





NIC DELHI STATE

NATIONAL INFORMATICS CENTRE

Ministry of Electronics & Information Technology

Government of India



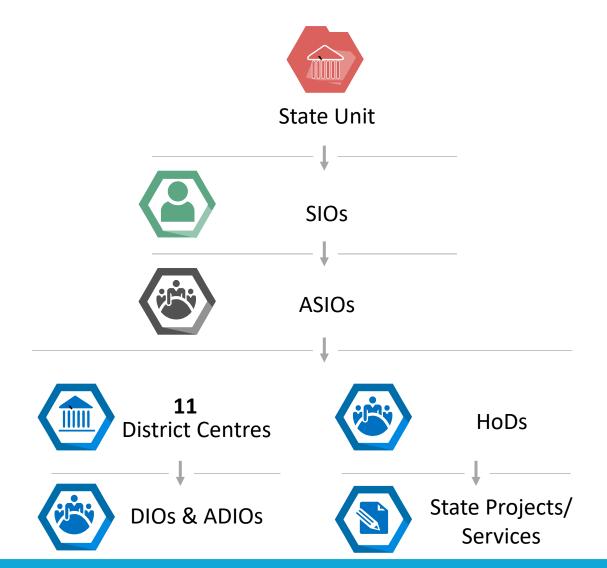
September- 2021





Organisation Structure

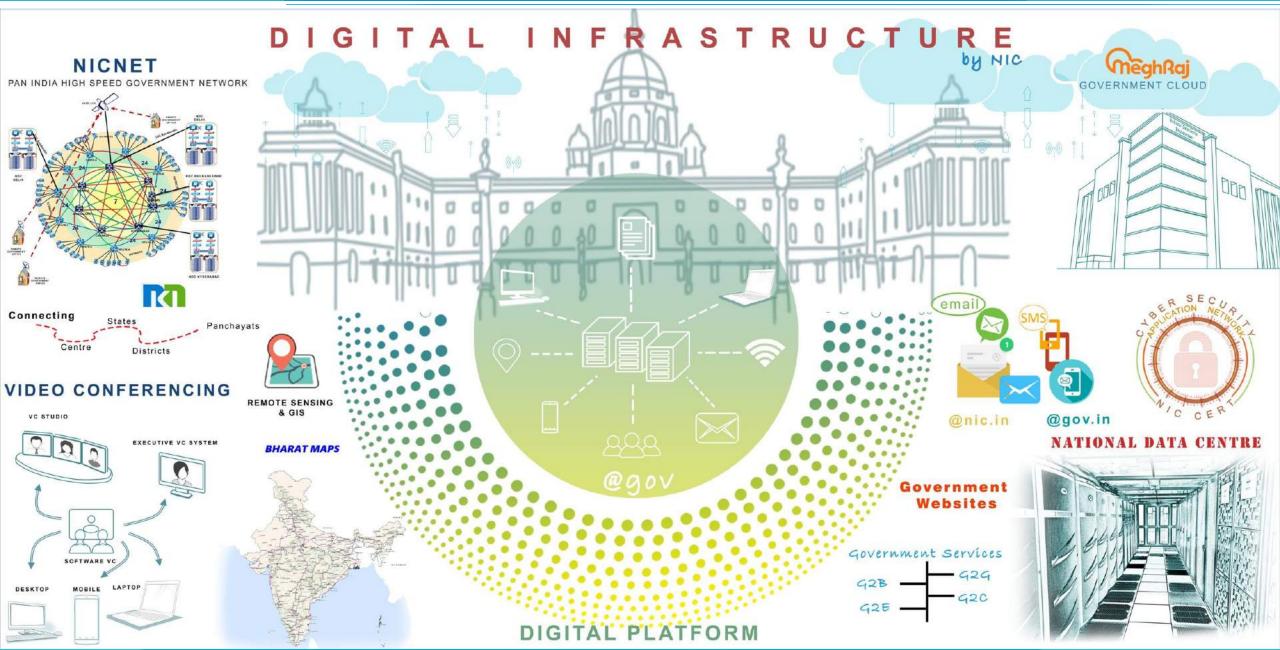






Infrastructure for Delhi Government







Delhi e-Lekha





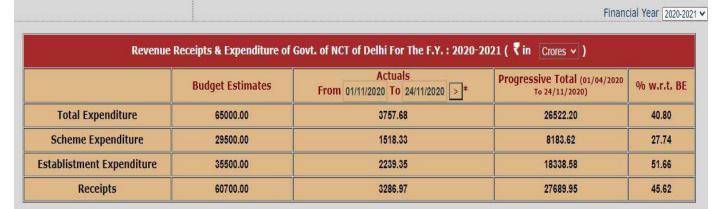


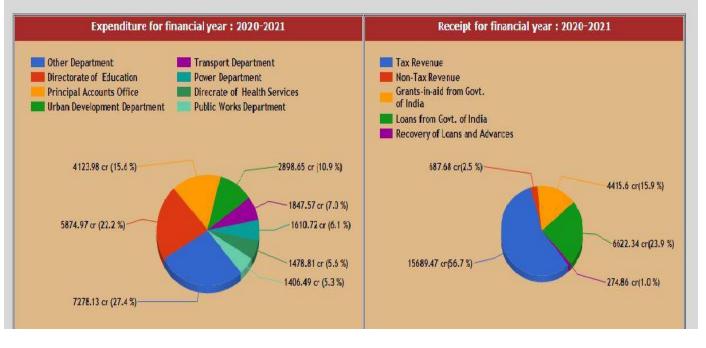


https://delekha.delhi.gov.in

Key Features:

- An electronic Payment and Accounting Information System for consolidation of expenditure incurred across all Pay & Accounts Offices . Daily incorporation of Abstract files from Pay & Accounts Offices
- Implemented across 25 Pay & Accounts Offices of Delhi Government
- Dashboard depicting Budget estimates, expenditure and receipts of GNCTD through various reports and pie charts.
- Access provided to Hon'ble Finance Minister, Secretary (Finance) and senior officials of GNCTD.
- MIS for monitoring of Budget vs Expenditure across all the Pay & Accounts Offices.
- System being monitored by Finance Department, Planning Department and Principal Accounts office, GNCTD.



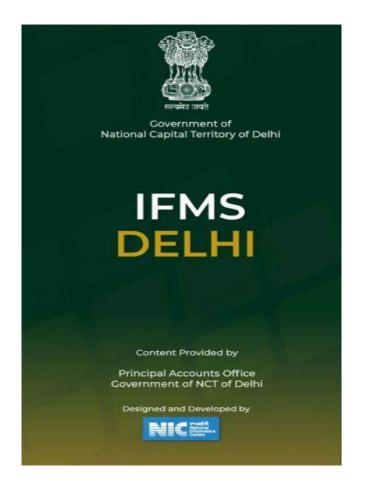


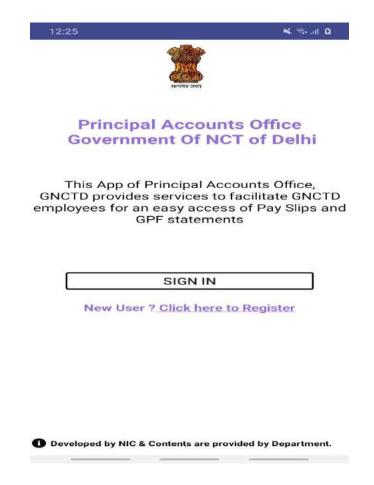


IFMS Delhi Mobile App



A Mobile App for availability of Salary Slip and GPF Statement on Android Platform has been developed.









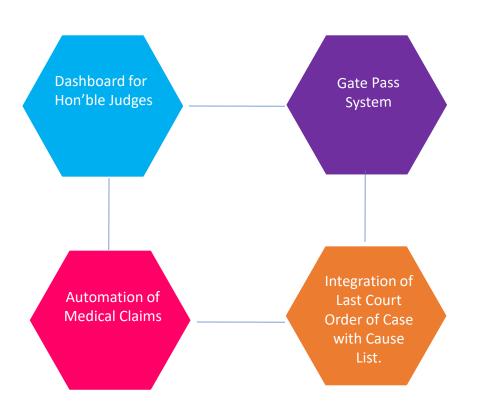
Delhi High Court

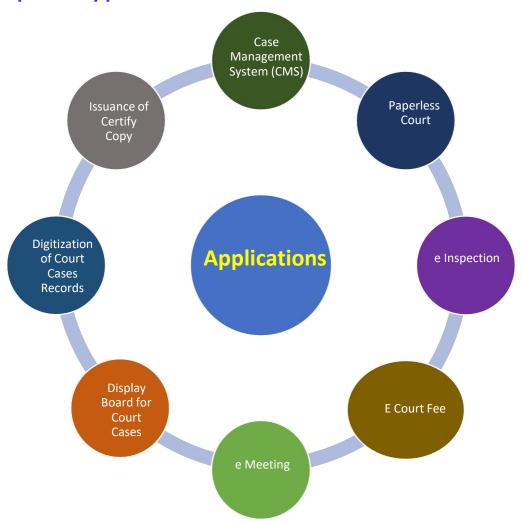


■Software maintenance/enhancements, training & technical support being provided.

■Technical support is being provided for development of peripheral applications and

infrastructure requirements.







ICT Infrastructure for Delhi Government



Key Features

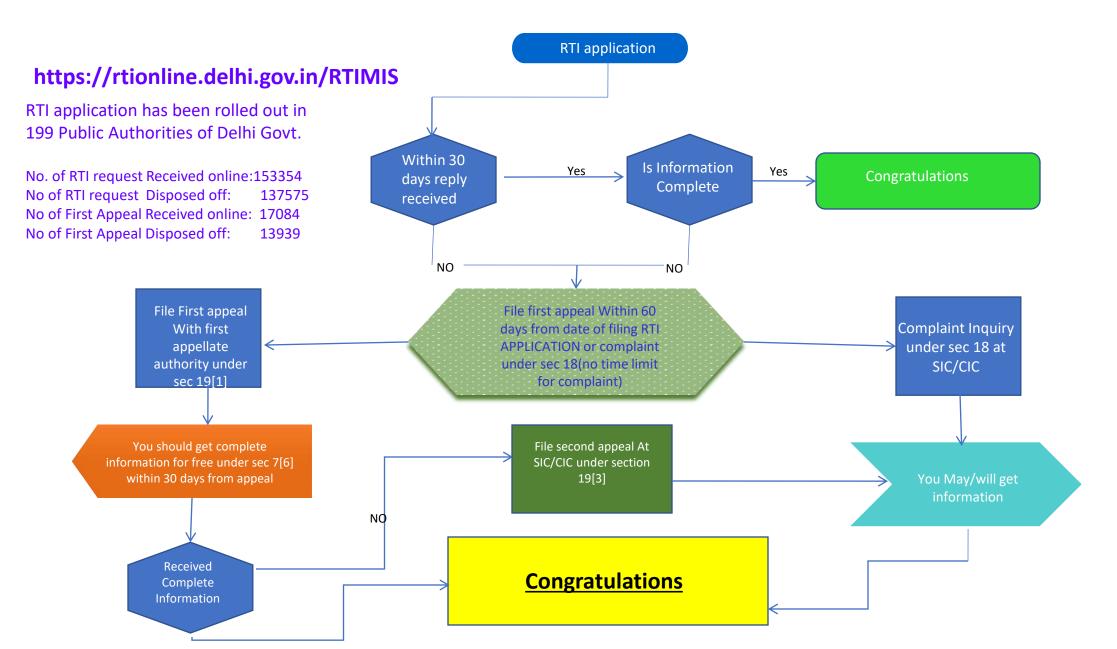
- Preparation of salary bill and other bills for all type of employees including regular employees, contractual employees, Doctors, Judges, Teachers, Daily Wages employees etc. in common format on a single platform.
- Online flow of bills from dealing hand to DDO and from DDO to PAO.
- Online Issuance of LPC / Online transfer of employee data.
- Digital Signature and e-Sign integration.
- Sourcing of GPF related data (subscription, advance, withdrawal etc.) from Centralized Billing System to GPF system through digital signature.
- Generation of Pay-slip and Digitally signed GPF statement and provision to send to employee.
- Various MIS reports meeting daily requirements of end users.
- Integration with COMPACT, Delhi High Court, Delhi District Courts.
- Provision of generation of 7th PC bills for employees governed under AICTE (14 Institutes)
- Module for pay & allowances for employees who have been retired under section 56(J)





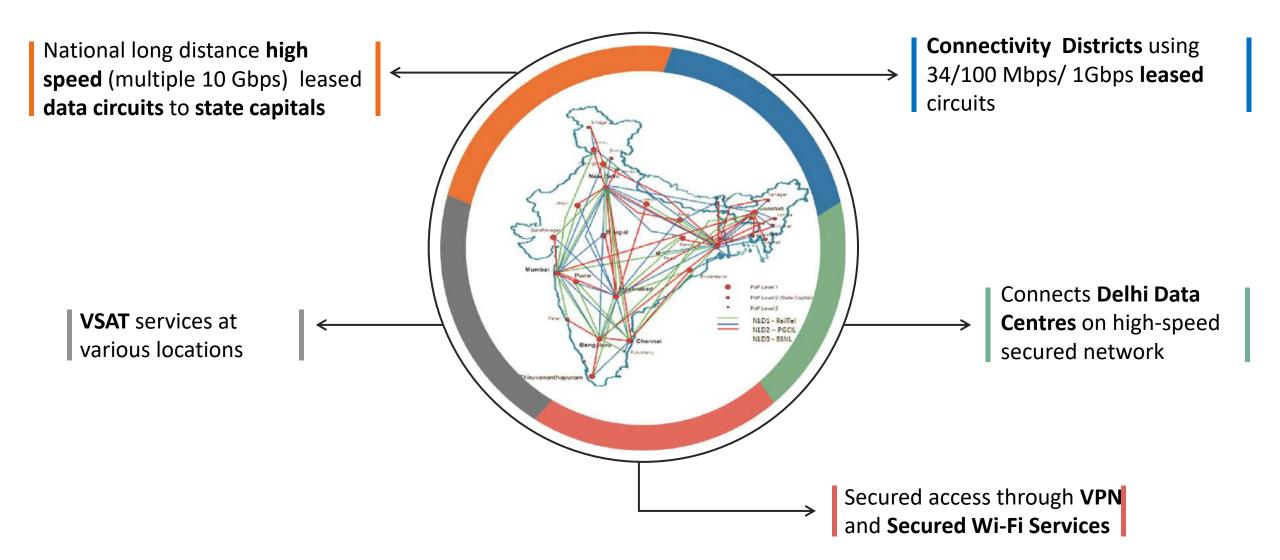
RTI Online system





NIC NETWORK







NIC LAN - CONNECTING DELHI GOVERNMENT





1

Management and maintenance of Delhi Secretariat LAN which comprises of more than 1400 nodes and Vikas Bhawan-II LAN comprising of 700+ nodes connected via manageable L2/L3 switches. Managing a total of 10000+ nodes for Delhi Govt. departments.

2

More Than 1400 nodes Government buildings in Delhi

3

LAN at e-Courts, Supreme Court, District Centers
Jails, Hospitals, All Delhi Government Departments

4

Access to **NICNET** through Wi-Fi in various Delhi Government Offices.

5

11 District level LANs



DELHI DATA CENTRES





Shastri Park Delhi (2011)



National Cloud



1st Government Cloud launched in 2014

Quick Deployment of Digital India Initiatives

Optimal utilization of ICT resources

Enhancement of existing e-Governance Initiatives

Encouraged standardized platforms and products

Expedited cloud adoption in the Government

Important projects(Like e-District Portal) hosted on the NIC National Cloud









Unified Mobile Application for New-age Governance









Video Conferencing Services









11 Districts, Lt. Governor's office, Chief Minister's office and Vikas Bhawan-II Total: 14 Video Conferencing centres.



Government Email Service & SMS



Email Service

SMS Platform

Email Users

Email
Transactions/day

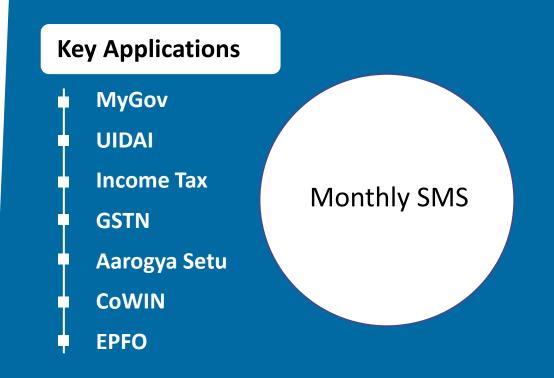
Malicious Attacks/Emails Blocked Per Day

SMTP gateway
Traffic/day

Virtual Domains like @gov.in, @nic.in

PB Storage







The Department was established in 1962 and discharges the important responsibilities of

managing the Public Distribution of, and trade and commerce in essential commodities



» DateWise Truck Challan(Wheat, Rice)



NFS Delhi (e-PDS)

NFS is one of the important MMP to ensure food security for all in a scenario of self-sufficiency. It comprises of a network of 1990+ Fair Price Shops in 70 circles catering to an active base of 17.78+ lakh ration card holders having a combined base of 72.77+ lakh beneficiaries. Government of Delhi rolled out the National Food Security Act, 2013 ("e-Khadya Suraksha") in 2013. The Act provides the 'Right to Food' for all beneficiaries in Delhi.

2275344 Members Provided Food Security

Present Status

- 17.78+ lakh Families Provided Food Security
- o 72.77+ lakh Members Provided Food Security
- 15+ lakh e-Ration Cards downloaded
- 9 District Offices
- o 70 Circle Offices to manage ration cards
- 1990+ Fair Price Shops
- 8 PDS Godowns (6 FCI + 2 DSCSC)





e-Counseling System





JAC: Joint Admission Coenselling for NIST, DTU, IIIT-D, IGDTUW for B- Tech and B.Arch.

GGSIPU Counselling –Counselling for 26+ different Cources like B.Tech, BBA, MBA, MCA, B-Ed, etc of GGSIP University.

ITI Counselling – Counselling for online admission to full time certificate course in different ITIs.

SCERT— Counseling for admission to 2 year diploma program for D.ELEd. (Diploma in Elementary Education) and DPSE (Diploma in Pre-School Education).

CET Counselling—Counselling for full time diploma course on the basis of 10th or 12th class level for Training and Technical Education Department.

Part time counseling—For admission to various part-time diploma programmes (four year duration) offered at Pusa Institute of Technology, G B Pant Institute of Technology and Aryabhat Institute of Technology.



PC-PNDT (Pre-Conception and Pre-Natal Diagnostic Techniques) Online Form-F system



Number of Form-F Filled online-4912234 Number of Diagnostics centers registered -1995

Filling of Form-F online

Addition of diagnostic Centers/Hospitals using online Form A

Addition of ultrasound machines

Addition of Radiologists

Various MIS reports for PNDT state department for easy monitoring and reporting

https://pndt.delhigovt.nic.in/

Pre-Conception and Pre-Natal Diagnostic Techniques (Prohibition of Sex Selection) Act 1994 and Rule 1996 and as amended Rules 2014

- Filling of each column of form F for every ultrasound done on pregnant woman for every ultrasound done is absolutely essential along with declaration of pregnant women and doctor.
- Photo copies of completely filled from F's along with photo copies of referral slips are to be submitted to
 office of chief District Medical Officer by 5th of every following month.
- Issuing/ publishing/ distributing/communicating through any advertisement in any form regarding facilities of prenatal determination of sex or sex selection before conception in any manner is strictly prohibited under the Act.
- Application for renewal of registration certificate must be submitted 30 days before the date of expiry. A
 certificate is valid for five years.
- Display of the registration certificate at a conspicuous place in the registered centre is a mandatory requirement under the PC & PNDT Act.
- Every offence committed by the registered USG centre under the PCPNDT Act shall be cognizable, non-bailable and non-compoundable.
- Sale of equipments, capable of detecting sex, to unregistered centre is strictly prohibited under PC & PNDT
 Act and every sale and purchase of equipment capable of detecting sex should be intimated to concerned
 District Appropriate Authority as per PC & PNDT Act.
- All case related records, forms of consent, laboratory results, microscopic pictures, sonographic plates or slides, charts, forms, reports and all the documents required to be maintained under this Act and the rules shall be preserved by the centers for a period of two years from the date of completion of counseling, pre-natal diagnostic procedure or pre-natal diagnostic test, as the case may be. In the event of any legal proceedings, the records shall be preserved till the final disposal of legal proceeding, or till the expiry of the said period of two years, whichever is later.
- In case the centers maintains records on computer or other electronic equipment, a printed copy of the record shall be taken and preserved after authentication by a person responsible for such record.

Aut	hen	tica	te	Her	ρ:

User Id:

Password:

Type the code shown:

C

84856



Forgot Password?



Delhi SGST Reconciliation System





PRINCIPAL ACCOUNTS OFFICE

Govt. of NCT of Delhi Vikas Bhawan, ITO, Delhi



Reconciliation System

https://delsgst.delhi.gov.in

- System developed for Controller of Accounts, Delhi Government for the purpose of processing, reconciliation accounting and reporting of Goods and Services Taxes (GST) related to Delhi (https://delsgst.delhi.gov.in)
- Integration with GSTN system and RBI e-Kuber system after performing structural/file validations on the data received and sending back acknowledgment.
- Reconciliation of CIN (Challan Index number) data received from GSTN and RBI on a daily basis.
- Accounting module as prescribed by the department
- Dashboard and MIS reports depicting the SGST collections received every day and the mismatched accounts.



PRINCIPAL ACCOUNTS OFFICE

Govt. of NCT of Delhi Vikas Bhawan, ITO, Delhi



Reconciliation System

Home Process Reports Masters Search Refund Profile

Profile

From (DD/MM/YYYY) 01/11/2020 To (DD/MM/YYYY) 25/11/2020 Show Data





	Matched Data												
		GSTN & RBI Matched Data											
		MH-8658 Suspense Accounts								Total			
S.No Date	(A) 108-PSB Suspense		(B) 138-Other Nominated Bank Suspense		Total (A+B)		(C) NEFT/RTGS Payment		(A+B+C)				
		No. of Transactions	Amount	No. of Transactions	Amoun	No. of Transactions	Amount	No. of Transactions	Amount	No. of Transactions	Amount		
1	01/11/2020	889	3743827.00	<u>850</u>	3909939.00	1739	7653766.00	<u>26</u>	158223.00	1765	7811989.00		
2	02/11/2020	1853	18929998.00	2551	46541419.00	4404	65471417.00	893	29444706.00	5297	94916123.00		
3	03/11/2020	1969	27896333.00	2363	31203414.00	4332	59099747.00	807	26278795.00	5139	85378542.00		
4	04/11/2020	1706	35356042.00	2176	27733036.00	3882	63089078.00	925	36182656.00	4807	99271734.00		
5	05/11/2020	2574	45624701.00	<u>3145</u>	39237454.00	5719	84862155.00	1040	43471114.00	6759	128333269.00		
6	06/11/2020	2977	35756597.00	3700	44891320.00	6677	80647917.00	1306	52257464.00	7983	132905381.00		
7	07/11/2020	2430	25967427.00	3085	38001408.00	5515	63968835.00	970	31076899.00	6485	95045734.00		
8	08/11/2020	<u>610</u>	3291633.00	1101	6906373.00	1711	10198006.00	47	196391.00	1758	10394397.00		
9	09/11/2020	2515	34560206.00	2804	59066598.00	5319	93626804.00	1029	137155981.00	6348	230782785.00		
10	10/11/2020	2419	47657661.00	2948	45401466.00	5367	93059127.00	1079	43009644.00	6446	136068771.00		
11	11/11/2020	2145	20426139.00	2859	43423305.00	5004	63849444.00	1028	38433414.00	6032	102282858.00		

✓ More than 87 lakh transactions received from GSTN & RBI eKuber system have been reconciled



Integrated Financial Management System



IFMS has the following modules:

✓ Centralized Billing System

For DDO's and PAO's under Principal Accounts Office, Govt of NCT of Delhi DDOs for salary bill & other bills generation according to the 7th CPC. (https://delpay.delhi.gov.in)

✓ GPF Monitoring System

Maintaining GPF records of Delhi govt. employees. (https://gpf.delhi.gov.in)

✓ PAO2000 (COMPACT)

For automation of Accounting functionalities in Pay & Accounts offices.

✓ De-Lekha Delhi

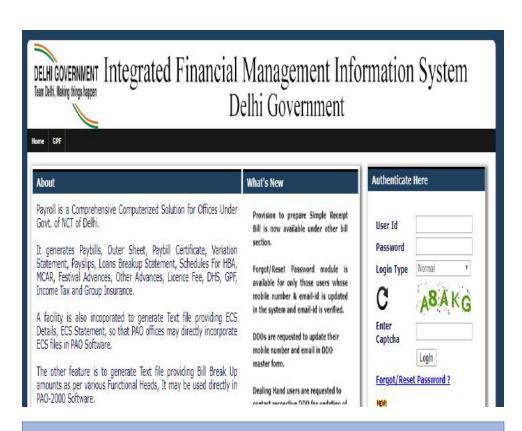
Consolidates the expenditure incurred across all Pay & Accounts offices at a single portal.

Customized for implementation in Delhi Government(https://delekha.delhi.gov.in)

√ GepG(Government Electronic Payment Gateway)

Provides secure electronic delivery of payment of services through internet. GePG would operate as a critical shared service with COMPACT application at Pay & Accounts Offices.

IntraCGA VPN connectivity provided to all Pay & Accounts Offices of Delhi Govt. for implementation of GePG.



Functional Coverage

- ✓ Principal Accounts Office, GNCTD
- ✓ DDO's of Govt of NCT of Delhi
- ✓ PAO's of Delhi Government





Key Features

- Preparation of salary bill and other bills for all type of employees including regular employees, contractual employees, Doctors, Judges, Teachers, Daily Wages employees etc. in common format on a single platform.
- Online flow of bills from dealing hand to DDO and from DDO to PAO.
- Online Issuance of LPC / Online transfer of employee data.
- Digital Signature and e-Sign integration.
- Sourcing of GPF related data (subscription, advance, withdrawal etc.) from Centralized Billing System to GPF system through digital signature.
- Generation of Pay-slip and Digitally signed GPF statement and provision to send to employee.
- Various MIS reports meeting daily requirements of end users.
- Integration with COMPACT, Delhi High Court, Delhi District Courts.
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- Module for pay & allowances for employees who have been retired under section 56(J)



Delhi Govt. GPF Management System



Objective:

Maintaining GPF records of Delhi govt. employees.

Name of the Service provided under this Project:

Generation of digitally signed GPF statement and transmission to employee electronically.

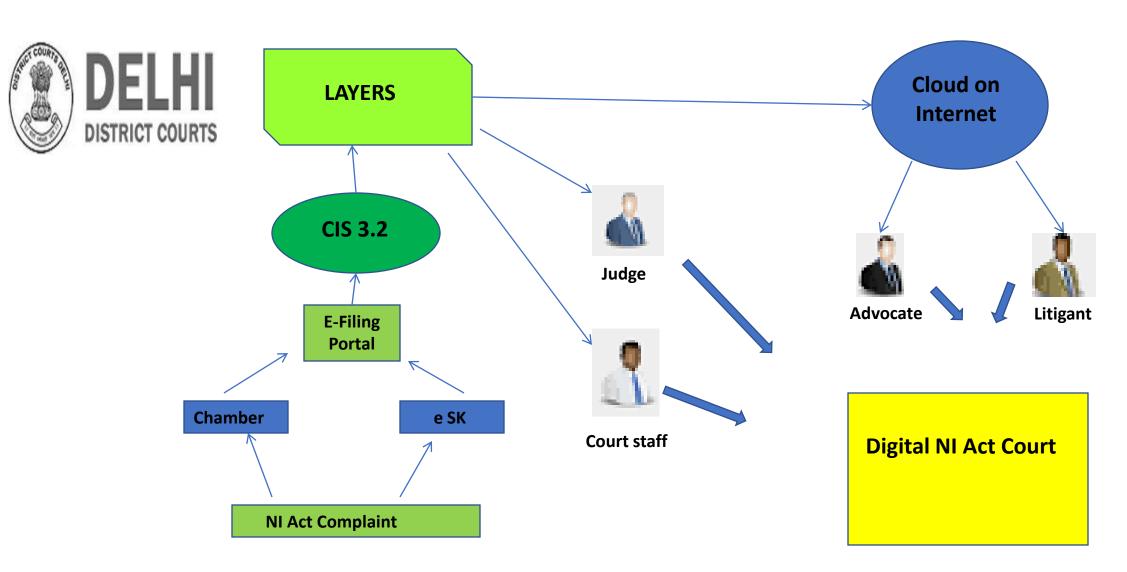
Developed & Implemented:

- Implemented at 25 Pay & Accounts offices of GNCTD
- Facility for addition, updation of Subscription, withdrawal, refunds, other receipts and opening balance of individuals.
- Finalize accounts, Interest calculation, Close Account
- Issue of digitally signed GPF statements



District Courts Computerization





e-Filing and Digital NI Act Court hearing



ICJS Delhi (Inter Operable Criminal Justice System)



Background

> ICJS was conceptualized and conceived to facilitate interoperability among the domains of Courts, Prisons and Police of Delhi State, later on the concept was generalized for pan India rollout and two more domains were added.

Objective

- Strengthen IT system in each of the pillar of ICJS (Police, Prosecution, Forensic, Court and Prison)
 To achieve Interoperability amongst all pillars to achieve "one data once entry".
 Sharing of data amongst all pillars of ICJS.

Delhi NCT implementation Status

- Prison: e-Prison implemented in all Jails of Delhi
 Prosecution: e-Prosecution is under implementation in 11 Districts of Prosecution Dept, GNCTD
 Forensic Labs: e-FSL is under implementation in 3 locations of FSL, GNCTD
 District Courts. CIS 3.2version implemented which enables data sharing with Delhi Police CCTNS application.
- > FIR and Chargesheet data being shared between Delhi Police CCTNS and District Courts application.



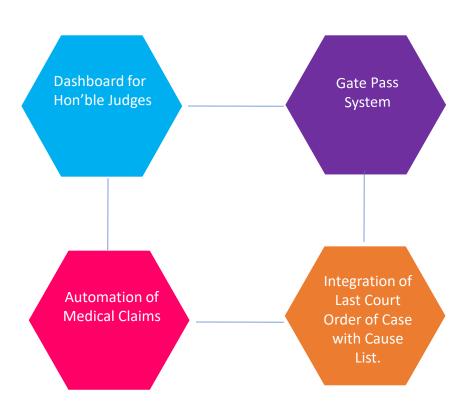
Delhi High Court

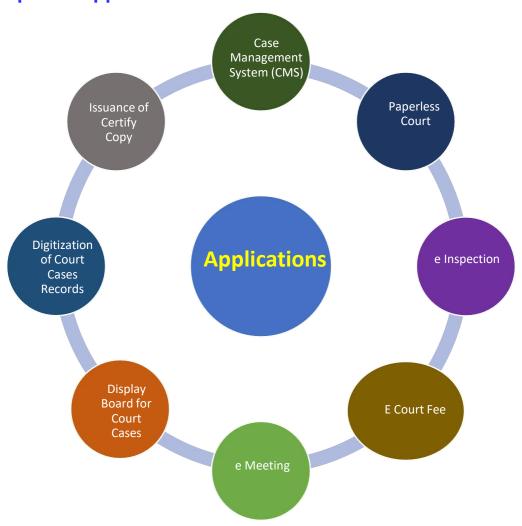


■Software maintenance/enhancements, training & technical support being provided.

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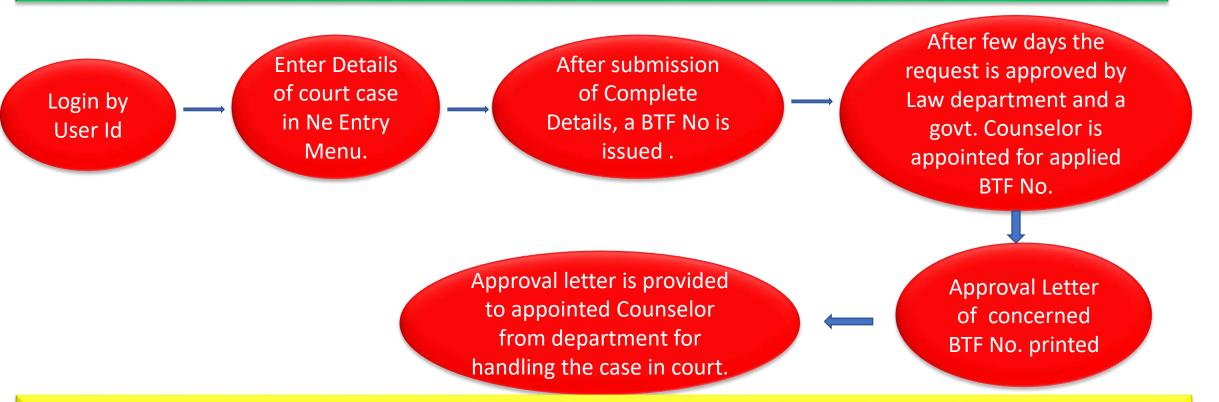


e-Litigation (BTF Monitoring)



http://delserv.nic.in/home.asp

Through this application different departments apply to higher paneled advocated for any type of court cases.



This System helps the Law & Judicial Department to monitor the Court Cases being handled by various Depts. of Delhi Government. e-Litigation system—gives administrative support right from Sanction for engagement of Lawyers/Counsels, Opening of New Court case, capturing details of proceedings of Cases, facility for uploading scanned copies of Sanction letter for engagement of Counsel, copies of Judgments, circulars etc and Various Report generation.





Flow chart of working of DORIS software

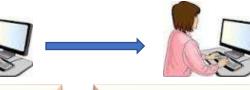
Reception Counter

Data entry Counter

Sub Registrar Counter

Photography Counter









On reception Counter Documents are checked and a token numbers are issued for each documents.

At data entry counter a docproof no is issued for every documents and details of property and parties are entered with reference of this doc proof no.

After complete entry of documents the documents are presented before Sub Registrar. If every thing is ok then documents are forwarded for photography otherwise rejected.

All forwarded documents are shown in photography account. Here photo of Executant, Executee and witness are captured and registration fee are collected in form of e-registration fee.

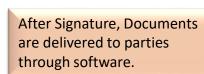
Scanning Counter

Delivery Counter









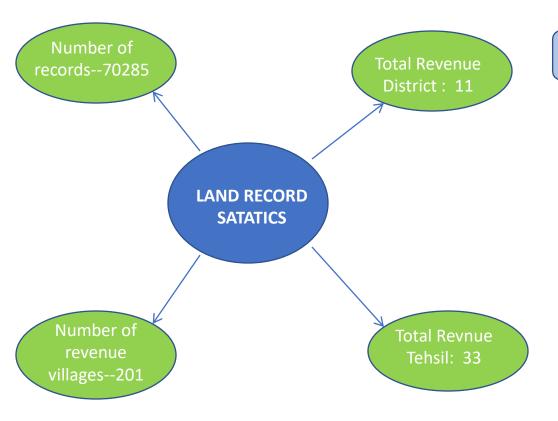
After Signature of Sub Registrar, Office copy is scanned with help of DORIS Scanning Module Software.

After Photography and receiving the registration fee, Document is registered by Sub Registrar. After registration, section 60 is print. After complete print of endorsement and section 60 on documents, the documents are signed by Sub Registrar.



DLRC (Delhi Land Record Computerization)





On Implementation/Maintenance Part

Coordination with Revenue Deptt. to provide VMs for DLRC projects to provide new VMs/ Third Party Security Audit and Pending payment to deputed manpower.

Problems resolved with regard to Kaspashera local server.

Problems resolved with regard VMs and Web servers

Kaspashera tehsil offline data has been merged with central database after conversion to Unicode.

Data Verification work is being done by the tehsil staff and after verification they may use it.

New request has been received by the revenue department to develop a module for the villages which are under consolidation.

New FRS format has been prepared and provided to Revenue deptt.

Once the business logic clear, will start on the process

Security audit is being done by the third party after 1st stage report suggestions removing the anomalies which have been pointed.

Offline Unicode verified data provided by the Kapashera Tehsil of SW District, After testing this data has to be integrate with main

After synchronizing with current missile number and after due testing this Tehsil data can be merged with existing main database.

After final verification Tehsil may use Updation/Mutation on RoR.

Old mutation cases and Lal Dora cases have been reported by the North District.





http://dl.cmdashboard.nic.in

- > Eight Central Schemes are being displayed.
- > Six State Schemes are being displayed.
- > Rest State Schemes are in process.

Chief Minister 's Dash Board







LG/CM Relief Fund Portal





LG/CM Relief Fund, Delhi –portal has been designed and developed with the objective for accepting donations from the citizens to extend the support to the affected person by COVID-19. In such a tiring time, the portal has been developed to facilitate the citizens "STAY HOME, STAY SAFE, REACH OUT TO THE NEEDY" through the ONLINE donations.

Instant generation of the 80G certificate Donator profile to track all the donations, print download payment receipt and 80G certification

Departmental login to reconcile the donations with the bank statements

·Issue of payment receipts and 80G certificate, in case the payment has been received through offline mode

·Day wise, payment mode wise statistical reports

·Integrated with e-mail and SMS





SWaas





From design to deployment Ready to use website templates



GIGW Compliance

Compliant with mandatory guidelines from the compliance matrix of GIGW



Unified Open Source Technology

Complete SaaS solution, built upon cutting edge Open Source technology stacks



Search

Integrated search to enable easy discoverability of content



Responsive Design

Easily accessible through Smart Phones Tablets and Desktop PC



Themes & Templates

Easily configurable themes for visually exclusive presentation



Infrastructure Included

A framework that expects compute, storage and networking to be provisioned

District Websites based on S3waas platform being developed by the NIC District Cell in coordination with concerned district Officials. Queries/problems with respect to new website are being resolved or coordinated. District guidelines are issued by the Divisional commissioner to DMs.

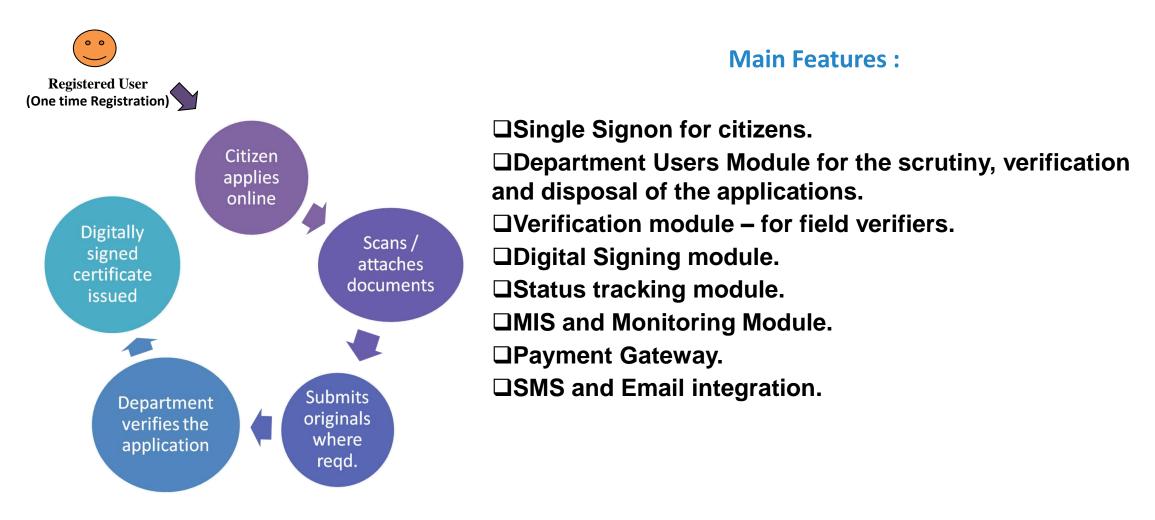






e- District (https://edistrict.delhigovt.nic.in)





Process Flow

e- District (https://edistrict.delhigovt.nic.in)

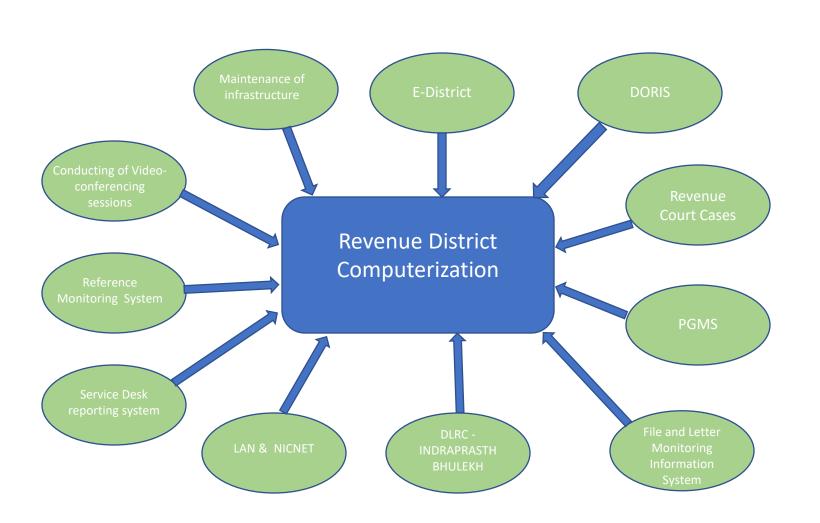






Revenue Districts Computerization





https://edistrict.delhigovt.nic.in

https://doris.delhigovt.nic.in

http://delserv.nic.in/home.asp

https://pgms.delhi.gov.in/

http://delserv.nic.in/

https://dlrc.delhigovt.nic.in/



Delhi Online Property Search Module



https://doris.delhigovt.nic.in/





B-Book online Web Application for Sub Registrar Offices



https://ebbook.delhigovt.nic.in

Certified copies of Registered Properties

Inspection of registered properties

Apply for NOC

Apply for Home presentation

Document Custody Fee

On B Book portal public can create user id and apply for Certified copy of registered documents with online payment of ₹ 10 per page. After successful fee deposition a fee receipt is generated. After complete payment Certified copy is issued from Sub Registrar office with printed details.

For inspection of registered property, ₹ 100 per year is paid online or in concerned Sub Registrar Office. Inspection is done online or in concerned Sub Registrar office.

For Registration of Agriculture Land a NOC is requited by LAC Department. Hence before registration of Agriculture property an application is applied paying Rs. 100 per application for NOC.

If a person want to register a document in Sub Registrar office but due to some genuine Problem he can not come to office then he can apply for home presentation paying ₹ 500 Plus ₹ 10 per km of going and coming distance from residence of applicant.

If public do not collect their documents within a week after registration from Sub Registrar office then a custody charge is paid ₹ 50 per week and maximum ₹ 500.





Delhi Subordinate Services Selection Board -Online Application Registration System(OARS)



URL is https://dsssbonline.nic.in

1)Inclusion of Covid-19 declaration and instructions with admit card.

2)Necessary provisions in OARS for the post code 72/12, 73/12, 74/12 & 155/14 has been scheduled vide exam notice dated 22.01.2021 and e-admit cards are to be released w.e.f. 09.02.2021.

3) New Registrations process for Candidates.

4)Updation of post code 1/20 to 116/20.

5)Provision to send bulk emails for updation of records by the candidates of post code 1/20 to 116/20.

6)solution for Problem in issuance of admit cards for skill test for post code 65/14, 19/15, 41/15, 45/12, 65/15.

7)Space Issue: Addition request 10GB.

8) Rectify the slowness of OARS Portal.

8) Rectification of Difficulty in updating AADHAR Details in OARS Portal.

9) Rectification of Photo Id updation Issue.

10)Rectification of ERROR IN SENDING EMAIL FOR UPDATION OF POST CODES 1/20 TO 116/20.

Online Application and Registration System (OARS) is a web based system which was developed for Delhi Subordinate Services Selection Board (DSSSB) for receiving online applications for recruitments to the various posts advertised by the Board. The System receives applications online including Photograph, signature and relevant documents. Admit Cards are generated online and results also published online.

The system was conceptualized by keeping in mind the dynamism and variability of various recruitment rules and to impose them while accepting the online applications for various posts.



e-Procurement Delhi





https://govtprocurement.delhi.gov.in

- ✓ NIC e-Procurement portal for Delhi Govt. was launched on 01/04/2011 and currently more than 200 Tender Inviting Authorities have implemented this system.
- ✓ All Tenders above Rs 2 lakh rupees are being published in this system.
- ✓ The GePNIC solution was customized for Delhi Government for Vendor Enrolment process
- ✓ Exclusive Help Desks established for Department Officials at Delhi Secretariat and at Vikas

Bhawan-II, Civil Lines

Major Delhi Government Departments enrolled:

- Public Works Department
- Delhi Jal Board (DJB)
- New Delhi Municipal Council(NDMC)
- > DSIIDC
- Delhi District Courts
- Revenue Department
- > Irrigation & Flood Control Department
- ➤ Health & Family Welfare Department and all Hospitals / Institutions.

Cumulative Stats as on March 2021

2.4 + lakh tenders worth around 118,000+ crores have been published till date

Payment Gateway integration with SBIe-pay for Vendor Registration fees module

Training to Department officials



Awards

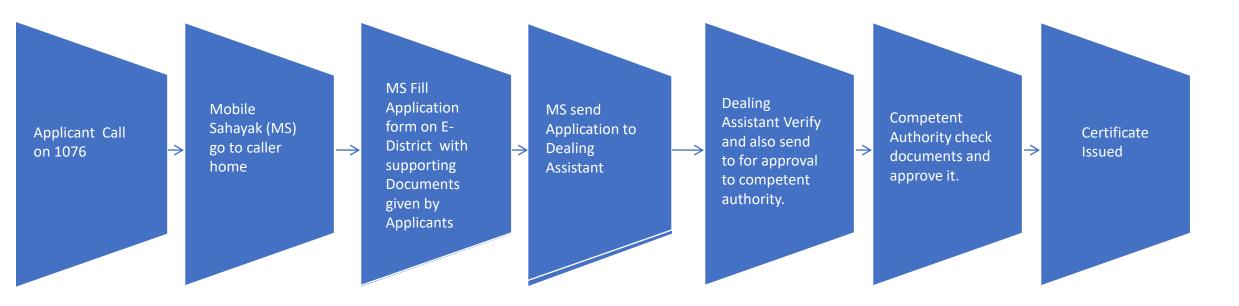
Gems of Digital Delhi 2018



Door Step Delivery of Public Services



The "Door Step Delivery" project is Unique Initiative of Delhi Government. Launched by Hon'ble Chief Minister of Delhi on 10th September 2018.





File Monitoring System



http://delserv.nic.in/

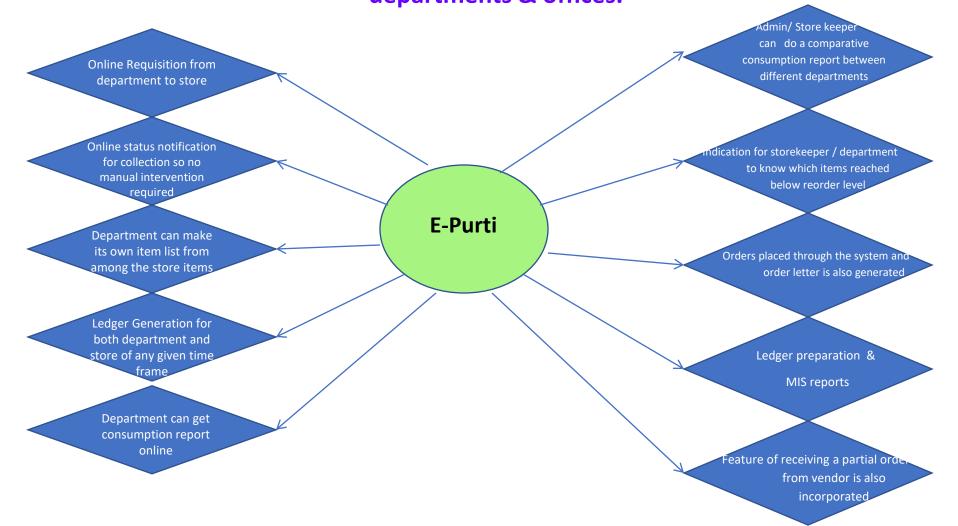
Through this application movement of files of different govt. Department can be found

Login by Enter Details of file in This Computer is shown in In tray. User Id New File Entry and **Sending Files** From here we dispatch and submit . A computer No. and forward to appropriate officer of a is issued. Password department. Received files are shown in In All Incoming Files from tray, Select the computer other department and **Incomming Files** Number of incoming files and officers are Shown in temporary close or dispatch it Incoming Files Menu with for concern officer of a its computer no. Receive department. Incoming Files. File Transaction From Search menu we can From File Transaction menu find the Location of any we can received file directly, Search File computerized dispatched if file is not shown in file. Incoming File List.

e-Purti



Web based software designed to meet requirements of all type of stores operating for various departments & offices.

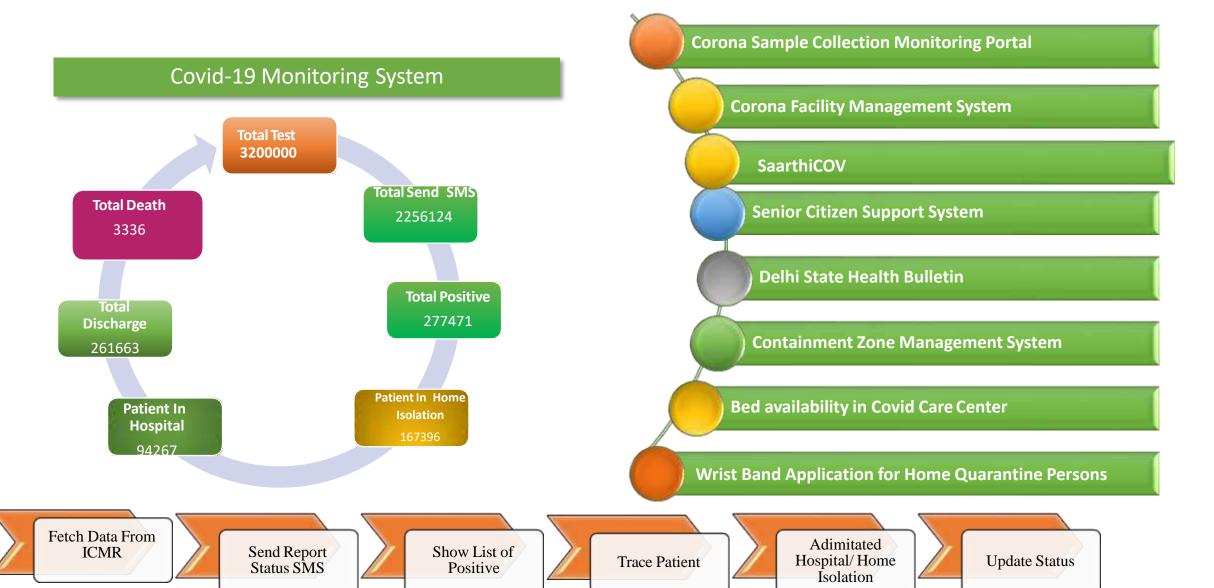






Covid-19 Data Management Portal







Corona Foot Warriors Containment and Surveillance Team (CFWCST)



This portal has been designed and developed for Revenue Department, Delhi for effective intervention and surveillance at grass root level during COVID-19. Approximately 14,000 CFWCST teams in Delhi have been constituted to keep the watch on the person roaming without mask, assembling in a group, spreading unnecessary rumor, showing corona symptoms. Each team will enter the daily report after 6PM on the portal on various points after visiting the field area assigned to them.



9 lakhs + challans

7500+ arrests

9500+ FIRs

Rs. 64 crore plus fine

NGO/VOLUNTEERS

120+ NGOs

6100+ volunteers



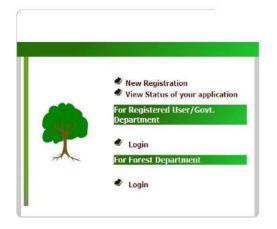


e -Forest



URL: https://treeremoval.delhigovt.nic.in









Drugs Control Department



Total Sales Firms: 21208

Total Licenses : 48544

Online App : **30490**

License Grant : 21437

Inspections : 14523

Issuance, Renewal, Cancel of license Various MIS Reports & SMS Facility at every stage of process Dashboard on login page showing license Details

Track of Inspections conducted by inspectors

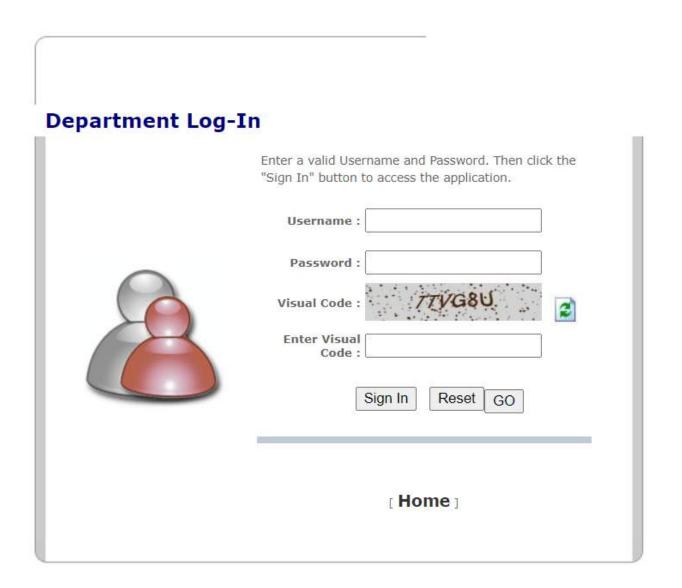


PGMS (Public Grievance Monitoring System)



URL:- https://pgms.delhi.gov.in

Single point portal for redressal of grievances of citizens developed for departments of Delhi Government.





GRMS (Grievance Redressal Monitoring System) for Private Unaided Schools



URL:- http://doepvt.delhi.gov.in

Grievance Redressal Monitoring System for Private Unaided Recognised Schools of Delhi



शिक्षा निदेशालय Directorate of Education





Hom

Lodge your Grievance

View Status of your Grievance

For Departmental Use

Login

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This application has been developed for Education Department of Delhi Govt for registering of Grievance/ Complaint by parents in respect of Private Unaided Recognized Schools of Delhi.



RGMS(Revenue Grievance Monitoring System)



A variant of RGMS was launched for Revenue Department for registering the grievances related to Revenue Department.

https://rgms.delhi.gov.in/



Sh. K.S.Meena the Grievances Redressal Authority for all matters pertaining to Registration of Property in Sub Registrar Office.

— Lodge Your Grievance.

- View Status of Your Grievance.

You are Visitor No.:32812 How to use RGMS Software For any help please contact at: 23936477

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LG Listening Post



http://listeningpostdelhilg.in/

LG-Dashboard – Changes requested by LG office has been incorporated in the application.

Addition of public hearing category as VIP reference.

Next Date of Hearing in place of target date (in Court Cases Category) at the entry level of Add/edit Action —Point.

SMS services has been stated



Listening Post of Lieutenant Governor, Delhi

ome

- Lodge New Grievance

Departmental User: SignIn

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Service Level Agreement (e-SLA)system



System developed for centric services in the various departments under GNCTD. Delhi Government has notified an Act for implementation of the same. The departments are supposed to provide the service within the stipulated time as per the Citizen Charter. Facility has been provided to citizens to get status of their application through the website

Number of application received--25797225



Numbers of application disposed off--21032275



Number of registered services--361

Integration of Web Service of DVAT Department





Transparent and faster processing of requisitions of Departments for recruitment to various posts





MDM Master Data Management



OTR One Time Candidate Registration



DIRECT RECRUITMENTOnline Applications



DPCDepartmental
Promotion Committee



The system is currently implemented in Himachal Pradesh Public Service Commission







08Exams
Conducted





CDV MANAGEMENT SOFTWARE (CDV ATTENDANCE & BILLING)



This project is regarding management of Civil Defence Volunteer which includes their Training, Deployment, Attendance, Billing and Renewal.

In Training Batches will be created with date of training and Venue. Attendance of Training and then Billing.



In Deployment there will be option for deployment based on some filter criteria such as age, skill, educational qualification etc.

Deployed CDV attendance and then their Billing will be done in Attendance and Billing Module.



Keeping Pace with Emerging Technologies







NIC - CERT



Centres of Excellence for Application Security



Centre of Excellence on Blockchain Technology



Centre of Excellence for Data Analytics (CEDA)



Centre of Excellence for Al



Mobile Competency Centres



NIC - CERT



Analyzes and responds to cyber threats on critical Government cyber infrastructure like websites, emails and various services

5.5
Million malicious hits prevented per day

Govt Cyber Security Gateway

Central security gateway for all Govt bodies, states, ministries, NKN...etc

1842

Vulnerabilities Mitigated

Offensive Defense

Proactively Attack and attempt to intrude Govt websites/services to identify potential weaknesses and assist in fixing them

4.2

Million IOCs mitigated

Threat Intelligence Xchange

Gather cyber intelligence through open web, social media, log analysis and investigation of security incidents.

5371+

Security alerts resolved

Cyber Security Dashboard

Security Posture status dashboard for central govt network, connecting ministries and depts.





Centres of Excellence for Application Security





- **1** Application Security Audit Compliance Services
 - Mobile App Security Testing
 - **3** Automated Scan services
 - 4 Continuous Assessment with Penetration Testing
 - Comprehensive Security Assessments
 - 6 Server Compliance with best practices
 - Propagation of Security by Design and Secure SDLC (SSDLC)







To accelerate adoption of Blockchain Technology in government

Projects in Production

- Drug Logistics supply chain system
- Class X, XII marks sheet storage & retrieval

Ready for implementation

- CBSE Certificate Chain
- Generic Document Chain
- Blood bank (integrated with eHospital)







Centres of Excellence for Al



CoE -AI at NIC empowers trust in Citizen -Government Interaction via mediums like

Text Analytics, Chatbots, Voicebots, Voice Recognition IVRS, Transliteration services



VANI
(Virtual Assistance by NIC)

Helps to answer citizen's queries like for RTO's licenses, Consumer Forum case status, Bi-lingual i-Khedut bot for KISAN in Gujarati an English, voice based IVR for PMKisan in Hindi & English & upcoming Virtual OPD for tele consultancy services to patients with access to doctors in hospitals from home.

Computer Vision, Image Analytics, Video Analytics an Anti spoofing techniques



(Image and Video Analytics Assistance by NIC)

facilitates Intelligence Augmentation in online management of Government schemes like

- -Beneficiary Detection in Swachh Bharat Mission Constructed Toilet Photos,
- -Students' Group Attendance in W Bengal,
- -Radiological services etc

Text Mining, Language Modelling, Summarization



TAANI(Text Analytics Assistant by NIC)

Cognitive Search from unstructured text as In

- -Motor Accidents Claim Petitions Cases Similarity search,
- -Name Similarity Search in datasets from regional languages,
- -Filed content matching with text in documents etc.



Mobile Competency Centres



Confederation of Centres for Mobile App Development with Competency Centres across the country and a Nodal Centre at Delhi supports rapid development of Mobile Apps in all Platforms



Android 780



iOS: 55

Various sectors applications available through

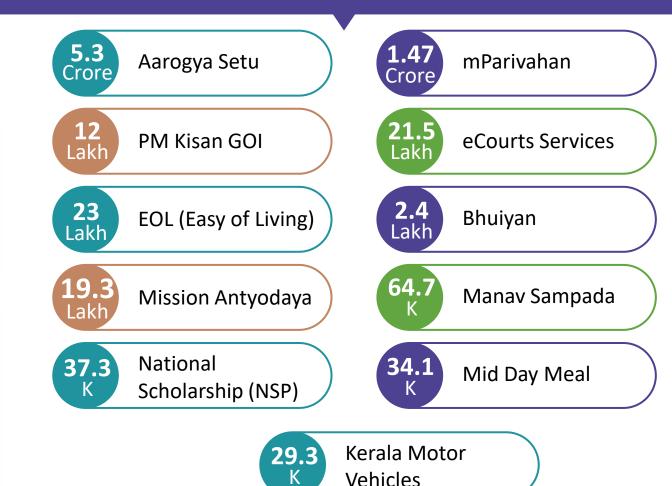
NIC eGov Mobile Apps account on Google play

store and iOS app store

Trainings and webinars have been conducted on

- Mobile application development best practices
- Mobile app security
- API security

Popular Apps (android downloads as on 13th July 2021 for last 30 days)









NATIONAL INFORMATICS CENTRE

Driving Digital Transformation in Government