



TELE-LAW: REACHING THE UNREACHED

Tele-Law: Reaching the Unreached is an e-interface mechanism to seek legal advice and consultation at a pre-litigation stage. It connects needy and marginalised in need of legal aid with the Panel Lawyers via video conferencing/telephonic facilities available at Common Service Centres (CSCs) situated at the Panchayat level. Launched in 2017, the Tele-Law service is now directly accessible through the Tele-Law Mobile App (available on Android & IOS).



Accessibility

Easy Connect via video conferencing/ telephonic facilities availing at CSCs, situated at the Panchayat level and through Tele-Law Mobile App



Affordability

Free of Cost For all Citizen



Frontline Functionaries

- Para Legal Volunteers (PLVs) have been stationed to act as intermediaries, bridging the gap between common people and the Tele-Law service, and also to create public awareness about Tele-Law.
- Village Level Entrepreneurs (VLEs) who run the CSCs facilitate online registration of beneficiaries with Panel Lawyers.
- Panel Lawyers have been positioned to provide legal advice and consultation to people.
- State Coordinators manage different stakeholders in effective implementation of Tele-Law programme in States/UTs.



Real-time Data

A dedicated Tele-Law dashboard has been developed to capture real-time data on nature of cases registered & advice enabled. This data has also been hosted on the Prayas Dashboard.

Citizen Tele-Law Mobile App

► Available in 22 Scheduled Languages

► Separate Mobile app available for Advocates and Citizens

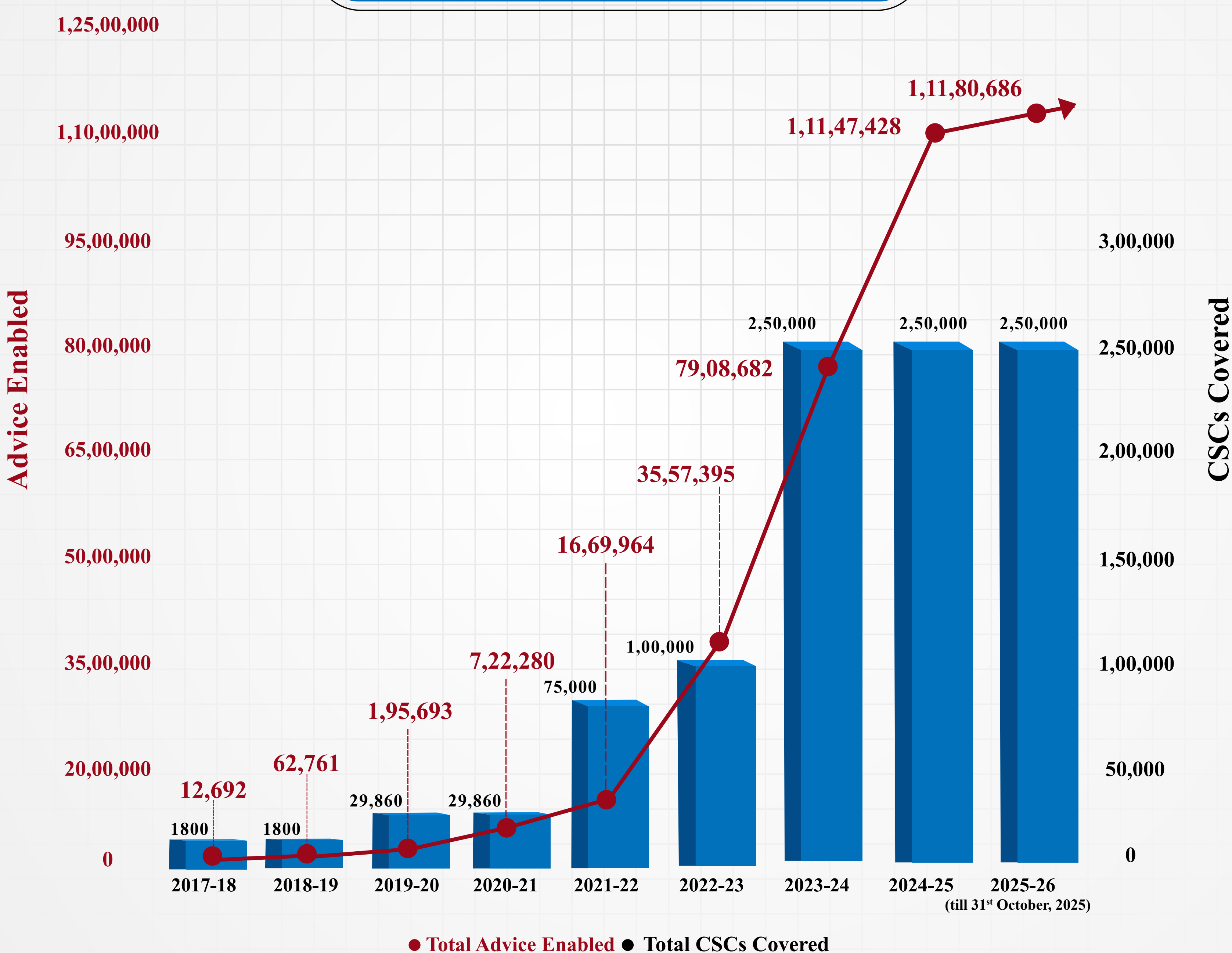


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DEPARTMENT OF
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CSC
Your Trusted Neighbourhood Kiosk

YEAR-WISE PAN-INDIA COVERAGE



Implementing Process

