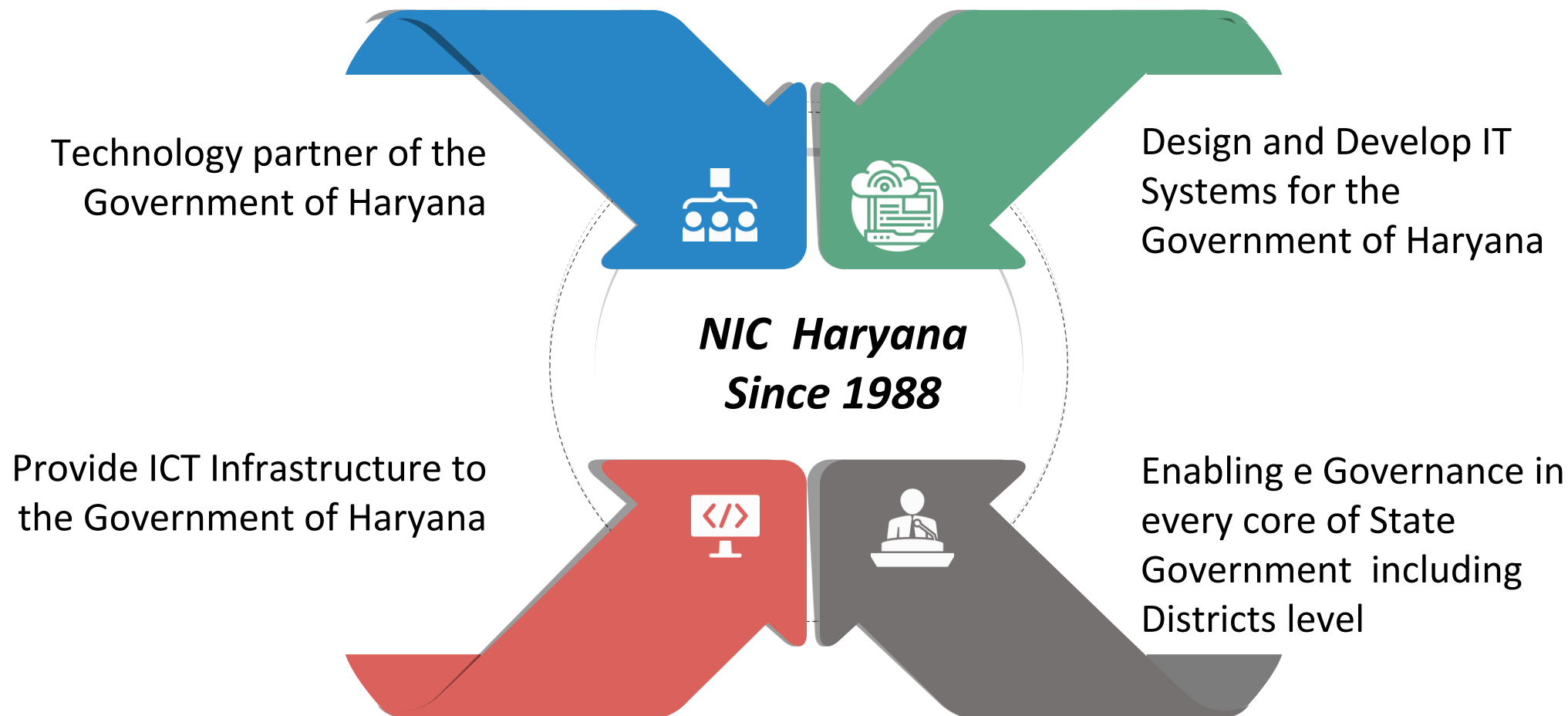# NATIONAL INFORMATICS CENTRE

Haryana State Centre

Ministry of Electronics & Information Technology

Government of India

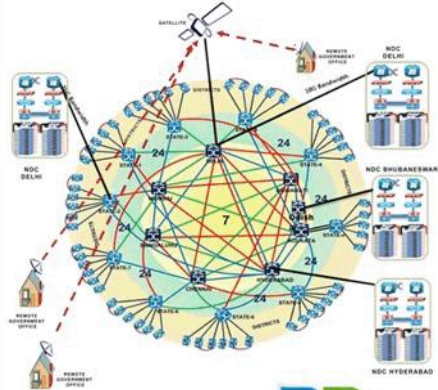**August, 2025**

Technology partner of the Government of Haryana

Design and Develop IT Systems for the Government of Haryana

NIC Haryana Since 1988

Provide ICT Infrastructure to the Government of Haryana

Enabling e Governance in every core of State Government including Districts level
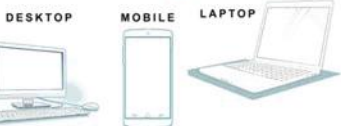
1. **6 LANs in Haryana Government Buildings in Chandigarh.**

2. **5,000+ nodes in Government buildings in Chandigarh**

3. **5 Fully WiFi buildings connected to NIC Controller**

4. **LANs at Secretariats, Raj Bhawan, Haryana Niwas, Vidhan Sabha and High Court**

5. **Access to NICNET through Wi-Fi in 5 Haryana Government Offices in Chandigarh and 12 District Mini Secretariats**
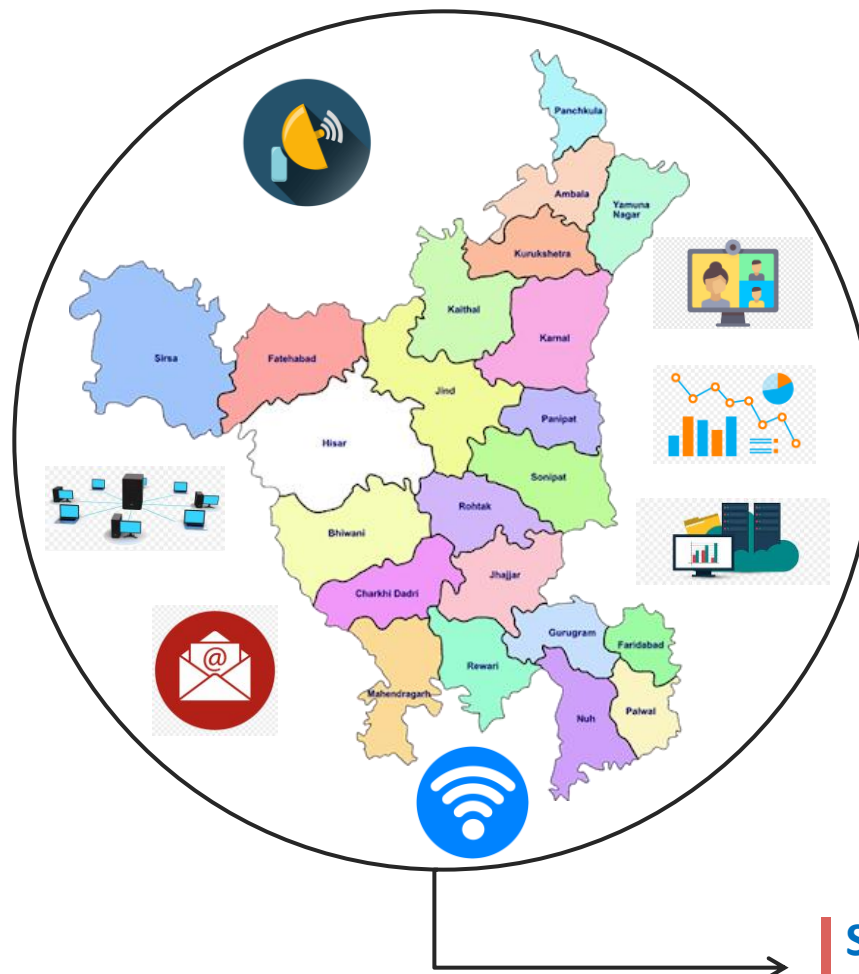
6. **22 District level LANs with over 5000 nodes.**

10 Gbps leased **data circuit** connecting NIC Haryana INoC to NICNET/NKN. Providing high speed Internet connectivity to Haryana Government Offices and all 22 Districts of Haryana.

NKN Haryana connecting 39 institutes of higher learning and research in the state.

Connectivity from **State Capital** to **Districts** using 34/100 Mbps/ 1Gbps **leased** circuits

Connects **Haryana State Data Centre through** 1 Gbps leased circuit, enabling data center services for various Government departments

Secure Wi-Fi Services in various Haryana Government buildings providing Internet through NICNET connectivity.

5

Government e-Mail and Messaging Services

Digital India
Power To Empower

Email Service

65K+
Email Users in Haryana

IDs successfully migrated on new Zoho Platform

Robust system to detect and prevent Malicious Attacks/Emails

2 Crore
Nationwide SMTP gateway Traffic/day

Backup/DR support, Secure Email, Geo-location feature

Multiple storage options available

Support for anti-virus and spam scrubbing

24/7 Support by email, phone and online

SMTP, Anti SPAM, Anti-Virus and other security services at perimeter level

SMS Platform

01 **30 +** Applications integrated

01 OBD service used for various e-services and campaigns

Key Applications

- SARAL Haryana
- PPP
- E-Mausam
- IFMS
- Intra Haryana
- NICMEET
- Haryana Police

Average Monthly SMS 1.25 crores+

6

A critical **digital nerve system** for secure, 24x7 access and efficient electronic delivery of G2C, G2G & G2B services

State Data Centre Reference Architecture

Cloud Computing

- Colocation/ Remote Services
- Backup/DR
- Virtual Desktop/ Applications
- Web/App Hosting
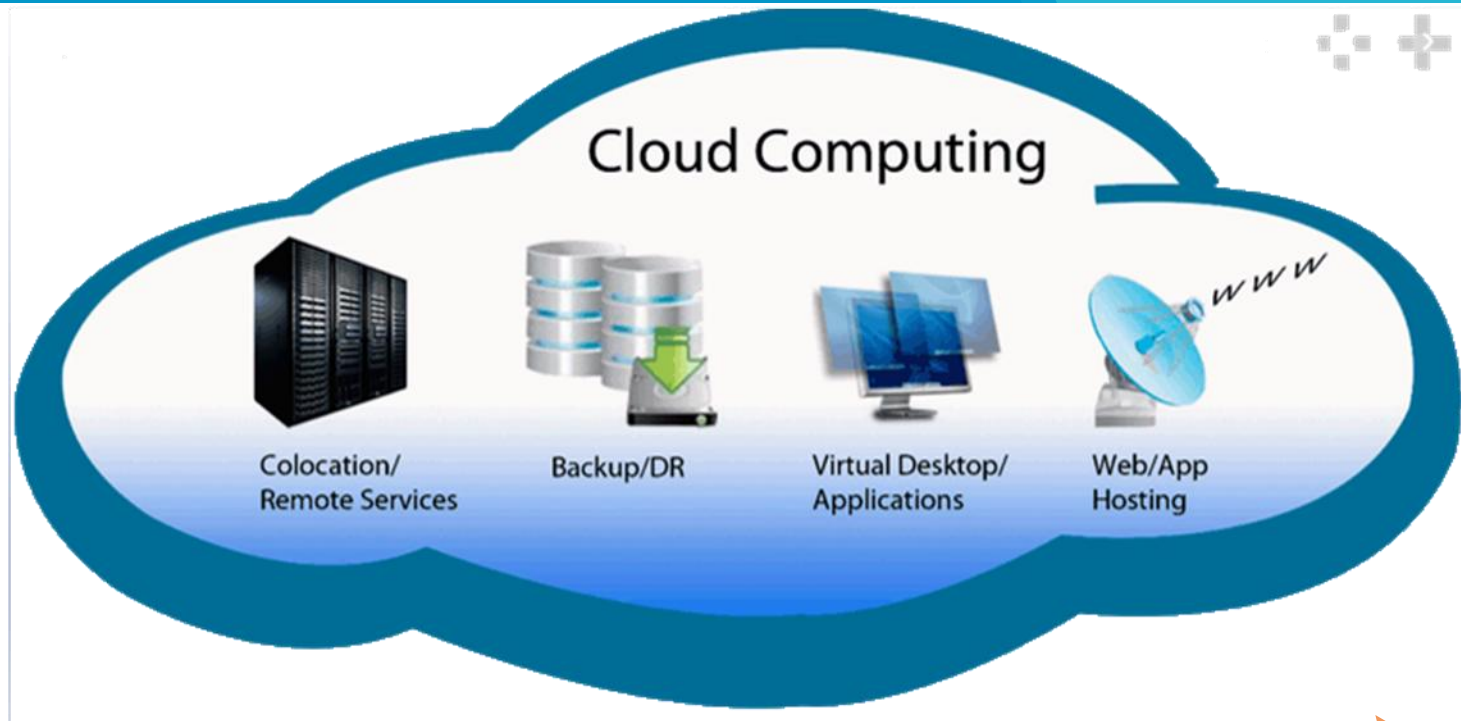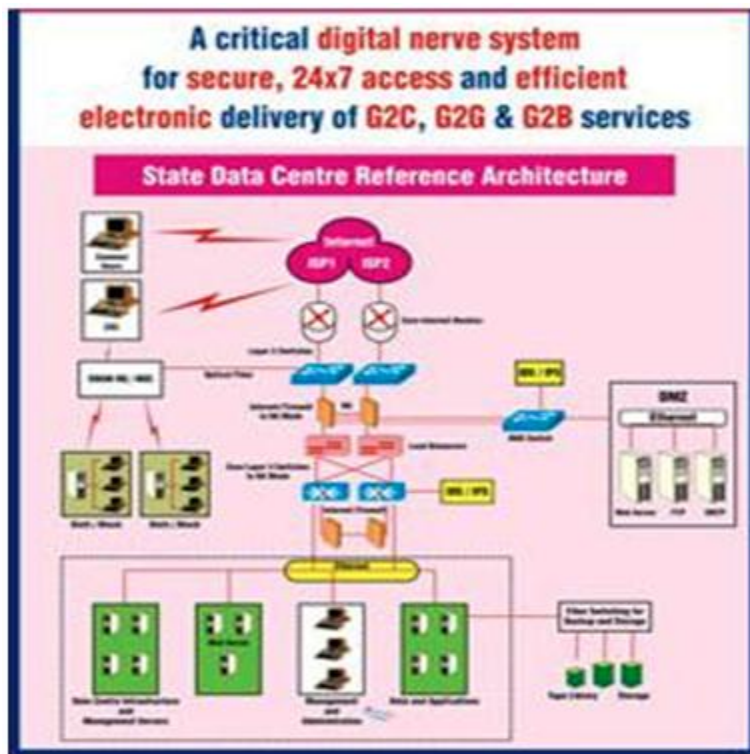
Jan 2009

- o **Servers : 100+**
- o **Storage : 40 TB**

July 2025

- o **Servers : 500+**
- o **Storage : 200 TB+**

95

VC Studios

63896 Hrs.

Total Studio Hrs. from 01.01.2020 to 31.07.2025

NIC VC Service is the Backbone of Governance in Haryana

9669

Total VC Sessions from 01.01.2020 to 31.07.2025

2908

VC meetings of CIC in last 5 Yrs

DISTRICTS OF HARYANA

AMBALA
अम्बाला

BHIWANI
भिवानी

CHARKHI DADRI
चरखी दादरी

FARIDABAD
फरीदाबाद

FATEHABAD
फतेहाबाद

GURUGRAM
गुरुग्राम

HISAR
हिसार

JHAJJAR
झज्जर

MAHENDRAGARH
महेंद्रगढ़

NUH
नूहं

PALWAL
पलवल

PANCHKULA
पंचकूला

Number one state in implementation of S3WaaS

55 Govt. Departmental websites

First state in the country with more than 20 districts to develop and host all district websites.

Kurukshetra District website of Haryana received platinum award at Digital India Awards 2018.

MoU signed with State Government for development of departmental websites. 75 more websites being onboarded.

9

Police

ALIS

Judiciary

CBI / NIA / RPF

Prisons

IVFRT / Passport

Prosecution

Vahan / Sarathi Data

Forensic

High Court Data

ICJS Searchable Meta Data and APIs
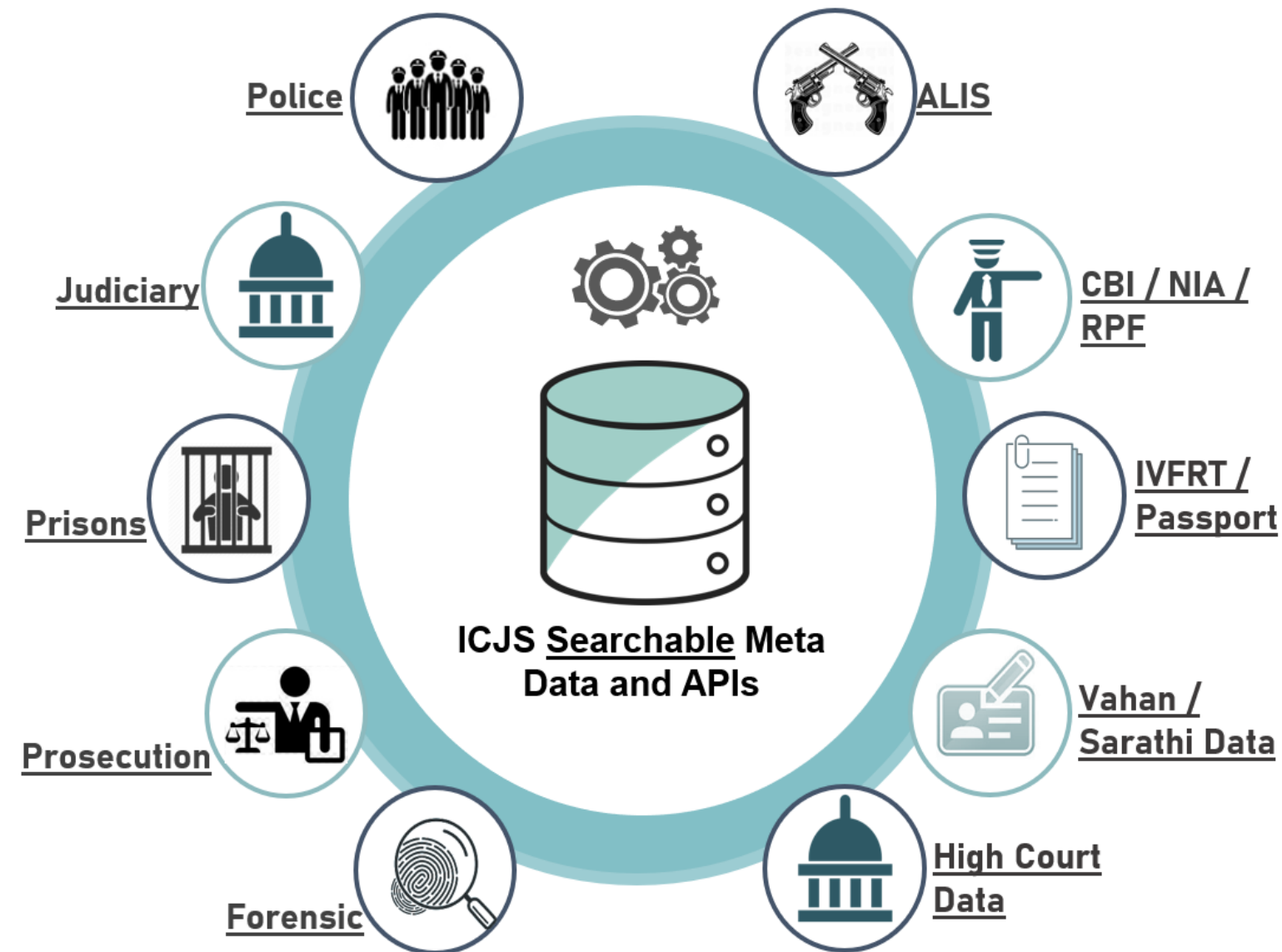
1 One Data Once Entry

2 PAN India Search – Cross Domains

3 Mini Statement of a Case

4 Criminal Network Visualization

5 Dashboards for each Domain

6 eProsecution and ALIS implemented in all 22 districts of Haryana. 300+ ICJS users have been created for police stations.

Key Highlights

- 8-digit Family ID for all Haryana households.
- Automatic verification of DOB, caste, and income.
- Seamless access to government schemes and certificates.

Service Delivery Innovation

- Proactive benefits like automatic Old Age Pension disbursement.
- One-click access to caste and income certificates.
- No repeated document uploads.
- Single Source of truth for service delivery

76,05,295
Total Signed Families

2.90 Crore
Total Citizens Covered

- ❑ **OCR based verification** of documents
- ❑ Models trained based on type of document & information required
- ❑ **Integration** with central databases like UDID, VAHAN, e-Shram, NPCI & CBDT
- ❑ Clearly mapped and standardized **geographical mapping**
- ❑ **Data warehouse** for consolidation of benefits disbursed to an individual and a family
- ❑ In house curated chatbot

#	Service Name	2014	2022	As on date
1	PDS - Ration Card	11,30,895	27,01,249	51,60,533
2	Ayushman Bharat	-	15.51 lakh families	44.10 lakh families
3	Old Age Samman Allowance	13,90,486	17,45,800	20,82,631 (*4.63 Lakh proactive*)
4	Widow Pension	5,96,855	7,78,923	8,78,737 (*14,559 proactive*)
5	Disability Pension	1,39,884	1,77,759	2,04,686 (*19,135 proactive*)
6	Widower and Unmarried Pension	-	-	58,592
7	Vivah Shagun Yojana	25,040	27,013	46,316

Parivar Pehchan Patra

- A unique initiative by Government of Haryana to create a database of all households residing in Haryana.
- 8 digits family ID assigned to 75 Lacs+ Parivars registered in portal.
- More than 400 Services are integrated with PPP. If DOB, Caste, Income is verified in database, citizen doesn't need to upload relevant proofs to avail services.
- Aim to Provide Proactive services to citizen like Disbursement of Old Age Pension after attaining age of 60.
- Across the counter/ Online downloading of Caste Certificates etc., No need to apply once caste is verified of all households.

Local Committee

- 19,634 Local Committees have been constituted at the booth Level in Haryana.
- A Local Committee comprises of 5 team members (One Govt. Official, One CSC operator, One College Student, One Volunteer and One Social Worker).
- Data Entered in PPP is self declared and being verified from available electronic data sets.
- Data pushed to these committees for Income verification, since Income is critical indicator to avail any scheme of Government.
- Any 3 Members of LC agreed on same income range is considered to be verified income of that family.
- Apart from Income, occupation verification is also done by LC.
- 2.34 Lacs Families have been verified so far out of 3.4 Lacs pushed in Phase 1.

Covid-19 Payments

- Government of Haryana decided to pay Ex-Gratia of 2 Lakhs to next of Kin of BPL Family If deceased was in age range of 18-50 Years.
- Apart from that 5,000 lumpsum to Covid-19 +ve patient of BPL Family.
- PPP was taken as base to identify BPL Families after applying income criteria and bank accounts were validated using penny drop mechanism along with name validation.
- Beauty of this system is that citizen doesn't need to apply to avail payment.

NIC एनआईसी National Informatics Centre

Digital India Power To Empower

अंत्योदय सरल

"**Transforming Service Delivery in Haryana**"

Total districts 22	
Total departments 73	
Total service/schemes 1013	
Total applications received 9,50,57,469	
Total applications processed 9,41,43,535 (99%)	
Total Saral Kendra 115 Total CSC Kendra 13000 +	

Antyodaya Saral Haryana

1. **Web Portal** https://saralharyana.gov.in/
2. **Dashboard** Website & Mobile App
3. **Tracking**
4. **KMS** (Knowledge Management System)
5. **e-Ticketing**
6. **e-Token**
7. **AAS** (Auto Appeal System)
8. **IVRS & Alert** Management System
9. **Helpline** 0172-3968400
10. **SARAL Kendra / CSC**

14
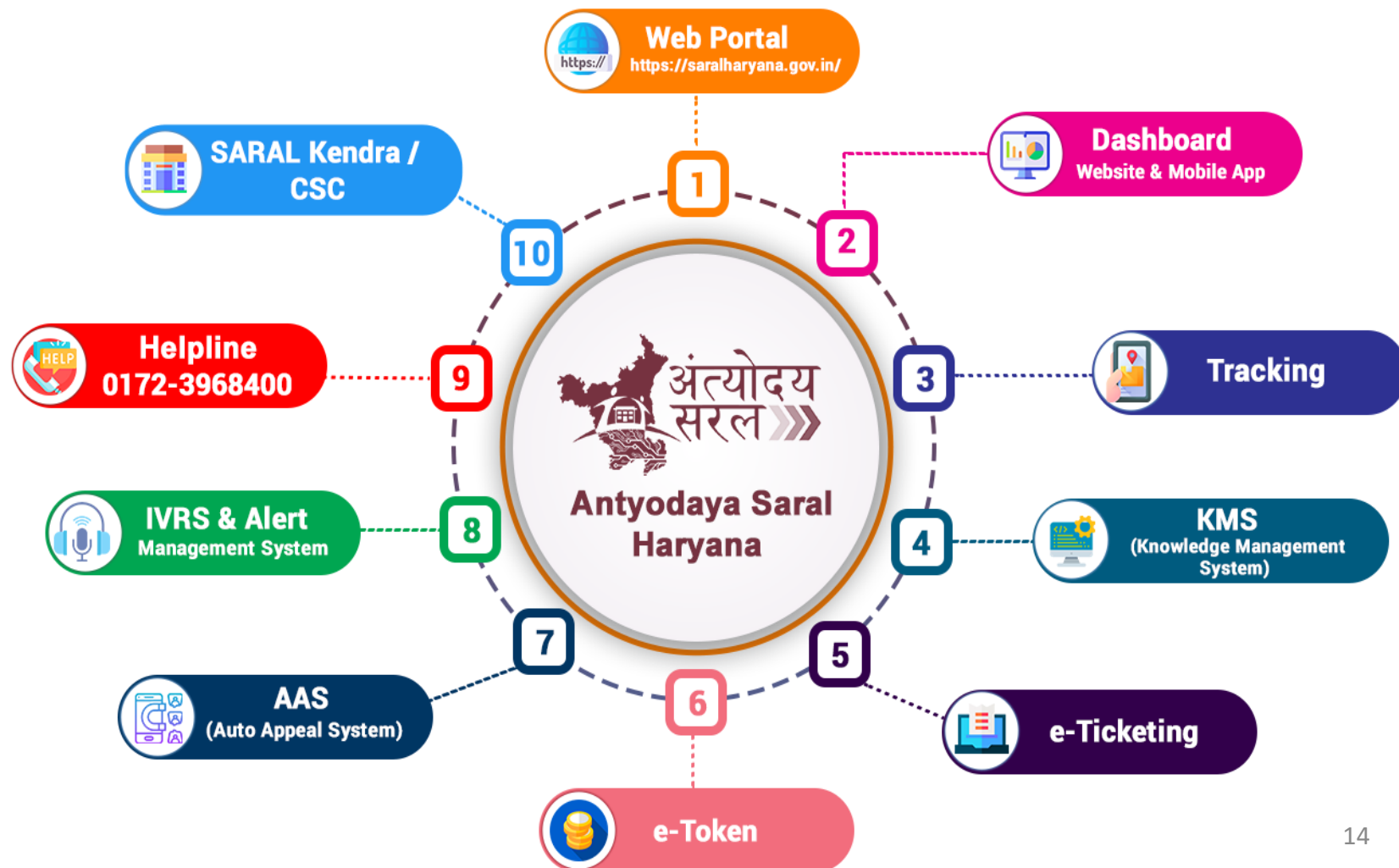
A system to file auto appeals on behalf of eligible persons as soon as the notified timeline for the application is breached and a satisfactory service is not delivered to the applicants.

Appeals Automatically filed by System as notified timeline is breached

Appeals can be filed by Applicant on Antyodaya Saral and AAS portals

Authorities can Issue Directions to Designated Officer (DO) who in turn can submit reply online

SMS/Email Alerts to Applicants & Respondents

Appeals Automatically Escalated to Higher Authority

Appeal can be filed by Applicant through Antyodaya Saral Helpline

RTS Commission & Appellate Authority can impose penalties on DO, part of which may be given to applicant

Daily cause list generation

District Wise Appeals/Revisions

District	Percentage
AMBALA	3.67%
BHIWANI	4.97%
CHARKHI DADRI	1.99%
FARIDABAD	9.86%
FATEHABAD	3.65%
GURUGRAM	7.45%
HISAR	8.07%
JHAJJAR	2.79%
JIND	4.58%
KAITHAL	3.07%
KARNAL	4.28%
KURUKSHETRA	2.83%
MAHENDERGARH	3.8%
NUH	3.33%
PALWAL	4.79%
PANCHKULA	2.46%
PANIPAT	5.9%
REWARI	3.69%
ROHTAK	4.07%
SIRSA	3.79%
SONIPAT	4.7%
YAMUNANAGAR	5.17%
Haryana HQ	1.13%
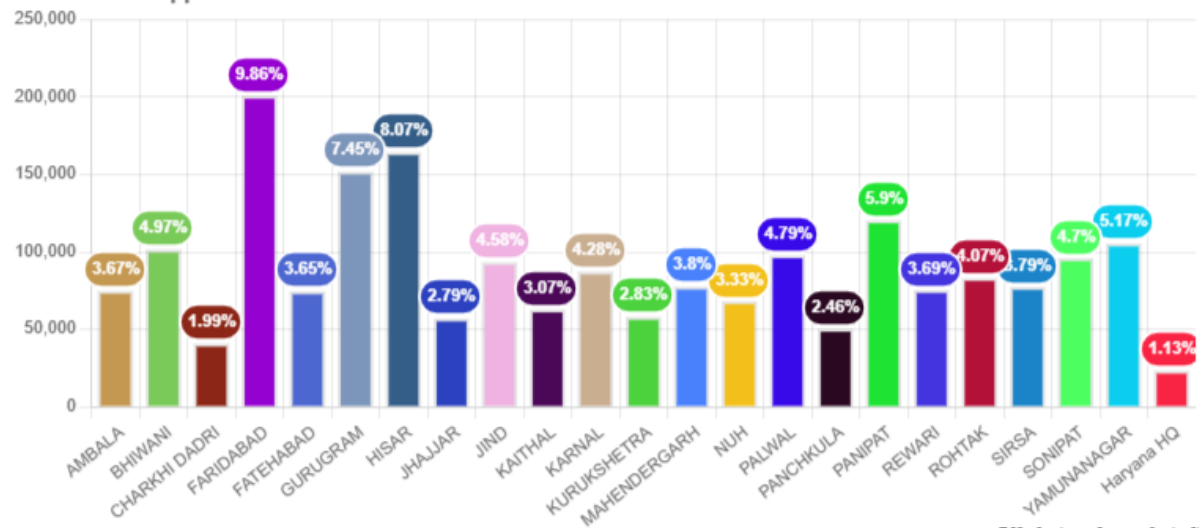
Click to view detail

Authority Wise Appeals/Revisions

- FGRA: 1848302 (90.91%)
- SGRA: 181117 (8.91%)
- HRTSC: (18%)
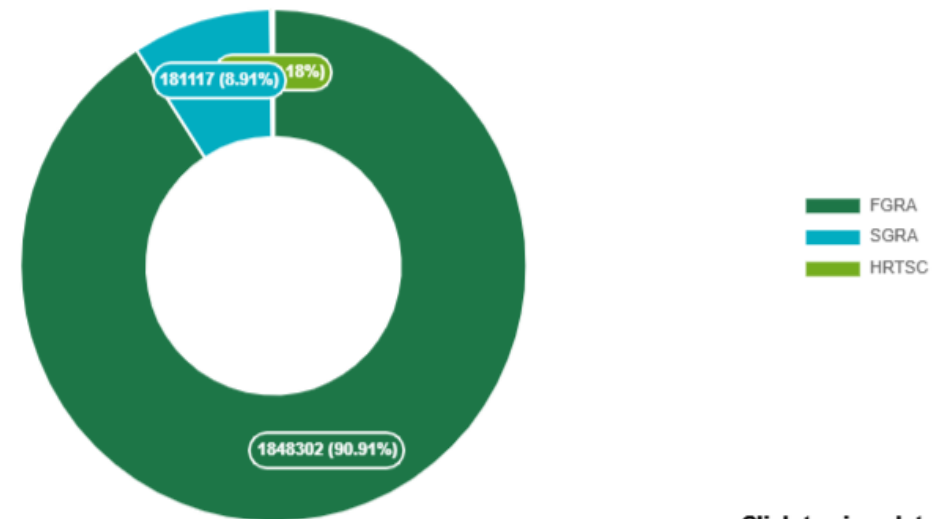
Click to view detail

Departments On-Board	Services On-Board	Appeals/Revisions Filed	Appeals/Revisions Disposed
61	704	2033014	1975474(97.2%)

16

NIC एनआईसी National Informatics Centre

Digital India Power To Empower

Platform for property registration and Land Records Management

| Prepration of Deed using templates | → | E-Stamp from e-GRAS portal | → | Appointment for Deed Registration | → | Document Registration at SRO | → | Mutation of Deeds | → |

- Provision of online appointment for deed registration.

- Integration with Urban and Rural property records.

- Online checking of Dues and transfer permission of Urban local bodies and other departments managing the urban property records.

- launched on 01-04-2018
- Implemented in all the 143 Tehsils/Sub-Tehsils.
- Integration of Deed Appointment with Rural as well as Urban property records.
- Checking of dues and transfer permissions at the time of deed appointment.
- Integration of Deed Registration with Urban property Records.
- Integration with e-GRAS for E-Stamping.
- Online Mutations.
- Preparation of New jamabandi.
- Copy of Records of Rights
- Crop inspection (Khasra Gridawari) using mobile App.

Citizen Services
- **Deeds Writing**
- **Collector Rates**
- **Stamp Duty Calculations**
- **Deed Appointment**
- **Deed Registration**
- **Nakal of RoR(Parat Patwar)**
- **Nakal of RoR (Parat Sarkar)**
- **Copy of KhasraGirdawari**
- **Copy of Mutation**
- **Copy of Registered Deed**

60000 deeds per month
200000 ROR per month

WEB-HALRIS: Web based Deed Registration and Land Records Management Solution

START

Collect & Prepare

Scanning

DIGITISATION PROCESS

Processing & QC

Final QC & Security

Indexing

173	• Record Rooms
12,000	• Racks
1.2 lacs	• Galvanized Box
40 Cr. +	• Documents

18

Implemented GePNIC as Single e-Procurement Solution

Total Tenders – 3.9 Lakhs
Value of Tenders (Rs. in Crores) – 6920.04
Average/Month – 6795 Tenders

Features of GePNIC©

•Real time Tender Information of all organisations PAN Haryana on https://etenders.hry.nic.in portal
•Online EMD, Tender Fee & Procesisng Fee
•Certified and Audited by World Bank, Asian Development Bank and STQC.
•Facilitates Preference for MSME, StartUPs in eReverse Auction and Tenders.
•Major online procurement of Haryana is through this platform.

Also implemented e-Auctions in Haryana on https://eauctions.gov.in

Implementation Status

• All Govt. Departments, PSUs,
• All Board & Corporations under Govt. of Haryana
• DS&D, PHED, PWD, HSIIDC, Forest, Urban Local Body
• 22 Districts / till Block level
Procurement Entities – 8586
Bidder / Contractor – 83,706

GePNIC© growth over the years

Financial Year	No of Tenders
2011-12	1,280
2012-13	3,115
2013-14	6,041
2014-15	9,141
2015-16	15,011
2016-17	20,269
2017-18	28,945
2018-19	22,201
2019-20	56,644
2020-21	49,109
2021-22	23,897

NIC
एनआईसी
National Informatics Centre

Digital India
Power To Empower

01
47 Lacs+
Ration Cards
&
1.78 Cr +
Beneficiaries

02
APL- 160300
BPL- 4279608
AAY- 260419

NIC Haryana HPDS

03
9612 Fair Price Shops with POS device for distribution

04
1
Service on SARAL

All Records are digitized and Aadhaar Seeded

Integrated with ONORC

Linkage to National, State and District Level Dashboards.

Reporting, MIS for better decision support and Monitoring.

e-Transport Ecosystem

Automobile & Component Manufacturers
- Platform for model certification
- Vehicle Inventory Upload
- Integration with Vehicle registration & Component Fitness Process

Dealers
- Integrated Vehicle Registration process
- Dealer Authorisation for old registered vehicle
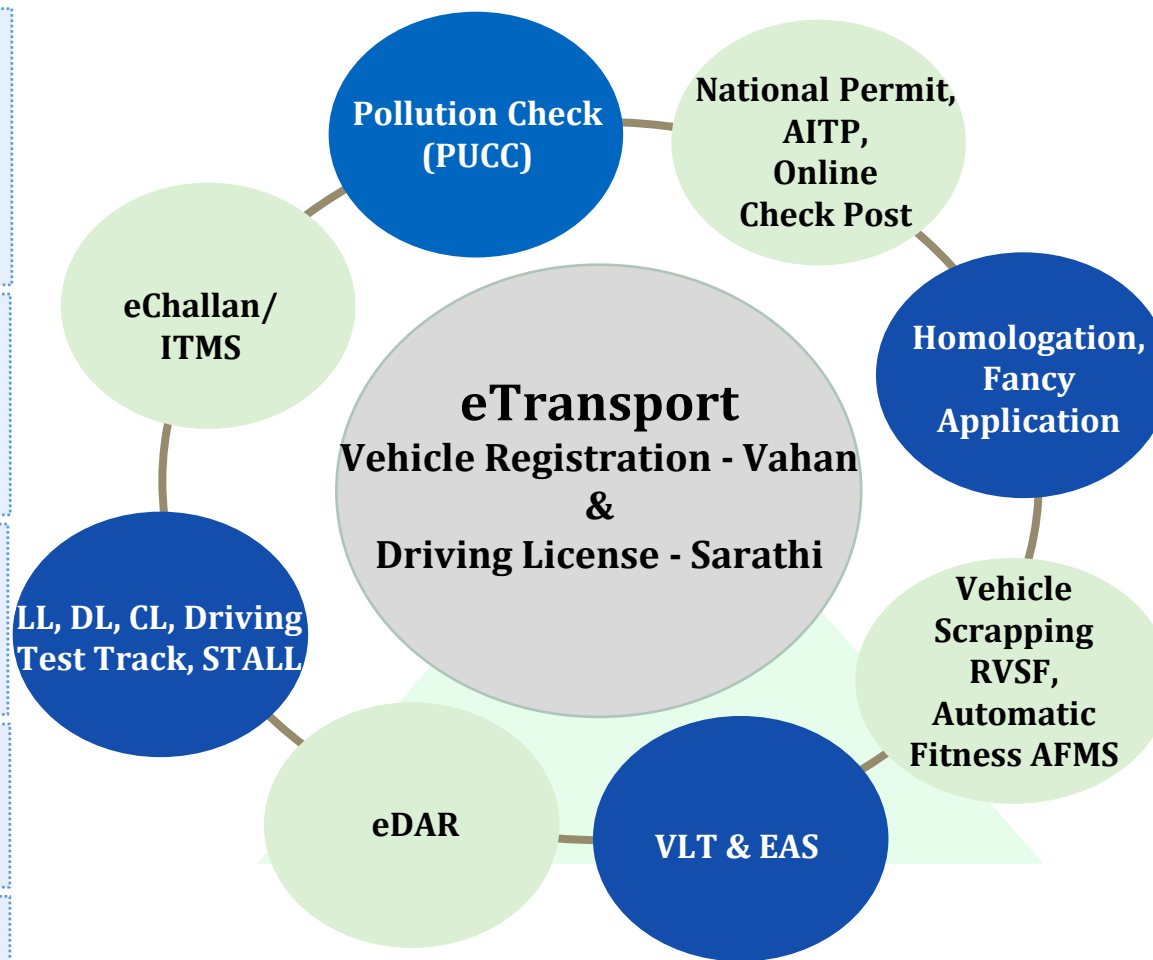- Trade certificate

Banks
- ePayment Integration
- Improved Loan processing system through data access

Insurance Companies
- Identify uninsured vehicles
- Easy Claim Settlement process

Transporters
- Easy, efficient and transparent access to services
- Anytime, Anywhere access to services
- Paperless, Cashless Transactions

Central diagram

- Pollution Check (PUCC)
- National Permit, AITP, Online Check Post
- eChallan/ ITMS
- **eTransport**
  Vehicle Registration - Vahan
  &
  Driving License - Sarathi
- Homologation, Fancy Application
- LL, DL, CL, Driving Test Track, STALL
- Vehicle Scrapping RVSF, Automatic Fitness AFMS
- eDAR
- VLT & EAS

Transport Office/Authority
- Complete automation of operations
- Efficient Workflow & service delivery mechanism
- Paperless operations

FASTag/ NHAI
- Data access through linkage with vehicle (Vahan)

Courts
- Case Pendency getting Reduced

Pollution Check Centre
- Pollution Certificate Issuance
- Real-time Integration with Vahan

Other Government Agencies (Data Consumers)
- GSTN/eWay Bill, Ports, NCRB, NATGRID, CCTNS, State & Central Police, etc.

External Applications (service access through API)
- UMANG, Digilocker, SARAL, SAKALA, CSC, eDistrict etc.

Citizens
- 150+ Online Citizen Centric Service
- NextGen mParivahan mobile App
- 75+ Services through NextGen mParivahan

No. of RTOs:- 98
No. Of OEM Fitness centres:- 80
No. of vehicle dealers:- 1653
No. of traffic challaning branches:- 53
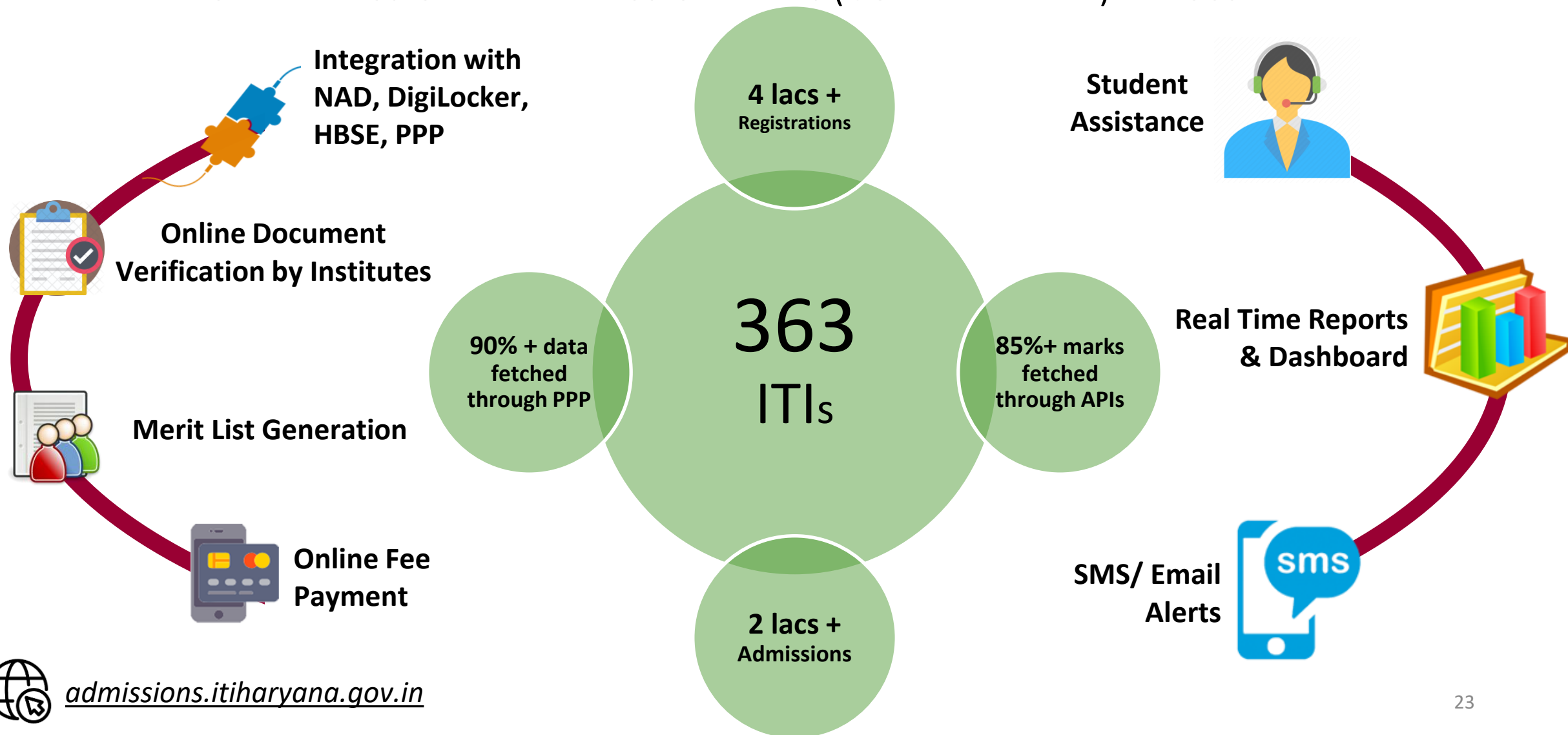**No. of Police districts in e-DAR:- 24**
All the modules are functional in all the RTOs and Traffic Branches of Haryana Police

Vahan 4	Sarathi 4	e-Challan	Check Post
(Transactions done:- 520.96 lacs. Vehicle registered:- 67.30 lacs.)	Total transactions done:- 99.96 Lacs. Total DL Issued:- 33.04 Lacs.	**Police instance:-** Transactions done:- 177.38 lacs. **Transport Instance:-** Transactions done:- 4.95 Lacs.	Transactions done:- 180.01 lacs.
Fancy Portal (Total Number booked :- 25,376 Revenue Collected:- 119.69 Cr.)	**PUC (Pollution Under Control)** No. of PUC certificates issued:- 287.03 lacs. PUCC Centres : 4038	**Permit (State/NP)** Total NP issued:- 25.32 lacs.	**eDAR** Total accidents recorded:- 41,189
Faceless services Vahan:- 16 Sarathi:- 14			

ONLINE ITI ADMISSIONS

CONTACTLESS ONLINE ADMISSION IN ITIs (GOVT + PRIVATE) ACROSS HARYANA

Integration with NAD, DigiLocker, HBSE, PPP

Online Document Verification by Institutes

Merit List Generation

Online Fee Payment

4 lacs + Registrations

363 ITIs

90% + data fetched through PPP

85%+ marks fetched through APIs

2 lacs + Admissions

Student Assistance

Real Time Reports & Dashboard

SMS/ Email Alerts

admissions.itiharyana.gov.in

E-Counselling is a web enabled service provided to academic institutions/bodies across the country for online application for 8 different technical courses, verification by institutions, inter-se-merit generation, examination management, counselling and admissions. Faceless system enabled.

- **1 Counselling Board**
- **500 + Institutions**
- **1 lakh + Seats**
- **8 technical courses**
- **Online invitation of applications, verification by institutions, rank generation. More than 50,000 admissions every year.**

सत्यमेव जयते

e-Counselling Services
SIMPLIFYING THE ADMISSION PROCESS

- **Auto verification of marks through Digilocker and certificates**
- **Single Form to participate in multiple counselling and examinations**
- **100 % compliance with state/centre reservation policies**
- **Reduced cost and time involved in manual paper work and conventional postal system**
- **Allocation of seats as per merit, reservation policies and preferences of institutions and branches exercised by the candidates**
- **Integration with external systems (PPP, 3 Payment Gateway, SMS, Email, Digilocker)**

Integrated Financial Management System

OBAMAS

- Online Budget is prepared by Finance Department
- Budget is Distributed / Allocated / Revised / Released /Re-appropriated online on object code basis
- Budget documents are generated through the system
- Paperless budget presented through Tablets.
- Online issue of LOCs to HODs /BCOs /DDOs for schemes
- Expenditure control through Ways & Means system.

E-Billing

- Preparation of all types of bills.
- Creation of Unique Payee Code for each employee or other payees for electronic payment.
- Digital signing and online submission of bills in the treasuries.
- E-TDS system for filing of income tax returns.
- Employees Loan Management System for Online submission of Loan Applications of employees to PNB.
- Integration with Works departments for generation of bills.
- Integration with PAG office for GPF authority for final payment.

OTIS

- Online passing of Bills and generation of EPS pay orders in treasuries.
- Bills are verified and digitally signed by treasury officer.
- Budget and LOC balance checking.
- Preparation of Accounts.
- Digitally signed bills and Accounts being pushed to PAG office server.
- Integrated with Banks and e-Kuber Payment system of RBI for making payments into accounts of the payees.
- Integrated with PFMS of Govt of India, NPCI and e-Kuber system of RBI for payments for Centrally Sponsored Schemes.
- e-Stock system for Strong Room Management

E-GRAS

- Online preparation of Challan.
- Govt. receipt can be deposited in any branch of SBI, CBI, PNB, IDBI.
- All sorts of Payment Options available for Online Payment.
- Generation of Online e-Stamp papers.
- Integrated with Property Registration system for online verification of stamp.
- Integrated with Major Receipt Collecting departments such as Transport, Industries, SARAL, TCP, Excise, HSSC, HP

E-Pension

- Processing of pension for various categories like Regular, Ex-MLAs, AIS, Judges and Chairman
- 1,66,426 Pensioners have been registered with treasuries till date.
- Pension Disbursement Cell generates bill for the entire state.
- Bills related to Pension Arrear, DR Arrear, LTC, Commutation and Gratuities and their arrears are generated by the treasuries itself.
- Online Submission of bills in digital form in the treasuries.

SNA SPARSH

- Real time System of Integrated Quick Transfers) for CSS funds through an integrated framework of PFMS, State IFMS and e-Kuber platform of Reserve Bank of India.
- "Just-in-Time" release of funds from Central Govt and State Govt.
- SNA and Implementing Agencies (IAs) registered in IFMS.
- Preparation of bills and sending to the SNA for further submission to the state treasury.
- Integration with NPCI, OMMAS, NREGA, NRLM, JJM, NIKSHAY portals.

IFMS Information Flow Architecture

Human Resource Management System (HRMS)
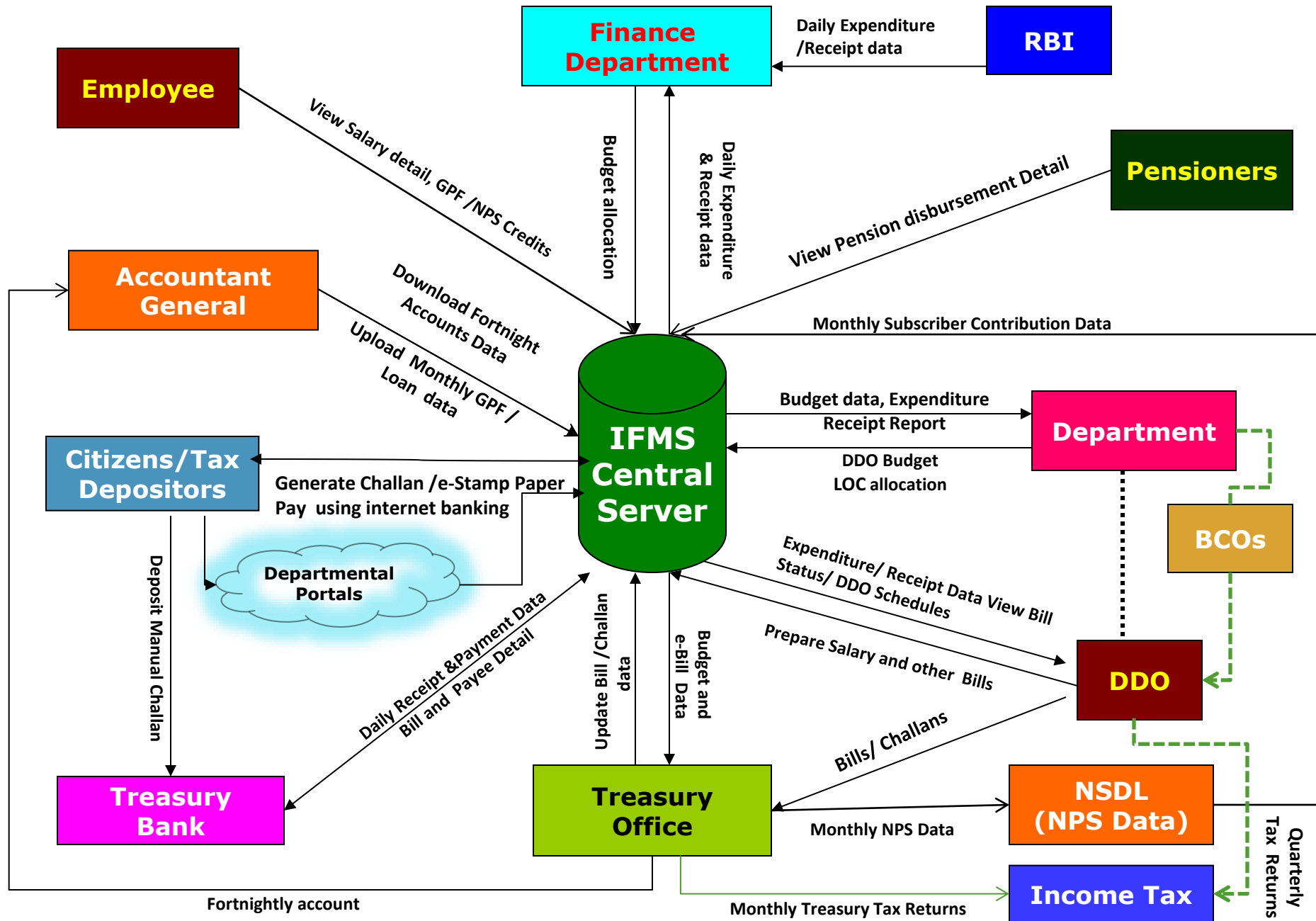
39+ Lacs
ACR

3.54 Lacs
Service Book

9780
Policy Based Transfers

98 Departments

169 Board / Corporations

68,000+
ACP Orders

4.8+ Lacs
Active Users

20.50 Lacs
Leaves Approved

1.82 Lacs
General Transfers

10.17 Lacs
Property Returns

Key Features

- Service Book
- ACR
- ACP
- Leave
- Disciplinary Cases
- Policy Based Transfer
- Property Return
- General Transfer
- MPR

3.7 Lakh Employees

एनआईसी
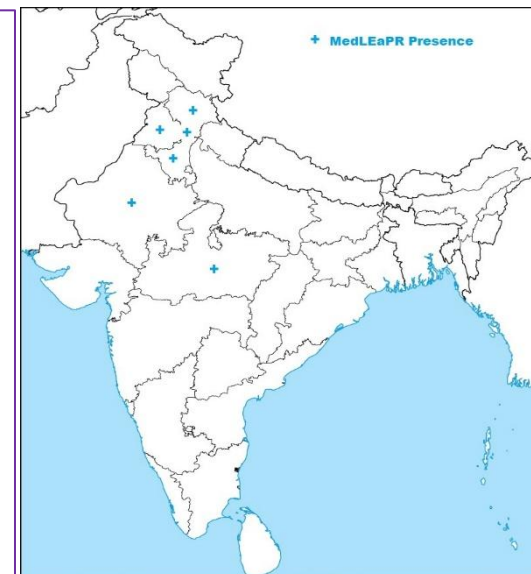**National Informatics Centre**

Digital India
Power To Empower

Implemented on Direction of Hon'ble High Court
Supported by Health Department since 2012

Number of Institutions – 811
Doctors onboard – 7804
Average/Year – 1.75 Lakh Medico Legal Reports

• Unique Initiative to mitigate the issue arising due to handwritten Medico Legal Reports prepared by doctors.

• Incorporated the graphical/pictorial representation feature.

• Integrated with CCTNS for sharing of MLR/PMR.

• MedLEaPR is under consideration as one of the Pillar of ICJS(Inter-operable Criminal Justice System).

• Integrated e-Sign/DSC solution.

• MHA, GoI adopted MedLEaPR as PAN India solution for MLC application.

Current Implementation Status

• 12 - States / UTs
• Integrated with State CCTNS
• Rukka Integration with Police Stations
• 24 States / UTs on staging server

+ MedLEaPR Presence

MedLEaPR

- SMS/Email intimation
- Based on Haryana Medico-Legal Manual
- MLR - Injury
- MLR – Age Estimation
- MLR - sexual harassment Victim / Accused
- PMR - Adult
- PMR- Foetus (PC-PNDT)
- Deputation/Transfer module

MedLEaPR Medico Legal Examination and Post Mortem

28

https://mis.minesharyana.gov.in

Mines-74
Lessee/Contractor-46

Screen Plant – 399
Crushers-1071

Grinding Unit-67
MDL-139

WeighBridges-1616
Permits-666

Stakeholders: Government Of Haryana, Mines, Contractors, GRU, SCR, MDL, Weighbridges

01 Automatic Weight Capture

02 SMS Integration

Key Features

Security Audited

- Mobile OTP based Login
- Weigh Bridge Integration
- Buy Sale matrix to regulate sale purchase of minerals
- E-Rawaana slip generation with QR code capabilities

The complete ERP system launched on 15ᵗʰ December 2020 for Information, Public Relations and Languages department Haryana, it provides fully automated system starting from receipt of indents from various organisations, media plan generation, release orders, Online receipt of bills, bill processing, approval and payment through Govt. Treasuries and Payment Gateway system.

IMPLEMENTATION

|	
340+ Organisations	**881** News Papers
2,49,260 Release Orders issued	**2,18,999** Bills submitted
2,15,989 No of Bills approved	**538 Crore +** Value of the Bills approved

Features:
- Online submission of Indents by on-boarded organisations.
- Online generation of media plan and release order by DIPR
- Online bill submission by News Papers
- Workflow based approval of Release orders and Bills.
- Online sanction orders and other reports.
- Integration with treasuries and axis bank payment gateway.

Achievements
- Payment of news paper bills within 30 days of the receipt.
- Comprehensive dashboard and reporting on click of a button for latest information.
- Complete transparency, both for indenting organizations, DIPR office and New Papers.
- The system received Good Governance award from Hon'ble Chief Minister, Haryana.
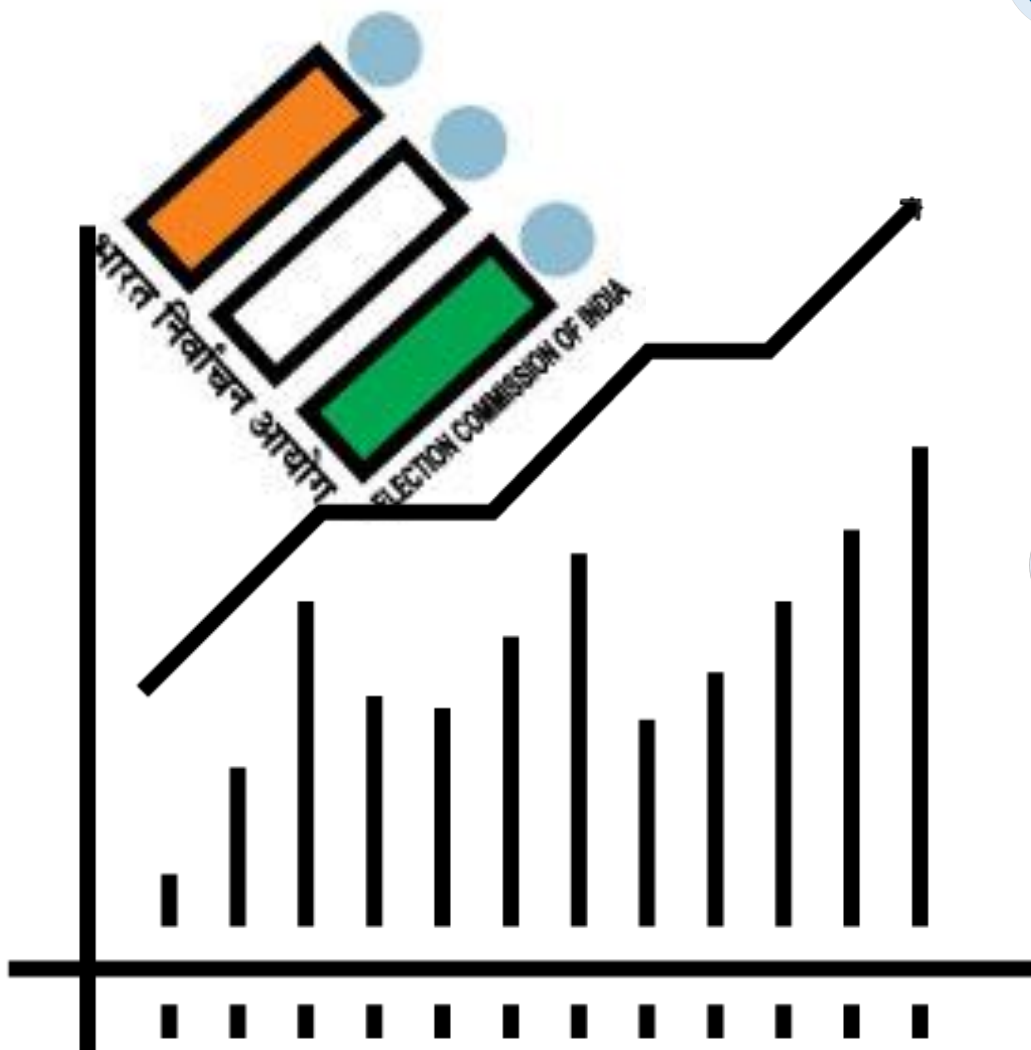
1 Election Duty Management System (EDMS)

- Multirole- State/District/Dept./Office Admin, RO/ ARO, DEO
- Capturing of Employees Data
- Randomization of Staff – PrO., APO, Polling, MO
- Duty Orders – Printing, Support Bilingual (Hi / Eng)
- Postal Buddy – Generate Form 12/12A

2 Voter List Management System (VLMS)

- Multirole – District / Block / Village
- Uses Voter List Data of Lok Sabha and Vidhan Sabha
- Supports Bilingual (Hi / Eng)
- Marking of Voters / Adding of New Voters / Deleting of Voter
- Printing of Voter List with Photo and Without Photo
- Various Reports

Meri Fasal Mera Byora (MFMB)

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National
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Centre

Digital India
Power To Empower

01 One stop flagship portal for farmers to avail any benefit.

02 PPP based registration of crop details along with mandi by farmers to sell their crops on MSP.

03 Successfully being implemented for the last 5 years including current season

04 12,02,806 farmers registered for the last Kharif season

05 Registered crops are verified on HARSAC, Girdawri, crop booking data. Unmatched crops sent for online verification. Verified crop wise area is sent to eKharid so that farmer may not sell produce on MSP more that actual area

Use of Technology Tools

APIs provided to eKharid for procurement

APIs provided to horticulture for bhawantar scheme

APIs provided to Seeds for seed production programme

Integrated with land records to fetch khasra wise land details

PPP is mandatory for registration for state farmers

01 PPP based pension application at CSC

02 Verification at block level and approval at DSWO level.

03 Accounts verification through PFMS.

04 Approx. 35,49,936 lakh pension beneficiaries up to June 2025 through PFMS.

05 Updation of death status through PPP and RGI data every month before processing pension

Use of Technology Tools

Mobile App available

Registration linked with PPP

PPP is mandatory for registration

Implemented in all 22 districts of the state for providing online services to the foreigners.

Services

- EFRRO: Provides registration and visa extension related services to the foreigners.

- Foreigner Student Information System(FSIS/S-FORM): Collects information about the foreigner students studying in the state and enables institutions to submit periodic information of students in the system.

- C-FORM: Collects information about the foreigners residing in the hotels, dharamshalas, inns and other such places. Requires premise owner to submit information within 24 hours of the arrival of foreigner.

- Other Services: Prior Reference Check(PRC), Kartarpur Sahib Corridor clearance, Nationality verification(for Indians living abroad), eSANAD

National Informatics Centre

Digital India — Power To Empower

Key Features

50+ Kiosks &
100+ Display Boards

highcourtchd.gov.in
phhc.gov.in

Completely
Digitized Data

Total States Covered
3

Total High Courts Covered
1

Number of Courts
49

Total Cases available on Website
32 Lakh +

Total Orders available on Website
72 Lakh+

High Court Website visitors
14 Crore+

Online Bail Orders sent
11 Lakh+

Online Notices sent
13 Lakh+

E-Notices

Digitization 20 Crore+ pages

Paperless Court (Pilot Project)

eDiary 7500+ users

Online Gate Pass

HIGH COURT OF PUNJAB & HARYANA AT CHANDIGARH

E-Filing

Online Payments

Digital Bail Orders

E-Copy & E-Inspection

Key Features

Kiosks in Court Complexes

Citizen services on ecourts.gov.in

Virtual Court at Faridabad

Districts Covered
46

Court Complexes Covered
130

Court Establishments Covered
354

Number of Courts
1207

Total Cases available on eCourts
1.80Crore +

Total Orders available on eCourts
15 Crore +

Total SMS Sent
10 Crore+

1 eCourts Services Mobile App

2 eCourts Website

3 SMS PULL

4 Information Kiosks

5 Email

6 Judicial Service Centres (JSCs)

7 SMS Push

eCourts India

The **Vigilance Management System** is designed for Vigilance Department to monitor the status of the Vigilance Cases, Raids, Source Reports etc. related to all departments of State of Haryana

Features

- Acquisition, assembly and storage of data related to Vigilance Enquiry, Source Reports, Raids etc

- Dashboard Reports pertaining data related to Vigilance Enquiry, Source Reports, Raids etc

- Timely action against the source reports received from CVOs.

- Increased transparency vigilance monitoring

3,069
Complaints Registered

1,081
Vigilance Clearances

115
Raid Details

300+
Enquiry /Special Checking

An Integrated Workflow Based System, designed specifically for the departments, corporations, boards and other state bodies keeping in mind the contemporary need of effective monitoring of the court cases.

Features

- **Integrated with Bharat API for court cases of Punjab & Haryana High Court and District Courts of Haryana**

- **Reports and Dashboard Department Wise/Branch Wise/Court Wise for all cases related to Government of Haryana**

- **Availing Copy of Petition on just a online request by generating online ticket.**

- **Email and SMS Alerts of Status of Contempt Cases, Reply Filing Pendency, Judgment Compliance etc.**

181	Registered Departments/ Boards/Corporations
6,93,725	Court Cases Entered
5,623	Registered Users
1500+	Daily Average Logins

Chief Minister Grievances Redressal and Monitoring System

Public Grievances Redressal and Monitoring Solution for Haryana

➢ Consists of 2 Modules viz. CM Window and Jan Samvaad.
➢ CM Window primarily consists of Grievances received through the CM Window Counters at DC and SDM Offices.
➢ Jan Samvaad are the applications (grievances and demands) given personally to the Chief Minister during public meetings called Jansamvaad.
➢ Web based online Integrated workflow system, which primarily aims at processing paperless redressal of grievances by the Government.
➢ Single Solution for entire State including all departments thereby Reduce costs of service delivery by eliminating multiplication of efforts by departments.
➢ System generated unique registration number enabling Citizens to track their grievances through Web Site, Call Centre.
➢ Under Jan Samvaad requests are also received for Development Works. The system provides a stage-wise tracking mechanism of these works.
➢ Citizen can submit Feedback by visiting link sent by the system through SMS. Citizen Feedback Monitoring Mechanism in place.
➢ Call Centre Users take feedbacks by calling the Citizens.
➢ Integrated with Central portal CPGRAMS (both Forward and Reverse Integrations)
➢ Integrated with State portals viz. CM Dashboard, AAS, PPP, Gram Darshan & Nagar Darshan.

Launched by CM Haryana on 25/12/2014

1427710 — **CM Window:** Total Grievances

1358888 — **CM Window:** Total Grievances Resolved

392930 — **CM Window:** Total Resolved in Time

167457 — **Jan Samvaad:** Total Grievances

66767 — **Jan Samvaad:** Total Grievances Resolved

40

CM SMGT : Social Media Grievances Tracker

01 — Fetching Grievances from CM Haryana's Twitter Account

02 — Twitter Query Filters relevant tweets. Additional Rules in Backend Application determine Ticket creation

03 — Automated Assignment of Tickets to State Level Marking Users.

04 — Sending Reply to Tweet / Direct Message to Complainant for additional Info.

05 — Maintains Profile of Twitter Users sending complaints

State Level Marking Users assign Tickets to Field Users.

Marking Users can discard Tickets

Parallel Marking to Multiple Field Users can be done.

Field Users can do further marking to subordinates up to varying Levels

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Field users can :

✓ Return Back Unrelated Tickets,

✓ Seek Additional Information,

✓ Seek Extension of Target Date OR

✓ Report Action taken for Resolution with necessary Action Taken Report

---

State Resolver Users decide final resolution of Tickets.

They can:

✓ Resolve Tickets

✓ Return Back to Field Users

✓ Reopen Discarded Tickets

Final Resolution of Tickets are Replied Back to Complainant on Twitter.

If Re-tweet from Complainant received within specified time, Resolved Tickets are reopened else they are Closed.

GIS Enabled Analysis Based Decision Support System

GIS Based Analysis	**Selection of Entities for Analysis**	**Buffer Analysis**	**Shadow Analysis**	**Administrative Module**

- GIS Data of 16 types of entities of different department like Technical Institutes, Colleges, Schools, Universities, Health Institutes, Medical Education, etc.
- Entity Selection for Analysis.
- Buffer Analysis
- Shadow Analysis
- Geo-Locations. Validation
- Layers upto Village Level with authentic boundaries from Bharat Maps.
- Integrated with Census Data.

- Filtering Mechanism for Selection of Entities for Analysis.
- Entity based Flexible System for defining Types of Filters.
- Based on Selection of Filters, the selected entities are plotted on map.
- Details of plotted entities available on click.

- Mark Points for Analysis.
- Point identification through Direct Marking on Map OR comprehensive text-based search.
- Multi-Point Analysis.
- Mechanism for plotting Buffers around Marked Points as per defined radius.
- Road Distance from Marked Point to selected Entities in the buffer

- For Analysis, a Radial distance can be specified.
- The System Generates Shadow Analysis based on Radial Distance.
- Based on Analysis Generated , the System Allows to view Shadow Layer, Thematic Layer, List of Covered Villages and List of Uncovered Villages, buffer Analysis (Uncovered Villages).
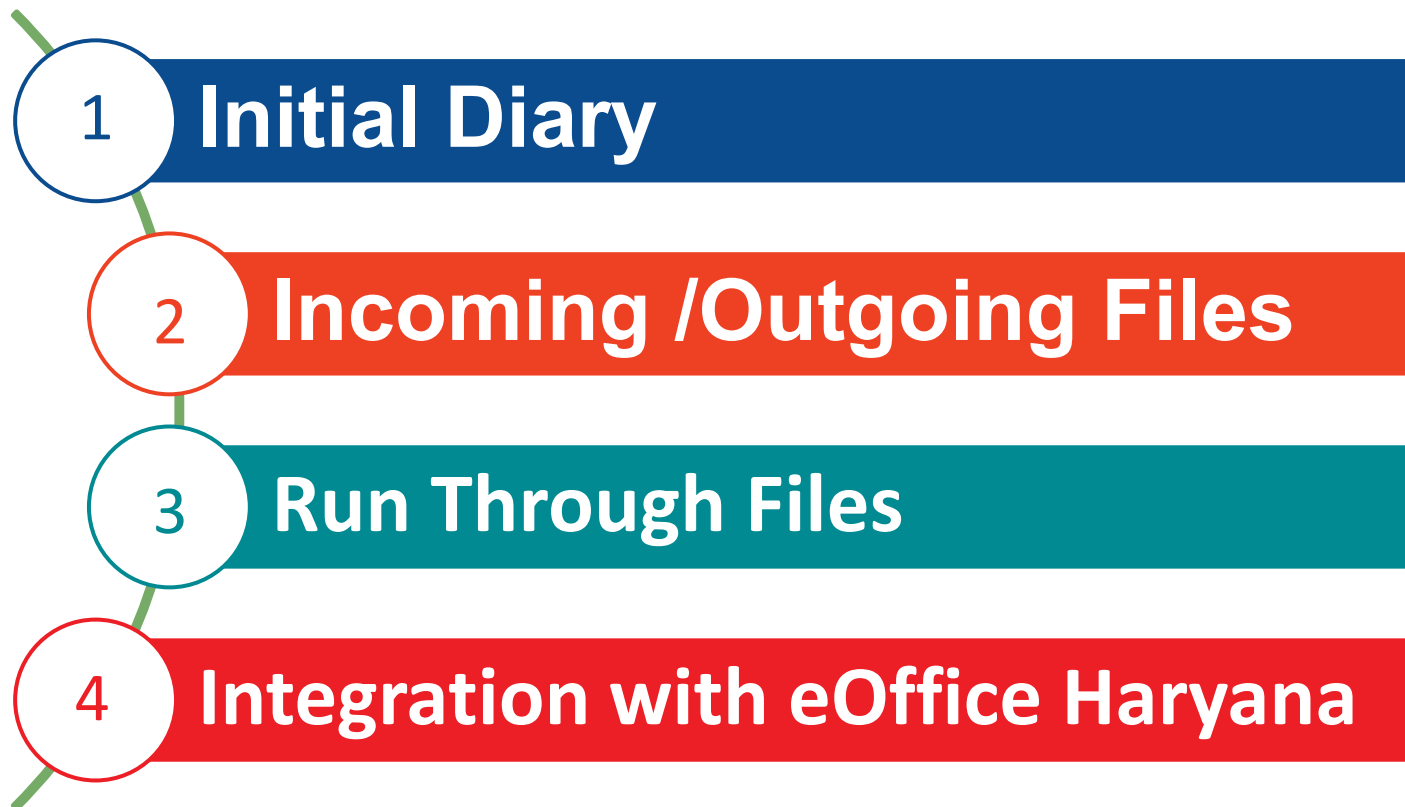- Gives view of Serviced and Un-serviced Areas.

- Allows Analysis on Validity of Geo-Locations through reverse geo-coded State, District and Village through through Bharat Maps.
- Complete administrative module for On-boarding any new Entity, Reverse Geo-coding, configuring flexible filters used by the system.

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Centralized File Movement and Tracking Information System

1. **Initial Diary**

2. **Incoming /Outgoing Files**

3. **Run Through Files**

4. **Integration with eOffice Haryana**

307 Departments	10,305 Active Users
8.13 Crores Transactions	8.10 Lacs Monthly Movements
CM Dashboard	Movement and Tracking of Files

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HRERA and HREAT are key initiatives targeted at the idea of regulating real estate sector for its harmonious growth and developmental governance in Haryana.

Features

- Two separate regulatory authorities, HRERA-Panchkula & HRERA-Gurugram. Appellate Tribunal (HREAT) caters to entire state of Haryana

- Integrated with 02 Bank's digital payment gateway system for paying fees/penalities

- Re-engineered efficient processes through eradication of duplication in manual efforts by applying 'capture once and multiple usage' principle

- Instant alerts via SMS and Email to the Buyers (Complainant) and Promoters (Respondents) for each & every process

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House Allotment System (HRAWAS)

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Digital India
Power To Empower

A software solution of NIC-Haryana for Public Works Department (PWD,B&R) to bring Haryana government house allotment online with automated workflows

1 Application Registration

Online Application Registration for each notified cycle as per PWD department

2 House Preferences

Location based filing of House Preferences for each notified cycle through employee login

3 Seniority List Generation

Auto generation of seniority list without human intervention by PWD Officers

4 Automated House Allotment

Automatic allotment of Houses by the system

Launched by
Hon'ble Chief Minister of Haryana
on 02nd August, 2021

Department of Public Relations

Department of Health

Haryana Government Regular Employee

Chief Secretary Establishment

HARYANA
pwd
BUILDINGS & ROADS

PWD (B&R) Department

Hon'ble CM Office

Integrated with Haryana HRMS for all applicant related data

Unique Payee Code and Mobile based login for applicants

Location wise Dashboard and Reporting services

Provides simplified, responsive, effective and transparent working in Government offices for Inter-Government and Intra-Government transactions and processes

IMPLEMENTATION

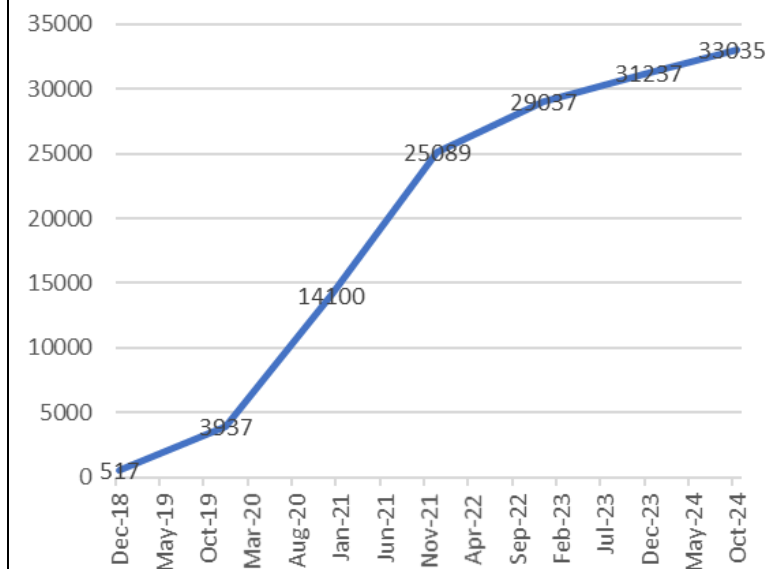|	
188 Organisations	**2** University/ Authority
1 Administration Institute	**11,02,010** eFiles
39,58,904 eReceipts	**33,035** Users

- **Open Architecture makes it a reusable product amenable to replication across the Governments, at the Central, State and District levels and also at International level**

- **Eliminates the delays on account of manual handling of files and papers and to take informed and quicker decisions**

Eoffice Users

Growth of eOffice Implementation

Chart values: 517, 3937, 14100, 25089, 29037, 31237, 33035

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Digital India Power To Empower

https://hrex.gov.in

405951 Registered Jobseekers In Live Register

10524 Registered Employers

72 Employment Exchanges

584 Job fairs conducted

Stakeholders: Unemployed Youth, Private Firms, PSUs, Government Departments

01 PPP Integration

01 Email and SMS Integration

Key Features

- Jobseeker Registration
- Vacancy Submission
- Candidate Selection
- Online Job Fairs
- ER1 Submission
- Profile Update
- Reports Generation

Security Audited

PWD Guest House Booking System

48 Guest Houses

4,161 Monthly Bookings

Rs. 5,21,540 Monthly Collections

1,48,954 Bookings

Rs. 2,30,76,548 Total Collection

- Integrated On-Line Rooms Booking System
- Booking Using payment gateway by customers/visitors themselves
- Booking facility at Resort counter
- Monitoring reports
- Promotional Schemes
- Check-in and Check-out
- Change accommodation type & Rooms
- Prepone/Postpone and cancellation of booking
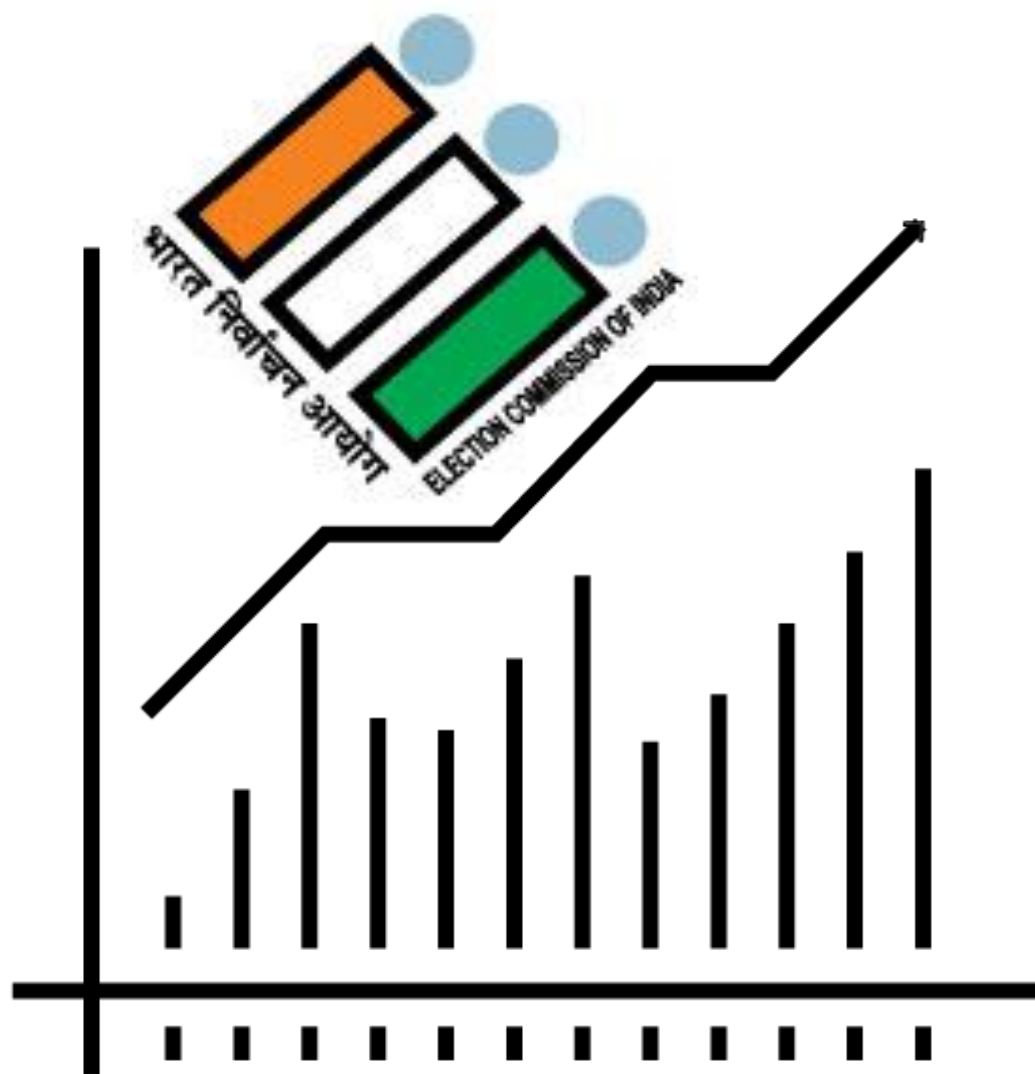- Disabling accommodation in case of Repair/ maintenance

Farmers registration at district level. Now self registration.

Allow only one member of family on basis of aadhaar number and exclude other ineligible farmers

Preparation of XML file of eligible farmers to push to central PMKISAN server

More than 16.51 lakh Farmers

1 **Poll Dashboard**

- ❖ Live status of Polls casted during Election
- ❖ Multimode - Web and Mobile App
- ❖ Multirole- RO, ARO, Sector Officer
- ❖ Monitoring of activities like Party Dispatch, Party Reach, Mock Poll start and End, Poll Start and end, voters in queue

2 **PRI Haryana**

- ❖ For Panchayati Raj and MC Elections
- ❖ Multirole- RO, ARO
- ❖ Nomination Filing & Verification
- ❖ Symbol Allotment
- ❖ Ballot printing, integrated with Ballot Printing Agencies

2 **EQMS**

- ❖ Monitoring of Voters in Queue at Polling Booths
- ❖ Mobile and Web Interface
- ❖ Mapping of each booth with BLO
- ❖ Monitoring by AROs
- ❖ Facility to citizen to avoid rush and vote conveniently

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Driving Digital Transformation

in Government