



# TELE-LAW: REACHING THE UNREACHED

Tele-Law: Reaching the Unreached is an e-interface mechanism to seek legal advice and consultation at a pre-litigation stage. It connects needy and marginalised in need of legal aid with the Panel Lawyers via video conferencing/telephonic facilities available at Common Service Centres (CSCs) situated at the Panchayat level. Launched in 2017, the Tele-Law service is now directly accessible through the Tele-Law Mobile App (available on Android & IOS).



#### Accessibility

Easy Connect via video conferencing/telephonic facilities availing at CSCs, situated at the Panchayat level and through Tele-Law Mobile App



## Affordability

Free of Cost For all Citizen



### Frontline Functionaries

- Para Legal Volunteers (PLVs) have been stationed to act as intermediaries, bridging the gap between common people and the Tele-Law service, and also to create public awareness about Tele-Law.
- Village Level Entrepreneurs (VLEs) who run the CSCs facilitate online registration of beneficiaries with Panel Lawyers.
- Panel Lawyers have been positioned to provide legal advice and consultation to people.
- State Coordinators manage different stakeholders in effective implementation of Tele-Law programme in States/UTs.



#### **Real-time Data**

A dedicated Tele-Law dashboard has been developed to capture real-time data on nature of cases registered & advice enabled. This data has also been hosted on the Prayas Dashboard.

# Citizen Tele-Law Mobile App

- Available in 22 Scheduled Languages
- ▶ Separate Mobile app available for Advocates and Citizens





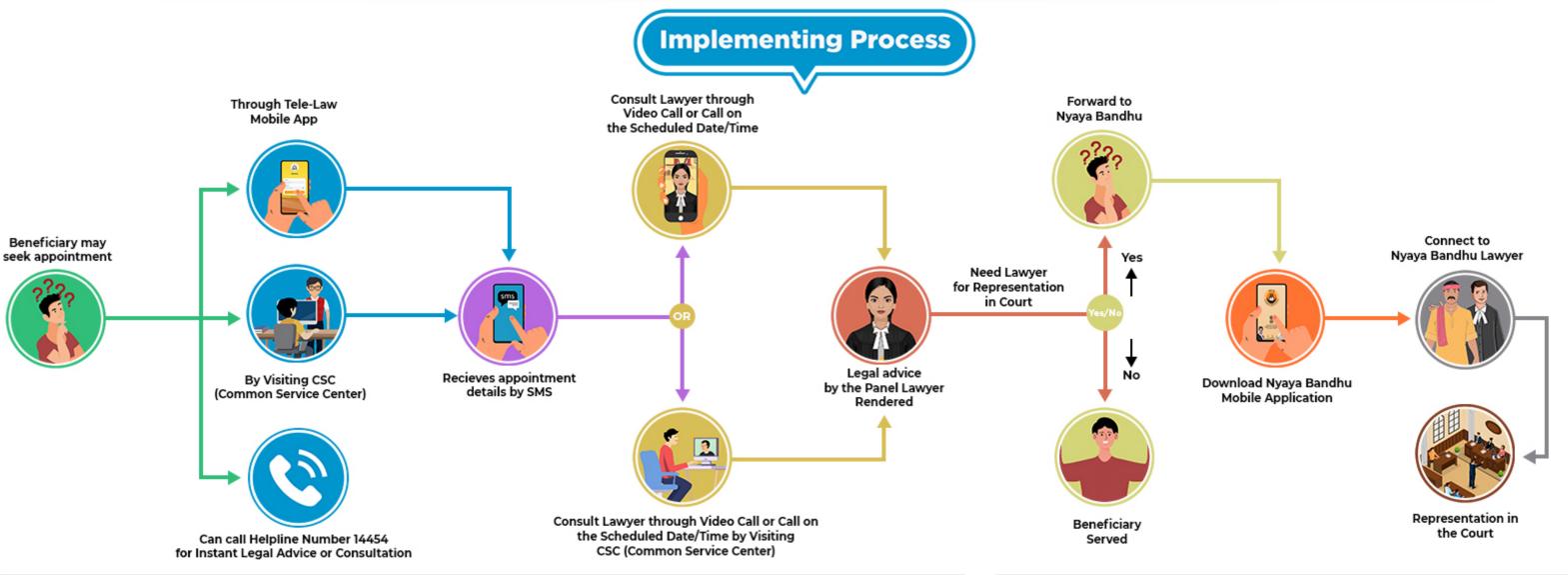
■ Total Advice Enabled
 ■ Total CSCs Covered

2021-22

2022-23

2020-21

2019-20



0

2017-18

2018-19

0

2025-26

(till 31st July, 2025)

2024-25

2023-24