

भारत सरकार / Government of India
परमाणु ऊर्जा विभाग / Department of Atomic Energy
सचिवालय समन्वय अनुभाग / Secretariat Coordination Section

अणुशक्ति भवन / Anushakti Bhavan,
छत्रपति शिवाजी महाराज मार्ग / C.S.M. Marg,
मुंबई / Mumbai - 400 001
इ-मेल / Email: sectcord@dae.gov.in

No.20/1/2023-SCS/5537

Dated: 27.04.2023

पुष्टांकन / ENDORSEMENT

विषय /: Holding of Nation - wide Pension Adalat, 2023 :-
Subject: regarding

उपरोक्त विषय पर पेंशन एवं पेंशनभोगी कल्याण विभाग, नई दिल्ली से प्राप्त दिनांक 05.04.2023 के कार्यालय ज्ञापन संख्या 1/39/2023-P&PW (E) की एक प्रति सूचना एवं आवश्यक कार्रवाई हेतु अग्रेषित है।

A copy of Office Memorandum No.1/39/2023-P&PW (E) dated 05.04.2023 received from Department of Pension and Pensioners' Welfare, New Delhi on the above-mentioned subject is forwarded for information and necessary action.

2. इसे सक्षम प्राधिकारी के अनुमोदन से जारी किया जाता है।

This issues with the approval of competent authority.

संलग्न / Encl.: 4 Pages.

Shabana
27/04/2023

(शबाना शाहजहां/Shabana Shajahan)
(अनुभाग अधिकारी / Section Officer)

1. All Heads of Constituent Units / PSUs / Aided Institutions of DAE.
2. All Administrative Heads of Constituent Units / PSUs / Aided Institutions of DAE.
3. Chief Controller of Accounts, DAE – For kind infoamation.
4. Deputy Secretary(Admn), DAE – for information and further necessary action as envisaged in DP&PW OM dated 05.04.2023. (copy enclosed)
5. All Officers and Section in DAE – Through Darpan Portal.
6. JCFA, DAE / Nodal Officer, Pension Adalat- 2023 : For furhter necessary action in coordination with Units / PSUs/AIs of DAE.
7. File No: 20/1/2023-SCS.

No. 1/39/2023-P&PW (E)
Government of India
Ministry of Personnel, P.G. & Pensions
Department of Pension & Pensioners' Welfare

3rd Floor, Lok Nayak Bhawan,
Khan Market, New Delhi,
Dated April 5th, 2023 ✓

OFFICE MEMORANDUM

Subject:-Holding of Nation-wide Pension Adalat, 2023-reg.

The undersigned is directed to refer to Department of Pension & Pensioners' Welfare DO letter of even number dated 05.01.2023 (copy enclosed) from Secretary (Pension) addressed to all Secretaries and consequent OM of even Number dated 18.01.2023(copy enclosed) for convening Nation-wide Pension Adalat by each Ministry/ Department/ Organization/ Field-formation by leveraging technology through Video Conferencing.


2. It has now been decided to hold a Nation-wide Pension Adalat on **Wednesday, May 17th, 2023** for this Government initiative to have an All India impact for ease of living of pensioners. All Ministries/Departments/Organizations are requested to make their arrangements for holding their Ministry/Department/Organization Nation-wide Pension Adalat, preferably through Video Conferencing on Wednesday, May 17th, 2023.

3. All Ministries/Departments/Organizations are also requested to take up the following pending grievances during the **Nation-wide Pension Adalat being conducted by them:**

- i. All pending grievances more than 6 months old as on April 01, 2023 in CPENGRAMS
- ii. All the pending pension related grievances more than 6 months old as on April 01, 2023 received directly by Ministries/Departments/Organizations

4. Grievances requesting a change in extant policy/rules need not be short listed for the Adalat.

Encl: as above.


31/4/2023
(Ravinder Kumar)
Director
Ph.24624802.
24644632

All Secretaries to Government of India

2-12/6/2018-ADMN-II(MoP)
1/39/2023-P&PW(E)

577130/2023/Admin (Portal) Desk
2395471/2023/O/o SECY

वी. श्रीनिवास, आई.ए.एस.
सचिव
V. Srinivas, IAS
SECRETARY



आजादी का
अमृत महोत्सव

भारत सरकार
कार्मिक, लोक शिकायत तथा पेंशन विभाग,
पेंशन एवं पेंशनभोगी कल्याण विभाग
लोक नायक भवन, खान मार्केट,
नई दिल्ली-110003
GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS,
DEPARTMENT OF PENSION & PENSIONERS' WELFARE
LOK NAYAK BHAVAN, KHAN MARKET,
NEW DELHI-110003

D.No.1/39/2023-P&PW (E)

Dated : January 5, 2023

Dear Secretary,

The Department of Pension & Pensioners' Welfare has been conducting Pension Adalats across Ministries, throughout the country, as part of Good Governance, to minimise Pensioners' grievances. As you may be aware, redressal of Pensioners' grievances is high on the agenda of the Government.

- It has been decided, to convene a **Nation-wide Pension Adalat** in the last week of March, 2023, by each Ministry/Department/Organization/Field formation through **Video Conferencing**, for which, a suitable date shall be communicated in due course. The main objective of this Adalat would be prompt resolution of pensioners' grievances, within the framework of extant policy guidelines.
- The hallmark of the Adalat would be **leveraging digital technology** to conduct the Adalat through VC. While holding these Adalats, each Ministry should ensure the presence of all concerned stake-holders viz. HoD, DDO, PAO and officials of concerned Banks, at the Pension Adalat from their respective locations on VC. A notice, in advance, intimating the time and link for the Video Conferencing for the Adalat, should also be sent to the concerned Pensioner for their participation, if they so desire.
- For effective resolution of the grievances, it is imperative that the Departments should examine the cases in advance and make extensive preparations for the Adalat. In the All-India Pension Adalat held last year, it was noticed that some officials, representing key Ministries, came unprepared and also did not abide by the time-lines given for resolution of the grievances subsequently. This has been viewed seriously and this year, as suggested by the Department Related Parliamentary Standing Committee, this Department shall recommend punitive action against such officials to the concerned Ministry/Department.
- Only those grievances are to be taken up which fall within the extant Pension policy/guidelines. Family Pension cases and those cases pending from the last Adalat should be given priority. The Ministries/Departments/Organization having field formations in different parts of the country may organise the Pension Adalats in these formations also on that day, so that this effort has a Pan-India effect.

Contd.....2



Please visit our website : <https://doppw.gov.in>, <https://bhavishya.nic.in>

Tel: 011-23742133 Fax: 011-23742548 Email: secy-ampg@nic.in

377130/2023/Admin (Portal) Desk
2395471/2023/O/o SECY

2-12/6/2018-ADMN-II(MoP)
1/39/2023-P&PW(E)

230/2
27

- 2 -

6. A nodal officer may please also be nominated from your Ministry, who shall coordinate within your Ministry as well with the Department of Pension & Pensioners' Welfare. The nodal officer will intimate the details of the cases being taken up in the Pension Adalat/s of your Ministry and also intimate the outcome of the Adalat/s in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated from your Ministry may kindly be intimated to this Department latest by 31st January, 2023.

7. I solicit your kind personal attention for the involvement & support of your Ministry in this exercise in making this endeavour a grand success.

With best regards,

Yours sincerely



(V. Srinivas)

Encl: as above

The Secretaries of all Ministries/Departments,
Government of India

2-12/6/2018-ADMN-II(MoP)

577130/2023/Admin (Portal) Desk

No. 1/39/2023-P&PW (E)
 Government of India
 Ministry of Personnel, P.G. & Pensions
 Department of Pension & Pensioners' Welfare

3rd Floor, Lok Nayak Bhawan,
 Khan Market, New Delhi,
 Dated January 18, 2023

OFFICE MEMORANDUM

Subject:-Pension Adalat to be held on 17th March, 2023-reg.

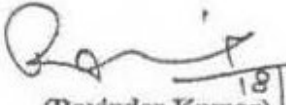
The undersigned is directed to refer to Department of Pension & Pensioners' Welfare DO letter, dated 05.01.2023 (copy attached) of Secretary, Department of Pension & Pensioners' Welfare, addressed to all Secretaries for convening a nation-wide Pension Adalat in the last week of March, 2023, by each Ministry/Department/ Organization/Field formation through Video Conferencing. The main objective of this Adalat would be prompt resolution of pensioners' grievances, within the framework of extant policy guidelines.

2. Now it has been decided, to convene a Nation-wide All India Pension Adalat on 17th March, 2023 with the objective of "Ease of Living", all over country. This period will be dedicated to our pensioners to bring uniformity among Pension Adalat to be conducted by Ministries/Departments all over India. Thus for holding Nationwide Pension Adalat 2023, to ensure redressal of pensioners' grievances smoothly, it needs to be seamless, technology driven exercise within the overall guidelines issued by Min of Home affair and M/o Health & Family Welfare for Covid-19 Pandemic.

3. All stake-holders to the grievance should be present, including the Pensioner or his/her representative, as far as feasible. All the cases listed should be examined in depth, in advance, so that a suitable resolution can be arrived at in the Adalat itself. Greater emphasis should be given to Family pension cases and cases pertaining to super senior citizens aged 80 years and above, if any. This exercise is expected to have an All India impact on alleviating the grievances of the Pensioners. While conducting the Pension Adalats, the Ministries are advised to ensure that social distancing norms are followed, as prescribed from time to time by Government of India.

4. It was requested to appoint a Nodal Officer in Ministries/Departments/Organizations who shall coordinate within your Ministry as well with the Department of Pension & Pensioners' Welfare. The information regarding nomination of Nodal Officer is still awaited. Name of Nodal Officer required urgently so that the modality of convening the Nationwide Pension Adalat could be discussed through Video Conferencing for smooth conducting of Pension Adalat. It is therefore requested to forward the name of the Nodal Officer along with contact details such as Name, Designation, Telephone, No, Mobile No, Email address, etc. urgently.

5. The names of Nodal Officers may be sent urgently to Shri Ravinder Kumar, Director (kumar.ravinder66@nic.in) or to Shri Dhananjay Prasad Singh, Under Secretary (singh.dp1973@nic.in).


 (Ravinder Kumar)
 Director
 Ph.23350020

All Secretaries to Government of India