-mentioned tender documents/corrigendum(s) in its entirety.
5. I/We hereby declare that our firm has not been blacklisted/debarred by any Government Department or Public Sector Undertaking in the last three years.
6. I/We certify that all the information furnished by our firm is true and correct. In the event that the information is found to be incorrect/untrue or violated, your department/organization may summarily reject the bid or terminate the contract without notice or prejudice to any other rights.
7. I/We confirm compliance with the following statutory provisions:
  - Contract Labour (R&A) Act, 1970
  - Minimum Wages Act, 1948, and the Minimum Wages Rules, 1950
  - Provisions of EPF & ESIC Rules
8. I/We have valid licenses/registrations as follows:
  - A valid license under Section 12 of the Contract Labour (R&A) Act, 1970, obtained from the Labour Department for contract works.
  - Necessary registrations with EPF and ESIC.
9. I/We confirm that:
  - Our firm has not been in default of payment of wages/EPF/ESI to any labor employed/provided by us to any other principal employer.
  - Our firm has not defaulted or short-paid EPFO or ESIC contributions to our employees.

Yours faithfully,

**(Signature of the Bidder, with Office Seal)**

## **Disclaimer/अस्वीकरण**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.



**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**