

# TELE-LAW: REACHING THE UNREACHED

Tele-Law: Reaching the Unreached is an e-interface mechanism to seek legal advice and consultation at a pre-litigation stage. It connects needy and marginalised in need of legal aid with the Panel Lawyers via video conferencing/telephonic facilities available at Common Service Centres (CSCs) situated at the Panchayat level. Launched in 2017, the Tele-Law service is now directly accessible through the Tele-Law Mobile App (available on Android & IOS).

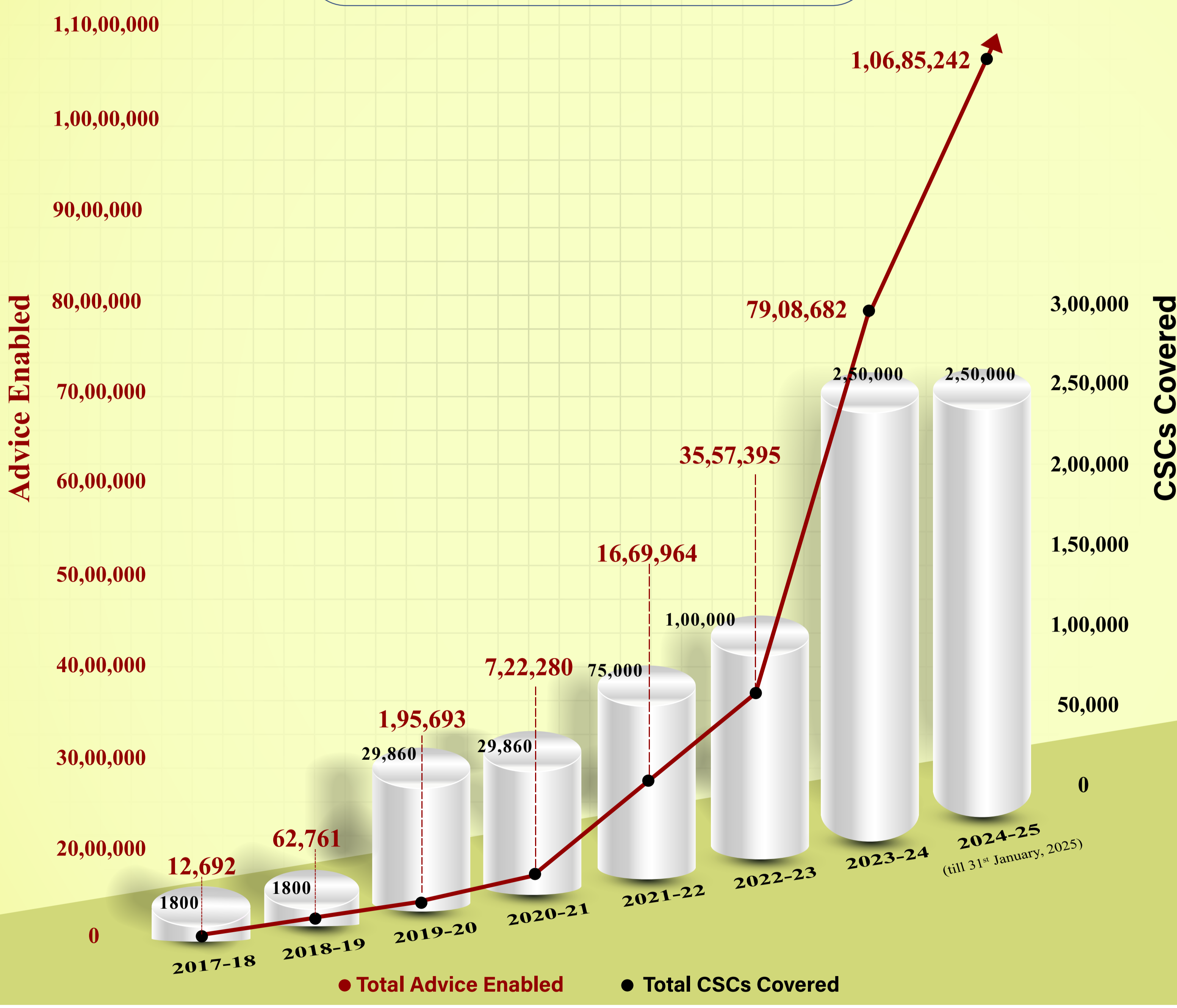
- Accessibility**  
 Easy Connect via video conferencing/ telephonic facilities availing at CSCs, situated at the Panchayat level and through Tele-Law Mobile App
- Affordability**  
 Free of Cost For all Citizen
- Frontline Functionaries**
  - Para Legal Volunteers (PLVs) have been stationed to act as intermediaries, bridging the gap between common people and the Tele-Law service, and also to create public awareness about Tele-Law.
  - Village Level Entrepreneurs (VLEs) who run the CSCs facilitate online registration of beneficiaries with Panel Lawyers.
  - Panel Lawyers have been positioned to provide legal advice and consultation to people.
  - State Coordinators manage different stakeholders in effective implementation of Tele-Law programme in States/UTs.
- Real-time Data**  
 A dedicated Tele-Law dashboard has been developed to capture real-time data on nature of cases registered & advice enabled. This data has also been hosted on the Prayas Dashboard.

### Citizen Tele-Law Mobile App

- Available in 22 Scheduled Languages
- Separate Mobile app available for Advocates and Citizens



## YEAR-WISE PAN-INDIA COVERAGE



### Implementing Process

