

e-Tender
of
Rate Contract
for Supply of SSL certificates for
Various Departments/Boards/Corporations
of
Govt. of Haryana

Citizen Resource Information Department, 9th
Floor, Haryana Civil Secretariat, Sector 1,
Chandigarh – 160001.
Website: <http://haryanait.gov.in>

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INTRODUCTION

Citizen Resource Information Department, Haryana (CRID)) herein after referred to as ‘Purchaser” through its “Society for IT Initiative Fund for eGovernance” invites for rate Contract for Supply of SSL certificates for various departments /Boards/Corporations of Govt. of Haryana, as per term conditions specified in this tender documents.

State Data Center (HSDC) is operational since 2012 and is now managed by CRID, Haryana. Haryana State Data Centre is located in Sector 17-F in new Secretariat Building, Chandigarh. State Data Centre is providing services to different departments/boards/corporations in terms of compute, storage, hosting of applications, SSL, etc.

(SECTION-1)**Important Information**

1.	Tender Inviting Authority Designation and Address	Name of Authority : Jt.CITO ,CRID 4 th , Floor , SCO 109-110 , Sector-17B , Chandigarh . e-mail address : rajeshpandey.ditech@hry.gov.in For on behalf of Secretary and Treasurer, Society for IT initiative fund for e-Governance an autonomous body under the administrative control of Citizen Resources Information Department, Chandigarh																				
2.	, Name of the Work	Rate Contract for Supply of SSL certificates for Various Departments / Boards / Corporations of Govt. of Haryana for period of 02 years.																				
	Tender reference	e-Tender/CRID/ICT-TDS/SDC/																				
	Place of Execution	Chandigarh																				
3.	Tender document availability	Tender Notice & Tender Document is available at https://etenders.hry.nic.in from 9:00 AM onwards																				
	Processing Fee for Tender	<p>The bidder shall pay Non-refundable tender document fee & eService fees through Online Mode on eProcurement Portal. Scanned copy of Online Payment Receipt should be uploaded along with technical bid. The details of the payment to be paid are given as under:-</p> <p>The bidder shall pay Non-refundable tender document fee & eService fee through Online mode .Scanned copy of online payment receipt should be uploaded along with technical bid. The details of the payment to be paid are given as under:-</p> <table border="1"><thead><tr><th>S#</th><th>Description</th><th>Amount</th><th>GST@ 18%</th><th>Total</th></tr></thead><tbody><tr><td>1</td><td>eServices Fee</td><td>1000</td><td>180</td><td>1180</td></tr></tbody></table> <table border="1"><thead><tr><th>S#</th><th>Description</th><th>Amount</th><th>GST@ 18%</th><th>Total</th></tr></thead><tbody><tr><td>1</td><td>Tender document fee</td><td>5000</td><td>900</td><td>5900</td></tr></tbody></table>	S#	Description	Amount	GST@ 18%	Total	1	eServices Fee	1000	180	1180	S#	Description	Amount	GST@ 18%	Total	1	Tender document fee	5000	900	5900
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1	Tender document fee	5000	900	5900																		
	Earnest Money Deposit (EMD)	<p>The Payment for EMD ₹10000-/(refundable) can be made by eligible bidders through Online Mode Available on eProcurement Portal. Scanned copy of Online Payment Receipt should be uploaded along with technical bid.</p> <p>Note:-</p> <p>A. NIL For Haryana based manufacturing Micro and Small Enterprises (MSEs) & Khadi Village Industries Unit eligible as per the "Haryana State Public Procurement Policy for MSME -2016" notified vide G.O. No. 2/2/2016-4I BII (1) dated 20-10-2016 and for Startups/first generation Entrepreneurs as notified vide G.O. No.2/2/2016-4IB-II dated 03.01.2019</p> <p>B. NIL for Central or Haryana Public Sector Enterprises and "approved</p>																				

		sources" as declared by the Industries Department, Haryana
Performance Security		The successful bidder is also required to submit a performance bank guarantee (PBG) in Favor of "SOCIETY FOR IT INITIATIVE FUND FOR E -GOVERNANCE payable at Chandigarh", equivalent to the 5% of the total estimated tender value within seven days from the date of issue of the purchase/work order. The validity of the PBG will be at least three months more than the validity of Rate Contract / up to the extended period of Rate Contract.
4.	Starting date of Tender	24.12.2025 onwards
5.	Estimated tender value	Rs 5,00,000/- (Five Lakhs only)
6.	Last date and time for submission of e-Tender	20.01.2026 by 03.00 PM
7.	Last date for submission of hard copy of technical bid to CRID.	21.01.2026 by 3:30 PM (Hard Copy of Technical bid with proper binding and indexing as uploaded on e-procurement portal by the respective bidder must be submitted by bidder in the O/o Jt.CITO ,SCO 109-110 , Sector – 17 B , 4 th floor Citizen Resource Information Department (CRID)
8.	Date and Time of Opening of Technical Bids	22.01.2026 by 03.00 PM
9.	Date and Time of Opening of Commercial Bids	To be intimated later on
i. Eligibility Criteria: Please refer to the Section 4 of the Tender Document. ii. Two Bid System i.e.Stage-1 Prequalification cum Technical Bid; Stage-2 Commercial Bid. iii. Tenders received after due date and time will be summarily rejected. iv. Any Bid not conforming to the format will be summarily rejected.		

(SECTION-2)
INSTRUCTION TO BIDDERS ON ELECTRONIC TENDERING SYSTEM

1. Bidder should do Online Enrolment in this Portal using the option Click Here to Enroll available in the Home Page. Then the Digital Signature enrollment has to be done with the e-token, after logging into the portal. The e-token may be obtained from one of the authorized Certifying Authorities such as e-Mudhra CA/GNFC/IDRBT/MtnlTrustline/SafeScript/TCS.
2. Bidder then logs into the portal giving user id / password chosen during enrollment.
3. The e-token that is registered should be used by the bidder and should not be misused by others.
4. DSC once mapped to an account cannot be remapped to any other account. It can only be inactivated.
5. The Bidders can update well in advance, the documents such as certificates, work order details etc., under My Documents option and these can be selected as per tender requirements and then attached along with bid documents during bid submission. This will ensure lesser upload of bid documents.
6. After downloading / getting the tender schedules, the Bidder should go through them carefully and then submit the documents as per the tender document; otherwise, the bid will be rejected.
7. The **BOQ** template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for that tender. Bidders are allowed to enter the Bidder Name and Values only.
8. If there are any clarifications, this may be obtained online through the eProcurement Portal, or through the contact details given in the tender document. Bidder should take into account of the corrigendum published before submitting the bids online.
9. Bidder, in advance, should prepare the bid documents to be submitted as indicated in the tender schedule and they should be in PDF/XLS/RAR/DWF formats. If there is more than one document, they can be clubbed together.
10. Bidder should arrange for the EMD as specified in the tender. The original should be posted/couriered/given in person to the Tender Inviting Authority, within the bid submission date and time for the tender.
11. The bidder reads the terms and conditions and accepts the same to proceed further to submit the bids.
12. The bidder has to submit the tender document(s) online well in advance before the prescribed time to avoid any delay or problem during the bid submission process.

13. There is no limit on the size of the file uploaded at the server end. However, the upload is decided on the Memory available at the Client System as well as the Network bandwidth available at the client side at that point of time. In order to reduce the file size, bidders are suggested to scan the documents in 75-100 DPI so that the clarity is maintained and also the size of file also gets reduced. This will help in quick uploading even at very low bandwidth speeds.
14. It is important to note that, the bidder has to click on the Freeze Bid Button, to ensure that he/she completes the Bid Submission Process. Bids Which are not Frozen are considered as Incomplete/Invalid bids and are not considered for evaluation purposes
15. In case of Offline payments, the details of the Earnest Money Deposit(EMD) document submitted physically to the Department and the scanned copies furnished at the time of bid submission online should be the same otherwise the Tender will be summarily rejected
16. The Tender Inviting Authority (TIA) will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders due to local issues.
17. The bidder may submit the bid documents online mode only, through this portal. Offline documents will not be handled through this system.
18. At the time of freezing the bid, the eProcurement system will give a successful bid Updating message after uploading all the bid documents submitted and then a bid summary will be shown with the bid no, date & time of submission of the bid with all other relevant details. The documents submitted by the bidders will be digitally signed using the e-token of the bidder and then submitted.
19. After the bid submission, the bid summary has to be printed and kept as an acknowledgement as a token of the submission of the bid. The bid summary will act as a proof of bid submission for a tender floated and will also act as an entry point to participate in the bid opening event.
20. Successful bid submission from the system means, the bids as uploaded by the bidder is received and stored in the system. System does not certify for its correctness.
21. The bidder should see that the bid documents submitted should be free from virus and if the documents could not be opened, due to virus, during tender opening, the bid is liable to be rejected
22. The time that is displayed from the server clock at the top of the tender Portal, will be valid for all actions of requesting bid submission, bid opening etc., in the e-Procurement portal. The Time followed in this portal is as per Indian Standard Time (IST), which is GMT+5:30. The bidders should adhere to this time during bid submission.
23. All the data being entered by the bidders would be encrypted at the client end, and the software uses PKI encryption techniques to ensure the secrecy of the data. The data entered will not be viewable by unauthorized persons during bid submission and not viewable by any one until the time of bid opening. Overall, the submitted bid documents become readable only after the tender opening by the authorized individual.

24. During transmission of bid document, the confidentiality of the bids is maintained since the data is transferred over secured Socket Layer (SSL) with 256-bit encryption technology. Data encryption of sensitive fields is also done.
25. The bidders are requested to submit the bids through online eProcurement system to the TIA well before the bid submission end date and time (as per Server System Clock).
26. The bidders are requested to submit the bids through online eProcurement system to the TIA well before the bid submission end date and time **(as per Server System Clock)**.

(SECTION-3)

Scope of Work

A. Provide SSL (Secure Socket Layer) Certificate with Signature Hash Algorithm SHA256 or above and key size 2048 Bits or more and TLS version 1.2, 1.3 and above, required to secure browser to web server communication, with the capability to ensure server authentication.

a. The supplied SSL certificate should have validity as mentioned below: -

SI No	Item	Certificate Validity
1	DV SSL	24 month
2	Extended Validation SSL	24 month
3	Multi-Domain SSL	24 month
4	EV Multi-Domain SSL	24 month
5	OV multi domain SSL	24 month
6	Secure Site SSL	24 month
7	Secure Site EV SSL	24 month
8	Secure Site Pro SSL	24 month
9	Secure Site Pro EV SSL	24 month
10	Secure Site Wildcard SSL	24 month
11	Secure Site Multi-Domain	24 month
12	Secure Site EV Multi domain	24 month
13	Wildcard SSL	24 month

b. The SSL certificate should work universally with all browsers (viz Internet Explorer, Mozilla Firefox, Microsoft Edge, Opera, Google Chrome, safari etc.) of mobile phones, Laptops, Ipads and other devices, irrespective of the OS.

c. The vendor will provide the SSL certificates from recognized/reputed/ approved certificate providers (OSD) or CA Authority.

d. A portal should be provided to the Department having following functionalities: -

- i. The information of all existing SSL Certificates (domain name, expiry date etc.) should be uploaded in the portal(Dashboard).
- ii. Raise the request for new SSL Certificate as and when required.
- iii. Viewing the status of all SSL Certificates including expiry date, domain name, organization unit, etc. and generate report.
- iv. Generate alert on portal(Dashboard) as well through email to admin/sub users 45 days before expiry of the certificate and thereafter every 15 days till the expiry of the certificate.
- v. One Admin User should be able to create multiple sub users with different rights and privileges. Each sub user should be able to view the status of its own certificate only.

- vi. Download SSL certificates in all supportable formats as per requirements of the Department.
- vii. Vendor will provide support for any issue during installation of the certificate and during the validity of the certificate through email/online/telephonically/remotely accessing the server if required for trouble-shooting.
- viii. SSL certificate should be compatible on different type of servers like windows, Linux, Oracle etc. SSL certificates should be compatible on legacy(Old) and new version servers.
- ix. SSL certificate should be compatible on different type of client platforms like java, PHP, dot net and other platforms. SSL certificates should be compatible on legacy(Old) and new version servers.
- x. The Vendor will reissue the certificate from the dashboard, if certificate create issue.
- xi. The vendor will provide regeneration of current procured certificate till the validity of SSL.
- xii. Vendor will provide Free support through email/online/telephonic support. If any issue persists or cannot be resolved online/telephonically, the vendor is required to depute an engineer at the site within 2 hours from the report of such issue, without any cost to the Department

SECTION-4**Eligibility Criteria****1. Pre-Qualification Criteria**

Sl	Eligibility Requirement	Supporting Documents Required																		
1.	Processing fee for Tender should be submitted.	<p>The bidder shall pay Non-refundable tender document fee & eService fees through Online Mode on eProcurement Portal. Scanned copy of Online Payment Receipt should be uploaded along with technical bid. The details of the payment to be paid are given as under: -</p> <p>The bidder shall pay Non-refundable tender document fee & eService fee through Online mode .Scanned copy of online payment receipt should be uploaded along with technical bid. The details of the payment to be paid are given as under:-</p> <table border="1"><thead><tr><th>S#</th><th>Description</th><th>Amount</th><th>GST@ 18%</th><th>Total</th></tr></thead><tbody><tr><td>1</td><td>eServices Fee</td><td></td><td></td><td></td></tr></tbody></table> <table border="1"><thead><tr><th>S#</th><th>Description</th><th>Amount</th><th>Total</th></tr></thead><tbody><tr><td>1</td><td>Tender document fee</td><td></td><td></td></tr></tbody></table>	S#	Description	Amount	GST@ 18%	Total	1	eServices Fee				S#	Description	Amount	Total	1	Tender document fee		
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2.	EMD fee	The Payment for EMD ₹10000-/(refundable) can be made by eligible bidders through Online Mode Available on eProcurement Portal. Scanned copy of Online Payment Receipt should be uploaded along with technical bid.																		

2. Eligibility Criteria

Sl	Eligibility Requirement	Supporting Documents Required
1.	The Bidder must be incorporated and registered in India under the Indian Companies Act 1956 or 2013, or a Limited Liability Partnership (LLP) registered under the LLP Act, 2008 or Indian Partnership Act 1932 and should have been in operation in India for a minimum of seven years as on Bid Submission Date.	Copy of Certificate of Incorporation / Registration under Companies Act 1956/2013 Articles of Association Partnership Deed for Partnership Firms

Sl	Eligibility Requirement	Supporting Documents Required
2.	<p>The bidder shall be either</p> <p>(i) A Certifying Authority licensed by the Controller of Certifying Authorities (CCA), Government of India, or its authorized partner with a valid MAF as on the bid submission date and beyond. or</p> <p>(ii) A Certificate Authority compliant with the CA/Browser Forum Baseline Requirements (global CA) or its authorized partner, as on the bid submission date and beyond</p>	Valid certificates of empanelment to be submitted.
3.	The agency should have experience in the supply & configuration of SSL to any Central Govt./ State Govt. Departments/PSU in the last 3 Financial years i.e., 2022-23,2023-24 2024-25 as on bid submission date.	Contract signed with client clearly highlighting the Scope of Work, Bill of Material and value of the Contract/order along with Installation Certificate or any other proof of execution signed & stamped by the Client.
4	OEM must be a member of the CA/Browser Forum	Supporting documents to be submitted
5	OSD must be an ISO 9001:2015 (or IS/ISO 9001 or higher) and ISO/IEC 27001:2013 or higher certified company as on the last date of bid submission.	A copy of a valid certificate as of the bid submission date is to be provided
6.	The Signatory signing the Bid on behalf of the Bidder should be duly authorized by the Board of Directors/Director of the Bidding Company to sign the Bid on their behalf.	A Certificate from the Company Secretary of the Bidder certifying that the Bid signatory is authorized by the Board of Directors/Director of the Company to do so, with acceptance of board resolution, resolution number and date
7.	The Bidder should have: PAN card GST Registration Number	i) Copies of the valid certificates from authorized agencies a) Income Tax registration or PAN number GST Registration Certificate

SI	Eligibility Requirement	Supporting Documents Required
8.	The Bidder should not have been blacklisted/debarred/ banned by any Central Govt./ State Govt. Departments/PSU in India during last 3 years as on last date of bid submission	Undertaking to be provided as per Annexure- E
9	OEM must have CMMI level 5 (Capability Maturity Model Integration (CMMI) framework) certification	A copy of a valid certificate as of the bid submission date is to be provided
10.	The bidder should have Support center in India	Undertaking having complete details of support centres to be submitted
11.	The bidder should submit the Escalation Matrix for Delivery & Service Support.	Bidder must provide an Escalation Matrix containing Telephone Numbers and Email id for Service Support.

Project Deliverables

- a) Delivery of Certificate within 04 hours from the date & time of submission of documents/CSR & on receipt of satisfactory performance report from the Competent Authority.

Payment Terms

- a) Purchaser will be placing orders for SSL Certificates as and when the requirement arises by the departments/boards/corporations
- b) The successful bidder will be eligible for 100% payment only after successful delivery & functioning of SSL Certificates as per ordered SSL & on receipt of satisfactory performance report from the Competent Authority.
- c) However Purchaser will pay either through online portal wallet recharge or through monthly invoice as per mutual agreement between purchase & bidder.
- d) The successful bidder needs to submit monthly SSL delivery report along with the invoice generated.
- e) Payments will be released only after submission of PBG and signing of contract by Successful Bidder.
- f) The dashboard should include a feature that allows the amount to be automatically credited back to the account and reflected promptly when a certificate is deleted—before verification—due to it no longer being needed for any reason

(SECTION-5)

Terms & Condition

1. Penalty

- A. The Certificate should be delivered within 04 hours from the date & time of submission of documents/CSR & on receipt of satisfactory performance report from the Competent Authority; failing which a penalty of Rs.500 per day per certificate will be levied subjected to a maximum of 10% of the Certificate value.
- B. If any delay is for more than 30 days, the order shall be cancelled and Performance Security will be liable for forfeiture.

2. Bid Submission:

- A. Bids should be submitted in two parts namely, "Technical bid & Commercial bid" on eProcurement portal and should upload all the required documents as follows:
 - a. Bid Letter Form, EMD scanned copy along with General Information of Bidder Form Annexure-A
 - b. Empanelment letter
 - c. Form Annexure-C -- Technical Compliance sheet.
 - d. Un-Priced Form with part numbers of proposed items –Annexure-D

3. Bid Evaluation

a. Initial Scrutiny

At the time of Technical Bid Opening, Initial Bid scrutiny will be conducted and incomplete details as given below will be treated as non-responsive and the Bids will be rejected summarily.

If Tenders are;

- i. not submitted in two parts as specified in the Tender received WITHOUT EMD amount and tender document fee;

- ii. All responsive Bids will be considered for further evaluation;
- iii. The decision of CRID will be final in this regard;

b. **Technical Bid Scrutiny**

Initial Bid scrutiny will be conducted and incomplete details as given below will be treated as non-responsive. If Tenders are received: -

- i. without the Letter of Authorization;
- ii. found without Tender document fee, EMD;
- iii. found with suppression of details with incomplete information;
- iv. subjective, conditional offers submitted without support documents as per the Eligibility Criteria;
- v. Evaluation Criteria non-compliance of any of the clauses stipulated in the Tender;

c. **Technical Bid Evaluation**

- 1 A Tender Scrutiny Committee will examine / scrutinize the e-Technical Bids against the Eligibility Criteria and Evaluation Criteria given in the Tender document. The evaluation will be conducted based on the support documents submitted by the Bidders. The documents which did not meet the eligibility criteria in the first stage of scrutiny will be rejected in that stage itself and further evaluation will not be carried out for such bidders. The eligible Bidders alone will be considered for further evaluation.
- 2 For those Bidders who have already worked or working with CRID, their previous performance in CRID would be the mandatory criteria for selection. If any unsatisfactory performances of those Bidders are found, their Bids will be straight away rejected. The Unsatisfactory performance is defined as:
 - i. Non responsiveness after getting the work order
 - ii. Delay in supply, installation of the ordered products without any Bonafide reason, etc
 - iii. Poor warranty support
 - iv. Not executing the contract as per the terms and conditions
 - v. Not furnishing the performance bank guarantee as per the requirement laid in the contract/work orders

d. **Commercial Bid Evaluation**

- I. The commercial bids of only those bidders who qualify in both eligibility and technical evaluation will be opened. The date for opening of the commercial bid would be communicated separately to the eligible Bidders.
- II. The commercial bids submitted by Bidders will be evaluated based on discounted total cost of ownership. Accordingly, the L1(Lowest Bidder) would be arrived at.
- III. Lowest Quoting Bidder will be selected. The proposal of L1 (Lowest Vendor) shall be recommended for award of contract.

4. Other Terms & Conditions:

- A. Performance Bank Guarantee (): Successful bidder will have to submit PBG equivalent to 5% of the total order value in the name of "Director (Administration), Citizen Resources Information Department, Room no-42, 9th floor, Haryana Civil Secretariat, Sector-1, Chandigarh-160001" within 5 days from the issue of the Letter of Intent (LOI). All the General Terms & Conditions of the tender process and eProcurement shall be applicable.
- B. The successful bidder will be awarded a rate contract for a period of two years, which may be extended for an additional one year on the same terms and conditions

Read and accepted

Signature on behalf of M/s-----

Annexure-A
Formats for Bidding
Bid Letter Form
(To be submitted in Bidders Letter Head)

From:(Registered name and address of the bidder)

To,
Director Admin
Citizen Resource Information Department,
9th Floor, Haryana Civil Secretariat, Sector 1,
Chandigarh – 160001.

Sir/Ma'am,

Having examined the bidding documents and amendments there on, we the undersigned, offer to provide services/execute the works including supply, delivery installation of SSL certificates in response to the tender call no & dated

If our bid is accepted, we undertake to;

- a. provide services/execute the work according to the time schedule specified in the workorders issued from time to time,
- b. agree to abide by the bid conditions, which remain binding upon us during the tender process.

We understand that you are not bound to accept the lowest or any bid you may receive, nor to give any reason for the rejection of any bid and that you will not defray any expenses incurred by us in bidding.

Date &Place:

Signature of Bidder &Stamp

Annexure-B
General Information of the Bidder
(To be submitted in TQ bid)

#	Description	Supporting Documents with page nos	Document attached Yes/No	Page no.
1	Name of the Company/ Firm			
2	Date of Incorporation (Registration Number & Registering Authority) PAN No. and GST	ROC, PAN & GST.		
3	Legal Status of the Company in India & Nature of Business in India	Public Ltd Company/ Private/ Partnership firm		
4	Address of the Registered Office in India			
5	Name & e-mail id, Mobile number, fax of the Contact Person	Name & Designation Mobile: Fax: Email:		
6	EMD details	Amount: DD No. & Date Name of the Bank: Valid up to :		
7	Proof of purchase of bid document	Receipt No: Date of purchase:		
8	The Bidder must be incorporated and registered in India under the Indian Companies Act 1956 or 2013, or a Limited Liability Partnership (LLP) registered under the LLP Act, 2008 or Indian Partnership Act 1932 and should have been in operation in India for a	Copy of Certificate of Incorporation / Registration under Companies Act 1956/2013 Articles of Association Deed for Partnership Firms		

	minimum of seven years as on Bid Submission Date.			
9	The bidder should be a Certifying Authority under Controller of Certifying Authority (CCA), DIT, New Delhi or Authorized Partner with a valid empanelment or Associate SSL Certificate providers as on bid submission date & beyond.	Valid certificates of empanelment to be submitted.		
10	The agency should have experience in the supply & configuration of SSL to any Central Govt./ State Govt. Departments/PSU in the last 3 Financial years i.e., 2022-23,23-24 2024-25 as on bid submission date.	Contract signed with client clearly highlighting the Scope of Work, Bill of Material and value of the Contract/order along with Installation Certificate or any other proof of execution signed & stamped by the Client.		
11	The Signatory signing the Bid on behalf of the Bidder should be duly authorized by the Board of Directors/Director of the Bidding Company to sign the Bid on their behalf.	A Certificate from the Company Secretary of the Bidder certifying that the Bid signatory is authorized by the Board of Directors/Director of the Company to do so, with acceptance of board resolution, resolution number and date		
12	The Bidder should have: PAN card GST Registration Number	i) Copies of the valid certificates from authorized agencies a) Income Tax registration or PAN number GST Registration Certificate		
13	The Bidder should not have been blacklisted/ debarred/ banned by any Central Govt./ State Govt. Departments/PSU in India during last 3 years as on last date of bid submission r	Undertaking to be provided as per Annexure-E		
14	The bidder should have Support center in India	Undertaking having complete details of support centers to be submitted		

15	The bidder should submit the Escalation Matrix for Delivery & Service Support.	Bidder must provide an Escalation Matrix containing Telephone Numbers and Email id for Service Support.		
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Date&Place :

Signature of Bidder &Stamp

Annexure- C
Technical Bid

The bidder is requested to submit the details on the following:

- a. Technical Specifications of the SSL Certificate
 - I. Validation Type
 - II. Certificate Signing Request (CSR) Key Size and Encryption Strength
 - III. Warranty
 - IV. Root Domain Support
 - V. Multi Domain(SAN) Support
 - VI. Server Licensing
 - VII. Availability of Vulnerability Assessment, Malware Scanning etc
- b. Process involved for issuance of SSL Certificate
- c. The time required for delivery of the certificate (as mentioned in this Tender)
- d. Any other items to be considered
- f. Online/Telephonic 24*7 technical support by technical experts.
- g. Management web console for SSL management

Date& Place:

Signature of Bidder &Stamp

Annexure-D

Financial Bid Format
Detailed Cost Table

#	Item details	Brand	Qty	Unit Rate	Tax	Total Amount incl. taxes
SSL certificates having 1year validity (All values in INR)						
1	DV SSL	<specify>				
2	Extended Validation SSL	<specify>				
3	Multi-Domain SSL	<specify>				
4	EV Multi-Domain SSL	<specify>				
5	Wildcard SSL	<specify>				
6	Secure Site SSL	<specify>				
7	Secure Site EV SSL	<specify>				
8	Secure Site Pro SSL	<specify>				
9	Secure Site Pro EV SSL	<specify>				
10	Secure Site Wildcard SSL	<specify>				
11	Secure Site Multi-Domain	<specify>				
12	Secure Site EV Multi domain	<specify>				
13	OV multi domain SSL	<specify>				

Note: TSTSL shall evaluate the proposals based on the above points & on brand wise Least Cost Method

Date&Place:

Signature of Bidder &Stamp

Annexure E
Format for not blacklisted

(To be enclosed with Technical bid on non-judicial stamp paper by bidder)

Self-Declaration on not being blacklisted

(To be enclosed with Technical bid)

Date: _____

AFFIDAVIT

Subject: e-Tender/CRID/TDS/..

From _____

To

Director Admin

**Citizen Resource Information Department,
9th Floor, Haryana Civil Secretariat, Sector 1,
Chandigarh – 160001.**

I, _____ son of Sh. _____ resident of _____ do hereby solemnly affirm and declare as under:-

That we M/s _____ hereby confirm that we M/s _____ has not been blacklisted by any State Government/ Central Government/ Public Sector Undertakings during the last three years and further confirm that our EMD/SD/Performance bank guarantee has not been forfeited by any State Government / Central Government / Public Sector Undertakings during the last three years due to our non-performance, non-compliance with the RATE CONTRACT conditions etc.

That we M/s _____ hereby declare that all the particulars furnished by us in this RATE CONTRACT are true to the best of my/our knowledge and I/We understand and accept that if at any stage, the information furnished is found to be incorrect or false, I/We am/ are liable for disqualification from this RATE CONTRACT and also are liable for any penal action that may arise due to the above.

That we M/s _____ certify that no refurbished components are used in the manufacturing and supply of Quoted Items and its related accessories / tendered items.

That in case of violation of any of the conditions above, We M/s _____ understand that We M/s _____ are liable to be blacklisted by CRID for a period of three years from participating any tender published by Haryana Government.

DEPONENT

Verification:

Verified that the contents of the above affidavit of mine are true and correct to the best of my knowledge and nothing has been concealed therein.