

**GOVERNMENT OF INDIA
MINISTRY OF LAW AND JUSTICE
DEPARTMENT OF JUSTICE**

RAJYA SABHA

UNSTARRED QUESTION NO. 280

TO BE ANSWERED ON THURSDAY, THE 3rd FEBRUARY, 2022

Para legal Volunteers under DISHA

280. SHRI PARTAP SINGH BAJWA:

Will the Minister of *Law and Justice* be pleased to state:

- (a) number of Para Legal Volunteers engaged under Designing Innovative Solutions for Holistic Access to Justice in India (DISHA) till date, State-wise;
- (b) number of People benefitted with legal advice under DISHA till date, State-wise; and
- (c) percentage increase in number of beneficiaries receiving legal advice because of DISHA till date, State-wise?

ANSWER

MINISTER OF LAW AND JUSTICE

(SHRI KIREN RIJJU)

- (a) to (c) Designing Innovative Solutions for Holistic Access to Justice in India (DISHA) seeks to enrich the quality of legal aid provided to the marginalised. Tele-Law programmer under DISHA aims to provide quality legal advice at the pre-litigation stage to beneficiaries by connecting them to Panel Lawyers via video conferencing and telephonic facilities available at Common Service Centres (CSCs) at Panchayat Level and directly through Tele-law Mobile Application. Para Legal Volunteers (PLVs) are engaged under Tele-Law at the grassroots level to educate and sensitize citizens on the use of Tele-Law and to facilitate beneficiaries to approach the CSCs to register their cases for seeking advice. As on 31st December, 2021, 41,659 Para Legal Volunteers were associated with the scheme of Tele-Law. Under Tele-Law, 12,81,591 citizens were benefitted with legal advice. During a period of 9 months, from 1st April, 2021 till 31st

December, 2021, Tele-Law registered a 77% increase in the number of beneficiaries receiving legal advice.State/UT wise details of legal advice enabled is available at **Annexure A.**

Annexure A

Statement as referred to in reply to the Rajya Sabha Unstarred Question No. 280 for answering on 3rd February, 2022, raised by Shri Partap Singh Bajwa regarding Para Legal Volunteers under DISHA.

A Statement containing the information of State/UT wise break-up of Para Legal Volunteers, number of people benefitted with pre-litigation advice and percentage increase in number of beneficiaries as on 31st December, 2021.

Sr. No	State/UT	Total No. of PLVs	Advice Enabled (as on 31 st March 2021)	Advice Enabled (as on 31 st Dec. 2021)	Percentage Increase in Advice Enabled
1.	Andaman and Nicobar	0	0	27	100%
2.	Andhra Pradesh	1119	4646	17670	280%
3.	Arunachal Pradesh	4	1710	1828	7%
4.	Assam	2116	67416	94777	41%
5.	Bihar	4090	33256	73280	120%
6.	Chandigarh*	0	0	0	0%
7.	Chhattisgarh	2734	51044	99797	96%
8.	Dadra and Nagar Haveli and Daman and Diu	0	0	22	100%
9.	Delhi*	0	0	8	100%
10.	Goa	0	0	36	100%
11.	Gujarat	1710	13650	32477	138%
12.	Haryana	2639	10003	19918	99%
13.	Himachal Pradesh	586	3539	13194	273%
14.	Jammu and Kashmir	966	57072	77833	36%
15.	Jharkhand	2799	71471	126008	76%
16.	Karnataka	590	4362	10813	148%
17.	Kerala	408	1704	4201	147%
18.	Ladakh	13	218	514	136%
19.	Lakshadweep	0	0	0	0%
20.	Madhya Pradesh	3980	40049	93604	134%
21.	Maharashtra	2595	54818	102923	88%
22.	Manipur	106	722	983	36%
23.	Meghalaya	210	14001	17895	28%
24.	Mizoram	112	778	1744	124%
25.	Nagaland	114	13884	20147	45%
26.	Odisha	1798	43852	64398	47%
27.	Puducherry	8	0	217	100%
28.	Punjab	1097	14487	26900	86%
29.	Rajasthan	815	9213	25713	179%
30.	Sikkim	32	380	1377	262%
31.	Tamil Nadu	579	11301	25708	127%
32.	Telangana	676	1341	6372	375%
33.	Tripura	268	11875	22138	86%
34.	Uttar Pradesh	7616	132035	212331	61%
35.	Uttarakhand	898	10932	27691	153%
36.	West Bengal	981	42521	59047	39%
	Total	41,659	7,22,280	12,81,591	77%

* Tele-Law services have started in Chandigarh and Delhi from November 2021 onwards