

TELE-LAW: REACHING THE UNREACHED

Tele-Law: Reaching the Unreached is an e-interface mechanism to seek legal advice and consultation at a pre-litigation stage. It connects needy and marginalised in need of legal aid with the Panel Lawyers via video conferencing/telephonic facilities available at Common Service Centres (CSCs) situated at the Panchayat level. Launched in 2017, the Tele-Law service is now directly accessible through the Tele-Law Mobile App (available on Android & IOS).



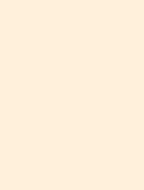
Accessibility

Easy Connect via video conferencing/ telephonic facilities availing at CSCs, situated at the Panchayat level and through Tele-Law Mobile App



Affordability

Free of Cost For all Citizen



Frontline Functionaries

- Para Legal Volunteers (PLVs) have been stationed to act as intermediaries, bridging the gap between common people and the Tele-Law service, and also to create public awareness about Tele-Law.
- Village Level Entrepreneurs (VLEs) who run the CSCs facilitate online registration of beneficiaries with Panel Lawyers.
- Panel Lawyers have been positioned to provide legal advice and consultation to people.
- State Coordinators manage different stakeholders in effective implementation of Tele-Law programme in States/UTs.

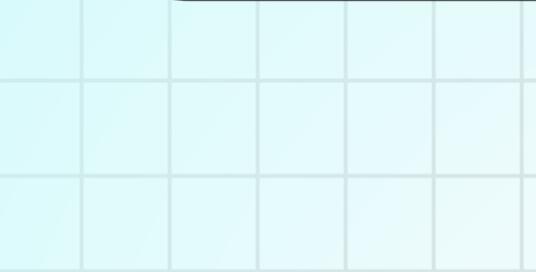


Real-time Data

A dedicated Tele-Law dashboard has been developed to capture real-time data on nature of cases registered & advice enabled. This data has also been hosted on the Prayas Dashboard.

Citizen Tele-Law Mobile App

► Available in 22 Scheduled Languages



YEAR-WISE PAN-INDIA COVERAGE

1,25,00,000

1,10,00,000

95,00,000

80,00,000

65,00,000

50,00,000

35,00,000

20,00,000

0

1,12,33,028

1,11,47,428

79,08,682

35,57,395

16,69,964

7,22,280

1,95,693

29,860

29,860

12,692

Advice Enabled

3,00,000

2,50,000

2,00,000

1,50,000

1,00,000

50,000

0

CSCs Covered

Implementing Process

